

# Morgan Lewis

**Anthony C. DeCusatis**  
**Catherine G. Vasudevan**  
anthony.decusatis@morganlewis.com  
catherine.vasudevan@morganlewis.com

January 5, 2018

**VIA OVERNIGHT COURIER**  
***CONFIDENTIAL TREATMENT REQUESTED***

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building, 2nd Floor (Room N201)  
400 North Street  
Harrisburg, PA 17120

**Re: Application of TVC Albany, Inc. d/b/a FirstLight Fiber for Approval of Authority to Offer, Render, Furnish, or Supply Telecommunications Services to the Public in the Commonwealth of Pennsylvania**

Dear Secretary Chiavetta:

On behalf of TVC Albany, Inc. d/b/a FirstLight Fiber ("Applicant"), the above-referenced Application for Approval of Authority to Offer, Render, Furnish, or Supply Telecommunications Services to the Public is submitted for filing. A copy in PDF format is provided on the attached CD. Also included is a check for \$250.00 to cover the required filing fee.

Applicant consider the financial information provided in the Application to be confidential and therefore submit Confidential Exhibit H under seal in a separate envelope. Applicant requests the Commission afford Exhibit H confidential treatment and limit access to Confidential Exhibit H to Commissioners and Commission Staff who are involved in the consideration of the Application. Further, Applicant requests that Confidential H not be posted to any public website, maintained in any public file or public filing room, or otherwise released to the public.

Please date-stamp and return the copy of this Application in the envelope provided. Should you have any questions concerning this filing, please do not hesitate to contact me or my colleague, Brett Ferenchak ([brett.ferenchak@morganlewis.com](mailto:brett.ferenchak@morganlewis.com); 202-373-6697).

Respectfully submitted,



Anthony C. DeCusatis  
Catherine G. Vasudevan

*Counsel for TVC Albany, Inc. d/b/a FirstLight Fiber*

**Morgan, Lewis & Bockius LLP**

1111 Pennsylvania Avenue, NW  
Washington, DC 20004  
United States

 +1.202.739.3000  
 +1.202.739.3001

## Application of:

TVC Albany, Inc., t/a FirstLight Fiber,

for approval to offer, render, furnish or supply telecommunications services to the public in the Commonwealth of Pennsylvania.

1. **IDENTITY OF THE APPLICANT:** The name, address, telephone number, and fax number of the Applicant.

**Applicant's legal name is TVC Albany, Inc. Applicant does business under the name "FirstLight Fiber." Applicant may be reached at its principal office:**

**41 State Street, 10th Floor  
Albany, NY 12207  
Tel: 518-598-0900  
Fax: 518-598-0935  
www.firstlight.net**

Please identify any predecessors of the Applicant and provide other names under which the Applicant has operated within the preceding five years, including name, address, and telephone number.

**Not applicable.**

2. **ATTORNEY:** The name, address, telephone number, and fax number of the Applicant's attorney.

**Anthony C. DeCusatis  
PA I.D. No. 25700  
Catherine G. Vasudevan  
PA I.D. No. 210254  
Morgan, Lewis & Bockius LLP  
1701 Market Street  
Philadelphia, PA 19103-2921  
215-963-5000 (tel)  
215-963-5001 (fax)  
anthony.decusatis@morganlewis.com  
catherine.vasudevan@morganlewis.com**

**3. CONTACTS:**

**A) APPLICATION:** The name, title, address, telephone number, and fax number of the person to whom questions about this application should be addressed.

**In addition to Applicant's Attorney, questions about this application should be addressed to:**

**Catherine Wang  
Brett P. Ferenchak  
Stephan Fan  
Morgan, Lewis & Bockius LLP  
1111 Pennsylvania Avenue, N.W.  
Washington, DC 20004-2541  
202-739-3000 (tel)  
202-739-3001 (fax)  
catherine.wang@morganlewis.com  
brett.ferenchak@morganlewis.com  
stephany.fan@morganlewis.com**

*and*

**Jill Sandford  
Senior Vice President & General Counsel  
FirstLight Fiber  
41 State Street, 10th Floor  
Albany, NY 12207  
518-598-0900 (tel)  
jsandford@firstlight.net**

**B) PENNSYLVANIA EMERGENCY MANAGEMENT AGENCY (PEMA):** The name, title, address, telephone number and FAX number of the person with whom contact should be made by PEMA (Pennsylvania Emergency Management Agency).

**Joanne Salisbury  
Vice President, Network Service Delivery  
FirstLight Fiber  
41 State Street, 10th Floor  
Albany, NY 12207  
813-601-2484 (tel)  
518-598-0935 (fax)  
jsalisbury@firstlight.net**

**C) RESOLVING COMPLAINTS:** Name, address, telephone number, and FAX number of the person and an alternate person responsible for addressing customer complaints. These persons will ordinarily be the initial point(s) of

contact for resolving complaints and queries filed with the Public Utility Commission or other agencies.

**Mark VanLoan**  
**Director of Customer Care**  
**FirstLight Fiber**  
**41 State Street, 10th Floor**  
**Albany, NY 12207**  
**207-333-3837 (tel)**  
**518-598-0935 (fax)**  
**mvanloan@firstlight.net**

*and*

**Joanne Salisbury**  
**Vice President, Network Service Delivery**  
**FirstLight Fiber**  
**41 State Street, 10th Floor, Albany, NY 12207**  
**813-601-2484 (tel)**  
**518-598-0935 (fax)**  
**jsalisbury@firstlight.net**

**4. FICTITIOUS NAME:**

- The Applicant will not be using a fictitious name.
- The Applicant will be using a fictitious name. Attach to the Application a copy of the Applicant's filing with the Commonwealth's Department of State pursuant to 54 Pa. C.S. § 311, Form PA-953.

**As stated above, Applicant uses the fictitious name "FirstLight Fiber." A copy of Applicant's registration of its fictitious name is provided as Exhibit C.**

**5. BUSINESS ENTITY AND DEPARTMENT OF STATE FILINGS:** Applicant has registered its business with the Pennsylvania Department of State. Please check the appropriate registration type for Applicant as designated with the Department.

- |                                     |   |
|-------------------------------------|---|
| <input type="checkbox"/>            | Sole proprietor                         |
| <input type="checkbox"/>            | Domestic general partnership            |
| <input type="checkbox"/>            | Domestic corporation                    |
| <input type="checkbox"/>            | Domestic limited partnership            |
| <input type="checkbox"/>            | Domestic limited liability company      |
| <input type="checkbox"/>            | Domestic limited liability partnership  |
| <input checked="" type="checkbox"/> | *Foreign corporation                    |
| <input type="checkbox"/>            | *Foreign general or limited partnership |
| <input type="checkbox"/>            | *Foreign limited liability company      |

- \*Foreign limited liability general partnership  
 \*Foreign limited liability limited partnership

\*Provide name and address of Corporate Registered Office Provider or Registered Office within PA.

**CT Corporation  
116 Pine Street  
Suite 320  
Harrisburg, PA 17101**

Attach to the application the name and address of partners. If any partner is not an individual, identify the business nature of the partner entity and identify its partners or officers.

Attach to the application proof of compliance with appropriate Department of State filing requirements as indicated above. Additionally, provide a copy of the Applicant's Articles of Incorporation or a Certificate of Organization.

**Please see Exhibit A for Applicant's Certificate of Incorporation and Exhibit B for Applicant's Certificate of Authority to Transact Business in Pennsylvania.**

The Applicant is incorporated in the State of Delaware.

Give name and address of officers:

**The officers of FirstLight, who are listed below, may be reached at Applicant's principal place of business listed in Section 1, above:**

**Officers:**

**Kurt Van Wagenen, President & Chief Executive Officer  
James Capuano, Executive Vice President & Chief Operations Officer  
Richard Clark, Executive Vice President & Chief Financial Officer  
Patrick Coughlin, Executive Vice President & Chief Revenue Officer  
Scott Gilbert, Executive Vice President & Chief Information Officer  
Jill Sandford, Senior Vice President & General Counsel  
Bruce Skellie, Senior Vice President of Finance & Integration**

**Biographies of FirstLight's key personnel are provided in Exhibit D.**

**6. AFFILIATES AND PREDECESSORS WITHIN PENNSYLVANIA:**

- The Applicant has no affiliates doing business in Pennsylvania or predecessors which have done business in Pennsylvania.
- The Applicant has affiliates doing business in Pennsylvania or predecessors which have done business in Pennsylvania. Name and address of the

affiliates. State whether they are jurisdictional public utilities. Give docket numbers for the authority of such affiliates.

If the Applicant or an affiliate has predecessors who have done business within Pennsylvania, give name and address of the predecessors and state whether they were jurisdictional public utilities. Give the docket numbers for the authority of such predecessors.

**Applicant has two affiliates that are jurisdictional public utilities in Pennsylvania:**

**Finger Lakes Technology Group, Inc. (“FLTG”) holds Certificates to operate as (1) an interexchange reseller, granted in Docket No. A-2012-2289978, (2) a competitive local exchange carrier in the territories of Verizon North, LLC, granted in Docket No. A-2012-2289980, and (3) a competitive access provider, granted in Docket No. A-2012-2289981.<sup>1</sup>**

**ION Holdco, LLC (“ION”) holds a Certificate to operate as a competitive access provider, granted in Docket No. A-2008-2052008.**

**Applicant does not have any predecessors that were jurisdictional public utilities in Pennsylvania.**

**7. AFFILIATES AND PREDECESSORS RENDERING PUBLIC UTILITY SERVICE OUTSIDE PENNSYLVANIA:**

- The Applicant has no affiliates rendering or predecessors which rendered public utility service outside Pennsylvania.
- The Applicant has affiliates rendering or predecessors which rendered public utility service outside Pennsylvania. Name and address of the affiliates and predecessors (please identify affiliates versus predecessors).

**The following subsidiaries of Applicant render public utility service outside Pennsylvania:**

**BayRing Communications, Inc.  
FLTG  
ION Holdco, LLC  
National Mobile Communications, Corp.  
Northeast Competitive Access Providers, LLC  
Oxford Networks Holdings, Inc.  
Oxford County Telephone & Telegraph Company  
Oxford Telephone Company**

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<sup>1</sup> Applicant recently completed the acquisition of FLTG, which the Commission approved in Docket No. A-2017-2595566.

**Oxford West Telephone Company  
Oxford County Telephone Service Company  
Revolution Networks, LLC  
segTEL, Inc.  
Sovernet, Inc.  
Sovernet Fiber, Corp.**

**These affiliates may be reached at 41 State Street, 10th Floor, Albany, NY, 12207.**

**8. APPLICANT'S PRESENT OPERATIONS:** (Select and complete the appropriate statement)

**The applicant is not presently doing business in Pennsylvania as a public utility.**

The applicant is presently doing business in Pennsylvania as a:

Interexchange Toll Reseller, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)

Interexchange Toll Facilities-based carrier, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)

Competitive Access Provider (dedicated point-to-point or multipoint service; voice or data)

Competitive Local Exchange Carrier:

Facilities-Based

UNE-P

Data Only

Reseller

Incumbent Local Exchange Carrier.

Other (Identify).

**9. APPLICANT'S PROPOSED OPERATIONS:** The Applicant proposes to operate as:

Interexchange Toll Reseller, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)

Interexchange Toll Facilities-based carrier, InterLATA and/or IntraLATA, (e.g., MTS, 1+, 800, WATS, Travel and Debit Cards)

Competitive Access Provider (dedicated point-to-point or multipoint service; voice or data)

Competitive Local Exchange Carrier. The applicant is not presently doing business in Pennsylvania as a public utility.

Incumbent Local Exchange Carrier

Other (Identify).

10. **PROPOSED SERVICES:** Describe in detail the services which the Applicant proposes to offer. If proposing to provide more than one category in Item #9, clearly and separately delineate the services within each proposed operation. Provide a brief description of the facilities the Company will use to provide services. Specify whether those facilities are Company-owned or obtained from other companies as UNEs or on a resold basis.

**Over the past several years, Applicant and its subsidiaries (collectively, "FirstLight Fiber") have been involved in a number of transactions involving telecommunications entities that hold federal and state authorizations and certificates to provide interstate and intrastate telecommunications services, and some of those entities were themselves combinations of multiple existing communications businesses and therefore had more than one licensed operating entity. As a result of these various transactions, Applicant's corporate structure currently consists of over 20 separate entities, many of whose services and service areas overlap. As part of FirstLight Fiber's ongoing effort to migrate the networks and customers from these various transaction and subsidiaries onto company-wide systems and ultimately to simplify its corporate structure, Applicant is seeking authorization to provide intrastate telecommunications services in states where its subsidiaries operate but where Applicant does not have such authority. Until the migration and corporate consolidation is completed, new customers of FirstLight Fiber generally will be customers of Applicant rather than its competitive carrier subsidiaries, FLTG and ION. Therefore, Applicant requires Certificates in Pennsylvania to start this process. Ultimately, FLTG and ION and their operations are expected to be consolidated into Applicant's, but the timing of that process is not certain. At the appropriate time, Applicant or its affected affiliates will make all filings necessary to complete the consolidation.**

**Applicant will provide the same competitive local exchange, interexchange and competitive access services as currently provided by FLTG and ION. Applicant proposes to offer local exchange telecommunications services including, among other things, access to emergency services, access to operator services, alternative operator services, access to interexchange service, access to directory assistance, toll limitation for qualifying low-income consumers, and any other ancillary functionalities that Applicant must provide pursuant to applicable statutes**

and regulations. **Applicant's local exchange service customers will be able to initiate and receive local and long distance calls.**

**Applicant will also provide interexchange telecommunication services and point-to point, point-to-multipoint, and multipoint-to-multipoint services such as Ethernet and wavelengths.**

**Applicant may provide such services using network elements leased from the incumbent local exchange carrier, using Applicant's own facilities or those of its affiliates (including switching equipment and fiber optic cable), or a combination thereof. Applicant may also provide such services through resale arrangements.**

- 11. SERVICE AREA:** Describe the geographic service area in which the Applicant proposes to offer services. Clearly and separately delineate the service territory for each category listed in Item #9. For Competitive Local Exchange Carrier operations, you must name and serve the Incumbent Local Exchange Carriers in whose territory you request authority.

**Applicant initially seeks authority to offer competitive local exchange services in the territories of Verizon North LLC and Verizon Pennsylvania LLC.**

**For all other services, Applicant seeks authority to offer services statewide.**

- 12. MARKET:** Describe the customer base to which the Applicant proposes to market its services. Clearly and separately delineate a market for each category listed in Item #9.

**The customer base to which Applicant proposes to market its competitive local exchange and interexchange services is businesses of all sizes. Applicant will market its competitive access services to other carriers and communications providers and businesses of all sizes.**

- 13. PROPOSED TARIFF(S):** Each category of proposed operations must have a separate and distinct proposed tariff setting forth the rates, rules and regulations of the Applicant. Every proposed tariff shall state on its cover page the nature of the proposed operations described therein, i.e., IXC Reseller, CLEC, CAP, or IXC Facilities-based. A copy of all proposed tariffs must be appended to each original and duplicate original and copy of Form 377.

**A copy of the Applicant's proposed tariffs (Local Exchange, Switched Access, and Competitive Access Provider) are attached as Exhibits E, F and G, respectively. Applicant will be operating as a detariffed Interexchange Toll Provider.**

**14. FINANCIAL: *Attach the following to the Application:***

A general description of the Applicant's capitalization and, if applicable, its corporate stock structure;

Current balance sheet, Income Statement, and Cash Flow Statement of Applicant or Affiliated Company, if relying on affiliate for financial security;

A tentative operating balance sheet and a projected income statement for the first year of operation within the Commonwealth of Pennsylvania; provide the name, title, address, telephone number and fax number of the Applicant's custodian for its accounting records and supporting documentation; and indicate where the Applicant's accounting records and supporting documentation are, or will be, maintained.

If available, include bond rating, letters of credit, credit reports, insurance coverage and reports, and major contracts.

**Applicant is a direct, wholly owned subsidiary of OHCP Northeastern Fiber Buyer, Inc. ("OHCP"). OHCP Northeastern Fiber Buyer, Inc. was formed under the laws of Delaware with its principal offices at 201 Main Street, Suite 1018, Fort Worth, Texas 76102. OHCP is predominantly owned, and controlled, by various private equity funds managed by Oak Hill Capital Partners.**

**A copy of the most recent consolidated financial statements of Applicant is provided under seal as Confidential Exhibit H. Applicant is a privately owned company that does not release its financial statements to the public. Applicant therefore requests confidential treatment of the financial statements.**

**Applicant's accounting records and supporting documents will be maintained at its principle office stated in item 1.**

**15. START DATE:** The Applicant proposes to begin offering services on or about

**Applicant expects to begin providing services within 1 year of being granted Certificates by the Commission.**

**16. FURTHER DEVELOPMENTS:** Attach to the Application a statement of further developments, planned or contemplated, to which the present Application is preliminary or with which it forms a part, together with a reference to any related proceeding before the Commission.

**Not applicable.**

17. **NOTICE:** Pursuant to 52 Pa. Code § 5.14, you are required to serve a copy of the signed and verified Application, with attachments, on the below-listed parties, and file proof of such service with this Commission:

**Office of Consumer Advocate**  
555 Walnut Street  
5th Floor, Forum Place  
Harrisburg, PA 17101-1923

**Office of Small Business Advocate**  
Commerce Building, Suite 1102  
300 North Second Street  
Harrisburg, PA 17101

**Office of Attorney General**  
Office of Consumer Protection  
Strawberry Square  
Harrisburg, PA 17120

*A certificate of service must be attached to the Application as proof of service that the Application has been served on the above-listed parties. A copy of any Competitive Local Exchange Carrier Application must also be served on any and/or all Incumbent Local Exchange Carrier(s) in the geographical area where the Applicant proposes to offer services.*

**A Certificate of Service is attached to this Application.**

18. **FEDERAL TELECOMMUNICATIONS ACT OF 1996:** State whether the Applicant claims a particular status pursuant to the Federal Telecommunications Act of 1996. Provide supporting facts.

**Not applicable.**

19. **COMPLIANCE:** State specifically whether the Applicant, an affiliate, a predecessor of either, or a person identified in this Application has been convicted of a crime involving fraud or similar activity. Identify all proceedings, limited to proceedings dealing with business operations in the last five (5) years, whether before an administrative body or in a judicial forum, in which the Applicant, an affiliate, a predecessor of either, or a person identified herein has been a defendant or a respondent. Provide a statement as to the resolution or present status of any such proceedings.

**Applicant, its parent company and persons identified in this Application have not been convicted of any criminal or fraudulent activity. There are no proceedings in the last five years in which the Applicant, an affiliate, a predecessor of either, or a person identified herein has been a defendant or a respondent.**

20. **FALSIFICATION:** The Applicant understands that the making of false statement(s) herein may be grounds for denying the Application or, if later discovered, for revoking any authority granted pursuant to the Application. This

Application is subject to 18 Pa. C.S. §§ 4903 and 4904, relating to perjury and falsification in official matters.

**This Application complies with 18 Pa. C.S. §§4903 and 4904.**

21. **CESSATION:** The Applicant understands that if it plans to cease doing business within the Commonwealth of Pennsylvania, it is under a duty to request authority from the Commission for permission prior to ceasing business.

Applicant: TVC Albany, Inc. d/b/a FirstLight Fiber

By: Jill Sandford

Title: Senior Vice President & General Counsel

22. **AFFIDAVIT:** Attach to the Application an affidavit as follows:

**AFFIDAVIT**

[Commonwealth/State] of New York :  
 :  
 : ss.  
County of Albany :

Jill Sandford, Affiant, being duly [sworn/affirmed] according to law, deposes and says that:

Affiant is the Senior Vice President & General Counsel (Office of Affiant) of TVC Albany, Inc. d/b/a FirstLight Fiber (Name of Applicant;)

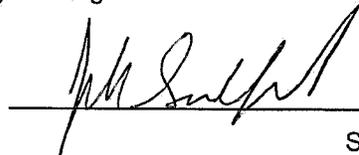
That Affiant is authorized to and does make this affidavit for said corporation;

That TVC Albany, Inc. d/b/a FirstLight Fiber, the Applicant herein, acknowledges that it may have an obligation to serve or to continue to serve the public by virtue of the Applicant commencing the rendering of service pursuant to this Application consistent with the Public Utility Code of the Commonwealth of Pennsylvania, Title 66 of the Pennsylvania Consolidated Statutes; with the Federal Telecommunications Act of 1996, signed February 6, 1996, or with other applicable statutes or regulations;

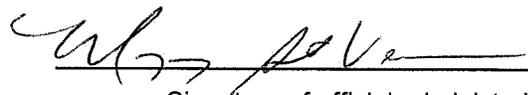
That TVC Albany, Inc. d/b/a FirstLight Fiber, the Applicant herein, asserts that Affiant possesses the requisite technical, managerial, and financial fitness to render public utility service within the Commonwealth of Pennsylvania and that the Applicant will abide by all applicable federal and state laws and regulations and by the decisions of the Pennsylvania Public Utility Commission.

That TVC Albany, Inc. d/b/a FirstLight Fiber, the Applicant herein, asserts that Affiant has contacted the appropriate 911 Coordinator(s) via certified letter, from the list provided from the PUC website (<http://www.puc.pa.gov>), and that arrangements are under way for the provisioning of emergency 911 service in each of the Counties/Cities where service is to be provided. The applicant certifies Affiant has attached a copy of the 911 Coordinator list indicating each 911 Coordinator contacted.

That the facts above set forth are true and correct] to the best of Affiant knowledge, information and belief, and that Affiant expects said entity to be able to prove the same at any hearing thereof.

  
\_\_\_\_\_  
Signature of Affiant

Sworn and subscribed before me this 3 day of January, 2018.  
Month Year

  
\_\_\_\_\_  
Signature of official administering oath

My Commission expires 11/21/2020.

23. § 1.36 Verification.

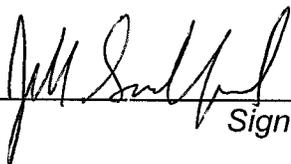
**Verification**

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I, **Jill Sandford**, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief), and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

1/3/18

Date



Signature

Jill Sandford

Printed name

## LIST OF EXHIBITS

Exhibit A	-	Certificate of Incorporation
Exhibit B	-	Authority to Transact Business
Exhibit C	-	Registration of Fictitious Name
Exhibit D	-	Management Biographies
Exhibit E	-	Proposed Competitive Local Exchange Tariff
Exhibit F	-	Proposed Switched Access Tariff
Exhibit G	-	Proposed Competitive Access Provider Tariff
Confidential Exhibit H	-	Financial Statements <b>(CONFIDENTIAL - Filed Under Seal)</b>
Exhibit I	-	List of 911 Coordinators Contacted
Certificate of Service		

**EXHIBIT A**

**Certificate of Incorporation**

State of Delaware  
Office of the Secretary of State

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PAGE 1

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF INCORPORATION OF "TVC ALBANY, INC.", FILED IN THIS OFFICE ON THE TWENTIETH DAY OF DECEMBER, A.D. 2001, AT 9 O'CLOCK A.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE KENT COUNTY RECORDER OF DEEDS.



*Harriet Smith Windsor*  
Harriet Smith Windsor, Secretary of State

3471714 8100

AUTHENTICATION: 1521685

010658722

DATE: 12-21-01

STATE OF DELAWARE  
CERTIFICATE OF INCORPORATION

OF

TVC ALBANY, INC.

(A Stock Corporation)

**FIRST:** The name of this Corporation is TVC Albany, Inc. (the "Corporation")

**SECOND:** Its registered office in the State of Delaware is to be located at 15 East North Street, City of Dover, County of Kent, 19901. The registered Agent in charge thereof is Nationwide Information Services, Inc.

**THIRD:** The purpose of the corporation is to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of Delaware ("DGCL").

**FOURTH:** (a) The total number of shares the Corporation shall have authority to issue is 5,000,000 shares, of which 2,000,000 shares shall be designated as Class A Voting Common Stock, \$0.01 par value per share ("Class A Stock"), 2,000,000 shares shall be designated as Class B Voting Common Stock, \$0.01 par value per share ("Class B Stock," and together with the Class A Stock, the "Voting Stock"), and 1,000,000 shares shall be designated as Class C Non-Voting Common Stock, \$0.01 par value per share ("Class C Stock").

(b) Except as other provided in this Certificate of Incorporation or the By-Laws of the Corporation (the "By-Laws"), or as may otherwise be required by applicable law, all corporate action put to or taken by the vote or written consent of the stockholders of the Corporation, or of the holders of either the Class A Stock or the Class B Stock, shall require the affirmative vote of more than fifty percent (50%) of the outstanding shares of Voting Stock or of the Class A Stock or the Class B Stock, as the case may be. Each holder of Voting Stock shall be entitled to one vote per share on any matter upon which such stock is entitled to be voted. Except as set forth in this subsection (b) of this Article Fourth, the Class A Stock and the Class B Stock shall have the same rights and privileges and shall rank equally, share ratably and be identical in all respects as to all matters.

(i) The holders of the Class A Stock shall nominate and elect the Class A Directors (as defined in Article Fifth), and the holders of the Class B Stock shall nominate and elect the Class B Directors (as defined in Article Fifth).

(ii) Approval of any amendment of the Certificate of Incorporation of the Corporation shall require approval of the holders of a majority of the outstanding shares of both the Class A Stock and the Class B Stock.

(iii) The holders of either the Class A Stock or the Class B Stock shall be entitled to vote on such matters as may be set forth in the By-Laws, as the same may be amended from time to time in accordance with the terms thereof, with respect to such class or classes.

(c) Except as expressly required by applicable law, the holders of Class C Stock shall not be entitled to vote on any matter whatsoever.

**FIFTH:** The number of directors constituting the board of directors of the Corporation shall be eight (8), consisting of four (4) directors elected by the holders of the Class A Stock (the "Class A Directors") and four (4) directors elected by the holders of the Class B Stock (the "Class B Directors"), but such numbers may be increased or decreased by vote of the holders of two-thirds (2/3rds) of the outstanding shares of both the Class A Stock and the Class B Stock.

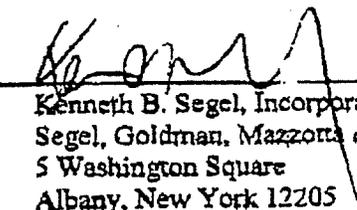
**SIXTH:** The Corporation shall indemnify and advance expenses to the fullest extent permitted by, and in accordance with the terms and provisions of, Section 145 of the DGCL, as the same may be amended from time to time, each person who is or was a director or officer of the Corporation and the heirs, executors and administrators of such a person in connection with defending any such proceeding in advance of its final disposition shall be paid by the Corporation; provided, however, that if the DGCL requires, an advancement of expenses incurred by an indemnitee in his capacity as a director or officer (and not in any other capacity in which service was or is rendered by such indemnitee including, without limitation, service to an employee benefit plan) shall be made only upon delivery to the Corporation of an undertaking by or on behalf of such indemnitee, to repay all amounts so advanced, if it shall ultimately be determined that such indemnitee is not entitled to be indemnified for such expenses under this Article Sixth or otherwise.

**SEVENTH:** The name and mailing address of the incorporator are as follows:

Kenneth B. Segel, Esq.  
Segel, Goldman, Mazzotta & Siegel, P.C.  
5 Washington Square  
Washington Avenue Extension  
Albany, New York 12205

I, THE UNDERSIGNED, for the purpose of forming a corporation under the laws of the State of Delaware, do make, file and record this Certificate, and do certify that the facts

herein stated are true, and I have accordingly hereunto set my hand and seal this <sup>9<sup>th</sup></sup> day of  
December, 2001.

BY: 

Kenneth B. Segel, Incorporator  
Segel, Goldman, Mazzotta & Siegel, P.C.  
5 Washington Square  
Albany, New York 12205  
(518)452-0941

**EXHIBIT B**

**Authority to Transact Business**

COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF STATE  
BUREAU OF CORPORATIONS AND CHARITABLE ORGANIZATIONS  
401 NORTH STREET, ROOM 206  
P.O.BOX 8722  
HARRISBURG, PA 17105-8722  
WWW.CORPORATIONS.PA.GOV

Heslin Rothenberg Farley & Mesiti PC  
5 Colonial Circle  
Albany NY 12203-5160

TVC Albany, Inc.

THE BUREAU OF CORPORATIONS AND CHARITABLE ORGANIZATIONS IS HAPPY TO SEND YOUR FILED DOCUMENT. THE BUREAU IS HERE TO SERVE YOU AND WE WOULD LIKE TO THANK YOU FOR DOING BUSINESS IN PENNSYLVANIA.

IF YOU HAVE ANY QUESTIONS PERTAINING TO THE BUREAU, PLEASE VISIT OUR WEBSITE AT [www.dos.pa.gov/BusinessCharities](http://www.dos.pa.gov/BusinessCharities) OR YOU MAY CONTACT US BY TELEPHONE AT (717)787-1057. INFORMATION REGARDING BUSINESS AND UCC FILINGS CAN BE FOUND ON OUR SEARCHABLE DATABASE AT [www.corporations.pa.gov/Search/CorpSearch](http://www.corporations.pa.gov/Search/CorpSearch) .

ENTITY NUMBER : 6609559

Entity# : 6609559  
Date Filed : 09/25/2017  
Pedro A. Cortés  
Secretary of the Commonwealth

PENNSYLVANIA DEPARTMENT OF STATE  
BUREAU OF CORPORATIONS AND CHARITABLE ORGANIZATIONS

<input checked="" type="checkbox"/> Return document by mail to: Thomas L. Sica, Esq., Heslin Rothenberg Farley & Mesiti, P.C. Name 5 Columbia Circle Address Albany, NY 12203 City State Zip Code <input type="checkbox"/> Return document by email to: _____	<b>Foreign Registration Statement</b> FORM 45 412 TML170926JD0314
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Read all instructions prior to completing. This form may be submitted online at <https://www.corporations.pa.gov/>.

Fee: \$250

I qualify for a veteran/reservist-owned small business fee exemption (see instructions)

In compliance with the requirements of the applicable provisions of 15 Pa.C.S. § 412 (relating to foreign registration statement), the undersigned foreign association hereby states that:

1. The type of association is (check only one):

- |  |  |   |
|--|--|---|
| <input checked="" type="checkbox"/> Business Corporation | <input type="checkbox"/> Limited Partnership                     | <input type="checkbox"/> Business Trust           |
| <input type="checkbox"/> Nonprofit Corporation           | <input type="checkbox"/> Limited Liability (General) Partnership | <input type="checkbox"/> Professional Association |
| <input type="checkbox"/> Limited Liability Company       | <input type="checkbox"/> Limited Liability Limited Partnership   |   |

2. The full and proper name of the foreign association as registered in its jurisdiction of formation is:

TVC Albany, Inc.

2A. If the name in 2 does not contain a required designator or if the name in 2 is not available for use in the Commonwealth, the alternate name under which the association is registering in this Commonwealth is:

3. The jurisdiction of formation is: Delaware

4. The street and mailing address of the association's principal office.

41 State Street, Albany, NY 12207

Number and street

City

State

Zip

4A. The street and mailing address of the office, if any, required to be maintained by the law of the association's jurisdiction of formation in that jurisdiction:

251 Little Falls Drive, Wilmington, DE 19808

Number and street

City

State

Zip

5. The (a) address of the association's proposed registered office in this Commonwealth or (b) name of its Commercial Registered Office Provider and the county of venue is:

Complete part (a) OR (b) - not both:

(a) \_\_\_\_\_  
Number and street City State Zip County  
OR

(b) c/o: CT Corporation System Dauphin  
Name of Commercial Registered Office Provider County

6. Check one of the following:

- The association may not have series.
 The association may have one or more series.

7. Effective date of registration of foreign association (check, and if appropriate complete, one of the following):

- The Foreign Registration Statement shall be effective upon filing in the Department of State.
 The Foreign Registration Statement shall be effective on: \_\_\_\_\_ at \_\_\_\_\_
Date (MM/DD/YYYY) Hour (if any)

8. To be completed by Limited Liability Companies only. Check, and if appropriate complete, one of the following:

The association is a limited liability company which is not organized to render any of the below professional service(s).

The association is a restricted professional limited liability company organized to render one or more of the following professional service(s): (If this box is checked, one or more of the fields below must be checked.)

- \_\_\_ Chiropractic \_\_\_ Dentistry \_\_\_ Law \_\_\_ Medicine and surgery
\_\_\_ Optometry \_\_\_ Osteopathic medicine and surgery \_\_\_ Podiatric medicine \_\_\_ Public accounting
\_\_\_ Psychology \_\_\_ Veterinary medicine

IN TESTIMONY WHEREOF, the undersigned association has caused this Foreign Registration Statement to be signed by a duly authorized representative thereof this 13th day of September, 2017.

TVC Albany, Inc.
Name of Association
Signature
Title

**EXHIBIT C**

**Fictitious Name Registration**

COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF STATE  
BUREAU OF CORPORATIONS AND CHARITABLE ORGANIZATIONS  
401 NORTH STREET, ROOM 206  
P.O.BOX 8722  
HARRISBURG,PA 17105-8722  
WWW.CORPORATIONS.PA.GOV

HESLIN ROTHENBERG FARLEY MESTI  
5 COLUMBIA CIRCLE  
ALBANY NY 12203

FirstLight Fiber

THE BUREAU OF CORPORATIONS AND CHARITABLE ORGANIZATIONS IS HAPPY TO SEND YOUR FILED DOCUMENT. THE BUREAU IS HERE TO SERVE YOU AND WE WOULD LIKE TO THANK YOU FOR DOING BUSINESS IN PENNSYLVANIA.

IF YOU HAVE ANY QUESTIONS PERTAINING TO THE BUREAU,PLEASE VISIT OUR WEBSITE AT [www.dos.pa.gov/BusinessCharities](http://www.dos.pa.gov/BusinessCharities) OR YOU MAY CONTACT US BY TELEPHONE AT (717)787-1057. INFORMATION REGARDING BUSINESS AND UCC FILINGS CAN BE FOUND ON OUR SEARCHABLE DATABASE AT [www.corporations.pa.gov/Search/CorpSearch](http://www.corporations.pa.gov/Search/CorpSearch) .

ENTITY NUMBER : 6609645

**PENNSYLVANIA DEPARTMENT OF STATE  
 BUREAU OF CORPORATIONS AND CHARITABLE ORGANIZATIONS**

<input checked="" type="checkbox"/> <b>Return document by mail to:</b> Thomas L. Sica, Esq., Heslin Rothenberg Farley & Mesiti, P.C. <hr/> Name 5 Columbia Circle <hr/> Address Albany, NY 12203 <hr/> City <span style="float: right;">State</span> <span style="float: right;">Zip Code</span>	<b>Registration of Fictitious Name</b> DSCB:54-311 (rev. 2/2017)   TML170926JF0557
<input type="checkbox"/> <b>Return document by email to:</b> _____	

Read all instructions prior to completing. This form may be

Fee: \$70       I qualify for a veteran/reservist-owned small business fee exemption (see instructions)

In compliance with the requirements of 54 Pa.C.S. § 311 (relating to registration), the undersigned entity(ies) desiring to register a fictitious name under 54 Pa.C.S. Ch. 3 (relating to fictitious names), hereby state(s) that:

1. The fictitious name is:  
 FirstLight Fiber

2. A brief statement of the character or nature of the business or other activity to be carried on under or through the fictitious name is:  
 Fiber based telecommunications

3. The address, including number and street, if any, of the principal place of business (P.O. Box alone is not acceptable):  
 41 State Street, Albany, NY 12207

Number and street	City	State	Zip	County
-------------------	------	-------	-----	--------

4. The name and address, including number and street, if any, of each individual interested in the business is:

Name	Number and Street	City	State	Zip

5. Each entity, other than an individual, interested in such business is (are):

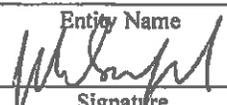
TVC Albany, Inc.	Corporation	Delaware
Name	Form of Organization	Organizing Jurisdiction
41 State Street, Albany, NY 12207		
Principal Office Address		
CT Corporation System, Dauphin County		
PA Registered Office, if any		
Name	Form of Organization	Organizing Jurisdiction
Principal Office Address		
PA Registered Office, if any		

6. The applicant is familiar with the provisions of 54 Pa.C.S. § 332 (relating to effect of registration) and understands that filing under the Fictitious Names Act does not create any exclusive or other right in the fictitious name.

7. (Optional): The name(s) of the agent(s), if any, any one of whom is authorized to execute amendments to, withdrawals from or cancellation of this registration in behalf of all then existing parties to the registration, is (are):

IN TESTIMONY WHEREOF, the undersigned have caused this Application for Registration of Fictitious Name to be executed this

18<sup>th</sup> day of September, 2017

Individual Signature	Individual Signature
Individual Signature	Individual Signature
TVC Albany, Inc.	
Entity Name	Entity Name
	Signature
SUP & Const Council	Title

## **EXHIBIT D**

### **Management Biographies**

#### **Kurt Van Wagenen**

##### **President & Chief Executive Officer**

Kurt Van Wagenen has been the President and CEO of FirstLight Fiber since October 2013. Prior to FirstLight, Mr. Van Wagenen was President and CEO of FiberTower Corporation from 2008 until 2012. From 2001 to 2007, he held executive positions at NEON Communications, including President and CEO from January of 2007 until NEON was acquired by RCN Corporation. He also served as President and COO of Globix Corporation. Mr. Van Wagenen began his career at Verizon Communications and its various predecessors, holding positions of increasing responsibility.

#### **James Capuano**

##### **Executive Vice President & Chief Operations Officer**

James Capuano is Executive Vice President & Chief Operations Officer for FirstLight. He joined FirstLight in February of 2013 to manage all aspects of Network Construction, Operations, Engineering, IS/IT, and Carrier Relations. Prior to FirstLight, Mr. Capuano held multiple senior management positions including CTO for Unite Private Networks, COO for Verosity Technology Partners, and VP of Engineering and Operations RCN Metro Optical Networks. Mr. Capuano is responsible for ensuring the business continues to deliver operational excellence to FirstLight's high profile customer base.

#### **Richard Clark**

##### **Executive Vice President & Chief Financial Officer**

Richard Clark has been Executive Vice President & Chief Financial Officer of FirstLight Fiber since February 2017. Prior to FirstLight, Mr. Clark was Executive Vice President and CFO of Oxford Networks from 2013 through 2017. From 1995 through 2013, he held Chief Financial Officer positions at WAI Global, Parts Depot, Inc., Segway, American Remanufacturers, Inc., Car Component Technologies, Bliss Technologies, and Cerion Technologies. He started his career at PricewaterhouseCoopers holding positions of increasing responsibility until he left in 1995 as a Senior Manager.

#### **Patrick Coughlin**

##### **Executive Vice President & Chief Revenue Officer**

In February, 2013, Mr. Coughlin joined FirstLight as Executive Vice President & Chief Revenue Officer, where is he is responsible for leading all aspects of Sales & Marketing on behalf of the Company and for executing the Company's growth plans. Previously, he served as Vice President of Sales and Marketing at Fibertower. From 2005-2009, he served as Vice President of Sales at RCN Metro (formerly NEON Communications and Globix Corporation), where he was responsible for sales and marketing for the entire U.S. and oversaw a sales team comprised of 55 people. Prior to that position, he served as Senior Director of Sales at NEON from October 2001 until December 2005. Mr. Coughlin also served as a Senior Account Executive with NEON and other telecommunications companies, including AT&T and USTelecenters, during which time he was recognized for being a leading sales contributor for major accounts.

**Scott Gilbert****Executive Vice President & Chief Information Officer**

Scott Gilbert is Executive Vice President & Chief Information Officer for FirstLight. He joined FirstLight in 2014 and is responsible for the company's entire IT and systems infrastructure, including customer-facing and back office platforms. Starting his career in the telecommunications industry in 1996, Mr Gilbert has also served as the Chief Operating Officer at CornerStone Telephone Company, the Chief Information Officer at Cleartel Communications, and Vice President of IT at BiznessOnline.com.

**Jill Sandford****Senior Vice President & General Counsel**

Jill Sandford joined FirstLight Fiber in June of 2016 and currently serves as its Senior Vice President and General Counsel. Ms. Sandford manages all aspects of legal, regulatory, compliance, and human resources. Ms. Sandford has twenty years' experience in the telecommunications sector. From 1995-2001, Ms. Sandford served as a section chief in the New York State Attorney General's Office Bureau of Telecommunications and Energy. From 2001-2014, Ms. Sandford held legal roles at Metromedia Fiber Network, AboveNet and Zayo each with increasing and broad responsibilities.

**Bruce Skellie****Senior Vice President of Finance & Integration**

Bruce Skellie is the Senior Vice President of Finance and Integration for FirstLight. He started with FirstLight in October 2012 as Controller. Prior to FirstLight, Mr. Skellie was the Controller at Fiber Glass Industries from 2009 through 2012. Mr. Skellie began his professional career in Public accounting for about 7 years in roles of increasing responsibility with the most extensive time spent at Bollam, Sheedy, Torani & Co. CPA's in Albany NY which is now SaxBST.

**EXHIBIT E**

**Proposed Competitive Local Exchange Tariff**

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Competitive Local Exchange Carrier Tariff

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**TVC Albany, Inc. d/b/a FirstLight Fiber**

COMPETITIVE LOCAL EXCHANGE CARRIER  
Regulations and Schedule of Charges  
Business and Enterprise Customers Only

The company will mirror the exchange boundaries as stated in the tariffs of Verizon North LLC TELEPHONE PA P.U.C. Nos. 1, 3, 5 and 6 and Verizon Pennsylvania Telephone LLC PA P.U.C. Nos. 180A, 182, 182A, 185B, 185C.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

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Issued: January 8, 2018

Issued By: Jill Sandford, Vice President & General Counsel  
41 State Street, 10th Floor  
Albany, NY 12207

Effective: \_\_\_\_\_, 2018

Competitive Local Exchange Carrier Tariff

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List of Modifications

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Issued: January 8, 2018  
Issued By: Jill Sandford, Vice President & General Counsel  
41 State Street, 10th Floor  
Albany, NY 12207

Effective: \_\_\_\_\_, 2018

## Competitive Local Exchange Carrier Tariff

## CHECK SHEET

The pages of this tariff are effective as of the date shown. The original and revised sheets named below contain all changes from the original tariff and are in effect on the date shown.

<u>Page</u>	<u>Revision</u>
<b>Title Page</b>	Original
<b>List of Modifications</b>	Original
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<b>Section 1</b>	
1	Original
<b>Section 2</b>	
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3	Original
4	Original
5	Original

\* - Indicates pages included with this filing

Issued: January 8, 2018

Issued By: Jill Sandford, Vice President & General Counsel  
41 State Street, 10th Floor  
Albany, NY 12207

Effective: \_\_\_\_\_, 2018

## Competitive Local Exchange Carrier Tariff

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**Section 2 (cont'd.)**

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Issued: January 8, 2018

Issued By: Jill Sandford, Vice President & General Counsel  
41 State Street, 10th Floor  
Albany, NY 12207

Effective: \_\_\_\_\_, 2018

## Competitive Local Exchange Carrier Tariff

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41 State Street, 10th Floor  
Albany, NY 12207

Effective: \_\_\_\_\_, 2018

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Competitive Local Exchange Carrier Tariff

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Issued: January 8, 2018

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41 State Street, 10th Floor  
Albany, NY 12207

Effective: \_\_\_\_\_, 2018

Competitive Local Exchange Carrier Tariff

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Competitive Local Exchange Carrier Tariff

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Competitive Local Exchange Carrier Tariff

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EXPLANATION OF NOTES

- (C) Indicates Changed Regulation
- (I) Indicates Rate Increase
- (D) Indicates Rate Decrease

---

Competitive Local Exchange Carrier Tariff

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APPLICATION OF TARIFF

1.1 Application of Tariff

This Tariff sets forth the regulations and rates applicable to services provided by TVC Albany, Inc. d/b/a FirstLight Fiber, as follows:

The furnishing of intrastate communications services by virtue of one-way and/or two-way information transmission between points within the State of Pennsylvania.

1.1.1 Service Territory

TVC Albany, Inc. d/b/a FirstLight Fiber, will provide service within the territories of Verizon North LLC and Verizon Pennsylvania LLC within the State of Pennsylvania.

1.1.2 Availability

Service is available where facilities permit. Only those services for which rates are provided are currently available.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS

2.1 USE OF FACILITIES AND SERVICE

2.1.1 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment;

(b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.1 USE OF FACILITIES AND SERVICE (Continued)

2.1.2 Limitations on Liability

a. Indemnification by Customer

The customer and any authorized or joint users, jointly and severally shall indemnify, defend and hold the Company harmless against claims, loss, damage, expense for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, equipment and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company or the customer. In the event any such infringing use is enjoined, the customer, authorized user or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement.

b. Customer-Provided Equipment

The service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by customer-provided equipment or premises wire.

c. Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.1 USE OF FACILITIES AND SERVICE (Continued)

2.1.3 Use Of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The customer may advise its customers that a portion of its service is provided by the Company, but the customer shall not represent that the Company jointly participates with the customer in the provision of the service.

2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

2.1.5 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.1 USE OF FACILITIES AND SERVICE (Continued)

2.1.5 Directory Errors (continued)

- 1) Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of one times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
- 2) Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
- 3) Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex attendant loops are involved, credit shall be given at the rate of 2/30ths of the basic monthly rate for PBX trunks.)

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.1 USE OF FACILITIES AND SERVICE (Continued)

2.1.5 Directory Errors (continued)

- 4) Credit limitation: The total amount of the credit provided for the preceding paragraphs 1, 2, and 3 shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.
- 5) Definitions: As used in Paragraphs 1, 2, 3, and 4 above, the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.1 USE OF FACILITIES AND SERVICE (Continued)

2.1.5 Directory Errors (continued)

- 6) Notice: Such allowances or credits as specified in Paragraphs 1, 2, and 3 above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

2.2 MINIMUM PERIOD OF SERVICE

The minimum period of service is one month except as otherwise provided in this Tariff. The customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the minimum period of service obligation.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

When service does not begin on the first day of the monthly billing cycle, or end on the last day of the monthly billing cycle, the charge for the fractional part of the month in which service was furnished will be calculated on a pro-rata basis.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.3 PAYMENT FOR SERVICE RENDERED

2.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

2.3.2 Deposits

Any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit a sum up to an amount equal to the total of the estimated local service and intraLATA toll charges for up to two months for the facilities and service. If the minimum period of service for the requested facilities and service is more than one month, as specified in this Tariff, the customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period less any connection charge paid by the customer.

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.3 PAYMENT FOR SERVICE RENDERED (Continued)

2.3.2 Deposits (Continued)

a. Interest on Deposits

Simple interest at the rate of 6% shall be credited or paid to the customer while the Company holds the deposit.

b. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

c. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.3 PAYMENT FOR SERVICE RENDERED (Continued)

2.3.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. If objection is not received by the Company within three months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded.

The due date for payment of a bill may be no less than 20 days from the date of transmittal; that is, the date of mailing or physical delivery to the customer.

Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if objection is not received by the Company within two months after the bill is rendered.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.3 PAYMENT FOR SERVICE RENDERED (Continued)

2.3.4 Return Check Charge

When a check which has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge as listed in the Rates and Charges in Section 9 of this tariff. This charge will be in addition to any charges assessed by any bank.

2.3.5 Return Payment Charge

When any form of payment, other than a check, that has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Payment Charge as listed in the Rates and Charges in Section 9 of this tariff. This charge will be in addition to any charges assessed by any bank.

2.3.6 Late Payment Charges

- a. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.25% will be applied to all amounts previously billed under this Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.
- b. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- c. Late payment charges do not apply to final accounts.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.4 INSTALLATION SERVICE

The Company provides a Half-Day Installation Plan, which offers customers half-day appointments (i.e., morning/afternoon or a rolling interval) for connection of Commission regulated service involving a customer premise visit.

2.5 ACCESS TO CUSTOMER'S PREMISES

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.6 TELEPHONE SURCHARGES

2.6.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges apply to the customer's monthly bill statement as appropriate.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.7 SUSPENSION OR TERMINATION OF SERVICE

2.7.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.

- A. Suspension will not be made until at least 7 days after written notification has been mailed to the customer.
- B. Termination shall not be made until at least 10 days after suspension of service.

Telephone service shall only be suspended between 8:00 AM and 7:30 PM, on Monday through Thursday, and between 8:00 AM and 3:00 PM on Friday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through January 1st.

2.7.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

- a. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- b. Nonpayment for service for which a bill has not been rendered;
- c. Nonpayment for service which has not been rendered;

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.7 SUSPENSION OR TERMINATION OF SERVICE

2.7.2 Exceptions to Suspension and Termination (continued)

- d. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.7 SUSPENSION OR TERMINATION OF SERVICE (Continued)

2.7.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- a. The Company has verified, in a manner approved by the Public Utility Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- b. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.7 SUSPENSION OR TERMINATION OF SERVICE (Continued)

2.7.4 Termination For Cause Other Than Nonpayment

a. General

The Company, after notice in writing to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the customer satisfies the indebtedness within 20 days after written notification.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.7 SUSPENSION OR TERMINATION OF SERVICE (Continued)

2.7.4 Termination For Cause Other Than Nonpayment (Continued)

b. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of tariff charges;
2. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
3. The use of profane or obscene language;
4. The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
5. The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
6. Permitting fraudulent use.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.7 SUSPENSION OR TERMINATION OF SERVICE (Continued)

2.7.4 Termination for Cause Other Than Nonpayment (Continued)

c. Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.
2. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
  - a. No charge shall apply for the period during which service had been terminated, and
  - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.7 SUSPENSION OR TERMINATION OF SERVICE (Continued)

2.7.4 Termination for Cause Other Than Nonpayment (Continued)

d. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no connection charges will apply when the service is restored.

2.7.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.8 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

2.8.1 Credit for Interruptions

- a. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- b. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- c. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:
  - i. if interruption continues for less than 24 hours:
    - a) 1/30th of the monthly rate if it is the first interruption in the same billing period.
    - b) 2/30ths of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.
  - ii. if interruption continues for more than 24 hours:
    - a) if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of interruption.

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 Competitive Local Exchange Carrier Tariff
 

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

## 2.8 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Continued)

## 2.8.1 Credit for Interruptions (Continued)

c. (cont'd)

ii. (cont'd)

- b) for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

d. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

e. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of message rate service will not affect the subscriber's local call allowance during a given billing period.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.8 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Continued)

2.8.2 Limitations on Credit Allowances

No credit allowance will be made for:

- a) interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the customer;
- b) interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
- c) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- d) interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.9 AUTOMATIC NUMBER IDENTIFICATION

2.9.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- 1) The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- 2) The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- 3) The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.
- 4) The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- 5) Telephone Corporations must make reasonable efforts to adopt and apply procedures designed to provide reasonable safeguards against the aforementioned abuses of ANI.

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Competitive Local Exchange Carrier Tariff

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Section 2 - GENERAL RULES AND REGULATIONS (Continued)

2.9 AUTOMATIC NUMBER IDENTIFICATION (Continued)

2.9.1 Regulations (Continued)

- 6) Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24-month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

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Competitive Local Exchange Carrier Tariff

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Section 3 - CONNECTION CHARGES

3.1 CONNECTION CHARGE

3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

Competitive Local Exchange Carrier Tariff

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Section 3 - CONNECTION CHARGES (Continued)

3.2 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 1 of this Tariff.

3.3 RESERVED FOR FUTURE USE

Competitive Local Exchange Carrier Tariff

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Section 3 - CONNECTION CHARGES (Continued)

3.4 RESERVED FOR FUTURE USE

3.5 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's intraLATA or interLATA service after the initial installation of service.

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Issued By: Jill Sandford, Vice President & General Counsel  
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Albany, NY 12207

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Competitive Local Exchange Carrier Tariff

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SECTION 4 - SUPPLEMENTAL SERVICES

4.1 CUSTOM CALLING SERVICE

4.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

4.1.2 Description of Features

a. Three Way Calling

This service allows an existing call to be held while a second telephone call is made and then added to the existing connection. The customer pays for calls placed from his/her telephone to the other telephone on the connection.

b. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another customer-specific line. The customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding - Busy automatically reroutes an incoming call to a customer pre-designated number when the called number is busy.

Call Forwarding - No Answer automatically reroutes an incoming call to a customer pre-designated number when the called number does not answer within the number of rings programmed by the Company.

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SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.1 CUSTOM CALLING SERVICE (Continued)

4.1.2 Description of Features (Continued)

c. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers.

Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

d. Distinctive Ringing

Distinctive Ringing enables a customer to have additional telephone numbers associated with a single access line. The designated primary number will receive a normal ringing pattern and the other numbers will have their own distinctive ring for the identification of incoming calls. One standard alphabetical listing will be provided for each number assigned to a customer. The customer is responsible for all charges billed to any assigned telephone numbers.

e. Speed Dialing

This service permits the dialing of pre-selected telephone numbers by means of an abbreviated code. This feature is available in either an 8-number or 30-number capacity.

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Competitive Local Exchange Carrier Tariff

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SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.1 CUSTOM CALLING SERVICE (Continued)

4.1.2 Description of Features (Continued)

f. Automatic Busy Redial

This service allows a customer to automatically redial the telephone of the most recent incoming call. This feature works only with calls placed within a common central office switch. The customer activates the feature using a touch-calling phone. If the called number is busy, the call will be attempted for a maximum of 30 minutes without tying up the called party's telephone. When the called party's telephone line becomes idle and the customer's line is available to complete the call, then a distinctive ringing signal will alert the customer that the call can be completed. When the customer picks up the telephone after the ring back signal, the call is automatically dialed to the called party. The customer may place and receive regular calls while the busy line is being monitored.

SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.1 CUSTOM CALLING SERVICE (Continued)

4.1.3 Rates and Charges

.1 Monthly Rates

See Rates and Charges in Section 9

.2 Connection Charges

Connection charges may apply when a customer requests connection to one or more custom calling features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

.3 Trial Period

The Company may elect to offer a free or reduced rate trial of any new custom calling feature(s) to prospective customers within 90 days of the establishment of the new feature. See 4.3, Service and Promotional Trials, below.

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Competitive Local Exchange Carrier Tariff

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SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.2 CLASS SERVICES

4.2.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases.

4.2.2 Description of Features

a. Call ID

The Call ID feature allows a customer to see a caller's name and number previewed on a display screen before the call is answered allowing a customer to prioritize and or screen incoming calls. Call ID records the name, number, date and time of each incoming call - including calls that aren't answered by the customer. Call ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the customer to provide the necessary CPE.

b. Automatic Redial

The Automatic Redial feature allows a customer to automatically redial the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the customer.

The Automatic Redial feature also allows customers, having reached a busy number, to dial a code before hanging up. Automatic Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the customer is notified of the connected call via a distinctive ring.

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Competitive Local Exchange Carrier Tariff

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SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.2 CLASS SERVICES (Continued)

4.2.2 Description of Features (Continued)

b. Automatic Redial (Continued)

The following types of calls cannot be Automatically Redialed:

Calls to 800 Service numbers  
Calls to 900 Service numbers  
Calls preceded by an interexchange carrier access code  
International Direct Distance Dialed calls  
Calls to Directory Assistance  
Calls to 911

c. Customer Originated Trace

Customer Originated Trace allows customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.

d. Call Return

Call Return allows a customer to automatically return the most recent incoming call, even if it is not answered. This is accomplished by the customer activating a code. If a line is found busy, a 30-minute queuing process begins within which the network automatically attempts to complete the call. This is done without tying up the called party's telephone line.

A distinctive ringing signal will alert the customer when the call can be completed. When the customer picks up the telephone after the ring back signal, the call is automatically dialed to the called party. The customer may place and receive regular calls while the busy line is being monitored.

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Competitive Local Exchange Carrier Tariff

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SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.2 CLASS SERVICES (Continued)

4.2.2 Description of Features (Continued)

e. Selective Call Acceptance

Selective Call Acceptance allows the customer to store a limited quantity of directory numbers in screening lists for the purpose of accepting certain incoming calls. When the special call-screening feature is activated, only those calls that originate from directory numbers contained in the screening lists are accepted. Customers that are not on the list are denied acceptance and are notified to that effect by an announcement.

f. Call ID and Name

Calling Number and Name Identification Service is the identical service as described in Section 4.2.2.a Call ID, with one addition. This service displays not only the telephone number but also the name of the subscriber as listed in the directory.

g. Anonymous Call Rejection

Where available, Anonymous Call Rejection (ACR) allows a customer subscribing to Call ID or Call ID and Name to reject calls automatically if the calling party is using either per call blocking or per line blocking. Customers subscribing to Call ID or Call ID and Name service may activate or deactivate ACR by dialing an appropriate code. With ACR activated, the called party's phone will not ring, and the calling party will hear an announcement advising that the anonymous call will not be accepted. There will be no charge to the calling party for anonymous calls thus rejected. Upon customer request, ACR will be removed from a customer's line without charge. A Record Order Charge will apply to add ACR capability back onto a customer's line after it has been removed.

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SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.2 CLASS SERVICES (Continued)

4.2.2 Description of Features (Continued)

h. Call ID on Call Waiting

Call ID on Call Waiting service is an enhanced form of Call Waiting that gives customers the ability to receive Call ID information (number only) for a new incoming call while on an existing call, provided the calling party has not activated either the per call or per line blocking options. The calling number is displayed on customer provided premise equipment attached to the customer's telephone line.

i. Call Block

Call Block service allows a customer to receive calls only from those phone numbers in a customer selected screening list. If a call is received from a phone number that is on the selective list, the call is accepted and rings through. If the incoming call is from a number that is not on the selective list, the call is rejected with an announcement.

4.2.3 Call ID Blocking

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Blocking will also prevent call completion through the use of Return Call (\*69) Service. Customers have two blocking options as follows:

Per-Call Blocking - To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis. Per-call blocking is available to all customers in the Company's serving territory, or

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Competitive Local Exchange Carrier Tariff

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SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.2 CLASS SERVICES (Continued)

4.2.3 Call ID Blocking (continued)

Per-Line Blocking - Per-Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to Per-Line Blocking unless the blocking feature is deactivated. If a customer subscribes to Per-Line Blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only. As facilities permit, a Per-Line Blocking customer will be provided with a separate code to deactivate blocking, which is different from the per call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate Per-Line Blocking will be the same. Per-Line Blocking is available to all customers in the Company's serving territory. Per-Line Blocking is provided without charge, except as discussed below.

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Competitive Local Exchange Carrier Tariff

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SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.2 CLASS SERVICES (continued)

4.2.3 Call ID Blocking (continued)

Per-Line Blocking will be available to all customers, free of charge, in the Company's serving area and can only be added or removed from a customer's line by placing a service order with the Company. Initial requests for Per-Line Blocking will be provided at no charge. Subsequent requests for Per-Line Blocking for the same customer and telephone number at the same address may be charged the applicable non-recurring charge(s). This non-recurring charge will be waived for customers of the Company who are victims of domestic violence, the staffs of domestic violence programs and agencies, and emergency services personnel, while performing their jobs.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID subscribers who have activated the Anonymous Call Rejection feature (ACR) of Caller ID services. If a customer using blocking calls a Caller ID subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call on the Company's network using a Company's telephone calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call. However, the live operator surcharge will be waived for the Company's customers who are victims of domestic violence, the staffs of domestic violence program agencies and emergency service personnel, while in the performance of their jobs. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods. Blocked calls routed to the Anonymous Call Rejection (ACR) announcement will not be rated as completed calls.

Caller ID blocking will not prevent the delivery of telephone numbers to 911 emergency service providers. Caller ID blocking currently will not work for callers who place calls to 8xx, 900, and/or other information and message services carrying a specific charge billed to a caller by a local telephone company.

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Competitive Local Exchange Carrier Tariff

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SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.2 CLASS SERVICES (continued)

4.2.4 Rates and Charges

.1 Monthly Rates

See Rates and Charges Section 9

.2 Connection Charges

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

.3 Trial Period

The Company may elect to offer a free or reduced rate trial of any new CLASS feature(s) to prospective customers within 90 days of the establishment of the new feature. See 4.3.2, Service and Promotional Trials, below.

4.3 SERVICE AND PROMOTIONAL TRIALS

4.3.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the customer.

4.3.2 Regulations

- a. Appropriate notification of the Trial will be made to all eligible customers. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.

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Competitive Local Exchange Carrier Tariff

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SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.3 SERVICE AND PROMOTIONAL TRIALS (cont'd)

4.3.2 Regulations (Continued)

- c. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.
- d. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- e. The Company retains the right to limit the size and scope of a Promotional Trial.
- f. Promotional service offerings will be filed by a tariff supplement and may not have a duration of longer than 6 months in any rolling 12-month period which commences as of the effective date of the filed promotion.

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SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.4 DIRECTORY ASSISTANCE SERVICE

4.4.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

4.4.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- a. Requests in which the Directory Assistance operator provides an incorrect number.

The customer must inform the Company of the error in order to receive credit.

4.4.3 Rates

See Rates and Charges in Section 9.

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SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.5 VOICE MAIL SERVICE

4.5.1 General

Voice Mail Service (VMS) is a central office-based service which provides customers with the capability to receive, send, store, and retrieve voice messages over the telephone network. This service is offered to individual customers served from central offices where VMS facilities are available.

4.5.2 Features

a. Call Answering

Incoming calls are forwarded to a "mailbox" when the line is busy and/or when the call is not answered after a customer-designated number of rings. The Call Answering customer can thereafter access the mailbox at any time to hear stored messages using suitable station equipment from any location connected to the telephone network. After listening to each message, the customer has the option to erase it or retain it for future reference. Whenever there is a message stored in the mailbox, the customer receives a message waiting indication via a stutter dial tone after lifting the telephone receiver.

b. Packages

1. Basic

Includes a 3-minute greeting message and stores up to thirty 2-minute messages. Includes stutter tone, message light, and email notification.

2. Deluxe

Includes a 3-minute greeting message and stores up to thirty 3-minute messages. Includes stutter tone, message light, and email notification.

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Competitive Local Exchange Carrier Tariff

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SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.5 VOICE MAIL SERVICE

4.5.3 Regulations

- a. Call Forwarding, as described earlier in this section, can be connected to the line in order to provide alternative forwarding patterns to the VMS. The company will inform VMS customers if there are optional call forwarding arrangements at the time VMS is requested.
- c. The Call Answering customer incurs all applicable usage charges for calls answered and forwarded to a mailbox and for calls made to the mailbox to retrieve messages. The calling party incurs appropriate usage charges for the call to the VMS customer's access line.
- d. The Company is not responsible for any claimed damage associated with the installation, provision, termination, maintenance, repair, or restoration of service. The Company's liability for service, if any, is specified in Section 1 of this tariff. The Company is not responsible for any other claimed damage (i.e., lost messages, VMS interruptions, etc.)

4.5.4 Rates

See Rates and Charges in Section 9.

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Competitive Local Exchange Carrier Tariff

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SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.6 BLOCKING SERVICE

4.6.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available:

- a. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- b. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- c. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.

- e. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.
  - a. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

Competitive Local Exchange Carrier Tariff

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SECTION 4 - SUPPLEMENTAL SERVICES (Continued)

4.6 BLOCKING SERVICE, (Continued)

4.6.2 Regulations

- .1 The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- .2 Blocking Service is available where equipment and facilities permit.

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Competitive Local Exchange Carrier Tariff

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Section 5 - SERVICE OFFERINGS

5.1 GENERAL

Local Service provides a customer with a connection to the Company's network which enables the customer to:

- a) place and receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

5.2 SERVICE DESCRIPTIONS

5.2.1 Local Service Basic Features

Local service includes the following features: Three-Way Calling, Call Waiting, Call Forwarding and Call ID.

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Competitive Local Exchange Carrier Tariff

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Section 6 - SPECIAL SERVICES AND PROGRAMS

6.1 PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

6.1.1 General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

6.1.2 Surcharge

In addition to the charges provided in this tariff, a surcharge will apply to all access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

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 Competitive Local Exchange Carrier Tariff
 

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Section 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

## 6.1.2 Surcharge (Continued)

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company. The following surcharge rates apply to all customer bills issued after July 1, 2009.

Per business access line, per month \$0.08

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

Number of Centrex Lines	Equivalent Lines
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex lines	1

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 Issued By: Jill Sandford, Vice President & General Counsel  
 41 State Street, 10th Floor  
 Albany, NY 12207

Effective: \_\_\_\_\_, 2018

Competitive Local Exchange Carrier Tariff

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Section 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

6.1.3 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

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41 State Street, 10th Floor  
Albany, NY 12207

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Competitive Local Exchange Carrier Tariff

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Section 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

6.2 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

(911) 6.2.1 GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

MSAG Content: The data elements of the MSAG (Master Street Address Guide) including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

MSAG Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 91-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

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Competitive Local Exchange Carrier Tariff

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Section 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

6.2 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911) (Continued)

Telephone Company system: Reference to a service provider's own facilities-based network or, if operating as a non facilities-based competitive local exchange carrier, the facilities contracted by the Telephone Company for provision of service.

6.2.2. GENERAL

The Service Access Code 9-1-1 allows the customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Answering Point (PSAP).

Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended), the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 911 system.

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

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Competitive Local Exchange Carrier Tariff

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Section 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

6.2 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911) (Continued)

6.2.3. REGULATIONS

- A. The Telephone Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 *MSAG Order*.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.

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Competitive Local Exchange Carrier Tariff

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Section 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

6.2 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911) (Continued)

- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The Telephone Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.

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Competitive Local Exchange Carrier Tariff

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Section 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

6.2 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911) (Continued)

- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

6.3 TOLL PRESUBSCRIPTION

6.3.1 General

Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

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Competitive Local Exchange Carrier Tariff

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Section 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

6.3 TOLL PRESUBSCRIPTION (continued)

6.3.1 General (continued)

Selection of toll presubscription provider by an end user is subject to the terms and conditions following.

At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in 6.3.2A following.

6.3.2. Presubscription Charge Application

A. End user choices for toll presubscription:

- Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
- Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

B. If a new customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.

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 Competitive Local Exchange Carrier Tariff
 

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Section 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

## 6.3 TOLL PRESUBSCRIPTION (continued)

## 6.3.2. Presubscription Charge Application (continued)

- C. If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

- D. An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

Unauthorized PIC Change Charge	
Per Occurrence	\$5.50

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Competitive Local Exchange Carrier Tariff

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Section 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

6.3 TOLL PRESUBSCRIPTION (continued)

6.3.3. End User Charge Discrepancy

1. When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:
  - A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
  - When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
  - If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.
2. Verification of Orders for Telemarketing

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

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 Competitive Local Exchange Carrier Tariff
 

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Section 6 - SPECIAL SERVICES AND PROGRAMS (Continued)

## 6.3 TOLL PRESUBSCRIPTION (continued)

## 6.3.4. PIC Switchback Option

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

PIC Switchback Charge

Per Occurrence

\$3.50

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SECTION 7 - SPECIAL ARRANGEMENTS

7.1 SPECIAL CONSTRUCTION

7.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a) nonrecurring charges;
- b) recurring charges;
- c) termination liabilities; or
- d) combinations of (a), (b), and (c).

7.1.2 Basis for Cost Computation

The costs referred to in 7.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
  - a) equipment and materials provided or used;
  - b) engineering, labor, and supervision;
  - c) transportation; and
  - d) rights of way and/or any required easements.
- B. Cost of maintenance.
- C. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

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Competitive Local Exchange Carrier Tariff

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SECTION 7 - SPECIAL ARRANGEMENTS (Continued)

7.1 SPECIAL CONSTRUCTION (Continued)

7.1.2 Basis for Cost Computation (Continued)

- D. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- E. License preparation, processing, and related fees.
- F. Tariff preparation, processing and related fees.
- G. Any other identifiable costs related to the facilities provided; or
- H. An amount for return and contingencies.

7.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

7.1.3.1 The period on which the termination liability is based is the estimated service life of the facilities provided.

7.1.3.2 The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

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SECTION 7 - SPECIAL ARRANGEMENTS (Continued)

7.1 SPECIAL CONSTRUCTION (Continued)

7.1.3 Termination Liability (Continued)

7.1.3.2 (Continued)

1. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
  - a) equipment and materials provided or used;
  - b) engineering, labor, and supervision;
  - c) transportation; and
  - d) rights of way and/or any required easements;
2. license preparation, processing, and related fees;
3. tariff preparation, processing and related fees;
4. cost of removal and restoration, where appropriate; and
5. any other identifiable costs related to the specially constructed or rearranged facilities.

7.1.3.3 The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 7.1.3.2 preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 7.1.3.2 preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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Competitive Local Exchange Carrier Tariff

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SECTION 7 - SPECIAL ARRANGEMENTS (Continued)

7.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

7.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff, or for a service that varies from those offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis. The company will make ICB contracts available to the Pennsylvania Public Utility Commission upon Commission request.

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Section 8 – SERVICE AND CALLING AREAS

8.1 Service Area

The service territory of TVC Albany, Inc. d/b/a FirstLight Fiber includes all the exchanges in territory of Verizon North LLC and Verizon Pennsylvania LLC in the state of Pennsylvania as the potential areas where alternative local service is planned, where facilities are available and pending appropriate interconnection agreements. The local calling areas of the exchanges served will mirror the local calling areas Verizon North LLC and Verizon Pennsylvania LLC.

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## Competitive Local Exchange Carrier Tariff

Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas

## 8.2.1 Verizon North

The calling areas for FirstLight Fiber will be as follows:

<b><i>Originating Exchange</i></b>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. All exchanges are Verizon North exchanges unless otherwise noted.</i>
Airville	Brogue, Delta, Red Lion
Auburn	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Avonmore	Apollo (Windstream), Saltsburg, Vandergrift
Beach Lake	Galilee, Honesdale, Narrowsburg, NY (Citizens Tel.)
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meyersdale, Rockwood, Somerset, Stoystown
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading

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## Competitive Local Exchange Carrier Tariff

Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.1 Verizon North (continued)

<b><i>Originating Exchange</i></b>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. All exchanges are Verizon North exchanges unless otherwise noted.</i>
Boswell	Hooversville, Johnstown, Somerset, Stoystown
Brogue	Airville, Red Lion, York
Brookside	Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Canonsburg, Taylorstown, Washington
Cambridge Springs	Edinboro, Meadville, Saegertown (Windstream)
Central City	Berlin, Johnstown, Somerset, Windber
Clintonville	Franklin, Wesley
Confluence	Rockwood, Salisbury
Cooperstown	Franklin, Oil City
Chapman Lake	Carbondale, Clark Summit (Commonwealth Telephone Co.), Jermyn, Olyphant, Scranton

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.1 Verizon North (Continued)

<b><i>Originating Exchange</i></b>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. All exchanges are Verizon North exchanges unless otherwise noted.</i>
Corry	Spartansburg, Union City, Wattsburg
Davidsville	Johnstown
Delta	Airville, Fawn Grove, Cardiff, Md. (Verizon – Md.)
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg
Dingman’s Ferry	Milford/Log Tavern, Montague, NJ (CenturyLink)
East Berlin	Dover, Hanover (CenturyLink), New Oxford (CenturyLink), York
Edinboro	Cambridge Springs, Erie, McKean
Elkland	Knoxville, Lawrenceville (Commonwealth Telephone Co.), Westfield
Emmaus	Allentown, Bethlehem, Ironton (Ironton Telephone Co.)
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg
Fairview	Erie, Girard, McKean
Fawn Grove	Delta, Stewartstown, Jarrettsville, Md. (Service to NXX 692 and 941 only), Cardiff, Md. (Verizon – Md.)

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.1 Verizon North (Continued)

<b><i>Originating Exchange</i></b>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. All exchanges are Verizon North exchanges unless otherwise noted.</i>
Franklin	Cooperstown, Oil City
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Frystown	Bernville, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon (Verizon – NY), Honesdale, Narrowsburg, NY (Citizens Tel.)
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York
Grand Valley	Pleasantville, Titusville, Youngsville
Frystown	Bernville, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon (Verizon – NY), Honesdale, Narrowsburg, NY (Citizens Tel.)

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.1 Verizon North (Continued)

<b><i>Originating Exchange</i></b>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. All exchanges are Verizon North exchanges unless otherwise noted.</i>
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York
Grand Valley	Pleasantville, Titusville, Youngsville
Harrison Valley	Ulysses, Westfield
Hershey	Annville, Elizabethtown (CenturyLink), Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton
Hooversville	Boswell, Johnstown, Stoystown, Somerset
Jefferson	Glen Rock, Hanover (CenturyLink), Spring Grove, York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber

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## Competitive Local Exchange Carrier Tariff

Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.1 Verizon North (Continued)

<b><i>Originating Exchange</i></b>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. All exchanges are Verizon North exchanges unless otherwise noted.</i>
Jonestown	Frystown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland
Lincolnton	Union City, Spartansburg, Townville (Windstream)
Loganville	Glen Rock, Red Lion, York
Loyalsock	Muncy, Trout Run, Williamsport
Manchester	Dover, York

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.1 Verizon North (Continued)

<b><i>Originating Exchange</i></b>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. All exchanges are Verizon North exchanges unless otherwise noted.</i>
Mantzville	Lehighton, McKeansburg, Tamaqua
Matamoras	Cuddebackville, NY (Verizon – NY), Milford/Log Tavern, Montague, NJ (CenturyLink), Port Jervis, NY (Verizon – NY)
McKean	Edinboro, Erie, Fairview
McKeansburg	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven
Meyersdale	Berlin, Rockwood, Salisbury, Somerset
Middleburg	Beaver Springs, Mifflinburg (Buffalo Valley Tel. Co.), Mount Pleasant Mills, Selinsgrove
Milford/Log Tavern	Cuddebackville, NY (Verizon – NY), Dingman’s Ferry, Matamoras, Montague, NJ (CenturyLink), Port Jervis, NY (Verizon – NY)

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.1 Verizon North (Continued)

<b><i>Originating Exchange</i></b>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. All exchanges are Verizon North exchanges unless otherwise noted.</i>
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon
Nanty Glo	Ebensburg, Johnstown
New Bedford	New Castle, New Wilmington
New Smithville	Allentown, Ironton (Ironton Telephone Co.), Kempton, New Tripoli
New Tripoli	Allentown, Kempton, New Smithville, Slatington
New Wilmington	New Bedford, New Castle, Sharon, Volant (CenturyLink)
North East	Erie, South Ripley, NY (Verizon – NY), Wattsburg

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.1 Verizon North (Continued)

<b><i>Originating Exchange</i></b>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. All exchanges are Verizon North exchanges unless otherwise noted.</i>
Oil City	Cooperstown, Franklin, Pleasantville, Titusville
Pine Grove	Auburn, Friedensburg, Tremont (Commonwealth Telephone Co.)
Pleasantville	Grand Valley, Oil City, Titusville
Princeton	New Castle, Portersville (CenturyLink), Ellwood City
Red Lion	Brogue, Loganville, York
Robesonia	Bernville, Womelsdorf, Reading
Rockwood	Berlin, Confluence, Meyersdale, Somerset
Sabinsville	Westfield

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.1 Verizon North (Continued)

<b><i>Originating Exchange</i></b>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. All exchanges are Verizon North exchanges unless otherwise noted.</i>
Salisbury	Confluence, Meyersdale, Grantsville, Md. (Verizon – Md.)
Saltsburg	Avonmore
Sayre	Waverly, NY (Verizon – NY)
Schaefferstown	Myerstown, Womelsdorf, Lebanon
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Selinsgrove – Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Seward	Johnstown, New Florence
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey

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## 8.2 Calling Areas

## 8.2.1 Verizon North (Continued)

<b><i>Originating Exchange</i></b>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. All exchanges are Verizon North exchanges unless otherwise noted.</i>
Shohola	Barryville, NY (Verizon – NY), Milford/Log Tavern
Somerset	Berlin, Boswell, Rockwood, Stoystown
South Fork	Beaverdale, Johnstown
Spartansburg	Corry, Lincolnville, Titusville, Townville (Windstream)
Spring Grove	Hanover (CenturyLink), Jefferson, York
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md. (Service to NXX 941 only)
Stoystown	Berlin, Boswell, Hooversville, Somerset
Taylorstown	Buffalo, Claysville, Washington
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg
Trout Run	Brookside, Loyalsock, Williamsport

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas

## 8.2.1 Verizon North (Continued)

<b><i>Originating Exchange</i></b>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. All exchanges are Verizon North exchanges unless otherwise noted.</i>
Union City	Corry, Erie, Lincolnville, Waterford, Wattsburg
Vandergrift	Apollo (Windstream), Avonmore, Leechburg (Windstream)
Waterford	Erie, Union City, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford
Wellersburg	Mt. Savage, Md., Cumberland, Md., Frostburg, Md. (Verizon – Md.), Meyersdale, Hyndman (CenturyLink)
Wesley	Clintonville, Harrisville (CenturyLink), Grove City, Mercer
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City, Johnstown
Womelsdorf	Bernville, Myerstown, Robesonia, Schaefferstown, Reading
Wrightsville	Red Lion, York, Columbia (CenturyLink)
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Alexandria	Alexandria, Huntingdon, McConnellstown (CenturyLink)
Aliquippa	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester
Allentown	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Emmaus (Verizon North), Hellertown, Ironton (Ironton Tel. Co.), Kutztown, Nazareth, New Smithville (Verizon North), New Tripoli (Verizon North), Northampton, Riegelsville, Slatington, Springtown, Tipton (Conestoga Tel. & Tel. Co.)
Altoona	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone
Ambridge	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16
Annville	Annville, Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Palmyra
Ashland	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah
Austin	Austin, Coudersport
Avella	Avella, Burgettstown, Washington
Avis	Avis, Jersey Shore, Lock Haven, Woolrich

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Avondale	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE. (Verizon – DE.), Wilmington, DE. (Verizon – DE.)
Baden	Aliquippa, Ambridge, Baden, Rochester
Barnesboro	Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton
Bath	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington
Beaver Falls	Beaver Falls, Darlington (Windstream), Ellwood City, Enon Valley (Windstream), Hookstown, Midland, Rochester, Wampum, Zelienople
Bedminster	Bedminster, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Perkasie, Plumsteadville, Quakertown
Bellefonte	Bellefonte, Boalsburg, Centre Hall, Howard (CenturyLink), Snow Shoe, Spring Mills, State College, Zion (CenturyLink)
Belle Vernon	Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton
Bellwood	Altoona, Bellwood, Tyrone

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Berwick	Berwick, Bloomsburg, Shickshinny (Commonwealth Tel.), Wapwallopen (Commonwealth Tel.)
Bessemer	Bessemer, New Castle
Bethlehem	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
Big Run	Big Run, Punxsutawney
Black Lick	Black Lick, Blairsville, Homer City, Indiana
Blairsville	Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe
Bloomsburg	Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville (Commonwealth Tel.), Washingtonville
Boalsburg	Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College
Bolivar	Blairsville, Bolivar, New Florence
Bradford	Bradford, Duke Center (Armstrong North), Eldred, Mount Jewett, Rew, Smethport, Limestone, NY (Verizon – NY)

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Brownsville	Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown
Buckingham	Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe
Burgettstown	Avella, Burgettstown, McDonald, Midway (Windstream), Murdocksville (Armstrong), Paris
Bushkill	Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ (Verizon – NJ)
California	Belle Vernon, Brownsville, California, Charleroi, Fayette City
Canonsburg	Canonsburg, Hickory (Hickory Tel. Co.), McDonald, McMurray, Pitb. Subn. Zone 13, Washington
Carbondale	Carbondale, Chapman Lake (Verizon North), Clifford (The North-Eastern Pa. Tel. Co.), Forest City (The North-Eastern Pa. Tel. Co.), Jermyn, Olyphant, Scranton, Waymart (The South Canaan Tel. Co.)
Carrolltown	Barnesboro, Carrolltown, Ebensburg, Hastings, Patton
Carversville	Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Catasauqua	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
Catawissa	Bloomsburg, Catawissa, Danville, Elysburg, Numidia
Center Point	Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville
Centre Hall	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Charleroi	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela
Cherry Tree	Barnesboro, Cherry Tree, Clymer, Glen Campbell
Chester Springs	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford
Clairton	Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Clarion	Clarion, Knox (Windstream), Leeper, Shippenville (Windstream), Sligo (Windstream), Strattanville (Windstream)
Claysville	Claysville, Washington, West Alexander

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Clearfield	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
Clymer	Clymer, Indiana
Coatesville	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Collegeville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton
Connellsville	Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown
Coudersport	Austin, Coudersport, Roulette, Ulysses
Cresco	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Cresson	Altoona, Cresson, Ebensburg, Hollidaysburg, Portage
Curwensville	Clearfield, Curwensville, Mahaffey
Danville	Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Dauphin	Dauphin, Halifax, Harrisburg Zone 1
Dawson	Connellsville, Dawson, Perryopolis, Scottdale
Derry	Blairsville, Derry, Greensburg, Latrobe
Donora	Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela
Downingtown	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Doylestown	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe
Dublin	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasio, Plumsteadville, Quakertown, Souderton
DuBois	Brockway (Windstream), DuBois, Luthersburg (Windstream), Penfield (Windstream), Reynoldsville, Sykesville
Eagle	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<i>Local Calling Area</i>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Easton	Allentown, Bethlehem, Bloomsbury, NJ (Verizon – NJ), Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ (Verizon – NJ), Riegelsville, Springtown, Upper Black Eddy
East Palestine	East Palestine, Pa., East Palestine, O. (AMERITECH, O.), New Waterford, O. (AMERITECH, O.), Rogers, O. (AMERITECH, O.)
Ebensburg	Carrolltown, Colver (Windstream), Cresson, Ebensburg, Nanty-Glo (Verizon North), Johnstown (Verizon North)
Eldred	Bradford, Duke Center (Armstrong North), Eldred, Port Allegheny, Rew, Smethport
Elizabeth	Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Ellwood City	Beaver Falls, Ellwood City, New Castle, Portersville (CenturyLink), Wampum, Zelienople
Elysburg	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury
Endeavor	Endeavor, Tidioute, Tionesta
Exton	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Fairchance	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Farmington	Farmington, Uniontown
Fayette City	Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis
Finleyville	Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12
Fleetwood	Fleetwood, Kutztown, Leesport (Commonwealth Tel.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Topton (The Conestoga Tel. and Tel. Co.)
Frackville	Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah
Freeland	Freeland, Hazleton, McAdoo, Weatherly, White Haven
Frenchville	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne
Galeton	Galeton
Girardville	Ashland, Frackville, Girardville, Mahanoy City, Shenandoah
Glen Campbell	Barnesboro, Cherry Tree, Glen Campbell

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Glenmoore	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills (The Conestoga Tel. and Tel. Co.), Glenmoore, Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg, Pughtown, West Chester
Glenwillard	Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16
Green Lane	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasi, Quakertown, Schwenksville, Souderton, Sassamansville (The Conestoga Tel. and Tel. Co.)
Greensburg	Delmont (Windstream), Greensburg, Herminie, Jeannette, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, New Alexandria (Windstream), Youngwood
Greenville	Greenville, Sharpsville, Sheakleyville (Windstream), Transfer (The Pymatuning Ind. Tel. Co.)
Grove City	Blacktown (CenturyLink), Grove City, Harrisville (CenturyLink), Mercer, Wesley (Verizon North)
Halifax	Dauphin, Elizabethville (Commonwealth Tel.), Halifax, Harrisburg Zone 1, Millersburg (Commonwealth Tel.)
Hamburg	Hamburg, Kempton (Verizon North), Leesport (Commonwealth Tel.), Reading

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Hamlin	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack
Harleysville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 30, Schwenksville, Souderton
Harrisburg	
Zone 1	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Lewisberry (Commonwealth Tel.), Marysville (CenturyLink), Mechanicsburg, Middletown, Shellsville (Verizon North)
Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
Hastings	Barnesboro, Carrolltown, Hastings, Patton
Hawley	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack
Hazleton	Conyngham-Drums (Commonwealth Tel.), Freeland, Hazleton, McAdoo, Nuremburg (Commonwealth Tel.), Weatherly, White Haven
Hellertown	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Herminie	Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23
Hollidaysburg	Altoona, Cresson, Hollidaysburg
Homer City	Black Lick, Blairsville, Homer City, Indiana
Honesdale	Beach Lake (Verizon North), Galilee (Verizon North), Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount (The North-Eastern Pa. Tel.Co.), South Canaan (The South Canaan Tel.Co.), Wallenpaupack, Waymart (The South Canaan Tel. Co.)
Honey Brook	Coatesville, Downingtown, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg
Hookstown	Aliquippa, Beaver Falls, Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry
Houtzdale	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Hummelstown	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown, Palmyra, Shellsville (Verizon North)
Huntingdon	Alexandria, Huntingdon, Marklesburg (CenturyLink), McConnellstown (CenturyLink), Mount Union

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Imperial	Imperial, McDonald, Murdocksville (Armstrong), Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15
Indiana	Black Lick, Blairsville, Clymer, Elderton (Windstream), Homer City, Indiana, Marion Center, Parkwood
Jeannette	Greensburg, Harrison City (Windstream), Herminie, Jeannette, Pitb. Subn. Zone 23
Jermyn	Carbondale, Chapman Lake (Verizon North), Jermyn, Olyphant, Scranton
Jersey Shore	Avis, Jersey Shore, Lock Haven, Oval (Pennsylvania Tel. Co.), Williamsport, Woolrich
Jim Thorpe	Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White Haven
Kane	Kane, Ludlow, Mount Jewett
Kemblesville	Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove, Hockessin, DE (Verizon – DE), Newark, DE (Verizon – DE)
Kennett Square	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Wilmington, DE (Verizon – DE)

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Kingston	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
Kulpmont	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Kutztown	Allentown, Fleetwood, Kempton (Verizon North), Kutztown, Reading, Topton (The Conestoga Tel. and Tel. Co.)
Lake Ariel	Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan (The South Canaan Tel. Co.), Wallenpaupack, Waymart (The South Canaan Tel.Co.)
Lake Como	Lake Como
Lancaster	Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Leola (Frontier Comm. Of PA), Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (CenturyLink), Mountville (CenturyLink), New Holland (Frontier Comm. Of PA), Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg
Landenberg	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Newark, DE (Verizon – DE), Wilmington, DE (Verizon – DE)

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<i>Local Calling Area</i>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Landisville	Lancaster, Landisville, Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (CenturyLink), Mountville (CenturyLink), Strasburg
Lansdale	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton
Latrobe	Blairsville, Derry, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, Ligonier, New Alexandria (Windstream)
Lebanon	Annville, Frystown (Verizon North), Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Myerstown (Verizon North), Palmyra, Schaefferstown (Verizon North)
Leeper	Clarion, Leeper, Marienville
Lehighton	Jim Thorpe, Lehighton, Nesquehoning, Palmerton (Palmerton Tel. Co.)
Lenape	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown
Lewistown	Bellefonte (CenturyLink), Lewistown, McVeytown, Mifflintown (CenturyLink), Port Royal (CenturyLink), Reedsville (CenturyLink)

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<i>Local Calling Area</i>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Ligonier	Latrobe, Ligonier, Stahlstown (Laurel Highland Tel. Co.)
Line Lexington	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 45, Souderton
Lock Haven	Avis, Beech Creek (CenturyLink), Jersey Shore, Lock Haven, Mill Hall (CenturyLink), Woolrich
Lords Valley	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack
Lowellville	Bessemer, Hubbard, O. (AMERITECH, O.), Lowellville, Lowellville, O. (AMERITECH, O.), New Castle, North Lima, O. (AMERITECH, O.), Youngstown, O. (AMERITECH, O.)
Ludlow	Kane, Ludlow
Mahaffey	Mahaffey, Curwensville
Mahanoy City	Frackville, Girardville, Lakewood (Frontier Comm. – Lakewood), Mahanoy City, Shenandoah, Tamaqua
Marchand	Marchand, Punxsutawney
Marienville	Leeper, Marienville
Marion Center	Indiana, Marion Center

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Masontown	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
McAdoo	Freeland, Hazleton, McAdoo, Tamaqua, Weatherly
McClellandtown	Fairchance, Masontown, McClellandtown, Smithfield, Uniontown
McDonald	Burgettstown, Canonsburg, Imperial, McDonald, Midway (Windstream), Oakdale, Pitb. Subn. Zone 13
McMurray	Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13
McVeytown	Lewistown, McVeytown
Mechanicsburg	Dillsburg (Verizon North), Harrisburg Zone 1, Lewisberry (Commonwealth Tel.), Mechanicsburg
Mendenhall	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Wilmington, DE (Verizon – DE)
Mercer	Blacktown (CenturyLink), Fredonia (Windstream), Grove City, Mercer, Sharon, Sharpsville, Wesley (Verizon North)

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Middletown	Elizabethtown (CenturyLink), Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
Midland	Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry
Millersville	Lancaster, Landisville, Millersville, Mountville (CenturyLink), Strasburg
Millheim	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Millville	Bloomsburg, Millville, Washingtonville
Milton	Lewisburg (Buffalo Valley Tel. Co.), Mifflinburg (Buffalo Valley Tel. Co.), Milton, Northumberland, Sunbury, Washingtonville, Watsonstown (Windstream)
Minersville	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont (Commonwealth Tel.)
Monessen	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela
Monongahela	Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela
Moosic	Moosic, Pittston, Scranton, Taylor, Wyoming

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Morrisville	Ewing, NJ (Verizon – NJ), Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Yardley
Mortonville	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Moscow	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack
Mountaintop	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
Mount Carmel	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Mount Gretna	Annville, Lebanon, Mount Gretna, Palmyra
Mount Jewett	Bradford, Mount Jewett, Kane
Mount Pleasant	Connellsville, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Mount Pleasant, Scottdale, Youngwood
Mount Pocono	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Mount Union	Huntingdon, McConnellstown (CenturyLink), Mount Union

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Nanticoke	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
Nazareth	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth
Nesquehoning	Jim Thorpe, Lansford (Windstream), Lehighton, Nesquehoning
New Castle	Bessemer, Ellwood City, New Bedford (Verizon North), New Castle, New Wilmington (Verizon North), Plain Grove (CenturyLink), Princeton (Verizon North), Volant (CenturyLink), Wampum
New Florence	Bolivar, Johnstown, New Florence, Seward
Newfoundland	Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack
New Hope	Buckingham, Carversville, Doylestown, Lambertville, NJ (Verizon – NJ), New Hope, Newtown, Plumsteadville, Wycombe, Yardley
New Kensington	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
New Philadelphia	Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
New Salem	Brownsville, New Salem, Republic, Uniontown

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Newtown	Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley
Northampton	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), Northampton, Slatington
Northumberland	Danville, Milton, Northumberland, Sunbury
North Wales	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton
Numidia	Bloomsburg, Catawissa, Elysburg, Numidia
Oakdale	Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14
Olyphant	Carbondale, Chapman Lake (Verizon North), Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor
Orwigsburg	Auburn (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Osceola Mills	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Oxford	Avondale, Kemblesville, Kirkwood (Commonwealth Tel.), Landenberg, Oxford, West Grove

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Palmyra	Annville, Harrisburg Zone 1, Hershey (Verizon North), Hummelstown, Lebanon, Mount Gretna, Palmyra
Paris	Burgettstown, Paris, Weirton, W. Va. (Verizon – W. Va.)
Parkesburg	Atglen (Commonwealth Tel.), Coatesville, Gap (Commonwealth Tel.), Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove
Parkwood	Indiana, Parkwood
Patton	Altoona, Barnesboro, Carrolltown, Hastings, Patton
Pennsburg	Bally (The Conestoga Tel. and Tel. Co.), Green Lane, Pennsburg, Perkasio, Quakertown, Sassamansville (The Conestoga Tel. and Tel. Co.), Souderton
Perkasie	Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton
Perryopolis	Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown
Philipsburg	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Phoenixville	Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford
Pittston	Harding (Commonwealth Tel.), Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Plumsteadville	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Line Lexington, New Hope, Perkasio, Plumsteadville, Quakertown
Plymouth	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre
Point Marion	Cheat Lake (Verizon – W. Va.), Fairchance, Masontown, Point Marion, Morgantown, W. Va. (Verizon – W. Va.), Smithfield, Uniontown
Portage	Cresson, Ebensburg, Johnston, Portage, Southfork
Port Allegany	Eldred, Port Allegany, Roulette, Smethport
Pottstown	Boyertown (The Conestoga Tel. and Tel. Co.), Collegeville, Douglassville (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Pottsville	Auburn (Verizon North), Frackville, Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
Pughtown	Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Morgantown (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford
Punxsutawney	Big Run, Marchand, Punxsutawney
Quakertown	Bedminster, Dublin, Ferndale (Commonwealth Tel.), Green Lane, Pennsburg, Perkasio, Plumsteadville, Quakertown, Souderton, Springtown
Reading	Adamstown (Denver & Ephrata Tel. and Tel. Co.), Bernville (Verizon North), Birdsboro (The Conestoga Tel. and Tel. Co.), Fleetwood, Green Hills (The Conestoga Tel. and Tel. Co.), Hamburg, Kutztown, Leesport (Commonwealth Tel.), Morgantown (The Conestoga Tel. and Tel. Co.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Robeson (Verizon North), Topton (The Conestoga Tel. and Tel. Co.), Womelsdorf (Verizon North), Yellow House (The Conestoga Tel. and Tel. Co.)
Renovo	Renovo
Republic	Brownsville, New Salem, Republic, Uniontown

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Rew	Bradford, Duke Center (Armstrong North), Eldred, Limestone, NY (Verizon – NY), Rew, Smethport
Reynoldsville	DuBois, Reynoldsville, Sykesville
Riegelsville	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Phillipsburg, NJ (Verizon – NJ), Riegelsville, Springtown, Upper Black Eddy
Rochester	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester
Roulette	Coudersport, Port Allegany, Roulette
Royersford	Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville
Russell	Russell, Sugar Grove, Warren, Youngsville
Saint Clair	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Saxton	Hopewell (CenturyLink), Saxton

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Schuylkill Haven	Auburn (Verizon North), Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Schwenksville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasio, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville, Souderton
Scottdale	Connellsville, Dawson, Mount Pleasant, Scottdale
Scranton	Clarks Summit (Commonwealth Tel.), Dalton (Commonwealth Tel.), Factoryville (Commonwealth Tel.), Hamlin, Jermyn, Lake Ariel, Lake Winola (Commonwealth Tel.), Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming
Shamokin	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton (TDS – Mahanoy and Mahantango Tel. Co.)
Sharon	Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex
Sharpsville	Greenville, Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Shenandoah	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown (Commonwealth Tel.), Shenandoah
Slatington	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), New Tripoli (Verizon North), Northampton, Slatington
Smethport	Bradford, Eldred, Port Allegany, Rew, Smethport
Smithfield	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Smiths Ferry	Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry
Smock	Brownsville, Smock, Uniontown
Snow Shoe	Bellefonte, Frenchville, Snow Shoe
Souderton	Center Point, Collegeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasio, Quakertown, Schwenksville, Souderton
Springdale	New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum
Spring Mills	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Springtown	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Quakertown, Riegelsville, Springtown, Upper Black Eddy
State College	Bellefonte, Boalsburg, Centre Hall, Port Matilda (Windstream), Spring Mills, State College
Strasburg	Gap (Commonwealth Tel.), Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Millersville, Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg
Stroudsburg	Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg (Commonwealth Tel.), Stroudsburg, Stroudsburg, NJ (Verizon – NJ)
Sugar Grove	Russell, Sugar Grove, Warren, Youngsville
Sunbury	Danville, Elysburg, Milton, Northumberland, Selinsgrove (Verizon North), Shamokin, Sunbury
Sykesville	DuBois, Luthersburg (Windstream), Reynoldsville, Sykesville
Tamaqua	Lakewood (Frontier Comm. – Lakewood), Lansford (Windstream), Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua
Tarentum	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Taylor	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming
Tidioute	Endeavor, Tidioute, Tionesta, Warren
Tyrone	Altoona, Bellwood, Tyrone, Warriors Mark (Windstream)
Tionesta	Endeavor, Tidioute, Tionesta
Ulysses	Coudersport, Ulysses
Uniontown	Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown
Unionville	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown
Upper Black Eddy	Easton, Ferndale (Commonwealth Tel.), Frenchtown, NJ (Verizon – NJ), Milford, NJ (Verizon – NJ), Riegelsville, Springtown, Uhlerstown (Commonwealth Tel.), Upper Black Eddy
Wallenpaupack	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack
Wampum	Beaver Falls, Ellwood City, New Castle, Wampum

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Warren	Russell, Sheffield (Windstream), Sugar Grove, Tidioute, Warren, Youngsville
Washington	Avella, Buffalo (Verizon North), Canonsburg, Claysville, Hickory (Hickory Tel. Co.), McMurray, Taylorstown (Verizon North), Washington, West Alexander
Washingtonville	Bloomsburg, Danville, Millville, Milton, Turbotville (Windstream), Washingtonville
Weatherly	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven
West Alexander	Claysville, Washington, West Alexander
West Chester	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown
West Grove	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE)
West Middlesex	Sharon, Sharon, O. (AMERITECH, O.), Sharpsville, West Middlesex
West Newton	Belle Vernon, West Newton, Yukon (Yukon-Waltz Tel. Co.)

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## 8.2 Calling Areas (continued)

## 8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Westtown	Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown
White Haven	Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven
Wilkes-Barre	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
Williamsport	Jersey Shore, Loyalsock (Verizon North), Oval (Pennsylvania Tel. Co.), Trout Run (Verizon North), Williamsport
Winburne	Clearfield, Frenchville, Philipsburg, Winburne
Woolrich	Avis, Jersey Shore, Lock Haven, Woolrich
Wycombe	Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe
Wyoming	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Yardley	Ewing, NJ (Verizon – NJ), Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Wycombe, Yardley

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8.2 Calling Areas (continued)

8.2.2 Verizon Pennsylvania (continued)

<i>Originating Exchange</i>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Youngsville	Russell, Sugar Grove, Warren, Youngsville
Youngwood	Greensburg, Mount Pleasant, Youngwood
Zelienople	Beaver Falls, Criders Corners (North Pitt. Tel. Co.), Ellwood City, Evans City (CenturyLink), Zelienople

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Section 8 – SERVICE AND CALLING AREAS (continued)

8.2 Calling Areas (continued)

8.2.3 Verizon Pennsylvania – Philadelphia Local

<b>Originating Exchange</b>	<b>Local Calling Area</b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
<b>Philadelphia Zone 1</b>  Central Office Districts:  Baldwin, Poplar, Regent, Locust, Market, Dewey, Pennypacker	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4
<b>Philadelphia Zone 2</b>  Central Office Districts:  City-West, Overbrook, Eastwick, Saratoga, University City	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24
<b>Philadelphia Zone 3</b>  Central Office Districts:  Oak Lane, Chestnut Hill, Manayunk, Germantown, Davenport (Logan)	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34

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8.2 Calling Areas (continued)

8.2.3 Verizon Pennsylvania – Philadelphia Local (continued)

<b>Originating Exchange</b>	<b>Local Calling Area</b>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
<p><b>Philadelphia Zone 4</b></p> <p>Central Office Districts:  Fox Chase, Toresdale, Bustleton, Frankford, Mayfair</p>	<p>Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41</p>

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Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.4 Verizon Pennsylvania – Philadelphia Suburban

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE (Verizon – DE), Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE (Verizon – DE)
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE (Verizon – DE), Media, Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newtown Square, Chester, Chester Heights, Media, Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newtown Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newtown Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby

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## 8.2 Calling Areas (continued)

## 8.2.4 Verizon Pennsylvania – Philadelphia Suburban (continued)

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Broomall-Newtown Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newtown Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne

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## 8.2 Calling Areas (continued)

## 8.2.4 Verizon Pennsylvania – Philadelphia Suburban (continued)

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne
Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne
Flourtown (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3
Ambler (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove
Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove
Willow Grove (Phil. Suburban Zone 38)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove

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## 8.2 Calling Areas (continued)

## 8.2.4 Verizon Pennsylvania – Philadelphia Suburban (continued)

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Hatboro (Phil. Suburban Zone 39)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Feasterville-Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4
Bristol (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley
Langhorne (Phil. Suburban Zone 43)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley
Levittown (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley
Warrington (Phil. Suburban Zone 45)	Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe

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## Competitive Local Exchange Carrier Tariff

Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas

## 8.2.5 Verizon Pennsylvania – Pittsburgh Local

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
Braddock (Includes Wilkinsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh
Homestead	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh
Pittsburgh	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh

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## Competitive Local Exchange Carrier Tariff

Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas

## 8.2.6 Verizon Pennsylvania – Pittsburgh Suburban

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Bethel Park (Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel, Glenshaw, Millvale, Perrysville
Irwin (Pitt. Sub. 23)	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City (Windstream), Hermine, Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills

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## Competitive Local Exchange Carrier Tariff

Section 8 – SERVICE AND CALLING AREAS (continued)

## 8.2 Calling Areas (continued)

## 8.2.6 Verizon Pennsylvania – Pittsburgh Suburban (continued)

<b>Originating Exchange</b>	<b>Local Calling Area</b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Verizon Pennsylvania LLC unless otherwise noted.</i>
Oakmont (Pitt. Sub. 20)	East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum
Penn Hills (Pitt. Sub. 21)	Braddock, Export, Monroeville, Oakmont Penn Hills
Perrysville (Pitt. Sub. 17)	Bellevue, Glenshaw, Perrysville, Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard

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Competitive Local Exchange Carrier Tariff

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Section 9 - RATES AND CHARGES SCHEDULE

9.1 CONNECTION CHARGES

CONNECTION CHARGE

Per Access Line \$50.00

RESTORAL/RECONNECT CHARGE

Per Access Line \$50.00

9.2 DIRECTORY ASSISTANCE

Charge Per Call \$ 1.25

9.3 RETURN CHECK CHARGE \$10.00

9.4 RETURN PAYMENT CHARGE \$10.00

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 Competitive Local Exchange Carrier Tariff
 

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Section 9 - RATES AND CHARGES SCHEDULE (Continued)

## 9.5 Custom Calling Services

## VOICE MAIL

Basic Package	\$2.99/mo.
Deluxe Package	\$4.99/mo.

CUSTOMER ORIGINATED TRACE \$0.99 each

BLOCKING SERVICE \$2.99/mo.

DISTINCTIVE RINGING \$2.99/mo.

SPEED DIALING \$1.00/mo.

AUTOMATIC BUSY REDIAL \$1.00/mo.

CALL RETURN \$2.25/mo.

SELECTIVE CALL ACCEPTANCE \$2.25/mo.

ANONYMOUS CALL REJECTION \$2.25/mo.

CALL ID on CALL WAITING \$3.99/mo.

THREE-WAY CALLING included

CALL ID included

CALL WAITING included

CALL FORWARDING

included

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Competitive Local Exchange Carrier Tariff

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Section 9 - RATES AND CHARGES SCHEDULE (Continued)

9.6 LOCAL SERVICE

1-10 lines (3 year term)	\$24.00/mo.
11-20 lines (3 year term)	\$19.00/mo.
21+ lines (3 year term)	\$17.00/mo.
Local Message Service (LMS)	\$0.01/minute

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**EXHIBIT F**

**Proposed Switched Access Tariff**

COMPETITIVE LOCAL EXCHANGE CARRIER SWITCHED ACCESS TARIFF

**TVC Albany, Inc. d/b/a FirstLight Fiber**

COMPETITIVE LOCAL EXCHANGE CARRIER

SWITCHED ACCESS TARIFF  
Regulations and Schedule of Charges

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon North LLC Telephone PA PUC Nos. 1, 3, 5 and 6 and Verizon Pennsylvania LLC Telephone PA PUC Nos. 180A, 182, 182A, 185B and 185C.

This tariff is in concurrence with all applicable State and Federal laws, Rules and Regulations, and Orders, including but not limited to, the Telecommunications Act of 1934, as amended, 66 Pa. C.S. and 52 Pa. Code. Any provisions contained in the Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and suspended.

This tariff has been filed with the Pennsylvania Public Utility Commission. Copies are available for inspection at the Company's place of business:

41 State Street, 10th Floor  
Albany, New York 12207

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Competitive Local Exchange Carrier Switched Access Tariff

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List of Modifications

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Competitive Local Exchange Carrier Switched Access Tariff

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Competitive Local Exchange Carrier Switched Access Tariff

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Competitive Local Exchange Carrier Switched Access Tariff

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EXPLANATION OF NOTES

- (C) Indicates Changed Regulation
- (D) Indicates Rate Decrease
- (I) Indicates Rate Increase

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Competitive Local Exchange Carrier Switched Access Tariff

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SECTION 1 - GENERAL REGULATIONS

1.1 DEFINITIONS

ACCESS CODE - Denotes a uniform code assigned by the Company to an individual Customer. The code has the form 10XXX, 10XXXXX, 950-0XXX, or 950-1XXX.

ACCESS MINUTES - Denotes that usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage.

CARRIER OR COMMON CARRIER - Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

CENTRAL OFFICE - A local Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

CHANNEL - A communications path between two or more points of termination.

COMMUNICATIONS SYSTEM - Denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Company.

COMPANY – TVC Albany, Inc. d/b/a FirstLight Fiber.

CUSTOMER - Any individual, partnership, association, corporation or other entity which subscribes to the services offered under this tariff, including both Interexchange Carriers and End Users.

CUSTOMER DESIGNATED PREMISES - The premises specified by the Customer for termination of Access Services.

EXCHANGE - A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

FACILITIES - Denotes any cable, poles, conduit, carrier equipment, wire center distribution frames, central office switching equipment, etc., utilized to provide the service offered under this tariff.

INTERSTATE COMMUNICATIONS - Any communications with that crosses over a state boundary. Interstate Communications includes interstate and international communications.

INTRASTATE COMMUNICATIONS - Any communication which originates and terminates within the same state and is subject to oversight by a state regulatory commission as provided by the laws of the state involved.

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Competitive Local Exchange Carrier Switched Access Tariff

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SECTION 1 - GENERAL REGULATIONS (CONT'D)

1.1 DEFINITIONS (Cont'd)

LOCAL ACCESS AND TRANSPORT AREA (LATA) - A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

ORIGINATING DIRECTION - The use of Switched Access Service for the origination of calls from an End User premises to a carrier's premises.

POINT OF TERMINATION - The point of demarcation within a customer-designated premises at which the Company's responsibility for the provision of access service ends. The point of demarcation is the point of interconnection between Company communications facilities and customer-provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations.

PREMISES - A building or buildings on contiguous property, not separated by a public highway or right-of-way.

TRANSMISSION PATH - An electrical path capable of transmitting signals within the range of the service offering. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant used in the telecommunications industry.

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Competitive Local Exchange Carrier Switched Access Tariff

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SECTION 1 - GENERAL REGULATIONS (CONT'D)

1.2 UNDERTAKING OF THE COMPANY

The Company shall be responsible only for the installation, operation and maintenance of service which it provides and does not undertake to transmit messages under this tariff.

Services provided under this tariff are provided 24 hours a day, seven days per week, unless otherwise specified in applicable sections of this tariff.

1.2.1 Scope

The Company's services offered pursuant to this tariff are furnished for Switched Access Service. The Company may offer these services over its own or resold facilities.

The Company installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Company network. The Customer shall be responsible for all charges due for such agreement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

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Competitive Local Exchange Carrier Switched Access Tariff

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SECTION 2 - RULES AND REGULATIONS

2.1 USE OF FACILITIES AND SERVICE

2.1.1 Use of Service

1. Service may be used for any lawful purpose by the Customer or by any End User.
2. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.
3. Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.
4. Any service provided under this Tariff may be resold, unless otherwise specified, to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its account(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.

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Competitive Local Exchange Carrier Switched Access Tariff

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations

1. Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
2. The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.
3. The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
4. The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.
5. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

2.1.3 Customer-Authorized Use

Any service provided under this Tariff may be resold, unless otherwise specified, to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees or independent contractors of the Customer through any negligence.

2.2 MINIMUM PERIOD OF SERVICE

The minimum period for which services are provided and for which rates and charges are applicable is one month unless otherwise specified. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

When service does not begin on the first day of the monthly billing cycle, or end on the last day of the monthly billing cycle, the charge for the fractional part of the month in which service was furnished will be calculated on a pro-rata basis.

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Competitive Local Exchange Carrier Switched Access Tariff

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.3 PAYMENT FOR SERVICE RENDERED

- 2.3.1 Service is provided and billed on a monthly basis unless otherwise specified. Bills are due and payable upon receipt.
- 2.3.2 The Customer is responsible for payment of all charges for service furnished to the Customer, or the Customer's agents, End Users or customers. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Any objections to billed charges must be reported promptly to the Company.
- 2.3.3 The Company reserves the right to assess a charge of \$10.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written. The foregoing shall not limit the Company's right to discontinue service for returned checks or drafts under Section 2.9.1 below.
- 2.3.4 Application of Late Payment Charge
  - 1. Late payment charges do not apply to final accounts.
  - 2. A late payment charge on overdue charges will incur at the rate of 1.25% per month or the highest rate allowed by the law.

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Competitive Local Exchange Carrier Switched Access Tariff

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## SECTION 2 - RULES AND REGULATIONS (CONT'D)

## 2.4 DEPOSITS

- 2.4.1 The Company reserves the right to examine the credit record of the Customer. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit which the Company may apply against overdue charges. The amount of the security deposit shall be equal to two month's estimated service charges but may vary with the Customer's credit history and projected service requirements. The Customer shall be apprised that after one year of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this tariff, the deposit shall be refunded in full. If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of service requirements.
- 2.4.2 The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.
- 2.4.3 If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.
- 2.4.4 When a deposit is to be returned, the Customer may request that the full amount of the deposit be issued by check. If the Customer requests that the full amount be credited to amounts owed the Company, the Company will apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the Customer by check.
- 2.4.5 Deposits will bear simple interest computed from the date it is received by the Company to the date the deposit is refunded, or service is terminated. Simple interest will be paid or credited to the Customer while the Company holds the deposit. The interest rate shall be specified by the Pennsylvania Public Utility Commission.

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Competitive Local Exchange Carrier Switched Access Tariff

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.5 ADVANCE PAYMENTS

The Company reserves the right to require an advance payment from the Customer instead of or in addition to a security deposit. The advance payment shall be in an amount equal to or less than estimated installation charges plus two months estimated billing.

2.6 DISPUTED BILLS

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer may, within 30 days of the date of the bill containing the disputed amount, request, and the Company shall comply with the request, an in-depth investigation and review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or service shall be subject to cancellation under Section 2.9 following). The Company shall communicate to the Customer the results of such investigation and review as soon as reasonably possible.

If a Customer and the Company are unable to resolve billing disputes to their mutual satisfaction, Customer may file an informal complaint with the Bureau of Consumer Services at the Pennsylvania Public Utilities Commission, P.O. Box 3265, Harrisburg, Pennsylvania 17105-3265, Phone: 1-800692-7380, in accordance with the Commission's rules of procedure. The Bureau of Consumer Services shall have primary jurisdiction over all complaints.

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Competitive Local Exchange Carrier Switched Access Tariff

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.7 INSPECTION, TESTING AND ADJUSTMENT

- 2.7.1 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.
- 2.7.2 The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or any joint user or customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.
- 2.7.3 Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and is requested by the Customer.

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Competitive Local Exchange Carrier Switched Access Tariff

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.8 SUSPENSION OR TERMINATION OF SERVICE

2.8.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the Customer must remit a Connection Charge as well as any payment due and any applicable deposits prior to reconnection.

Suspension or termination shall not be made until:

- a. At least 10 days after written notification has been served personally on the Customer, or at least 20 days after written notification has been mailed to the billing address of the Customer or;
- b. At least 10 days after the Customer has either signed for or refused a registered letter containing written notification mailed to the billing address of the Customer.

Access service shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business.

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Competitive Local Exchange Carrier Switched Access Tariff

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Section 2 - RULES AND REGULATIONS (CONT'D)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.2 Exceptions to Suspension and Termination

Access service shall not be suspended or terminated for:

- a. Nonpayment of bills rendered for charges other than access service or deposits requested in connection with access service;
- b. Nonpayment for service for which a bill has not been rendered;
- c. Nonpayment for service which have not been rendered;
- d. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures.
- e. Access service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the Customer does not pay the undisputed portion after being asked to do so.

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Competitive Local Exchange Carrier Switched Access Tariff

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Section 2 - RULES AND REGULATIONS (CONT'D)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.3 Verification of Nonpayment

Access service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless The Company has verified, in a manner approved by the Public Utility Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice.

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Competitive Local Exchange Carrier Switched Access Tariff

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Section 2 - RULES AND REGULATIONS (CONT'D)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment

a. General

The Company, after notice in writing to the Customer and after having given the Customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the Customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the Customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the Customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the Customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the Customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a Customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the Customer satisfies the indebtedness within 20 days after written notification.

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Competitive Local Exchange Carrier Switched Access Tariff

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Section 2 - RULES AND REGULATIONS (CONT'D)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (cont'd)

b. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of tariff charges;
2. Permitting fraudulent use.

c. Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the Customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate access service.
2. In the event that access service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same Customer at the same location:
  - a. No charge shall apply for the period during which service had been terminated, and
  - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

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Competitive Local Exchange Carrier Switched Access Tariff

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Section 2 - RULES AND REGULATIONS (CONT'D)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (cont'd)

d. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the Customer may require termination of a Customer's service until such time as new arrangements can be made. No charges will be assessed the Customer while service is terminated, and no connection charges will apply when the service is restored.

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Competitive Local Exchange Carrier Switched Access Tariff

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Section 2 - RULES AND REGULATIONS (CONT'D)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

2.9 OBLIGATIONS OF THE CUSTOMER

2.9.1 Damages

The Customer shall reimburse the Company for damages to Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the Customer, or resulting from improper use of the Company's facilities, or due to malfunction of any facilities or equipment provided by other than the Company, except that no Customer shall be liable for another Customer's actions.

2.9.2 Ownership of Facilities

Facilities utilized by the Company to provide service under the provisions of this tariff shall remain the property of the Company. Such facilities shall be returned to the Company by the Customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear permits.

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Competitive Local Exchange Carrier Switched Access Tariff

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Section 2 - RULES AND REGULATIONS (CONT'D)

2.9 OBLIGATIONS OF THE CUSTOMER (Cont'd)

2.9.3 Equipment Space and Power

The Customer shall furnish to the Company, at no charge, equipment space and electrical power required by the Company to provide services under this tariff at the points of termination of such services. The selection of AC or DC power shall be mutually agreed to by the Customer and the Company. The Customer shall make necessary arrangements in order that the Company will have access to such spaces at reasonable times for installation, testing, repair, maintenance or removal of Company service.

2.9.4 Testing

The services provided under this tariff shall be made available to the Company at mutually agreed upon times in order to permit the Company to test, adjust and maintain the services in satisfactory operating condition. No credit will be allowed for any interruption during such tests and adjustments.

2.9.5 Design of Customer Services

The Customer shall be responsible for its own expense for the overall design of its services and for any redesigning or rearrangements of its services which may be required because of changes in facilities, operations or procedures of the Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.9.6 Network Contingency Coordination

The Customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications service.

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Competitive Local Exchange Carrier Switched Access Tariff

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Section 2 - RULES AND REGULATIONS (CONT'D)

2.10 DETERMINATION OF MILEAGE

Service for which rates are mileage sensitive are rated on the airline distance, unless otherwise specified, between the Company's switch location and Customer-designated premises or the end office of the Customer-designated premises.

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Competitive Local Exchange Carrier Switched Access Tariff

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Section 2 - RULES AND REGULATIONS (CONT'D)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

2.11.1 Credit for Interruptions

- a. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- b. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- c. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:
  - i. if interruption continues for less than 24 hours:
    - a) 1/30th of the monthly rate if it is the first interruption in the same billing period.
    - b) 2/30ths of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.
  - ii. if interruption continues for more than 24 hours:
    - a) if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of interruption.

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## Section 2 - RULES AND REGULATIONS (CONT'D)

## 2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

## 2.11.1 Credit for Interruptions (Cont'd)

c. (cont'd)

ii. (cont'd)

- b) for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

d. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

e. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of message rate service will not affect the subscriber's local call allowance during a given billing period.

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Competitive Local Exchange Carrier Switched Access Tariff

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Section 2 - RULES AND REGULATIONS (CONT'D)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.2 Limitations on Credit Allowances

No credit allowance will be made for:

- a) interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the customer;
- b) interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
- c) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- d) interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;

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Competitive Local Exchange Carrier Switched Access Tariff

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SECTION 3 – SWITCHED ACCESS SERVICE

3.1 General

Switched Access Service, which is available to Customers for their use in furnishing their services to end users, provides a two-point communications path between a Customer's premises and an End User's premises. It provides for the use of common terminating, switching and transport facilities. Switched Access Service provides the ability to originate calls from an End User's premises to a Customer's premises, and to terminate calls from a Customer's Premises to an End User's premises.

Switched Access Service is available when originating and terminating calls from or to an end user, which subscribes to the Company's Local Exchange Services.

Rates and charges are set forth on the Current Rate Sheet.

3.2 Feature Group Access

Feature Group (FG) Access provides trunk-side access to Local Switching Center switches, for the Customer's use in originating and terminating communications. All traffic is routed to and from the Company's local switching center via the Customer's tandem provider or via end office trunking, where available. Delivery of calls to or acceptance of calls from the Company's end user locations over Company-switched local exchange services shall constitute an agreement by the Customer to purchase switched access services as described herein. The Company reserves the right to require the Customer to submit an ASR for switched access.

3.3 Trunking

Trunks used for Switched Access Service may be configured for one-way (either originating only or terminating only) or for two-way directionality.

3.4 Call Types

The following Switched Access Service call types are available:

- Originating FG Access
- Terminating FG Access
- Originating 800 FG Access

3.5 Originating FG Access

The access code for FG Access switching is a uniform access code of the form 1+ or 011+ or 101XXXX. For 101XXXX dialing a single access code will be the assigned number of all FG Access provided to the Customer by the Company. When the access code is used, FG Access switching also provides for dialing the digit 0 for access to the Customer's operator service, and 911 for access to emergency service. The Company will provide originating FG access consistent with dialing parity obligations.

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SECTION 3 – SWITCHED ACCESS SERVICE (CONT'D)

3.6 Terminating FG Access

FG Access, when used in the terminating direction, may only be used to access end users who are subscribing to the Company's Local Exchange Services. Call in the terminating direction will not be completed to local operator assistance (0- and 0+), Directory Assistance (411 or 555-1212), service codes 611 and 911 and 101XXXX access codes.

3.7 Originating 800 FG Access

800 Database Access Service is a service offering utilizing originating trunk side switched access service. When an 8XX + NXX + XXXX call is originated by an end user, the Company will perform Customer identification based on screening of the full ten digits of the 8XX number to determine the Customer location to which the call is to be routed.

3.8 Toll-Free 8XX Database Query

The Toll-Free 8XX Database Query Charge will apply for each Toll-Free 8XX call query received at the Company's (or its provider's) Toll-Free 8XX database.

3.9 Acceptance Testing

At no additional charge, the Company will, at the Customer's request, cooperatively test, at the time of installation.

3.10 Optional Features

Other optional features may be available on an Individual Case Basis (ICB).

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Competitive Local Exchange Carrier Switched Access Tariff

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SECTION 4 - SPECIAL ARRANGEMENTS

4.1 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for services which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed services than those specified for such services in the Rate Section. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. Relevant summaries of such contracts shall be reported as required by the Commission.

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Competitive Local Exchange Carrier Switched Access Tariff

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SECTION 5 – RATES AND CHARGES

CURRENT RATES

Intrastate Switched Access	
Originating, per minute	\$0.006212
Terminating, per minute	\$0.0000

Toll-Free 8XX Database Query	
Per Query	\$0.0067

Switched Access Optional Features  
All Switched Access Optional Features are offered on an Individual Case Basis (ICB).

**EXHIBIT G**

**Proposed Competitive Access Provider Tariff**

COMPETITIVE ACCESS PROVIDER TARIFF

**TVC Albany, Inc. d/b/a FirstLight Fiber**

REGULATIONS AND SCHEDULE OF CHARGES  
APPLICABLE TO  
COMPETITIVE ACCESS PROVIDER SERVICES  
PROVIDED BY:

TVC Albany, Inc. d/b/a FirstLight Fiber

41 STATE STREET, 10TH FLOOR  
ALBANY, NEW YORK 12207

IN

THE COMMONWEALTH OF PENNSYLVANIA

This tariff is in concurrence with all applicable State and Federal laws, Rules and Regulations, and Orders, including but not limited to, the Telecommunications Act of 1934, as amended, 66 Pa. C.S. and 52 Pa. Code. Any provisions contained in the Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and suspended.

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List of Modifications

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Competitive Access Provider Tariff

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EXPLANATION OF NOTES

- (C) Indicates Changed Regulation
- (I) Indicates Rate Increase
- (D) Indicates Rate Decrease

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Competitive Access Provider Tariff

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SECTION 1 - GENERAL REGULATIONS

1.1 DEFINITIONS

CARRIER OR COMMON CARRIER - Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

CENTRAL OFFICE - A local Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

CHANNEL - A communications path between two or more points of termination.

COMMUNICATIONS SYSTEM - Denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Company.

COMPANY – TVC Albany, Inc. d/b/a FirstLight Fiber.

CUSTOMER - Any individual, partnership, association, corporation or other entity which subscribes to the services offered under this tariff, including both Interexchange Carriers and End Users.

CUSTOMER DESIGNATED PREMISES - The premises specified by the Customer for termination of Access Services.

DS-0 – Digital Service, level 0. Digital signal speed of 64Kbps.

DS-1 – Digital Service, level 1. Digital signal speed of 1.544 Mbps.

DS-3 – Digital Service, level 3. Digital signal speed of 44.736 Mbps.

END USER – A user of any Service provided by or through the Company’s facilities or Service, regardless of whether such person is a Customer.

EXCHANGE - A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

FACILITIES - Denotes any cable, poles, conduit, carrier equipment, wire center distribution frames, central office switching equipment, etc., utilized to provide the service offered under this tariff.

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SECTION 1 - GENERAL REGULATIONS (CONT'D)

1.1 DEFINITIONS (Cont'd)

INTERSTATE COMMUNICATIONS - Any communications with that crosses over a state boundary. Interstate Communications includes interstate and international communications.

INTRASTATE COMMUNICATIONS - Any communication which originates and terminates within the same state and is subject to oversight by a state regulatory commission as provided by the laws of the state involved.

LOCAL ACCESS AND TRANSPORT AREA (LATA) - A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

POINT OF TERMINATION - The point of demarcation within a customer-designated premises at which the Company's responsibility for the provision of access service ends. The point of demarcation is the point of interconnection between Company communications facilities and customer-provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations.

PREMISES - A building or buildings on contiguous property, not separated by a public highway or right-of-way.

PRIVATE LINE SERVICE – Service provided by a dedicated, non-switchable link from one or more customer-specified locations to one or more customer specified locations.

SERVICE – Any Service offered by Company to a Customer.

STATE – The Commonwealth of Pennsylvania.

TRANSMISSION PATH - An electrical path capable of transmitting signals within the range of the service offering. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant used in the telecommunications industry.

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SECTION 1 - GENERAL REGULATIONS (CONT'D)

1.2 UNDERTAKING OF THE COMPANY

- 1.2.1 The Company undertakes to furnish private line communications service under this Tariff in connection with the transmission of one-way and/or two-way communications which originate and terminate within the State, and are jurisdictionally intrastate.
- 1.2.2 Company's service offerings consist of any of the Service offered pursuant to this Tariff, either individually or in combination. Each Service is offered independent of the others, unless otherwise noted. Service is offered through Company facilities, resold Service, transmission facilities provided by other communications providers, or any combination thereof.
- 1.2.3 Company is responsible only for the Service and facilities it provides under this Tariff, and it assumes no responsibility for any Service provided by any other entity that provides communications service through Company Service or facilities in order to originate and/or terminate such other company's Service.
- 1.2.4 Company may undertake to use reasonable efforts to make available Service to a Customer on or before a particular date. Company does not guarantee availability by any such date and shall not be liable for any Claims arising out of delays in commencing Service to any Customer.

1.3 LIMITATIONS OF SERVICE

- 1.3.1 Service is offered subject to the availability of necessary facilities and subject to the provisions of this Tariff. Company shall have no obligation to construct facilities where they do not exist.
- 1.3.2 Service may not be used for any unlawful purpose.
- 1.3.3 Service may be subject to Company's acquisition and maintenance of an agreement to access the Premises under terms and conditions acceptable to Company, and Services may be denied or discontinued if Company is unable to acquire or maintain such agreement.

SECTION 2 - RULES AND REGULATIONS

2.1 USE OF FACILITIES AND SERVICE

- 2.1.1 Use of Service

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Competitive Access Provider Tariff

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1. Service may be used for any lawful purpose by the Customer or by any End User.
2. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.
3. Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations

1. Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
2. The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.
3. The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
4. The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.
5. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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2.1.3 Customer-Authorized Use

Any service provided under this Tariff may be resold, unless otherwise specified, to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees or independent contractors of the Customer through any negligence.

2.2 MINIMUM PERIOD OF SERVICE

The minimum period for which services are provided and for which rates and charges are applicable is one month unless otherwise specified. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

When service does not begin on the first day of the monthly billing cycle, or end on the last day of the monthly billing cycle, the charge for the fractional part of the month in which service was furnished will be calculated on a pro-rata basis.

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Competitive Access Provider Tariff

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.3 PAYMENT FOR SERVICE RENDERED

- 2.3.1 Service is provided and billed on a monthly basis unless otherwise specified. Bills are due and payable upon receipt. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a collection fee on the overdue charges accruing at the rate of 1.5% per month or the highest rate allowed by law, whichever is lower. Collection fees on overdue charges shall begin to accrue when the Account is assigned to an outside collection agency. Such collection fees are separate and distinct from attorney's fees and other costs incurred in collecting charges owed to the Company.
- 2.3.2 The Customer is responsible for payment of all charges for service furnished to the Customer, or the Customer's agents, End Users or customers. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Any objections to billed charges must be reported promptly to the Company.
- 2.3.3 The Company reserves the right to assess a charge of \$10.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written. The foregoing shall not limit the Company's right to discontinue service for returned checks or drafts under Section 2.9.1 below.
- 2.3.4 Application of Late Payment Charge
1. Late payment charges do not apply to final accounts.
  2. A late payment charge on overdue charges will incur at the rate of 1.25% per month or the highest rate allowed by law.

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## SECTION 2 - RULES AND REGULATIONS (CONT'D)

## 2.4 DEPOSITS

- 2.4.1 The Company reserves the right to examine the credit record of the Customer. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit which the Company may apply against overdue charges. The amount of the security deposit shall be equal to two month's estimated service charges but may vary with the Customer's credit history and projected service requirements. The Customer shall be apprised that after one year of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this tariff, the deposit shall be refunded in full. If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of service requirements.
- 2.4.2 The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.
- 2.4.3 If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.
- 2.4.4 When a deposit is to be returned, the Customer may request that the full amount of the deposit be issued by check. If the Customer requests that the full amount be credited to amounts owed the Company, the Company will apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the Customer by check.
- 2.4.5 Deposits will bear simple interest computed from the date it is received by the Company to the date the deposit is refunded, or service is terminated. Simple interest will be paid or credited to the Customer while the Company holds the deposit. The interest rate shall be specified by the Pennsylvania Public Utility Commission.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.5 ADVANCE PAYMENTS

The Company reserves the right to require an advance payment from the Customer instead of or in addition to a security deposit. The advance payment shall be in an amount equal to or less than estimated installation charges plus two months estimated billing.

2.6 DISPUTED BILLS

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer may, within 30 days of the date of the bill containing the disputed amount, request, and the Company shall comply with the request, an in-depth investigation and review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or service shall be subject to cancellation under Section 2.9 following). The Company shall communicate to the Customer the results of such investigation and review as soon as reasonably possible.

If a Customer and the Company are unable to resolve billing disputes to their mutual satisfaction, Customer may file an informal complaint with the Bureau of Consumer Services at the Pennsylvania Public Utilities Commission, P.O. Box 3265, Harrisburg, Pennsylvania 17105-3265, Phone: 1-800-692-7380, in accordance with the Commission's rules of procedure. The Bureau of Consumer Services shall have primary jurisdiction over all complaints.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.7 INSPECTION, TESTING AND ADJUSTMENT

- 2.7.1 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.
- 2.7.2 The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or any joint user or customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.
- 2.7.3 Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and is requested by the Customer.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.8 SUSPENSION OR TERMINATION OF SERVICE

2.8.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the Customer must remit a Connection Charge, as listed in the Current Rates in Section 4 as well as any payment due and any applicable deposits prior to reconnection.

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Issued By: Jill Sandford, Sr. Vice President & General Counsel  
41 State Street, 10th Floor  
Albany, NY 12207

Effective: \_\_\_\_\_

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Competitive Access Provider Tariff

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.2 Exceptions to Suspension and Termination

Service shall not be suspended or terminated for:

- a. Nonpayment for service for which a bill has not been rendered;
- b. Nonpayment for service which have not been rendered;
- c. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures.
- d. Service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the Customer does not pay the undisputed portion after being asked to do so.

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## SECTION 2 - RULES AND REGULATIONS (CONT'D)

## 2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

## 2.8.4 Termination For Cause Other Than Nonpayment

## a. General

The Company, after notice in writing to the Customer and after having given the Customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the Customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the Customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the Customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the Customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the Customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a Customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the Customer satisfies the indebtedness within 20 days after written notification.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (cont'd)

b. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of tariff charges;
2. Permitting fraudulent use.

c. Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the Customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate service.
2. In the event that service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same Customer at the same location:
  - a. No charge shall apply for the period during which service had been terminated, and
  - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

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Competitive Access Provider Tariff

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

2.9 OBLIGATIONS OF THE CUSTOMER

2.9.1 Damages

The Customer shall reimburse the Company for damages to Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the Customer, or resulting from improper use of the Company's facilities, or due to malfunction of any facilities or equipment provided by other than the Company, except that no Customer shall be liable for another Customer's actions.

2.9.2 Ownership of Facilities

Facilities utilized by the Company to provide service under the provisions of this tariff shall remain the property of the Company. Such facilities shall be returned to the Company by the Customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear permits.

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Competitive Access Provider Tariff

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.9 OBLIGATIONS OF THE CUSTOMER (Cont'd)

2.9.3 Equipment Space and Power

The Customer shall furnish to the Company, at no charge, equipment space and electrical power required by the Company to provide services under this tariff at the points of termination of such services. The selection of AC or DC power shall be mutually agreed to by the Customer and the Company. The Customer shall make necessary arrangements in order that the Company will have access to such spaces at reasonable times for installation, testing, repair, maintenance or removal of Company service.

2.9.4 Testing

The services provided under this tariff shall be made available to the Company at mutually agreed upon times in order to permit the Company to test, adjust and maintain the services in satisfactory operating condition. No credit will be allowed for any interruption during such tests and adjustments.

2.9.5 Design of Customer Services

The Customer shall be responsible for its own expense for the overall design of its services and for any redesigning or rearrangements of its services which may be required because of changes in facilities, operations or procedures of the Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.9.6 Network Contingency Coordination

The Customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications service.

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Competitive Access Provider Tariff

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.10 DETERMINATION OF MILEAGE

Service for which rates are mileage sensitive are rated on the airline distance, unless otherwise specified, between the Company's switch location and Customer-designated premises or the end office of the Customer-designated premises.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

2.11.1 Credit for Interruptions

- a. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- b. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- c. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:
  - i. if interruption continues for less than 24 hours:
    - a) 1/30th of the monthly rate if it is the first interruption in the same billing period.
    - b) 2/30ths of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.
  - ii. if interruption continues for more than 24 hours:
    - a) if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of interruption.

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Section 2 - RULES AND REGULATIONS (CONT'D)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions (Cont'd)

c. (cont'd)

ii. (cont'd)

- b) for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

d. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

e. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of message rate service will not affect the subscriber's local call allowance during a given billing period.

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Competitive Access Provider Tariff

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Section 2 - RULES AND REGULATIONS (CONT'D)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.2 Limitations on Credit Allowances

No credit allowance will be made for:

- a) interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the customer;
- b) interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
- c) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- d) interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;

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SECTION 3 – PRIVATE LINE SERVICE

3.1 PRIVATE LINE SERVICE

Rates and mileage for private line DS-0, DS-1, DS-3 and higher capacity service, when available, for recurring and non-recurring rate elements, are set forth in Section 4. Certain circumstances will require Individual Case Basis pricing as described below.

3.2 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for services which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed services than those specified for such services in the Rate Section. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. Relevant summaries of such contracts shall be reported as required by the Commission.

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Competitive Access Provider Tariff

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SECTION 4 - CURRENT RATES

4.1	Connection Charge	\$65.00
4.2	Restoral Charge	\$65.00

## Competitive Access Provider Tariff

## SECTION 4 - CURRENT RATES (CONT'D)

## 4.3 Private Line Service

The rates below are applicable where facilities exist. All circuits are delivered to an existing interconnection point and the Customer is responsible to arrange easements into buildings. The demarcation point is assumed to be 20 feet into the building from the building entry point. Installation of the above services may require a site survey prior to order execution.

<b>Capacity</b>	<b>Monthly Recurring Charge</b>	<b>Installation</b>	<b>Term</b>
DS-1	\$380.00	\$1000.00	36 months
DS-3	\$1,200.00	\$1000.00	36 months
OC-3	\$2,600.00	\$1000.00	36 months
OC-12	\$5,800.00	\$1000.00	36 months
Metro Ethernet			
1.5 Mbps	\$380.00	\$1000.00	36 months
3.0 Mbps	\$550.00	\$1000.00	36 months
5.0 Mbps	\$650.00	\$1000.00	36 months
10.0 Mbps	\$750.00	\$1000.00	36 months
20.0 Mbps	\$950.00	\$1000.00	36 months
30.0 Mbps	\$1050.00	\$1000.00	36 months
50.0 Mbps	\$1200.00	\$1000.00	36 months
100 Mbps	\$1,700.00	\$1000.00	36 months
150 Mbps	\$2,100.00	\$1000.00	36 months
300 Mbps	\$3,600.00	\$1000.00	36 months
1000 Mbps	\$6,500.00	\$1000.00	36 months

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**EXHIBIT H**

**Financial Statements**  
**(CONFIDENTIAL – Filed Under Seal)**

## Exhibit I

### List of 911 Coordinators Contacted

Applicant is contacting the 911 coordinators for all counties in the Verizon-North and Verizon-Pennsylvania territories.

#### **Allegheny County**

Gary Thomas - 911 Coordinator  
400 North Lexington St.  
Suite 200  
Pittsburgh, Pa 15208

#### **Armstrong County**

Ronald D. Baustert - 911 Coordinator  
131 Armsdale Road  
Kittanning, PA 16201

#### **Beaver County**

Eric Brewer - 911 Coordinator  
351 14th St  
Ambridge, PA 15003

#### **Bedford County**

Harry Corley - 911 Coordinator  
200 South Juliana Street  
Bedford, PA 15522

#### **Berks County**

Ms. Wanda Keener - 911 Coordinator  
Directlink Technologies Center  
2561 Bernville Road  
Reading, PA 19605

#### **Blair County**

Susan Ammerman - 911 Coordinator  
615 4th Street  
Altoona, PA 16602

#### **Bucks County**

Audrey Kenny - 911 Coordinator (Acting)  
911 Freedom Way  
Ivyland, PA 18974

#### **Butler County**

Robert McLafferty - 911 Coordinator  
120 McCune Dr  
Butler, PA 16001

#### **Cambria County**

Robbin Melnyk - 911 Coordinator  
401 Candlelight Drive  
Suite 100  
Ebensburg, PA 15931

#### **Cameron County**

Laura Narby - 911 Coordinator  
20 E. 5th Street  
Emporium, PA 15834

#### **Carbon County**

Gary Williams - 911 Coordinator  
1264 Emergency Lane  
Nequehoning, PA 18240

#### **Centre County**

Dale Neff - 911 Coordinator  
Willowbank Office Building  
420 Holmes Street  
Bellefonte, PA 16823

#### **Chester County**

Robert J. Kagel - 911 Coordinator  
Government Service Center  
601 Westtown Road, Suite 12  
West Chester, PA 19380-0990

#### **Clarion County**

Ronald Wolbert - 911 Coordinator  
421 Madison Road  
Clarion, PA 16214

#### **Clearfield County**

Jeremy Ruffner - 911 Coordinator  
911 Leonard Street  
Clearfield, PA 16830-3245

#### **Clinton County**

Kevin Fanning - 911 Coordinator  
311 Frederick Street, Suite A  
Lock Haven, PA 17745

**Columbia County**

Fred Hunsinger - 911 Coordinator  
East Central Emergency Network  
P.O. Box 380, Court House  
Bloomsburg, PA 17815

**Crawford County**

Kevin Nicholson - 911 Coordinator  
632 Pine Street  
Meadville, PA 16335

**Cumberland County**

Robert Shively - 911 Coordinator  
1 Public Safety Drive  
Carlisle, PA 17013

**Dauphin County**

Gregory Kline - 911 Coordinator  
911 Gibson Boulevard  
Steelton, PA 17113-1988

**Delaware County**

Eleanor Smith - 911 Coordinator  
201 West Front Street  
Media, PA 19063

**Elk County**

Sherri Lovett - 911 Coordinator  
Court House  
P.O. Box 448  
Ridgway, PA 15853

**Fayette County**

Vince Sherwod - 911 Coordinator  
24 East Main St., 4th Floor  
Uniontown, PA 15401

**Forest County**

Curt Kiefer - 911 Coordinator  
526 Elm Street, Box 3  
Tionesta, PA 16353-9724

**Huntingdon County**

Gilbert Dick - 911 Coordinator  
530 Washington Street  
Huntingdon, PA 16652

**Indiana County**

Jolene Burkhardt - 911 Coordinator  
85 Haven Drive  
Indiana, PA 15701

**Jefferson County**

Christopher L. Clark - 911 Coordinator  
560 Service Center Rd  
Brookville, PA 15825

**Juniata County**

Allen Weaver - 911 Coordinator  
11 North 3rd Street  
Mifflintown, PA 17059

**Lackawanna County**

David Hahn - 911 Coordinator  
30 Valley View Business Park  
Jessup, PA 18434

**Lancaster County**

Michael W. Weaver - 911 Coordinator  
PO Box 487  
Manheim, PA 17545-0219

**Lawrence County**

Rich Hoover - 911 Coordinator  
1451 County Line Road  
New Castle, PA 16101

**Lebanon County**

Bob Dowd - 911 Coordinator  
400 South 8th Street, Room 12  
Lebanon, PA 17042

**Lehigh County**

Laurie Bailey - 911 Coordinator  
640 West Hamilton Street, 10th Floor  
Allentown, PA 18101

**Luzerne County**

Fred Rosencrans - 911 Coordinator  
(Interim)  
100 Young Street  
Wilkes-Barre, PA 18711-1001

**Lycoming County**

Sandra Holdren - 911 Coordinator  
542 County Farm Road  
Suite 101  
Montoursville, PA 17754

**McKean County**

Andrew Johnson - 911 Coordinator  
17175 State Route 6  
Smethport, PA 16749

**Mercer County**

Frank A. Jannetti, Jr. - 911 Coordinator  
205 South Erie Street  
Mercer, PA 16137-1501

**Mifflin County**

Philip Lucas - 911 Coordinator  
20 North Wayne Street  
Lewistown, PA 17044

**Monroe County**

Gary Hoffman - 911 Coordinator  
100 Gypsum Road  
Stroudsburg, PA 18360

**Montgomery County**

Michael Vest - 911 Coordinator  
50 Eagleville Road  
Eagleville, PA 19403

**Montour County**

Fred Hunsinger - 911 Coordinator  
East Central Emergency Network  
P.O. Box 380, Court House  
Bloomsburg, PA 17815

**Northampton County**

Ronald Hulsizer - 911 Coordinator  
County of Northampton Division of  
Emergency Management Services  
100 Gracedale Ave  
Nazareth, PA 18064

**Northumberland County**

Russell Fellman - 911 Coordinator  
911 Greenough Street, Suite 2  
Sunbury, PA 17801

**Philadelphia**

Mitchell Yanak - 911 Coordinator  
Office of Innovation and Technology  
1234 Market Street, Suite 1850  
Philadelphia, PA 19107

**Pike County**

J. Bernard Swartwood - 911 Coordinator  
135 Pike County Blvd.  
Lords Valley, PA 18428

**Potter County**

Julie Sitkowski - 911 Coordinator  
20 Mockingbird Lane  
Coudersport, PA 16915

**Schuylkill County**

Scott Krater - 911 Coordinator  
435 North Centre Street  
Pottsville, PA 17901

**Tioga County**

David Cohick - 911 Coordinator  
99 William Farrell Drive  
Wellsboro, PA 16901

**Warren County**

Todd Lake - 911 Coordinator  
100 Dillon Drive Suite 203  
Youngsville, PA 16371

**Washington County**

Jeffrey Yates - 911 Coordinator  
100 West Beau Street, C-1  
Washington, PA 15301

**Wayne County**

Cheryl Hunter - 911 Coordinator  
43 Volunteer Drive  
Honesdale, PA 18431

**Westmoreland County**

Timothy Hallam - 911 Coordinator  
911 Public Safety Road  
Greensburg, PA 15601

**York County Office of Emergency Management**

Cindy Dietz - 911 Coordinator  
120 Davies Drive  
York, PA 17402

**CERTIFICATE OF SERVICE**

I hereby certify that on this day 5th of January, 2018, I caused to be served a copy of the foregoing application upon the following, by first class mail, postage prepaid, or equivalent service:

**Office of Consumer Advocate**  
555 Walnut Street  
5th Floor, Forum Place  
Harrisburg, PA 17101-1923

**Office of Small Business Advocate**  
Commerce Building, Suite 1102  
300 North Second Street  
Harrisburg, PA 17101

**Office of Attorney General**  
Office of Consumer Protection  
Strawberry Square  
Harrisburg, PA 17120

**Verizon Pennsylvania Inc.**  
**Verizon North LLC**  
1717 Arch Street  
Philadelphia, PA 19103

Brett P French