

Inquiry 3584182 *Opened: 1-8-18*

Pennsylvania PUC

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Consumer Services
CAC Division

PA PUC
SECRETARY'S BUREAU

C-2017-2631989

Aqua Pennsylvania, Inc
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

November 25, 2017

Dear Heather,

Per our conversation, last year Aqua utility sent a tech to install a new meter in my house. When Aqua called me about installing another new meter again this year I informed them the meter was replaced last year; they were not aware of that fact and they were not able to answer my questions about the meter that was installed last year.

For the safety of my family I have to be concerned when Aqua is unable to account for a tech that was dispatched to my house by Aqua. Please provide confirmation and detail information about the meter that was installed in my house last year. Please provide the name of the tech that was sent and the department, contractor, location and or facility the tech was dispatched from.

As for the new meter that Aqua is asking permission to install in my house, Aqua has not provided me any information about that meter. **Is this new meter mandatory? Do I have to accept the new meter? Am I required by the county of Clifton Heights, the state of Pennsylvania and the United State Government to accept this new meter?** If so please provide the local, state and federal laws that support your answers in writing.

Do I not have the right to decline Aqua's request to install this new meter in my property? Will this new meter pose any health risk of any kind to my family? Will this new meter cause any discomfort to me and my family? If yes please describe

how. **Will this new meter harm me and my family?** If yes please describe how.
Can you provide me the results of all the studies and tests that were conducted
proving that the meter is safe to be installed in customers' houses such as mine.

Please provide an answer to every question in writing and most importantly,
provide full disclosure for the new meter that you are asking my permission to
install in my house. I look forward to your answers!

Sent to: Heather Harrisson via e-mail
CC: Aqua Pennsylvania, Inc. via mail
CC: Secretary Pennsylvania Public Utility Commission via mail

WITH SINCERITY;

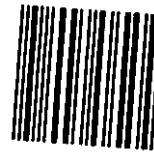


DONY PIERRE
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CAC Division

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Secretary Pennsylvania Public Utility Commission

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Harrisburg, Pennsylvania 17120

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