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SECRETARY'S BUREAU

EXCEPTIONS OF MAYER KRAIN, COMPLAINANT

MAYER KRAIN

V.

CHOICE ENERGY LLC

C-2016-2581006

Discussion of the Choice Energy's Exceptions

Page 2- #3- "Choice Energy placed Complainant's phone number on its internal do-not-call list on the first instance of such request which was on December 28, 2016 when it received Complainant's formal complaint from the PUC."

My written complaint to the PUC was filed 2 weeks prior to December 28, 2016 after we could not tolerate their many phone calls and our repeated verbal requests to stop them.

Mr. Bevan's client is not innocent here because of what they did on December 28, 2016.

I had supplied other information regarding similar complaints against Choice Energy from the internet and court cases in other states.

Page 2- #4- "Choice Energy **immediately** complied with Complainant's request that his home phone number be removed from Choice's call list, which was also Complainant's sole request remedy in his filed Complaint".

Choice Energy should have **IMMEDIATELY** removed my home phone number when we originally requested it verbally, prior to the PUC Complaint.

Dated: January 6, 2018


Mayer Krain
Complainant

Krain v Choice Energy LLC
C-2016-2581006

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of 1.54 (relating to service by a party).

By USPS regular mail:

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PA. Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17195-3265

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Commission's Office of Special Assistants (OSA)
at ra-OSA@pa.gov

Dated this sixth day of January 2018

Mayer Krain, Complainant

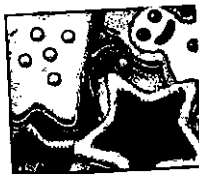
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