

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY

COMPETITIVE SERVICES TARIFF

RATES AND RULES

GOVERNING THE FURNISHING OF TELEPHONE SERVICE

IN

EXCHANGE AREAS OF ALL OF WYOMING COUNTY, AND PORTIONS
OF BERKS, BRADFORD, BUCKS, CARBON, CHESTER, COLUMBIA,
DAUPHIN, LACKAWANNA, LANCASTER, LEHIGH, LUZERNE,
LYCOMING, MONROE, NORTHAMPTON, SCHUYLKILL, SULLIVAN,
SUSQUEHANNA, TIOGA, AND YORK COUNTIES
IN THE STATE OF PENNSYLVANIA

ISSUED: January 17, 2018

EFFECTIVE: January 19, 2018

by

STATE MANAGER
GOVERNMENT AND EXTERNAL AFFAIRS
FRONTIER COMMUNICATIONS
COMMONWEALTH TELEPHONE COMPANY
DALLAS, PENNSYLVANIA

NOTICE

See Sheet 2

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 32
Telephone – PA P.U.C. No. 500
Thirty- Second Revised Sheet 2
Cancels Thirty- First Revised Sheet 2

LIST OF MODIFICATIONS

Increase Call Feature Rates

Title Page - Thirty- Second Revised Title Page
List of Modifications – Thirty- Second Revised Sheet 2
Check Sheet – Thirty- Second Revised Sheet 3

Section 5 3rd Revised Sheet 2
 3rd Revised Sheet 4
 3rd Revised Sheet 11

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 32
Telephone – PA P.U.C. No. 500
32nd Revised Sheet 3
Cancels 31st Revised Sheet 3

CHECK SHEET

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				Sheet 2	4 th Revised
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				Sheet 3	3 rd Revised
Title Page		32nd Revised*			
Sheet 2		32nd Revised*	Section 4	Sheet 1	Original
Sheet 3		32nd Revised*		Sheet 2	Original
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Sheet 6		1st Revised	Section 5	Sheet 1	Original
				Sheet 2	3 rd Revised*
Section 1	Sheet 1	1 st Revised		Sheet 3	Original
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	Sheet 11	1 st Revised			
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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 32
Telephone – PA P.U.C. No. 500
Section 5
Third Revised Sheet 2
Cancels Second Revised Sheet 2

Custom Calling Services

Caller ID Service (cont'd)

4. Per-Call Blocking

Per-Call Blocking will prevent the display of a customer's telephone number or number and name on outgoing calls. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. Per-Call Blocking is provided at no charge, and is automatically placed on all telephone lines by the Telephone Company. Per-Call Blocking will not prevent the display of a telephone number or number and name to 9-1-1 emergency service providers.

Per-Call Blocking is also available to all pay telephones. Instructions on how to use Per-Call Blocking will be provided at each pay telephone location.

5. Special Provisions

In cases where Telephone Company customers are victims of domestic violence, or are representatives of domestic violence agencies, or are representatives of emergency service agencies, calls placed through a live operator in order to protect the identity of the calling party will be completed without the application of an operator service charge.

Qualifying customers may need to notify the Telephone Company to request this credit if the operator service charge cannot be waived at the time the call is being placed.

6. Rates

	Non-Recurring Charge (Per Line)	Monthly Charge (Per Line)	
Caller ID Service			
Residence	\$9.00	\$9.99	
Business	13.50	9.99	
Per-Line Blocking*			
Residence	\$9.00	----	
Business	13.50	----	
Caller ID with Name			
Residence	\$9.00	\$11.75	(I)
Business	13.50	12.50	(I)

*Only applies to subsequent requests for Per-Line Blocking.
Initial blocking is provided at no charge.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
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Section 5
Third Revised Sheet 4
Cancels Second Revised Sheet 4

Custom Calling Services

Custom Calling Services (cont'd)

Descriptions (cont'd)

4. Three-Way Conference

Three-Way Conference enables a customer to add a third party to a call already in progress.

4A. Sixteen-Way Conference

Sixteen-Way Conference enables a customer to have up to Sixteen parties on a call already in progress.

5. Call Forward Busy

Call Forward Busy forwards incoming calls to another pre-designated telephone number when the called line is busy.

6. Call Forward Don't Answer

Call Forward Don't Answer forwards incoming calls to another pre-designated telephone number when the called number is not answered in a specified number of rings. The number of specified rings is defined by the Telephone Company.

RATES

The charges are in addition to all other charges for service, and are applied on a per line basis:

	<u>Monthly Rates</u>		<u>Per Activation</u>	
Call Forwarding	\$5.25			(I)
Call Forward Busy/Don't Answer	5.25			(I)
Call Forward Busy	5.25			(I)
Call Forward Don't Answer	5.25			(I)
Call Waiting/Cancel Call Waiting- Residential	8.00			(I)
Call Waiting/Cancel Call Waiting- Business	7.50			(I)
Speed Calling				
(8 number capacity)*	3.00			
(30 number capacity) residential	3.00			
(30 number capacity) Business	5.00			
Three-Way Conference- Residential	5.00	(C)(I)	\$3.00**	(I)
Three-Way Conference- Business	5.25	(C)		
Sixteen-Way Conference	15.00			

7. Fixed Call Forwarding

With Fixed Call Forwarding, a customer establishes a local telephone number in an exchange remote from their permanent location. Callers dialing the FCF telephone number are automatically forwarded to the customer's permanent location. The customer subscribing to FCF is responsible for all toll calling accumulated on the FCF number. Toll calls are billed at the direct-dial toll rates.

Rates - Fixed Call Forwarding

	<u>Monthly Rates</u>		
	<u>Residence</u>	<u>Business</u>	
Fixed Call Forwarding	\$21.50 (I)	\$22.00	(I)

* This service is grandfathered.

** A monthly cap of \$15.00 for all Usage sensitive features except Call Trace. Call Trace has a monthly cap of \$32.50

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
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Supplement No. 32
Telephone – PA P.U.C. No. 500
Section 5
Third Revised Sheet 11
Cancels Second Revised Sheet 11

Custom Calling Services

Advanced Custom Calling Services (Cont'd)

2. Rates and Regulations

Monthly charges shown below are on a per line-equipped basis.

Product/Service Nonrecurring Charges specified in the tariff apply for the activation of services being ordered on a monthly fee basis.

Customer Satisfaction Guarantee - When customers have access to advanced custom calling services on a usage-sensitive basis, the Company will issue a one-time credit to a customer's account for all feature activations covering a period of thirty (30) days following the initial (first time) billing of any usage-sensitive services if the customer is dissatisfied in any way with the usage-sensitive advanced calling services provided by the Company.

In addition, the Company will issue a one-time credit to a customer who reports unauthorized or fraudulent activation of usage-sensitive Advanced Custom Calling Services; in this case, the customer will also be offered the option of blocking activation of the services.

The customer has the right to request that access to usage-sensitive Advanced Custom Calling Services be blocked by the Company. Initial blocking will be provided at no charge. There is no charge for services to be unblocked. Subsequent re-blocking requests will be charged a Subsequent Service Order charge as specified in the Tariff.

<u>(per line equipped)</u>	<u>Monthly Residence</u>	<u>Monthly Business</u>	<u>Per Usage *</u>	
Call Return (*69)	\$5.00	\$5.00	\$3.00**	(l)
Busy Redial (*66)	4.00	4.00	3.00**	(l)
Call Trace	n/a	n/a	5.00**	(l)
Priority Call	3.75	4.00	n/a	
Call Block	4.50	4.50	n/a	
Selective Call Forward	4.50	4.50	n/a	
Selective Call Acceptance	4.50	4.50	n/a	
Selective Call Rejection	4.50	4.50		
Multiple Simultaneous Call Forward	N/A	11.00		
Anonymous Call Rejection	5.50 (l)	6.50		

* Per usage charges indicate no monthly fee is applied, unless indicated otherwise.

** A monthly cap of \$15.00 for all Usage sensitive features except Call Trace. Call Trace has a monthly cap of \$32.50