

COMMONWEALTH OF PENNSYLVANIA



OFFICE OF CONSUMER ADVOCATE

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January 18, 2018

Rosemary Chiavetta, Secretary
PA Public Utility Commission
Commonwealth Keystone Bldg.
400 North Street
Harrisburg, PA 17120

Re: Duquesne Light Company 2017-2019 Universal
Service and Energy Conservation Three Year Plan
Docket No. M-2016-2534323

Dear Secretary Chiavetta:

Enclosed please find the Office of Consumer Advocate's Notice of Intervention and Public Statement in the above-referenced proceeding.

Copies have been served per the attached Certificate of Service.

Respectfully Submitted,

/s/ Christy M. Appleby
Christy M. Appleby
Assistant Consumer Advocate
PA Attorney I.D. # 85824
E-Mail: CAppleby@paoca.org

Enclosures

cc: Joseph Magee, BCS (via e-mail only)
Sarah Dewey, BCS (via e-mail only)
Louise Fink Smith, Law Bureau (via e-mail only)
Certificate of Service

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CERTIFICATE OF SERVICE

Duquesne Light Company Universal 2017-2019 : Docket No. M-2016-2534323
Service and Energy Conservation Three-Year Plan :

I hereby certify that I have this day served a true copy of the foregoing document, the Office of Consumer Advocate's Notice of Intervention and Public Statement, upon parties of record in this proceeding in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a participant), in the manner and upon the persons listed below:

Dated this 18th day of January 2018.

SERVICE BY E-MAIL and INTEROFFICE MAIL

Richard Kanaskie, Esquire
Bureau of Investigations and Enforcement
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
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SERVICE BY E-MAIL and FIRST CLASS MAIL

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243324

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Duquesne Light Company :
2017-2019 Universal Service and : Docket No. M-2016-2534323
Energy Conservation Three Year Plan :

NOTICE OF INTERVENTION
OF THE
OFFICE OF CONSUMER ADVOCATE

Pursuant to 52 Pa. Code §§ 5.71-74, the Office of Consumer Advocate hereby gives Notice of Intervention in the above-captioned proceeding. A copy of all correspondence and notices, documents, orders or other communications with respect to the above-captioned proceeding should be addressed to the following:

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Assistant Consumer Advocate
Office of Consumer Advocate
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Respectfully Submitted,

/s/ Christy M. Appleby
Christy M. Appleby
Assistant Consumer Advocate
PA Attorney I.D. # 85824
E-Mail: CAppleby@paoca.org

DATE: January 18, 2018
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PUBLIC STATEMENT OF THE OFFICE OF CONSUMER ADVOCATE
PURSUANT TO 71 P.S. SECTION 309-4(e)

Act 161 of the Pennsylvania General Assembly, 71 P.S. § 309-2, as enacted July 9, 1976, authorizes the Consumer Advocate to represent the interests of consumers before the Pennsylvania Public Utility Commission (PUC or Commission). In accordance with Act 161, and for the following reasons, the Consumer Advocate determined to file a Notice of Intervention and participate in proceedings before the Commission involving the Petition for Approval of its New Customer Assistance Program Bill Design and Customer Communication Plan at Docket No. M-2016-2534323.

On December 29, 2017, Duquesne Light Company (Duquesne or Company) filed its Petition for Approval of its New Customer Assistance Program Bill Design and Customer Communication Plan in response to the Commission's directive in its March 2017 Order regarding the Company's Universal Service and Energy Conservation Plan. In its Petition, the Company proposes Customer Assistance Program (CAP) bill design changes and a Communications Plan. In addition to the proposed CAP design changes and the Communications Plan, the Company has requested a permanent waiver of Sections 54.4(b)(3)(i)(B) and 54.4(b)(7) of the Commission's regulations.

The objective of the Consumer Advocate in intervening in this case is to protect the interests of consumers in Duquesne's service territory. The OCA seeks to ensure that the service provided to residential consumers is reasonable and appropriately designed. The OCA also seeks to ensure that service provided to all residential customers continues to be in compliance with applicable statutory provisions, regulations, and Commission Orders.