

**John L. Munsch**  
Attorney

724-838-6210  
Fax: 234-678-2370

February 12, 2018

**VIA FEDEX OVERNIGHT**

Administrative Law Judge Conrad A. Johnson  
Pennsylvania Public Utility Commission  
Piatt Place, Suite 220  
301 Fifth Avenue  
Pittsburgh, PA 15222

**Re: Michael Shaffer v. West Penn Power Company**  
**Complaint Docket No. C-2017-2632821**


Dear Judge Johnson:

Enclosed please find three copies of the following items that West Penn Power Company may identify as exhibits in the initial telephonic hearing scheduled for Tuesday, February 20, 2018, in the above-captioned matter.

- **Exhibit No. 1** – Account Statement
- **Exhibit No. 2** – 24 Month Usage Comparison
- **Exhibit No. 3** – BCS Case 3567188, Opening and Closing Documents
- **Exhibit No. 4** – Payment Arrangements and Customer Assistance Program History

Copies of the documents have been served upon the Complainant as shown on the attached Certificate of Service.

Very truly yours,

  
John L. Munsch  
Attorney

JLM:slm

Enclosures

cc: Rosemary Chiavetta (*Cover Letter and Certificate of Service only via efiling*)  
Certificate of Service

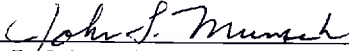
**Pennsylvania Public Utility Commission;**  
**Re: Michael Shaffer v. West Penn Power Company; Docket No. C-2017-2632821**

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served by first-class mail, postage prepaid, the foregoing **Exhibits** addressed as follows:

Michael Shaffer  
21 Geno Lane  
Avella, PA 15312

Date: February 12, 2018

  
\_\_\_\_\_  
John I. Munsch, Attorney for  
WEST PENN POWER COMPANY  
800 Cabin Hill Drive  
Greensburg, PA 15601  
(724) 838-6210