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Devin Ryan

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File #: 168224

February 21, 2018

***VIA ELECTRONIC FILING***

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2nd Floor North  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**Re: Juanita Hoffman v. The York Water Company - Docket No. C-2017-2583598**

Secretary Chiavetta:

In accordance with the Final Order entered on October 25, 2017, in the above-captioned proceeding, enclosed is The York Water Company's ("York Water" or the "Company") Affidavit. The Affidavit evidences the Company's compliance with the Final Order's directive for York Water to repair and replace the sidewalk at issue and complete such work within 120 days of the Final Order's entry date.

If you have any questions, please let me know.

Respectfully submitted,



Devin Ryan

DTR/jl

cc: Honorable Elizabeth Barnes  
Certificate of Service

**CERTIFICATE OF SERVICE**

**Docket No. C-2017-2583598**

I hereby certify that a true and correct copy of the foregoing has been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

**VIA E-MAIL & FIRST CLASS MAIL**

Juanita Hoffman  
806 S. Albermarle Street  
York, PA 17403

Date: February 21, 2018



Devin T. Ryan

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Juanita Hoffman,	:
	:
Complainant,	:
	:
v.	: Docket No. C-2017-2583598
	:
The York Water Company,	:
	:
Respondent.	:

**AFFIDAVIT EVIDENCING COMPLIANCE**

I, Joseph T. Hand, being duly sworn according to law, deposes and states that he is the Chief Operating Officer of The York Water Company (“York Water” or the “Company”) and that in this capacity, he is authorized to and does make this affidavit for them and states as follows:

1. In my position as Chief Operating Officer of York Water, I have knowledge of the facts set forth herein.

2. On October 25, 2017, the Pennsylvania Public Utility Commission (“Commission”) entered its Final Order in the above-captioned proceeding, sustaining the Formal Complaint of Juanita Hoffman against the Company.

3. Pursuant to Ordering Paragraph 2 of that Order, York Water was directed to replace and repair Ms. Hoffman’s sidewalk and remove any debris associated with such replacement at 806 S. Albemarle St., York, Pennsylvania within 120 days, *i.e.*, on or before February 22, 2018.

4. Moreover, the Company was directed to file an affidavit evidencing that such work was completed.

5. On November 27, 2017, representatives from York Water and its contractor, Gray Concrete, met with Ms. Hoffman at her property and discussed the forthcoming repair and replacement of her concrete sidewalk. All of the parties identified and agreed on the specific sidewalk slabs (one section of sidewalk and one arch section) that would be repaired and replaced.

6. On December 4, 2017, Gray Concrete returned to Ms. Hoffman's property and completed the repair and replacement of the sidewalk slabs.

7. Attached as **Exhibit A** are photographs of the sidewalk slabs on November 27, 2017, and December 4, 2017, showing the sidewalk slabs before and after the work was performed.

8. On January 26, 2017, York Water left a voicemail for Ms. Hoffman to see if she was satisfied with the repair and replacement.

9. On February 15, 2018, York Water left a voicemail for Ms. Hoffman asking her to call the Company if she had any issues with the repair and replacement.

10. The Company has no record of Ms. Hoffman returning either of these calls.

11. Also on February 15, 2018, I visited Ms. Hoffman's property and performed a visual inspection of the sidewalk slabs that were replaced. Based on my inspection, there was no evidence of settlement or heave, no visible cracks, and no residual debris.

12. Attached as **Exhibit B** are photographs I took of the sidewalk slabs during my inspection on February 15, 2018.

13. Over 70 days have passed since the sidewalk slabs were repaired and replaced on December 4, 2017.

14. Since December 4, 2017, there have been several snow and ice events and temperature swings as low as negative 5 degrees Fahrenheit up to temperatures above 50 degrees Fahrenheit.

15. Based on the foregoing, I believe that the repair and replacement of Ms. Hoffman's sidewalk has been satisfactory and that the Company has complied with the Commission's directive in its Final Order.

Dated: FEBRUARY 20, 2018

Joseph T. Hand  
Joseph T. Hand

Sworn to and subscribed before me  
this 20<sup>th</sup> day of February, 2018.

Molly Elizabeth Norton  
Notary Public

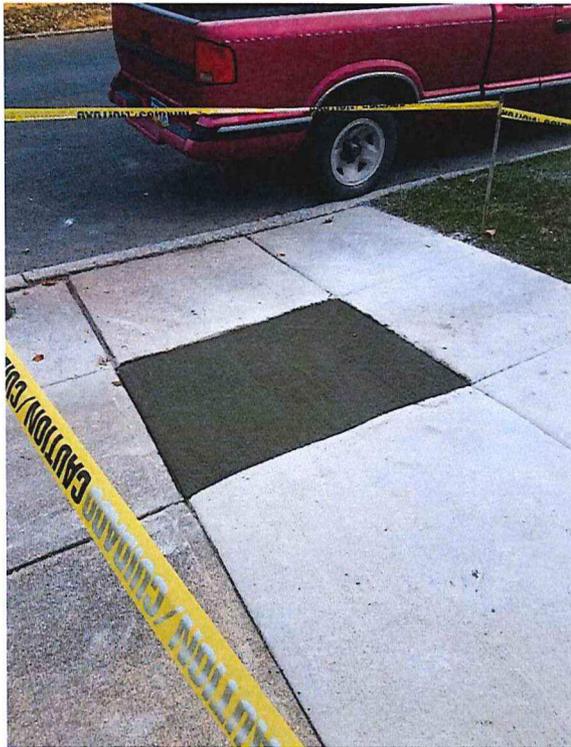
COMMONWEALTH OF PENNSYLVANIA  
NOTARIAL SEAL  
Molly Elizabeth Norton, Notary Public  
City of York, York County  
My Commission Expires March 3, 2021  
MEMBER, PENNSYLVANIA ASSOCIATION OF NOTARIES

# EXHIBIT “A”

**806 S Albemarle St**

BEFORE "REDO" RESTORATIONS 11/27/2017 @ 11 am – met with Ms Hoffman & Sam Gray, from Gray Concrete to discuss which blocks to replace/redo.





806 S Albermarle St  
Spring Garden Twp  
Final "REDO" concrete restoration completed on  
Monday, December 4<sup>th</sup>, 2017 by Gray Concrete

# **EXHIBIT “B”**

806 S. Albemarle St.  
Photos Taken by JT Hand  
Feb 15, 2018, 11:00 am

Approximately 70 days since  
replacement on December 4, 2017.

There have been several freeze/thaw  
cycles since December 4, 2017.

No evidence of cracks, settlement or  
debris.





806 S. Albemarle St.  
Photos Taken by JT Hand  
Feb 15, 2018, 11:00 am

Approximately 70 days since replacement on  
December 4, 2017.

There have been several freeze/thaw  
cycles since December 4, 2017.

No evidence of cracks, settlement or debris.