



*Via Electronic Filing and US Mail*  
April 29, 2010

**Local Supplement No. 8**

Ms. Rosemary Chiavetta, Commission Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2nd Floor  
Harrisburg, PA 17120

**RE: Local Tariff Revision for NetCarrier TeleCom, Inc. Tariff- Telephone PA PUC No. 5**

Dear Ms. Chiavetta:

Pursuant to the Order issued in the Joint Application of NetCarrier Telecom, Inc. and SNiP Link, LLC's for authority to transfer assets and customers from SNiP Link, LLC's to NetCarrier Telecom, Inc., enclosed for filing please find the revised local tariff pages submitted on behalf of NetCarrier Telecom, Inc. This filing introduces services available only to former Customers of SNiP Link, LLC. who were obtained through NetCarrier's purchase of SNiP Link, LLC's assets in Pennsylvania and who received service under SNiP Link, LLC's tariff Telephone PA P.U.C. No. 2 at the time of the transfer. These services are not available to new Customers. The Company respectfully requests this tariff revision to become effective on May 29, 2010.

*The following revised tariff pages are included with this filing:*

Title Page	Incorporates text changes;
Title Page	Supplement No. 8
2 <sup>nd</sup> Revised Page 1	Updates List of Modifications;
2 <sup>nd</sup> Revised Page 2	Updates Check Sheet;
Original Page 2.1	Updates Check Sheet;
Original Page 2.2	Updates Check Sheet;
1 <sup>st</sup> Revised Page 4	Updates Table of Contents;
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1 <sup>st</sup> Revised Page 124	Indicates text moved to Page 62.14;
Pages 148 – 368	Introduces services offered to former SNiP Link, LLC. Customers.

Please acknowledge receipt of this filing. Any questions you may have regarding this filing may be directed to my attention at (407) 740-3031 or via email to [stthomas@tminc.com](mailto:stthomas@tminc.com).

Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas  
Sharon Thomas  
Consultant to NetCarrier Telecom, Inc.

*ST/im.*

*Enclosure*

Copy: Caryn Gerczak  
Elaine McDonald, PA PUC  
File: NetCarrier - PA Local  
tms: PAL1008/Supplement #8

COMPETITIVE LOCAL EXCHANGE CARRIER

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*This Tariff, - Telephone PA PUC No. 5, Cancels and Replaces in its entirety, Telephone PA PUC No. 1 issued by NetCarrier Telecom, Inc. for Facilities-Based and Resold Competitive Local Exchange Services.*

NetCarrier Telecom, Inc.

COMPETITIVE LOCAL EXCHANGE CARRIER

REGULATIONS AND SCHEDULE OF CHARGES

Applying to Competitive Local Exchange Services within the Service Territory of Verizon Pennsylvania, Inc. The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania, Inc. Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C

(C)

The Company's tariff is in concurrence with all applicable State and Federal Laws (including , but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

This Tariff has been filed with the Pennsylvania Public Utility Commission. Copies are available at the Company's place of business: 4000 N. Cannon Avenue, Lansdale, Pennsylvania 19446.

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NetCarrier Telecom, Inc.

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COMPETITIVE LOCAL EXCHANGE CARRIER

CHECK SHEET

All sheets inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. GENERAL RULES AND REGULATIONS, (Cont'd.)

2.14 TOLL PRESUBSCRIPTION

2.14.1 General

Toll Presubscription is a procedure whereby a Customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the Customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a Customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

Selection of toll presubscription provider by an end user is subject to the terms and conditions following.

- 2.14.2 At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in 2.14.3.A following.

*Material now found on this page was previously found on Page 65.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. GENERAL RULES AND REGULATIONS, (Cont'd.)

2.14 TOLL PRESUBSCRIPTION, (Cont'd.)

2.14.3 Presubscription Charge Application

A. End user choices for toll presubscription:

- Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
- Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

B. If a new Customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the Customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.

C. If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

2.14.4 An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

*Material now found on this page was previously found on Page 66.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. GENERAL RULES AND REGULATIONS, (Cont'd.)

2.14 TOLL PRESUBSCRIPTION, (Cont'd.)

2.14.4 Presubscription Charge Application, (Cont'd.)

If an unauthorized change in intraLATA and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed IXC is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the IXC will be assessed the applicable charges for returning the end user to the preferred IXC as herein and in the Telephone Company's corresponding F.C.C. Tariff.

2.14.5 End User Charge Discrepancy

A. When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:

- A signed letter of authorization takes precedence over any order other than subsequent, direct Customer contact with the Telephone Company.
- When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines Customer choice.
- If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

B. Verification of Orders for Telemarketing

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

*Material now found on this page was previously found on Page 67.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. GENERAL RULES AND REGULATIONS, (Cont'd.)

2.14 TOLL PRESUBSCRIPTION, (Cont'd.)

2.14.6 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

2.14.7 Primary Interexchange Carrier Change Charges

The Primary Interexchange Carrier Change Charge is contained in Section 10.

(C)

*Material now found on this page was previously found on Page 68.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. GENERAL RULES AND REGULATIONS, (Cont'd.)

2.15 PROMOTIONAL TRIALS

2.15.1 General

The Company may establish temporary promotional programs not to exceed six (6) months in a twelve (12) month period wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential Customer to a service not previously subscribed to by the Customer.

2.15.2 Regulations

- A. Appropriate notification of the Trial will be made to all eligible Customers and to the Pennsylvania Public Utility Commission by filing a Supplement to the tariff. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification the Customer.
- B. The Company retains the right to limit the size and scope of a Promotional Trial.

*Material now found on this page was previously found on Page 69.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. GENERAL RULES AND REGULATIONS, (Cont'd.)

2.16 911 (EMERGENCY REPORTING SERVICES)

2.16.1 GENERAL

The Service Access Code 9-1-1 allows the Customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Answering Point (PSAP).

Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended, the Telephone Company collects a fee from its Customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 911 system.

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

*Material now found on this page was previously found on Page 119.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. GENERAL RULES AND REGULATIONS, (Cont'd.)

2.16 911 (EMERGENCY REPORTING SERVICES), (Cont'd.)

2.16.2 REGULATIONS

- A. The Telephone Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Verizon-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 *MSAG Order*.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

*Material now found on this page was previously found on Page 119.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. GENERAL RULES AND REGULATIONS, (Cont'd.)

2.16 911 (EMERGENCY REPORTING SERVICES), (Cont'd.)

2.16.2 REGULATIONS, (Cont'd.)

- E. The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate Customer information for input to the ALI database.
- H. The Telephone Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.

*Material now found on this page was previously found on Page 120.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. GENERAL RULES AND REGULATIONS, (Cont'd.)

2.16 911 (EMERGENCY REPORTING SERVICES), (Cont'd.)

2.16.2 REGULATIONS, (Cont'd.)

- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

*Material now found on this page was previously found on Page 120.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. GENERAL RULES AND REGULATIONS, (Cont'd.)
- 2.16 911 (EMERGENCY REPORTING SERVICES), (Cont'd.)

2.16.3 GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

MSAG Content: The data elements of the MSAG (Master Street Address Guide) including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

MSAG Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Telephone Company system: Reference to a service provider's own facilities-based network or, if operating as a nonfacilities-based competitive local exchange carrier, the facilities contracted by the Telephone Company for provision of service.

*Material now found on this page was previously found on Page 121.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. GENERAL RULES AND REGULATIONS, (Cont'd.)

2.17 TELECOMMUNICATIONS RELAY SERVICE

2.17.1 GENERAL

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

2.17.2 SURCHARGE

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

*Material now found on this page was previously found on Page 122.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. GENERAL RULES AND REGULATIONS, (Cont'd.)

2.17 TELECOMMUNICATIONS RELAY SERVICE, (Cont'd.)

2.17.2 SURCHARGE, (Cont'd.)

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all Customer bills issued on or after July 1, 2010.

Per residence access line, per month	\$0.08
Per business access line, per month	\$0.08

*Material now found on this page was previously found on Page 122.*

COMPETITIVE LOCAL EXCHANGE CARRIER

- 2. GENERAL RULES AND REGULATIONS, (Cont'd.)
- 2.17 TELECOMMUNICATIONS RELAY SERVICE, (Cont'd.)
  - 2.17.2 SURCHARGE, (Cont'd.)

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex Customer basis.

Number of Centrex Lines	Equivalent Lines
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex lines	1

*Material now found on this page was previously found on Page 123.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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2. GENERAL RULES AND REGULATIONS, (Cont'd.)

2.17 TELECOMMUNICATIONS RELAY SERVICE, (Cont'd.)

2.17.3 RATES

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the Customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

*Material now found on this page was previously found on Page 124.*

COMPETITIVE LOCAL EXCHANGE CARRIER

3. CONNECTION CHARGES

3.1 CONNECTION CHARGE

3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

3.1.2 Exceptions to the Charge

A. The Company may from time to time waive or reduce the charge as part of a promotion. See Section 2.15. (C)

3.1.3 Rates and Charges

The Connection Charge is contained in Section 10 of this Tariff. (C)

3.2 RESTORAL CHARGE

3.2.1 General

A restoration charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 1 of this Tariff. Restoration charges are found in the Rate Schedule in Section 10 of this Tariff. (C)

3.2.2 Rates and Charges

The Restoral Charge is contained in Section 10 of this Tariff. (C)

COMPETITIVE LOCAL EXCHANGE CARRIER

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3. CONNECTION CHARGES, (Cont'd.)

3.3 MOVES, ADDS AND CHANGES

3.3.1 General

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company. The Customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change : Change - including rearrangement or reclassification - of existing service at the same location.

3.3.2 Rates and Charges

The rates and charges for Moves, Adds and Changes are contained in the Rate Schedule in Section 10 of this Tariff. (C)  
(C)

3.4 TROUBLE ISOLATION CHARGE

3.4.1 General

When a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

3.4.2 Rates and Charges

The rates and charges for Trouble Isolation Charge are contained in the Rate Schedule in Section 10 of this Tariff. (C)  
(C)

COMPETITIVE LOCAL EXCHANGE CARRIER

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3. CONNECTION CHARGES, (Cont'd.)

3.5 [RESERVED FOR FUTURE USE]

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*Material previously found on this page is now located on Page 62.1*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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3. CONNECTION CHARGES, (Cont'd.)

3.5 [RESERVED FOR FUTURE USE]

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*Material previously found on this page is now located on Page 62.2.*

COMPETITIVE LOCAL EXCHANGE CARRIER

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3. CONNECTION CHARGES, (Cont'd.)

3.5 [RESERVED FOR FUTURE USE]

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*Material previously found on this page is now located on Page 62.3.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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3. CONNECTION CHARGES, (Cont'd.)

3.5 [RESERVED FOR FUTURE USE]

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*Material previously found on this page is now located on Page 62.4.*



COMPETITIVE LOCAL EXCHANGE CARRIER

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4. SUPPLEMENTAL SERVICES, (Cont'd.)

4.2 BUSY VERIFICATION AND INTERRUPT SERVICE, (Cont'd.)

C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

4.2.3 Rates

Rates and charges for Busy Verification and Interrupt Service are contained in the Rate Schedule in Section 10 of this Tariff.

(C)

4.3 DIRECTORY ASSISTANCE SERVICE

4.3.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

4.3.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- B. Requests from an individual who suffers from a physical or visual disability that precludes the use of a telephone directory.
- C. Residential Customers will receive 6 free directory assistance calls each month with 2 requests per call.

4.3.3 Rates

The Directory Assistance Charge is contained in the Rate Schedule in Section 10 of this Tariff.

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*Certain material previously found on this page is now located on Page 70.1.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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4. SUPPLEMENTAL SERVICES, (Cont'd.)

4.4 LOCAL OPERATOR SERVICE

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station-to-station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. Where no local charge applies (flat rate service), an operator assistance charge applies to each call. The Local Operator Assistance charge is contained in the Rate Schedule in Section 10 of this Tariff

(C)  
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*Material now found on this page was previously located on Pages 70 and 71.*

COMPETITIVE LOCAL EXCHANGE CARRIER

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4. SUPPLEMENTAL SERVICES, (Cont'd.)

4.5 BLOCKING SERVICE

(C)  
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4.5.1 General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to business and residential Customers:

- A. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.

4.5.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.

- B. Blocking Service is available where equipment and facilities permit.

4.5.3 Rates and Charges

- A. Recurring and Nonrecurring Charges

Rates and charges are contained in the Rate Schedule in Section 10 of this Tariff. The Blocking rates and charges are in addition to all other applicable rates and charges for the facilities furnished.

(C)

4.6 CUSTOMIZED NUMBER SERVICE

4.6.1 General

- A. Customized Number Service allows a Customer to order a specified telephone number rather than the next available number.
- B. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.

*Certain material previously found on this page is now located on Page 70.1.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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4. SUPPLEMENTAL SERVICES, (Cont'd.)

4.6 CUSTOMIZED NUMBER SERVICE, (Cont'd.)

4.6.3 Rates

Rates and charges for Customized Number Service are contained in the Rate Schedule in Section 10 of this Tariff.

(C)  
(C)

4.7 MISCELLANEOUS FEATURES

4.7.1 Anonymous Call Rejection

Anonymous Call Rejection allows a Customer with Calling Number Delivery to block any incoming call, which does not come through with an identifiable name or number.

4.7.2 Automatic Recall –Return Call

The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered telephone calls.

4.7.3 Automatic Callback – Repeat Call

The Automatic Callback feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Automatic Callback feature also allows Customers, having reached a busy number, to dial a code before hanging up. Automatic Callback feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

Automatic Callback does not work for the following types of calls:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

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COMPETITIVE LOCAL EXCHANGE CARRIER

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- 4. SUPPLEMENTAL SERVICES, (Cont'd.)
- 4.7 MISCELLANEOUS FEATURES, (Cont'd.)

- 4.7.25 Six (6) Party Conference

- Six (6) Party Conference allows the subscriber to speak with two, three, four, or five parties together in a conference call without any assistance from an operator. This service is only available to subscribers of the Company's Analog Business Package service.

- 4.7.26 Rates and Charges

- Rates and Charges for Miscellaneous Features are contained in the Rate Schedule in Section 10 of this Tariff.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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- 4. SUPPLEMENTAL SERVICES, (Cont'd.)
- 4.8 DIRECTORY LISTINGS, (Cont'd.)
  - 4.8.3 Additional Directory Listings, (Cont'd.)
    - B. Rates and Charges

Rates and charges are contained in the Rate Schedule in Section 10 of this Tariff.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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4. SUPPLEMENTAL SERVICES, (Cont'd.)

4.8 DIRECTORY LISTINGS, (Cont'd.)

4.8.4 Non-Published Number Service

A. General

1. Non-Published Number Service provides for the omission or deletion of a Customer's telephone number listing from the Company's directories, and is not included in the information records and is not provided by the directory assistance operator upon request.
2. In the absence of gross negligence or willful misconduct, the Company assumes no liability for publishing a non-published telephone number. Where such number is published in the directory, the Company's liability shall be limited to a refund of the Company's monthly charges applicable to Non-Published Service.
3. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a non-published telephone number upon request, or by the publication of a number of a non-published telephone number in the telephone directory, or disclosing of such number to any person.
4. The rate for Non-Published Service does not apply to:
  - a. Additional service furnished to the same Customer who has other service listed in the directory at the same address.
  - b. To a Customer living in a hotel, hospital, retirement complex, apartment house, boarding house, or club if the Customer is listed under the telephone number of the Private Branch Exchange, Centrex or Paystation Service furnished to such establishments.
  - c. Service which is installed for a temporary period.

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*Certain material previously found on this page is now located on Page 85.1*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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4. SUPPLEMENTAL SERVICES, (Cont'd.)

4.8 DIRECTORY LISTINGS, (Cont'd.)

4.8.4 Non-Published Number Service

A. General

5. A Customer residing in an E911 Service district forfeits the privacy afforded by Non-Published Service to the extent that the Customer's name, telephone number and the address associated with the service location are furnished to the E911 service administrator, E911 public safety answering point (PSAP) or E911 service database.

*Material now found on this page was previously located on Page 85.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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- 5. NETWORK SWITCHED SERVICES, (Cont'd.)
- 5.1 BUSINESS NETWORK SWITCHED SERVICES, (Cont'd.)
- 5.1.2 PBX Trunk Service, (Cont'd.)

- A. General, (Cont'd.)

Each Trunk has the following characteristics:

Terminal Interface:	2-wire or 4-wire, as required for the provision of service
Signaling Type:	Loop, Ground, E&M I, II, III
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

- B. Flat Rate PBX Trunks

- 1. Description

Flat Rate PBX Trunks provide the Customer with a single voice grade telephonic communications channel, which can be used to place or receive one call at a time. DID trunks are arranged for one-way inward calling only.

- 2. Recurring and Nonrecurring Charges

Charges for each PBX trunk includes a monthly recurring Base Service Charge. Rates and Charges for Flat Rate PBX trunks and DID trunks are contained in the Rate Schedule in Section 10 of this Tariff. In addition to the recurring charges described above, service order charges apply as described in Section 3 of this Tariff.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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- 5. NETWORK SWITCHED SERVICES, (Cont'd.)
- 5.1 BUSINESS NETWORK SWITCHED SERVICES, (Cont'd.)
  - 5.1.4 Mini-Flex Business Package, (Cont'd.)

- C. Regulations

This service is available to business Customers located in the exchanges as described in Section 1.3.4 of this Tariff.

The Mini-Flex Business Package service can be purchased on a one (1) year or two (2) year term basis.

The monthly package rate includes up to eight (8) phone lines (analog or digital), 512K dedicated bandwidth speed, one toll-free number and an Integrated Access Device (IAD). Also included are standard features to include touch tone, hunting, 900 blocking, 976 restriction and one (1) business directory listing. Additional miscellaneous features as described in Section 4.7 of this Tariff may be purchased at the rates set forth in the rate section of this Tariff.

The Customer can upgrade bandwidth to 768K and acquire additional toll-free numbers at the rates set forth in the rate section in Section 10 of this Tariff. (C)

Subscribers may choose from three (3) long distance/toll free usage bundles. Multiple bundles may be purchased per account. Usage bundles must be selected before each billing cycle. Additional usage minutes over the amount provided in the subscribed to bundle are billed at the standard per minute rate. Any unused bundled minutes do not carry forward to the following month.

The Commission does not regulate the following items, which are part of the Mini-Flex Business Package:

- Interstate Long Distance Minutes
- Interstate Toll-Free Minutes

These items are priced separately outside of this Tariff and are included in this Tariff for informational purposes only as part of the terms and conditions for the service package.

Intrastate long distance minutes are priced separately outside of this Tariff and are included only as part of the terms and conditions for the service package.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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- 5. NETWORK SWITCHED SERVICES, (Cont'd.)
- 5.1 BUSINESS NETWORK SWITCHED SERVICES, (Cont'd.)
  - 5.1.6 BusinessOne® Business Package, (Cont'd.)

- C. Regulations, (Cont'd.)

The Customer has the option to upgrade bandwidth to 1MB, 1.5MB or 2.0MB and acquire additional toll-free numbers at the rates set forth in the rate section in Section 10 of this Tariff.

(C)  
(C)

Subscribers may choose from three (3) long distance/toll free usage bundles. Multiple bundles may be purchased per account. Usage bundles must be selected before each billing cycle. Additional usage minutes over the amount provided in the subscribed to bundle are billed at the standard per minute rate. Any unused bundled minutes do not carry forward to the following month.

The Commission does not regulate the following items, which are part of the BusinessOne® Business Package service:

- Interstate Long Distance Minutes
    - Interstate Toll-Free Minutes

These items are priced separately outside of this Tariff and are included in this Tariff for informational purposes only as part of the terms and conditions for the service package.

Intrastate long distance minutes are priced separately outside of this Tariff and are included only as part of the terms and conditions for the service package.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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8. [RESERVED FOR FUTURE USE]

(C)

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*Material previously found on this page is now located on Page 62.6 and 62.7.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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8. [RESERVED FOR FUTURE USE]

(C)

(C)

*Material previously found on this page is now located on Page 62.8 and 62.9.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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8. [RESERVED FOR FUTURE USE]

(C)

(C)

*Material previously found on this page is now located on Page 62.10.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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9. [RESERVED FOR FUTURE USE]

(C)

*Material previously found on this page is now located on Page 62.11 and 62.12.*

(C)

COMPETITIVE LOCAL EXCHANGE CARRIER

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9. [RESERVED FOR FUTURE USE]

(C)

(C)

*Material previously found on this page is now located on Page 62.13.*

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COMPETITIVE LOCAL EXCHANGE CARRIER

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9. [RESERVED FOR FUTURE USE]

(C)

(C)

*Material previously found on this page is now located on Page 62.14.*