



March 13, 2018

Via Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Hernan Diaz v. Frontier Communications of PA Inc.
Docket No. C-2018-2644288

Dear Secretary Chiavetta:

Frontier Communications of PA, Inc. ("Frontier") respectfully requests an **additional extension of approximately twenty (20) days, or until April 3, 2018**, in which to file an Answer and/or any other responsive pleading to the Complaint of January 25, 2018. The Answer is currently due to be filed on March 14, 2018.

Additional time is needed to review the service improvement that has been made with the Complainant in order to determine whether it satisfies his complaint. Calls were placed with the Complainant on March 9, 2018 and March 12, 2018 respectively.

Frontier attempted to contact the Complainant on March 13, 2018 regarding the additional extension but was unsuccessful in speaking with the Complainant, however a voice mail message was left with the Complainant informing him of this additional request.

Thank you for your consideration of this request.

Sincerely,

A handwritten signature in blue ink that reads "Carl Yastremski".

Carl Yastremski
Manager, Regulatory Affairs

Copy to: Mr. Hernan Diaz
59 Pine Grove Rd
Nottingham, PA 19362