

Suzan DeBusk Paiva
Associate General Counsel



900 Race Street, 6th Floor
Philadelphia, PA 19107

March 21, 2018

Via E-Mail and First Class

Honorable Conrad Johnson
Pennsylvania Public Utility Commission
Office of Administrative Law Judge
Piatt Place, Suite 220
301 Fifth Avenue
Pittsburgh, PA 15222

Re: Thomas McCombs v. Verizon Pennsylvania LLC;
Docket No. C-2016-2549779; **Request for Hearing Cancellation**

Dear Judge Conrad:

Verizon Pennsylvania LLC and Mr. and Mrs. McCombs respectfully request that the hearing scheduled April 2, 2018 hearing date be cancelled.

This case involves a persistent hum on the line and intermittent static. After changing out most of the network facilities serving the McCombs, we were able to isolate the issue to electrical interference from the operations of a nearby business. We placed filters on the affected equipment and believe the problem is now solved. However, the parties would like to keep the complaint open for a period of time to monitor the service before closing the case.

Therefore we respectfully request that the April 2 hearing be cancelled and that Verizon will either file a certificate of satisfaction or report back to you with the status on or before May 31, 2018. Mr. and Mrs. McCombs are in agreement with this request.

A copy of this Request is being sent to Mr. McCombs as indicated by the cc: below, and also is being e-filed with the Commission Secretary.

Thank you for your consideration. If you have any questions with regard to this matter please feel free to contact me.

Very truly yours,

A handwritten signature in blue ink that reads "Suzan D. Paiva".

Suzan D. Paiva
Counsel for Verizon Pennsylvania LLC

SDP/sau

Via U.S. First Class Mail
cc: Mr. Thomas McCombs

Via E-Filing
cc: PUC Secretary Rosemary Chiavetta