



PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

April 5, 2018

Via FedEx

Pennsylvania Public Utility Commission Secretary Keystone Building, 2nd Floor Room N201 Harrisburg, PA 17120

Re: Assignment of Customer Contracts from Hiko Energy, LLC, Docket number A-2012-2298532, to Verde Energy USA Pennsylvania, LLC, Docket number A-2013-2375988.

To Whom It May Concern:

In accordance with the 20 PA. Code § 62.105, promulgated by the Public Service Commission of Pennsylvania, and the Asset Purchase Agreement between the parties, Hiko Energy, LLC ("Hiko Energy") and Verde Energy USA Pennsylvania, LLC ("Verde Energy"), jointly provide notice of an assignment of customer contracts from Hiko Energy to Verde Energy. The effective date of the transfer will be the customer's first meter read date on or after June 4, 2018.

Included with this notification is a copy of the letter which provides assigned customers with 60 days advance notice of the transfer. Please see the attached table for number of assigned gas customers by utility territory. The existing terms and conditions, including pricing, will remain the same for the remainder of all existing contract terms. Hiko Energy, through counsel, attests that present customer contracts allow for assignment.

The Confidential Information is information that is customarily treated as confidential and proprietary, not available to the public, and that Hiko has used its best efforts to maintain as secret. Public dissemination of this Confidential Information would subject Hiko to risk of competitive disadvantage or other business injury.

Hiko Energy does not intend to withdraw its license because it intends to continue acquiring and serving customers in Pennsylvania.

Please contact the undersigned with any questions about this matter.

Sincerely.

Gil Melman

Vice President and General Counsel

Hiko Energy, LLC 12 College Rd

Monsey, NY 10952 Phone: 845-406-9100

Email: customerservice@hikoenergy.com

Call Center: Mon-Fri: 8:00am-6:30pm EST

Verde Energy USA Pennsylvania, LLC 12140 Wickchester Ln., Ste. 100

Houston, TX 77079 Phone: 800-388-3862

Email: service@verdeenergy.com

Call Center: Mon-Fri: 9:00am-8:00pm EST

Enclosures: Assignment Table by Utility Territory, Customer Assignment

Public

Table 1: Assignment Table by Utility Territory

Utility	Customer Count Residential	Customer Count Commercial
UGI Penn Natural		
UGI		

RECEIVED

APR -2 2018

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU





April 2, 2018

«Customer_Name»
«Billing_Address_1» «Billing_Address2»
«Billing_City», «BILLING_STATE» «Billing_Zip»
Utility: «Utility»

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PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Account Number: «Account_Number»

NO ACTION REQUIRED: Your service will continue under your current service agreement without interruption.

Dear «Customer_Name»,

Hiko Energy, LLC ("Hiko Energy") has appreciated the opportunity to serve as the energy service company of «Commodity» for your «Utility» account. We are writing to let you know that Hiko Energy will assign your «Commodity» service to Verde Energy USA, LLC ("Verde Energy"), another certified retail energy supplier licensed by the «State» Public Service Commission, effective with your first meter read date after «Transfer_Date». After such date, you should contact Verde Energy directly regarding your «commodity» supply service.

Verde Energy is run by an experienced team of energy experts with decades of retail energy supply and utility experience. The Verde Energy team's experience in deregulated energy markets enables them to offer competitive prices and friendly customer service.

No action is required on your part when this transfer occurs. Verde Energy will honor your current agreement in place with Hiko Energy and there will be no changes to the terms or conditions through the life of your current contract. This transfer will not cause an interruption of your «commodity» services and you should continue to pay your «Utility» bill as normal and call «Utility» in case of an outage or emergency just as you do today. The same quality support and service that you are used to with Hiko Energy will continue with Verde Energy.

If you have a fixed rate plan with Hiko Energy, your service will continue with the same fixed rate until the end of your contract term or upon cancellation of service (early termination fees may apply if your current contract provides for them). If you are currently served under a variable rate with Hiko Energy, your service will continue under the same variable «commodity» rate. You may also contact Verde Energy directly to see what other options are available to you, including new options with Verde Energy when your contract expires.

If you have any questions about the transfer of service, please contact Hiko Energy by «Transfer_Date-X». For your convenience, the contact information for both companies is shown below. We thank you for the opportunity to serve you and we are confident you will enjoy your new service with Verde Energy.

Kind Regards,

Nathan Kroeker
Chief Executive Officer and President

Hiko Energy, LLC 12 College Rd Monsey, NY 10952 Phone: 845-406-9100

Email: customerservice@hikoenergy.com Call Center: Mon-Fri: 8:00am-6:30pm EST Spark Energy, LLC 12140 Wickchester Ln., Ste. 100

Houston, TX 77079 Phone: 800-388-3862

Email: service@verdeenergy.com

Call Center: Mon-Fri: 9:00am-8:00pm EST

Frequently Asked Questions

Will my «Commodity» services be cut off?

No, this transfer will not cause an interruption of your «commodity» services and you should continue to pay your «Utility» bill as normal.

Whom do I call in case of a power outage or emergency?

Your Utility has not changed; you should call «Utility» for any outage or emergency just as you do today.

Will my current rate change?

If you have a fixed rate plan with Hiko Energy, your service will continue with the same fixed rate until the end of your contract term or upon cancellation of service (termination fees may apply). If you are currently served under a variable rate with Hiko Energy, your service will continue under the same variable «commodity» rate. After «Transfer Date» you may also contact Verde Energy directly to see what other options are available when your contract expires.

Will my meter read cycle or utility charges change?

No, you will continue to receive your bill from «Utility» as you always have. The only change is that Verde Energy will now be listed as the energy service company.

What will happen to my contract / agreement with Hiko Energy?

Contract assignment is allowed per the terms and conditions of your Hiko Energy agreement. Verde Energy will honor your current agreements with Hiko Energy so no changes will occur with their terms or conditions until the contract end date. If you are a Hiko Energy customer on a Variable Rate Plan, the variable «commodity» rate will continue to remain on the same variable rate. You will also be eligible to renew to a fixed rate plan with Verde Energy.

My contract was about to expire with Hiko Energy, what does this mean for me?

If the contract expires before the effective date of your transfer, your service will continue under the Hiko Energy variable rate unless you choose a new fixed rate from Verde Energy. If your contract expires after the effective date of your transfer, contact Verde Energy for their current plan offerings.

Do I need to do anything to switch to Verde Energy?

No, you will not need to do anything. We will make this transition as smooth as possible for you. Hiko Energy will assign your «commodity» service to Verde Energy, another energy service company licensed by the «State» Public Service Commission.

When can I expect Verde Energy to become my official energy service company?

Hiko Energy will assign your «commodity» service to Verde Energy, another energy service company licensed by the «State» Public Service Commission, effective with your first meter reading date after «Transfer Date».

Will I need to sign up with Verde Energy or go through a credit check again?

No, Verde Energy welcomes you as their customer in a clear and hassle-free way.

How will I know when I have started services with Verde Energy?

Verde Energy will appear as your «commodity» energy service company in the Energy Supply portion of your utility bill.

Will I be able to opt out of the switch to Verde Energy?

You can only opt out of the switch to Verde Energy by requesting to drop to the Utility or switch to another energy service company while active with Hiko Energy. Early Termination Fees will apply if set forth in your current contract with Hiko Energy and only if you cancel your agreement with Hiko Energy prior to the end of your contract term.

Who do I contact should I have questions?

If you have any questions about the transfer of service, please contact Hiko Energy.

Phone: 845-406-9100

Email: customerservice@hikoenergy.com Call Center Hours: Mon-Fri: 8:00am-6:30pm EST

How can I learn more about Verde Energy as my new retail energy service company?

Please visit Verde Energy online at www.verdeenergy.com

ORIGIN ID:NQIA (832) 217-1867 DOMINIQUE COLVARD SPARK ENERGY 12140 WICKCHESTER LN. STE 100 HOUSTON, TX 77079 UNITED STATES US

SHIP DATE: 05APR18 ACTWGT: 0.50 LB CAD: 110426145/WSXI2600

BILL SENDER

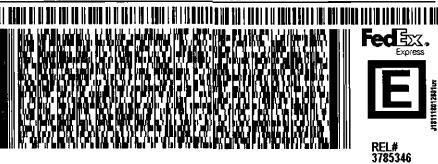
TO SECRETARY PENNSYLVANIA PUBLIC UTILITY COMMISS **KEYSTONE BLDG, 2ND FL, ROOM N201**

HARRISBURG PA 17120

(832) 217-1867 INV.

PO

DEPT



FRI - 06 APR 3:00P STANDARD OVERNIGHT

TRK# 0201

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17120 PA-US MDT

