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17 North Second Street
12th Floor
Harrisburg, PA 17101-1601
717-731-1970 Main
717-731-1985 Main Fax
www.postschell.com

Devin Ryan

dryan@postschell.com
717-612-6052 Direct
717-731-1985 Direct Fax
File #: 167945

April 6, 2018

**VIA E-MAIL
VIA OVERNIGHT DELIVERY**

Honorable Elizabeth Barnes
Administrative Law Judge
PA Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor West
PO Box 3265
Harrisburg, PA 17105-3265

**Re: Richard N. Myers v. PPL Electric Utilities Corporation
Docket No. C-2017-2620710**

Your Honor:

Enclosed is PPL Electric Exhibit No. 11, which provides the customer notification and smart meter installation date information for Mr. Myers tenants' accounts. Also included is a signed verification by William Hennegan attesting to the veracity of the information.

Respectfully submitted,


Devin Ryan

DTR/jl
Enclosures

cc: Richard N. Myers (*Via E-Mail & Overnight Delivery*)

Richard Myers – Tenant Account Contact History

Based on the Company’s records, the following chart details the six-week and three-week notification letters sent to the addresses for the accounts in Mr. Myers’s tenants’ names, as well as the date that the new smart meter was installed at each address.

Address	6 wk. Letter	3 wk. Letter	Install Date	Additional Notifications
735 Bay St. Lancaster, PA 17603	6/26/17	7/20/17	8/3/17	
521 Beaver St. Lancaster, PA 17603	7/10/17	7/31/17	8/14/17	
523 Beaver St. Lancaster, PA 17603	7/10/17	7/31/17	8/15/17	
525 Beaver St. Lancaster, PA 17603	7/10/17	7/31/17	8/15/17	
115 S. 3 rd St. Columbia, PA 17512	4/25/17	5/16/17	7/24/17	
551 Dauphin St Lancaster, PA 17603	7/10/17	7/31/17	8/10/17	
17 E Filbert St. Lancaster, PA 17603	7/24/17	8/21/17	9/1/17	
31 W Frederick St. Lancaster, PA 17603	6/26/17	7/20/17	9/5/17	
720 High St. Lancaster, PA 17603	7/24/17	8/21/17	8/31/17	
529 Poplar St. Lancaster, PA 17603	7/24/17	8/21/17	3/26/18 ¹	<ul style="list-style-type: none"> • 10/20/17; Failed Field Attempt to Replace Meter • 10/21/17; 10/23/17; Outbound Customer Calls • 11/8/17; 11/10/17; 11/13/17; Customer Access Letters Mailed • 11/22/17; Appointment Set for 12/4/17 with Customer • 12/4/17; Failed Field Attempt to Replace Meter; Gate Was Locked • 3/19/18; Failed Field Attempt to Replace Meter • 3/19/18; Appointment Set for 3/26/18 with Customer to Replace Meter
553 W Vine St. Lancaster, PA	7/24/17	8/21/17	9/6/17	

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¹ PPL Electric Utilities Corporation notes that at the evidentiary hearing on April 2, 2018, Mr. William Hennegan testified that the meter for 529 Poplar Street had yet to be replaced. To correct the record, the existing meter was replaced with a new smart meter on March 26, 2018.

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VERIFICATION

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COMMONWEALTH OF PENNSYLVANIA

COUNTY OF LEHIGH

I, William J. Hennegan, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).



William J. Hennegan