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SECRETARY'S BUREAU
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April 10, 2018

Honorable Elizabeth Barnes
Administrative Law Judge
PA Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor West
PO Box 3265
Harrisburg, PA 17105-262-262-0710

Re: Richard N. Myers v. PPL Electric Utilities Corporation
Docket No. C-201-2620710

Your Honor:

I have no objections to PPL's Exhibit No. 11 being entered into the record, but respectfully request this letter and my proposed Exhibits No. 29 and No. 30 be entered into the record as well.

For a full disclosure of facts I offer the following information regarding smart meters on my 11 rental properties:

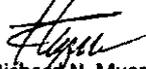
- Between July 24 and August 3, 2017 PPL installed smart meters on 2 of my rental houses. I did not receive a 3 or 6 week letter of notification.
- August 10, 2017 I filed my Formal Complaint to PA PUC requesting that smart meters NOT be installed on my 11 rental properties. (Exhibit 29, page 8)
- Between August 10 and August 15 PPL installed smart meters on 4 of my rental properties. I did not receive a 3 or 6 week letter.
- August 22, 2017 PPL was served my Formal Complaint in which I requested smart meters NOT be installed on my rental properties.
- Between August 31, 2017 and March 26, 2018 PPL installed smart meters on my 5 remaining rental properties. I did not receive any 3 or 6 week letters.
- I have a **PPL Landlord Account # 91038-78001** (Exhibit No.30). As the property owner that account links me to the properties and tenant's accounts. It allows PPL to bill me for electrical service in my name when tenants move out.

I respectfully submit that:

- As property owner and with PPL Landlord Account #91038-78001 PPL could have have sent me 3 week and 6 week notification letters.
- PPL should not have installed smart meters on my 5 remaining rental properties after PPL was served my Formal Complaint on August 22, 2017.

I respectfully request as owner that my tenants and I be allowed to opt-out of smart meter installations on my 11 rental properties.

Very respectfully,


Richard N. Myers

PPL Electric Utilities
827 Hausman Road
Allentown, PA 18104-9392
Tel. 800.342.5775 Fax 484.634.3484
www.pplweb.com



RICHARD N MYERS
1390 COLUMBIA AVE
LANCASTER PA 17603

January 31, 2006

NON-SERVICE BILL ACCOUNT NO: 91038-78001

Dear Richard N Myers:

As requested, we have set up a landlord agreement for your rental properties.

When a tenant discontinues service in his or her name, we will transfer service to your name and will mail you a confirmation letter. This action is not contingent upon any verbal or written lease contract you have with your tenant(s).

The only time service will not revert back into your name is if the service has been shut off for non-payment of bills.

Since PPL Electric Utilities cannot accept a request to connect service from a third party, we have also included some forms that may be helpful to you. Your tenants can use the "PPL Electric Utilities-Fax/Mail Request for Connection of Electric Service" to accept responsibility for service when moving into your property. Your tenants also can use the "Request for Disconnection of Electric Service" when moving out of your property. These forms provide you with the assurance that your tenant has notified PPL Electric Utilities of his or her responsibility.

Please look over the enclosed list and notify us of any changes. Use the Non-Service Bill Account Number shown above when referring to your apartment group account.

It is important that you notify PPL Electric Utilities in the event you sell any of your properties and no longer need this agreement. If you do not contact us, service will continue to connect in your name when a tenant discontinues his or her service.

Sincerely,

PPL Electric Utilities

Enclosure

agrpnw.doc_035402_613936

Complainant's
Exhibit No. 30



Customer Name	RICHARD N MYERS
Non-Service Bill Account Number	91038-78001

Premise Address	Meter Number
1123 ELM AVE LANCASTER PA 17603	83851685
735 BAY ST LANCASTER PA 17603	23288536
720 HIGH ST LANCASTER PA 17603	39660183
529 POPLAR ST LANCASTER PA 17603	83851370
31 W FREDERICK ST LANCASTER PA 17603	83841833
553 W VINE ST LANCASTER PA 17603	87768592
17 E FILBERT ST LANCASTER PA 17603	83955878
525 BEAVER ST LANCASTER PA 17603	83849608
523 BEAVER ST LANCASTER PA 17603	83849605
521 BEAVER ST LANCASTER PA 17603	83849673
551 DAUPHIN ST LANCASTER PA 17602	83926462
115 S 3RD ST COLUMBIA PA 17512	83926398

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name RICHARD N. MYERS

Street/P.O. Box 1123 ELM AVENUE Apt #

City LANCASTER State PA Zip 17603

County LANCASTER

Telephone Number(s) Where We Can Contact You During the Day:

() (home) (202.288.3231) (mobile)

E-mail Address (optional): FTF317@AOL.COM

Utility Account Number (from your bill) #1159111075

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name PLEASE SEE ADDITIONAL ADDRESSES AM ENCLLOSING

Street/P.O. Box AS PAGE 8

City State Zip

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

PPL ELECTRIC UTILITIES, PENNSYLVANIA PUBLIC UTILITY COMMISSION, GRID ONE SOLUTIONS, AND RIGGS DISTLER

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- ELECTRIC WASTEWATER/SEWER
- GAS TELEPHONE/TELECOMMUNICATIONS (local, long distance)
- WATER MOTOR CARRIER (e.g. taxi, moving company, limousine)
- STEAM HEAT

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

- The utility is threatening to shut off my service or has already shut off my service.
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.

Other (explain).

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. Requested Relief

How do you want your complaint to be resolved? Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

1. REQUEST PPL IDENTIFY FOR ME THE SCIENTIFIC RESEARCH THAT SHOWS HIGH FREQUENCY ELECTROMAGNETIC RADIATION FROM SMART METERS IS SAFE FOR OCCUPANTS IN THEIR HOMES. PLEASE SPECIFY IF THESE STUDIES WERE SHORT OR LONG TERM.
2. REQUEST P.U.C. COMPLY WITH AND RESTORE THE CONSUMER OPT-IN PROVISION ALLOWED BY PA ACT 129 (2008) WHICH P.U.C. IGNORED AND HAS TAKEN AWAY FROM CONSUMERS. PLEASE NOTE OTHER STATES ARE ALLOWING OPT-OUTS OR OPT-INS FOR SMART METERS. PLEASE EXEMPT MY PROPERTIES FROM SMART METER INSTALLATIONS AND/OR UPDATES.
3. PLEASE READ THE ENCLOSED CONSUMER SAFETY WARNING FROM NEXUS. ON-LINE VERSIONS CAN BE FOUND AT:
[HTTPS://NEXUSNEWSFEED.COM/ARTICLE/HUMAN-RIGHTS/SMART-METERS-COUNTDOWN-TO-A-NATIONAL-CRISIS-OF-ILLNESS-AND-DEATH](https://nexusnewsfeed.com/article/human-rights/smart-meters-countdown-to-a-national-crisis-of-illness-and-death)

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can

order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. Protection From Abuse (PFA)

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES
NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. Prior Utility Contact

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES
NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES
NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

- c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. Legal Representation

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____

Street/P.O. Box _____

City

State

Zip

Area Code/Phone Number _____

E-mail Address (if known) _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

9. **Verification and Signature**

You must sign your complaint. Individuals filing a Formal Complaint **must** print or type their name on the line provided in the verification paragraph below and **must** sign and date this form in **ink**. If you do not sign the Formal Complaint, the PUC **will not accept it**.

Verification:

I RICHARD N. MYERS, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).


(Signature of Complainant)

10 AUGUST 2017

(Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification **must** be signed by an authorized officer or authorized employee. If the Formal Complaint is **not signed** by one of these individuals, the PUC **will not accept it**.

10. **Two Ways to File Your Formal Complaint**

Electronically. You must create an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

Note: If you are appealing your Bureau of Consumer Services (BCS) decision, you must file your formal complaint by mail.

Mail. Mail the completed form with your original signature and any attachments, by certified mail, first class mail, or overnight delivery to this address:

Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, Pennsylvania 17120

Note: Formal Complaints sent by fax or e-mail will **not** be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.

CONTINUED FROM PAGE 1, PARA 1

I OWN 11 SINGLE FAMILY RENTAL HOUSES IN LANCASTER COUNTY, PA. I REQUEST THAT SAFETY METERS OR SAFETY METER UPGRADES NOT BE INSTALLED ON THE BELOW PROPERTIES OUT OF SAFETY CONCERN FOR THE OCCUPANTS. THESE PROPERTIES ARE IN MY NAME, NOT AN LLC.

<u>NAME</u>	<u>STREET</u>	<u>CITY</u>	<u>STATE</u>	<u>ZIP</u>
1. EUNICE MUNIZ	735 BAY ST	LANCASTER	PA	17603
2. ESTHER PARSONS	521 BEAVER ST	LANCASTER	PA	17603
3. ANDREA TUNES	523 BEAVER ST	LANCASTER	PA	17603
4. LUZ ORTIZ	525 BEAVER ST	LANCASTER	PA	17603
5. JAMES + BRAWAI MILLHOUSE	115 S. 3RD ST	COLUMBIA	PA	17512
6. LUIS CRUZ	551 DAUPHIN ST	LANCASTER	PA	17603
7. NORMAN HABECKEL	17 EAST FILBERT ST	LANCASTER	PA	17603
8. LESLIE ROODS	31 WEST FREDERICK ST	LANCASTER	PA	17603
9. JANET ACOSTA	720 HIGH ST	LANCASTER	PA	17603
10. SHELLIE RINDER	529 POPLAR ST	LANCASTER	PA	17603
11. KRISTINE + MARCUS MATOS	553 W. VINE ST	LANCASTER	PA	17.

NO METER

PPL Electric Utilities
827 Hausman Road
Allentown, PA 18104-9392
Tel. 800.342.5775 Fax 484.634.3484
www.pplweb.com



RICHARD N MYERS
1390 COLUMBIA AVE
LANCASTER PA 17603

January 31, 2006

NON-SERVICE BILL ACCOUNT NO: 91038-78001

Dear Richard N Myers:

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Sincerely,

PPL Electric Utilities

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Complainant's
Exhibit No. 30



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Non-Service Bill Account Number	91038-78001

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