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May 4 2018

*Via Electronic Filing*

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

Re: Loretta Domino v. Windstream Communications, Inc.  
Docket No. C-2017-2632652

Dear Secretary Chiavetta:

I am counsel to Windstream Communications, Inc. (“Windstream”) in the above-referenced matter and am writing to respectfully request a further continuance of at least sixty (60) days of the call-in telephonic hearing presently scheduled for May 11, 2018 before Administrative Law Judge (“ALJ”) Dunderdale.

A further continuance is being sought for two reasons. *First*, I have been scheduled for an unexpected surgery on the same date of the current hearing which will preclude my ability to attend the hearing. *Second*, Windstream requires additional time to complete the work necessary to resolve Complainant’s service issues.

By way of background, Windstream originally thought switching Complaint’s remote feed to fiber would solve the service issues. That, unfortunately, did not prove to be the case, so Windstream was forced to re-evaluate its options. Windstream has since designed a “fiber-to-premise” solution that should significantly enhance services and product offerings for Complainant, as well as the other customers in the same area. The project is currently in the construction phase. Given the extensive planning and lead times related to this project, Windstream submits a sixty day continuance is reasonable and appropriate.

The continuance will not unduly delay the matter and, importantly, will conserve the limited resources of the Commission and the parties while furthering the Commission’s policy of encouraging settlements. Moreover, Windstream pledges to increase its communication with Complainant to keep her advised of the status of the construction work and project milestones.

I discussed the status of the project and the proposed continuance with Complainant by telephone earlier today, and she has authorized me to state that she has no objection to the request and to disregard the objection faxed to ALJ Dunderdale on April 25, 2018.

Thank you for your consideration of this request.

Very truly yours,

THOMAS, NIESEN & THOMAS, LLC

By

A handwritten signature in blue ink, appearing to read "Charles E. Thomas, III".

Charles E. Thomas, III

cc: Honorable Katrina L. Dunderdale (via first class mail and email)  
Loretta Domino (via first class mail and email)  
Paula Anderson (via email)