

C-2018-2646671

Specific Service Agreement Statement of Account SA- 5391891913

PGW Exhibit -

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

APR 24 2018

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Customer Name	From Date	To Date			
AMBER COZART	2/5/2015	4/13/2018			
Service Address	Account Number	S A Number	Meter	Rate/Class	
3931 ARCADIA ST PHIL, PA 191245008	508612253	5391891913	1834540	GS	

STATEMENT

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
3/6/2017	BILL	3575	R	29	110	3.79	577		3/29/2017	\$182.20	\$182.20	\$182.20
4/5/2017	LPC									\$2.73	\$184.93	\$184.93
4/5/2017	BILL	3720	R	31	145	4.68	699		5/1/2017	\$206.42	\$391.35	\$391.35
5/3/2017	LPC									\$5.82	\$397.17	\$397.17
5/3/2017	BILL	3765	R	29	45	1.55	159		5/26/2017	\$92.36	\$489.53	\$489.53
6/2/2017	LPC									\$7.21	\$496.74	\$496.74
6/2/2017	BILL	3803	R	30	38	1.27	121		6/27/2017	\$62.73	\$559.47	\$559.47
7/5/2017	LPC									\$8.15	\$567.62	\$567.62
7/5/2017	BILL	3817	R	29	14	0.48	8		7/28/2017	\$31.81	\$599.43	\$599.43
8/2/2017	LPC									\$8.63	\$608.06	\$608.06
8/2/2017	BILL	3833	R	32	16	0.5	0		8/25/2017	\$34.49	\$642.55	\$642.55
9/1/2017	LPC									\$9.15	\$651.70	\$651.70
9/1/2017	BILL	3849	R	30	16	0.53	0		9/27/2017	\$34.49	\$686.19	\$686.19
10/3/2017	BILL	3869	R	32	20	0.62	22		10/26/2017	\$38.69	\$724.88	\$724.88
10/12/2017	PAY							Check		(\$150.00)	\$574.88	\$574.88
11/1/2017	BILL	3892	R	29	23	0.79	97		11/28/2017	\$50.00	\$624.88	\$624.88
12/5/2017	BILL	3980	R	31	88	2.84	534		12/29/2017	\$126.62	\$751.50	\$751.50
1/5/2018	LPC									\$11.27	\$762.77	\$762.77
1/5/2018	BILL	4201	R	34	221	6.5	1056		1/31/2018	\$309.29	\$1,072.06	\$1,072.06
2/6/2018	LPC									\$15.91	\$1,087.97	\$1,087.97
2/6/2018	BILL	4432	R	29	231	7.97	870		3/2/2018	\$348.47	\$1,436.44	\$1,436.44
2/28/2018	PAY							Check		(\$200.00)	\$1,236.44	\$1,236.44
3/6/2018	BILL	4652	R	31	220	7.1	697		3/29/2018	\$361.32	\$1,597.76	\$1,597.76
4/5/2018	BILL	4887	R	30	235	7.83	717		4/30/2018	\$303.96	\$1,901.72	\$1,901.72

Search For Negotiated Payment Arrangement

Search Criteria

Account... 0005 0861 2253 Cozart, Amber

From Date: 04/17/2018

Apply Criteria

OK

Cancel

Date	Seq	Status	Comments
10/28/2017	1	Broken	PUC PAR BCS # 3565873

1 record(s) found.

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Negotiated Payment Arrangement

Action

Negotiated Payment Arrangement...

Account Information:

Account ID: 0005 0861 2253 Name: Cozart, Amber

Arrangement Date: 10/26/2017 Monthly Payment: 109.00

Status: Broken Broken Count: 1

Broken Date: 01/05/2018 Catch-Up Amount: 454.00 Remain Number Months: 33

Background Information:

Household Income: 402.00 Source of Income: PUBL - Public A

Expenses:

Rent/Mortgage: 0.00 Arrangement Type: P - Puc

Second Mortgage: 0.00 PUC Investigator: 3565873

Food: 0.00 Level of Payment:

Food Stamps: 0.00 Phone number: 215

Electric: 0.00

Gas: 0.00 Total Number in Household: 4

Water/Sewer: 0.00 65 years or older: 0

Total Other Expense: 0.00 5 years or younger: 2

Arrangement Exception Explanation: PUC PAR BCS # 3565873

Main
Arrangement/Budget
Scheduled Payments

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Negotiated Payment Arrangement

Action

Negotiated Payment Arrangement...

Down Payment Arrangement

Due Date: Down Payment: Status: Broken

Utility Arrears Arrangement

Due Date: 12/01/2017 Total Amount: 574.88

Monthly Repayment: Repay Months:

Billing Method: U - Budget Tot React Amt: 0.00

Non Utility Arrears Arrangement

Due Date: Total Amount: 0.00

Monthly Repayment: Repay Months:

Budget

First Scheduled Pay Date: 12/01/2017

Suggested Budget Amount:

Pay By EFT: No

Calculate NPAR Terms

Arrangement/Budget

Scheduled Payments

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PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3565873
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: AMBER
Customer Middle Initial:
Customer Last Name: COZART
Customer Account Number: 000508612253
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 3931 ARCADIA STREET
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19124
Customer Service Address 4-Zip:
Customer Family Adults: 1
Customer Family Children: 3
Customer Family Age: 9,5,3
Gross Income
Source **Income Amount**
 PUB ASS 402
Date Open: 2017-09-27
Reason For Contact: ON - PAR NEEDED (# 61)
Term Date:
Business Name:
Case Problem:
Company Position: 09/27/2017 PGW WANTS HER TO PAY 104 TO KEEP SERVICES ON.
Related Information: STRAIGHT PAR CUSTOMER STATED THE SERVICES ARE ON DUE TO MEDICAL CERTIFICATE. CUSTOMER WOULD LIKE THE PAYMENT ARRANGEMENT TO STOP THE TERM NOTICE. THE CELL PHONE NUMBER (267) 254 - 8724 HAS BEEN ALLOWED TO BE SHARED.

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Case Misc Info:
Hot Issue:

Case Origin: TELEPHONE
Prior Case Number:
Universal Service: M
Arrearage: 0
BCS Investigator First Name: BCS
BCS Investigator Last Name: CASE POOL
BCS Investigator Phone w/ Area Code: 7177875468
BCSIntaker First Name: STEFANIA
BCSIntaker Last Name: MICOLUCCI
Number Of Time Send: 1
Number Of Time Faxed: 0
Number Of Time Faxed: 7177876641

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PHILADELPHIA GAS WORKS**PUC****Closing XML**

Case Number: 3565873
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: AMBER
Customer Middle Initial:
Customer Last Name: COZART
Account Number: 508612253
Service Address 1: 3931 ARCADIA STREET
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19124
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 574.88
Date Closed: 2017-10-24
Resolution: LEVEL 1, BB 94.00 + 15.00 = 109.00 BEGINNING NOVEMBER 2017. WAIVE LPCS.
Balance Date: 2017-10-24
Service Restored Pay:
Service Continue Amount:
Service Continue Date:
Terms: NOVEMBER 2017 BILL DUE DATE
Special Budget Amount: 109.00
Regular Budget Amount: 94.00
Arrears Payment Plus: 15.00
FinalMonthlyPayment:
CurrentMonthlyPayment:
EndMonthlyPayment:
LetterDescription: EGW STRAIGHT PAR/NO LPCS/BUDGET + FOR LEVEL 1 HOUSEHOLDS
HeadDate: 2017-10-26
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount:
BCS Investigator First Name: BUREAU OF
BCS Investigator Last Name: CONSUMER SERVICE
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7177876641

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