



**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

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May 16, 2018

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**Re: Deree J. Norman v. PGW, Docket No. C – 2018 – 2640719**

Dear Secretary Chiavetta:

Please find attached Philadelphia Gas Works' response to the Answer to Interrogatories Nos. 5 and 6 and Requests for Production of Documents Nos. 3, 6, 8, 10, 12 and 18, which were completed by Jessica Glace, Customer Review Officer.

PGW has obtained the recordings of three separate customer telephone calls that you made to PGW made in August 2017 on the same day (August 29, 2017) inquiring about payment arrangements. Please contact Laureto Farinas at 215-684-6982 to best accomplish the review/production of these telephonic recordings.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in the matter.

Sincerely,

  
Danielle Leva

Enclosure

cc: Deree J. Norman  
Wendy Vacca (PGW Mail)

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>Deree Norman,</b>	:	
<b>Complainant</b>	:	
	:	
v.	:	<b>Docket No. C - 2018 - 2640719</b>
	:	
<b>Philadelphia Gas Works,</b>	:	
<b>Respondent</b>	:	

**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT, PHILADELPHIA GAS WORKS' RESPONSE TO THE ANSWER TO INTERROGATORIES NOS. 5, AND 6 AND REQUESTS FOR PRODUCTION OF DOCUMENTS NOS. 6, 8, 10, 12 and 18 UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

Mr. Deree J. Norman  
5367 Thomas Avenue  
Philadelphia, PA 19143

and by email:  
dereenorman@yahoo.com

May 16, 2018



Laureto Farinas, Esquire  
Attorney I.D. 50415  
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