



**PHILADELPHIA GAS WORKS**

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May 23, 2018

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**Re: Cynthia Ortiz v. PGW, Docket No. F – 2017 – 2639274**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works certifies that the above referenced Complaint has been satisfied. PGW and the Complainant, Cynthia Ortiz, have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

**Therefore, the Initial In-Person Hearing scheduled for June 7, 2018 at 10:00 a.m. in this matter is no longer necessary.**

By copy of this letter, I am notifying the Complainant of her right to object to this settlement, in writing, to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



**Graciela Christlieb**

cc: Cynthia Ortiz (Electronic Mail)  
Administrative Law Judge Angela T. Jones (Electronic Mail)  
Jessica Glace (PGW Mail)