

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SILVER VALLEY APARTMENTS,

Complainant,

vs

PPL ELECTRIC UTILITIES CORPORATION,

Respondent

COMPLAINT DOCKET

NO. C-2018-3000758

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MAY 11 2018

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**REPLY OF SILVER VALLEY APARTMENTS**

SILVER VALLEY APARTMENTS, COMPLAINANT, hereby replies to the answer of PPL:

1. Regarding paragraph 4 of PPL's answer it is admitted that PPL stated their position, however it is denied that complainant defaulted on the said agreement.

2. Complainant objects to PPL's answer 4 because it combines a number of issues that should have been set forth in separate paragraphs (Pa.R.C.P. 1022) and therefore making it extremely difficult to respond to said paragraph 4 to the extent an answer might be required.

(a) It is denied the complainant requested reinstatement of the payment arrangement, to the contrary, complainant requested that PPL resume and continue the payment arrangement which PPL had broken.

(b) It is denied complainant defaulted on the payment agreement.

(c) PPL impermissibly accelerated the balance due.

(d) Therefore, it is improper for PPL to have demanded the complainant pay the accelerated balance of \$5,814.00.

(e) It is denied that complainant is requesting a payment arrangement as worded by PPL. Complainant is requesting and demanding that PPL comply with the original payment agreement and add \$646.00 to each months electric service bill until it is fully liquidated.

- (f) It is denied that PPL has offered complainant the most advantageous payment arrangement to which complainant is entitled.
- (g) It is denied that all charges are appropriate and accurate.
- (h) Strict proof to the contrary is demanded at the time of the hearing for this matter.

**NEW MATTER**

- 3. PPL's paragraph number 4 includes new matter. New matter should be set forth in a separate section entitled New Matter (Pa.R.C.P. 1030).
- 4. On April 10, 2018 Silver Valley Apartments received a bill from PPL covering electric use from March 6 to April 5, 2018. (Exhibit A)
- 5. The electric use and distribution amount was \$393.65.
- 6. In addition there was a "payment plan amount" of \$646.00.
- 7. On April 19, 2018 Silver Valley Apartments paid to PPL a total of \$1,039.65 reflecting the amounts set forth in paragraphs 5 and 6.

DATE: 5/10/18

Silver Valley Apartments

  
Mike Vianello  
258-1 Silver Valley Road  
Saylorsburg, PA 18353

**CERTIFICATE OF SERVICE**

This is to certify that the REPLY on behalf of SILVER VALLEY APARTMENTS was mailed to counsel for PPL by first class United States mail.

10 May 2018

  
Mike Vianello

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## VERIFICATION

I, Mike Vianello, hereby certify that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and/or belief) and that I expect to be able to prove the same at a hearing held in this matter.

Mike Vianello

  
10 May 2018

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## Understanding Your Payment Programs

- Your balance includes the \$5,814.00 down payment due on or before Apr 9, 2018. This down payment amount is from your original payment plan.

## Your Message Center

- The \$7,394.66 balance includes \$1,189.91 in prior late payment charges.
- With paperless billing, you can receive and pay your PPL Electric Utilities bills online. The process is free, quick, convenient and secure. To learn more or sign up, visit [ppllectric.com](http://ppllectric.com).
- Learn how to save energy and get information about energy efficiency rebates on our website, [ppllectric.com](http://ppllectric.com).
- Clean the lint filter on your dryer between loads. A clogged filter cuts air flow and wastes energy. A clean filter shortens drying time and saves money.

## General Information

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

PPL Electric Utilities uses about \$75.33 of this bill to pay state taxes and about \$458.19 is used to pay the PA Gross Receipts Tax.

## Understanding Your Bill

**Customer Charge** - Monthly charge to recover costs of billing, meters and equipment.

**Distribution Charge** - Monthly charge to recover costs of local equipment used to deliver electricity from high-voltage transmission lines (see Transmission Charge) and safely step down voltage for use in your home or business.

**System Improvement Charge** - Monthly charge to recover costs for improving, repairing and replacing equipment that delivers electricity to your home or business.

**Generation Charge** - Monthly charge to recover the cost of the production or purchase of electricity.

**kWh (Kilowatt-hour)** - A measure of how much electricity your household uses. One kilowatt-hour equals the amount of electricity used by ten 100-watt lights left on for one hour.

**Rate RS** - Rate for service to a private home.

## Billing Details - (Bill Acct. 38451-31065)

Previous Balance	\$7,798.45
Payment Received Mar 21, 2018 - Thank You!	-\$403.79
<b>Balance as of Apr 5, 2018</b>	<b>\$7,394.66</b>
<b>Charges for - PPL Electric Utilities</b>	
Residential Rate: RS for Mar 6 - Apr 5	
Distribution Charge:	
Customer Charge	17.15
3,013 kWh at 4.29400000¢ per kWh	129.38
System Improvement Charge at -0.02%	-0.03
PA Tax Adj Surcharge at -0.00600000%	-0.01
PA Sales Tax	22.29
<b>Total Distribution Charges</b>	<b>\$168.78</b>
Generation & Transmission Charges for Mar 6 - Apr 5	
Transmission Charge:	
3,013 kWh at 1.66200000¢ per kWh	50.08
Generation Charge:	
Capacity and Energy	174.79
3,013 kWh at 5.80100000¢ per kWh	
<b>Total Generation &amp; Transmission Charges</b>	<b>\$224.87</b>
<b>Other Charges for PPL Electric Utilities</b>	
Payment Plan Adjustment	-1,580.66
Payment Plan Amount	646.00
<b>Total of Other Charges</b>	<b>-\$934.66</b>
<b>Amount Due By Apr 26, 2018</b>	<b>\$6,853.65</b>
<b>Account Balance</b>	<b>\$7,788.31</b>

↓  
393.65  
↑  
= 1,039.65

**Smart Meter Rider** - Monthly charge to recover costs associated with the smart meter programs approved by the PUC.

**State Tax Adjustment Surcharge** - Monthly charge or credit to reflect changes in various state taxes. The surcharge may vary by bill component.

**Transmission Charge** - Monthly charge to recover the cost of moving electricity over high-voltage transmission lines from generation facilities to PPL Electric Utilities' distribution lines (see Distribution Charge).

**Type(s) of Meter Readings:**  
Actual - Measures your monthly electricity use based on an actual reading.

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EXHIBIT A



UNITED STATES POSTAL SERVICE

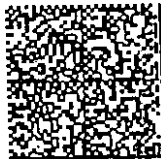
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SAYLORSBURG, PA 18353

To: /Destinataire:

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PO BOX 3265  
HARRISBURG, PA 17105-3265



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