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June 28, 2018

Via E-Filing

Rosemary Chiavetta, Secretary
PA Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Fl.
P. O. Box 3265
Harrisburg, PA 17105-3265

Re: Tanya Turpin v. Comcast Phone of Pennsylvania, LLC;
PUC Docket No. C-2016-2563353

Dear Secretary Chiavetta:

On behalf of Comcast Phone of Pennsylvania, LLC, enclosed for filing please find a Certification of Satisfaction of Complaint in connection with the above-referenced docket. Judge Joel Cheskis reached out to Pepper Hamilton yesterday concerning a Certificate of Satisfaction never being filed in this matter. After further investigation into Pepper's files, and as explained to Judge Cheskis via email earlier today, it appears we thought we had e-filed a Certification of Satisfaction on March 8, 2017. In reality, there was an inadvertent administrative oversight; during the e-filing process, we never clicked the "Submit eFiling" button.

We sincerely apologize for this oversight. Judge Cheskis suggested that to properly close this docket, we file the Certification of Satisfaction that we originally intended to file, with the original date. That Certification of Satisfaction is enclosed.

Please contact me should you have any questions.

Respectfully,



Michelle M. Skjoldal

Enclosures

cc: The Honorable Joel Cheskis
Certificate of Service (w/enclosures)

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

| | | | |
|---|-------------|---|---------------------------|
| TANYA TURPIN, | | : | |
| | Complainant | : | Complaint Docket |
| | | : | No: C-2016-2563353 |
| v. | | : | Electronically Filed |
| | | : | |
| COMCAST PHONE OF PENNSYLVANIA, LLC | | : | |
| | Respondent | : | |

CERTIFICATION OF SATISFACTION OF COMPLAINT

Comcast Phone of Pennsylvania, LLC (“Comcast”), by and through its undersigned counsel, hereby certifies that the Complaint of Tanya Turpin (“Complaint”) against Comcast, which was served on August 25, 2016, has been satisfied, and in support thereof states as follows:

1. On or about August 22, 2016, Tanya Turpin filed a Complaint against Comcast with the Pennsylvania Public Utility Commission (“PUC”), regarding alleged billing errors.
2. After being granted a series of extensions to respond to the Complaint, Comcast filed its Answer with New Matter and Preliminary Objections to the Complaint on October 12, 2016.
3. A hearing was scheduled for Wednesday, February 22, 2017, before Administrative Law Judge Joel H. Cheskis.
4. Prior to conducting the hearing, the parties engaged in settlement discussions with the participation of Judge Cheskis, as permitted by 52 Pa. Code § 5.223(c) and § 5.231.

5. The settlement discussions were successful, and the parties reached an agreement that resolves all of the concerns raised in the Complaint.

6. Because the Complaint has been satisfied, Comcast hereby requests that the above-captioned docket be marked satisfied and closed.

7. Despite filing this Certification, Comcast is reserving all of its jurisdictional objections to Tanya Turpin's Complaint.

8. Tanya Turpin is hereby notified that she has a right to object in writing within ten (10) days of the date of this filing.

WHEREFORE, Comcast Phone of Pennsylvania, LLC respectfully requests that the above-referenced Complaint be marked satisfied and closed.

Respectfully submitted,

/s/ Tucker R. Hull

Michelle Skjoldal (PA 202084)

Tucker R. Hull (PA 306426)

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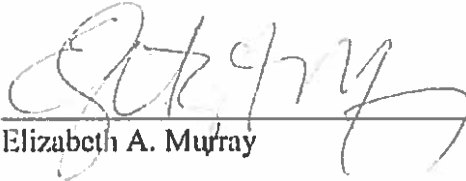
Dated: March 8, 2017

Attorneys for Respondent

Comcast Phone of Pennsylvania, LLC

VERIFICATION

I, Elizabeth A. Murray, verify that the statements made in the foregoing document are true and correct to the best of my knowledge, information and belief. I understand that the statements in said document are made subject to the penalties of 18 Pa.C.S. § 4904 relating to unsworn falsification to authorities.


Elizabeth A. Murray

Dated: March 8, 2017

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing
Certification of Satisfaction of Complaint upon the person listed below via first class mail in
accordance with the requirements of Section 1.54 of the Commission's rules, 52 Pa. Code § 1.54:

Ms. Tanya Turpin
4907 W. Girard Avenue
Philadelphia, PA 19131

A copy was also sent by first class mail and email (jcheskis@pa.gov) to:

Administrative Law Judge Joel H. Cheskis
Pennsylvania Public Utility Commission
West Keystone Building – 2nd Floor
400 North Street
Harrisburg, PA 17120

Dated: March 8, 2017

/s/ Tucker R. Hull
Tucker R. Hull