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July 5, 2018

VIA E-FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Jeannette and Craig Pavlick v. West Penn Power Company
Docket No. C-2018-3002723

Dear Secretary Chiavetta:

Attached please find the Preliminary Objections of West Penn Power Company in the above-referenced matter. This document has been served on the Complainants as shown in the Certificate of Service.

Please contact me if you have any questions.

Very truly yours,


Lauren M. Lepkoski

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Enclosures

c: As per Certificate of Service

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JEANNETTE AND CRAIG PAVLICK	:	
	:	
v.	:	Docket No. C-2018-3002723
	:	
WEST PENN POWER COMPANY	:	

**PRELIMINARY OBJECTION TO THE FORMAL COMPLAINT OF
JEANNETTE AND CRAIG PAVLICK**

TO THE PENNSYLVANIA PUBLIC UTILITY COMMISSION:

AND NOW, West Penn Power Company ("West Penn" or the "Company"), by and through its counsel, Lauren M. Lepkoski and Tori L. Giesler, files this Preliminary Objection pursuant to Section 5.101(a) of Pennsylvania Public Utility Commission ("Commission") regulations, 52 Pa. Code § 5.101(a)(1), and in support thereof, avers as follows:

I. Introduction

1. In their recently filed Formal Complaint, Jeannette and Craig Pavlick ("Complainants"), who reside at 4200 Colonial Drive, Murrysville, Pennsylvania 15668 ("Service Location") allege that they do not want a smart meter installed at the Service Location. (Formal Complaint ¶¶ 4, 5.) The Complainants state as requested relief:

- 1. West Penn Power has threatened to turn off our service. I do not want my power turned off.**
- 2. West Penn Power wants to change my meter to a "smart meter". I do not want this new meter.**
- 3. We do not want to have a device on our home that is a potential health hazard. And it could cause unsafe conditions if it is near or attached to the property in violation of 66Pa.C.S. ss.1501 of the public utility code.**
- 4. Doctors have said that these are bad for our health and they are very concerned about the effects of using smart meters.**
- 5. This radiation is on-going all day and all night. We are in our home most of the time and will be always receiving this radiation.**

6. **This is a pulse that sends radiation throughout my house via electric wiring. It can never be turned off.**
7. **There are hazards from this radiation that could cause cancer as well as other health issues.**
8. **My family strives to live healthy lives and should not be forced by the power company to a risk to our health and freedom. We should have the choice.**
9. **The American Cancer Society states that “it is possible that smart meters could increase cancer risk.”**
10. **My children are at risk from the radiation given off by this unit and this could affect their future reproduction as well as their health and life.**
11. **In other states, people have the option to not have them installed on their home or not. Bills are in our legislature that would allow an option to not have these meters. I would like to wait to see if they make this option available.**
12. **This is an invasion of my privacy and freedom.**
13. **Data that is collected can be used against me and my family.**
14. **My way of life can be controlled by this unit.**
15. **I have no control regarding the information that is collected and used and who is collecting that information.**
16. **West Penn Power can sell my usage information as can others that may collect the information. I believe that these units can be hacked.**
17. **What are the safeguards that are in place to prevent others from invading my privacy?**
18. **This is unlawful wiretapping and surveillance of my home and family activity.**
19. **There are reports of smart meters catching on fire and exploding. I do not want my children to be put at risk by this meter.**
20. **There is nothing wrong with my current meter. I live on a budget and do not want to have my utility bill increase with a meter that is not necessary, causes health issues, and is an invasion of my privacy.**

(Formal Complaint ¶ 5.)

2. The Company is in the process of deploying smart meters in its service territory in accordance with Act 129 of 2008 (“Act 129”).¹

¹ 66 Pa.C.S. § 2806.1 *et seq.* Among other things, Act 129 specifically directed that electric distribution companies with at least 100,000 customers file a smart meter technology procurement and installation plan with the Commission for approval. 66 Pa.C.S. § 2807(f)(1) and (2).

3. On March 19, 2018, the Company sent correspondence to the Complainants regarding the installation of a smart meter at the Service Location. On April 10, 2018, the Company received notification from Wellington Energy, a contractor for the Company, that the Complainants refused installation of the smart meter. On April 16, 2018, the Company contacted the Complainants to discuss their concerns regarding the smart meter installation and spoke with Mrs. Pavlick. Mrs. Pavlick reiterated her refusal of the smart meter installation and stated that she would be contacting her state representative. On April 17, 2018, the Company sent correspondence to the Complainants in an attempt to schedule installation of a smart meter at the Service Location. On June 5, 2018, a pre-disconnection warning letter was issued to the Complainants pursuant to 66 Pa.C.S. § 1406, 52 Pa. Code § 56.81 and Rules 9 and 20 of the Company's Commission-approved tariff.² On June 13, 2018, Mrs. Pavlick contacted the Company to discuss the correspondence sent by the Company. The Company representative attempted to discuss her concerns regarding installation of the smart meter and advised that service may be disconnected due to refusal of the smart meter installation. Mrs. Pavlick continued to refuse the smart meter installation and the Company representative referred her to the Commission. The Complainants filed the Formal Complaint which was electronically served on the Company on June 14, 2018.

4. As explained in greater detail below, even if all of the facts in the Formal Complaint are accepted as true, they do not constitute a violation of any law which the Commission has jurisdiction to administer, or of any regulation or order of the Commission, such that relief can be granted.³

² 66 Pa.C.S. § 1406(a)(4); 52 Pa. Code § 56.81(3); *West Penn Power Company Retail Electric Service Tariff*, Electric Pa. PUC No. 52, pp. 40, 55, issued May 1, 2015, effective May 3, 2015.

³ See 66 Pa.C.S. § 701.

5. As a result, the Company requests that this Preliminary Objection be granted and that the Commission: (1) strike the Complainant's request for an exemption from the installation of a smart meter; (2) dismiss the Formal Complaint in its entirety with prejudice; and (3) grant the Company such other relief as may be just and reasonable under the circumstances.

II. Background

6. West Penn is an electric distribution company that is certificated as a public utility in Pennsylvania.

7. On March 19, 2018, the Company sent correspondence to the Complainants regarding the installation of a smart meter at the Service Location. On April 10, 2018, the Company received notification from Wellington Energy, a contractor for the Company, that the Complainants refused installation of the smart meter. On April 16, 2018, the Company contacted the Complainants to discuss their concerns regarding the smart meter installation and spoke with Mrs. Pavlick. Mrs. Pavlick reiterated her refusal of the smart meter installation and stated that she would be contacting her state representative. On April 17, 2018, the Company sent correspondence to the Complainants in an attempt to schedule installation of a smart meter at the Service Location. On June 5, 2018, a pre-disconnection warning letter was issued to the Complainants pursuant to 66 Pa.C.S. § 1406, 52 Pa. Code § 56.81 and Rules 9 and 20 of the Company's Commission-approved tariff.⁴ On June 13, 2018, Mrs. Pavlick contacted the Company to discuss the correspondence sent by the Company. The Company representative attempted to discuss her concerns regarding installation of the smart meter and advised that service may be

⁴ 66 Pa.C.S. § 1406(a)(4); 52 Pa. Code § 56.81(3); *West Penn Power Company Retail Electric Service Tariff*, Electric Pa. PUC No. 52, pp. 40, 55, issued May 1, 2015, effective May 3, 2015.

disconnected due to refusal of the smart meter installation. Mrs. Pavlick continued to refuse the smart meter installation and the Company representative referred her to the Commission.

8. The Complainants filed the instant Formal Complaint with the Commission and, on June 14, 2018, the Company was electronically served with the Formal Complaint.

9. West Penn is timely filing its Answer and New Matter contemporaneously with this Preliminary Objection, which Answer and New Matter is incorporated into this Preliminary Objection as if fully set forth herein.

III. Argument

10. The Commission's Rules of Practice and Procedure permit parties to file preliminary objections. The grounds for preliminary objections are limited to those set forth in 52 Pa. Code § 5.101(a) as follows:

- (1) Lack of Commission jurisdiction or improper service of the pleading initiating the proceeding.
- (2) Failure of a pleading to conform to this chapter or the inclusion of scandalous or impertinent matter.
- (3) Insufficient specificity of a pleading.
- (4) Legal insufficiency of a pleading.
- (5) Lack of capacity to sue, nonjoinder of a necessary party or misjoinder of a cause of action.
- (6) Pendency of a prior proceeding or agreement for alternative dispute resolution.
- (7) Standing of a party to participate in the proceeding.

11 The Commission's procedure regarding the disposition of preliminary objections is similar to that utilized in Pennsylvania civil practice.⁵

⁵ *Equitable Small Transportation Intervenors v. Equitable Gas Company*, Docket No. C-00935435 (Opinion and Order entered July 18, 1994).

12. A preliminary objection in civil practice seeking dismissal of a pleading will be granted only where relief is clearly warranted and free from doubt.⁶ The Commission has adopted this standard.⁷

13. In accordance with Section 701 of the Code⁸ a person may file a complaint which sets forth “any act or thing done or omitted to be done by any public utility in violation, or claimed violation, of any law which the commission has jurisdiction to administer, or of any regulation or order of the commission.” As explained below, the Company has not violated the Public Utility Code or the orders or regulations of the Commission.⁹ In fact, the Company’s action have been in compliance with Act 129 and the June 5 Order.

14. The moving party may not rely on its own factual assertions but must accept for the purposes of disposition of the preliminary objection, all well-pleaded, material facts of the other party, as well as every inference fairly deducible from those facts.¹⁰ Therefore, in ruling on a preliminary objection, the Commission must assume, for decisional purposes only, that the factual allegations of the Formal Complaint are true. *Id.*

15. West Penn’s smart meter deployment plan was approved by the Commission at Docket No. M-2013-2341991 by Order entered June 5, 2014. In accordance with the June 5 Order, the Company filed its final Smart Meter Deployment Plan (“SMP”) on June 16, 2014. The SMP was approved by the Commission on June 20, 2014. The Complainant challenges no aspect of the Company’s provision of electric service other than the installation of a smart meter at the Service Location, as required by Act 129 and the Company’s SMP.

⁶ *Interstate Traveler Services, Inc. v. Pa. Dept. of Environmental Resources*, 406 A.2d 1020 (Pa. 1979); *Rivera v. Philadelphia Theological Seminary of St. Charles Borromeo, Inc.*, 595 A.2d 172 (Pa. Super. 1991).

⁷ *Montague v. Philadelphia Electric Company*, 66 Pa. PUC 24 (1988).

⁸ 66 Pa.C.S. § 701

⁹ *Id.*

¹⁰ *County of Allegheny v. Commw. of Pa.*, 490 A.2d 402 (Pa. 1985).

16. Commission precedent is uniform that it cannot grant exceptions to the statutory directive that smart meters be installed by allowing customers to opt out.¹¹

17. Assuming the facts pleaded in the Formal Complaint are true, as the Commission must for the purposes of ruling on a preliminary objection, the Complainant has failed to allege that West Penn has committed or omitted an act in violation of a Commission statute, regulation, order, or West Penn's tariff, a finding of which must be made in order to sustain a formal complaint.¹²

18. Because Act 129 and the Commission's orders not only authorize but require the Company to develop and implement a smart meter procurement and installation plan, and do not allow a customer to opt out of having a smart meter installed, this Complaint must be dismissed. As a matter of law, the Company is required to install a smart meter at the Service Location. As such, the Commission cannot find the Company to be in violation for having attempted to follow the law as it has done here.

19. Therefore, the Formal Complaint is legally insufficient because it fails to state a claim upon which the Commission can grant relief.¹³

¹¹ *Negley v. Metropolitan Edison Company*, Docket No. C-2010-2205305 (Final Order entered March 3, 2011); *Lutherschmidt v. Metropolitan Edison Company*, Docket No. C-2010-2200353 (Final Order entered March 25, 2011). The Commission has continued to uphold installation of smart meters and imposition of smart meter charges on customers' bills by dismissing complaints opposing installation of smart meters and imposition of smart meter charges on the basis of legal insufficiency. *Corbett v. Pennsylvania Power Company*, Docket No. C-2011-2219898 (Final Order entered May 27, 2011); *Jones v. Metropolitan Edison Company*, Docket No. C-2011-2224380 (Final Order entered June 28, 2011); *Griffin v. Metropolitan Edison Company*, Docket No. C-2012-2300172 (Final Order entered July 31, 2012); *Brake v. West Penn Power Company*, Docket No. C-2013-2367308 (Opinion and Order entered November 14, 2013); *Drake v. Pennsylvania Electric Company*, Docket No. C-2014-2413771 (Final Order entered July 5, 2014); *Efaw v. West Penn Power Company*, Docket No. C-2014-2413744 (Final Order entered July 5, 2014). See also, the Initial Decision of ALJ Susan D. Colwell in *Dennis McElwain v. Pennsylvania Power Company*, Docket No. C-2014-2451478 issued December 16, 2015.

¹² See 66 Pa.C.S. § 701; *County of Allegheny*, supra. (Compl. ¶ 4.)

¹³ See 52 Pa. Code § 5.101(a)(4).

20. The Commission may dismiss a complaint without hearing if a hearing is not necessary in the public interest.¹⁴

21. Recently, the Commission set for hearing two cases in which the complainant was opposed to the installation of a smart meter at their premises.¹⁵ These cases represent a departure from past Commission practice of dismissing such complaints on Preliminary Objections. The Commission stated that where a complainant has presented specific factual averments regarding the health or other effects that they have experienced after a smart meter was installed at their home, the Commission has overruled Preliminary Objections and allowed a case to proceed. Specifically, in *Kreider*, the complainant alleged specific deleterious health effects after installation of a smart meter affecting her specific medical condition. Further, in *Van Schoyck*, the complainants alleged potential health risks due to constant ringing noise in their home and their inability to sleep since the time the smart meter was installed.¹⁶ In contrast, in the instant case, the Complainants have made no specific factual averments regarding any health effects *after* installation of a smart meter. Specifically, the Complainants state, *inter alia*, that they do not want their privacy invaded and allege generic health concerns. The Commission is unable to grant the Complainant an “exemption” from Act 129. The Commission has not recognized a customer’s lack of consent to install a smart meter as sufficient to overcome Preliminary Objections.¹⁷

22. In *Charles F. Jackson v. Pennsylvania Electric Company*, Docket No. C-2017-2600495 (Order Entered August 31, 2017), the Commission approved the Initial Decision of ALJ

¹⁴ 66 Pa.C.S. § 703(b); 52 Pa. Code § 5.21 (d).

¹⁵ *Susan Kreider v. PECO Energy Company*, Docket No. C-2015-2469655 (Order on Reconsideration entered January 28, 2016); *Stephen and Diane Van Schoyck v. PECO Energy Company*, Docket No. C-2015-2478239 (Opinion and Order entered February 25, 2016).

¹⁶ *Id.*

¹⁷ *Richard and Marie Fugo in care of Fugo Eye Institute v. PECO Energy Company*, Docket Nos. C-2015-2519763 and C-2015-2519770 (Order entered April 6, 2016).

David A. Salapa, dated June 26, 2017, which granted the Preliminary Objections of Pennsylvania Electric Company and dismissed the formal complaint of Mr. Jackson (who was disputing the installation of a smart meter) finding that formal complaint was legally insufficient, pursuant to 52 Pa. Code § 5.101(a)(4), in that the complaint fails to allege that the utility violated the Public Utility Code, Commission regulations or orders or its tariff provisions. The respondent was found to be authorized to install smart meters and impose a charge on its customers to develop and implement a smart meter procurement and installation plan that will lead to the installation of smart meters throughout its service territory. ALJ Salapa further found that the respondent was authorized to terminate the Mr. Jackson's service if he refused to provide the respondent with access to its meter and equipment to install the smart meter.

This Commission decision was entered after *Kreider*. The instant formal complaint is similar to the alleged averments in the formal complaint at Docket No. C-2017-2600495, in that the Complainants have only alleged that the installation of a smart meter would violate their privacy rights and do not want a smart meter at the Service Location. The Complainants have not set forth in their complaint that any act done by the Company violates a Commission regulation, statute or order.

23. Therefore, the Company respectfully submits that the matters plead in the subject Formal Complaint do not meet the standards set in *Kreider* and *Van Schoyck* such that this matter can survive dismissal on preliminary objections.

24. Further, the Commission has upheld decisions granting preliminary objections and dismissing complaints for legal insufficiency opposing smart meter installation. In *Negley*, ALJ Susan D. Colwell dismissed a complaint opposing installation of smart meters for legal insufficiency. ALJ Colwell concluded that Act 129 of 2008 authorized the installation of smart

meters by EDCs. ALJ Colwell held that the Commission's orders approving the EDC's smart meter plans did not exempt any customers from the smart meter plans. By Commission final order entered March 3, 2011, ALJ Colwell's Initial Decision became final without further Commission action.

25. Rule 9 of the Company's Commission-approved tariff,¹⁸ allows the Company to have access to its customers' premises for any and all purposes relating to the supply of electric energy which includes the exchange of meters. The Complainants refusal to allow the Company access to its own meter is a violation of Rules 9 and 20 of the Company's Commission-approved tariff¹⁹ and is grounds for termination of service. The Commission has also upheld decisions finding that a utility has the ability to terminate the service of a customer who refuses installation of a smart meter.²⁰

26. Because Act 129 of 2008 and the Commission's orders authorize the Company to develop and implement a smart meter procurement and installation plan, the Complainants have not set forth in his complaint any act done by the Company that violates a Commission regulation, statute or order.

IV. Conclusion

WHEREFORE, for the foregoing reasons, West Penn Power Company respectfully requests that the Commission: (1) strike the Complainants' request for an exemption from the

¹⁸ *West Penn Power Company Retail Electric Service Tariff*, Electric Pa. PUC No. 52, p. 40 issued May 1, 2015, effective May 3, 2015.

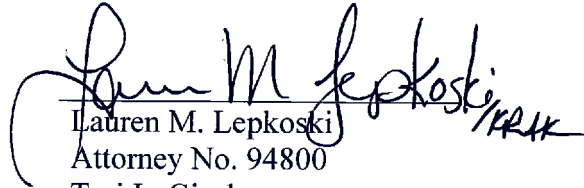
¹⁹ *West Penn Power Company Retail Electric Service Tariff*, Electric Pa. PUC No. 52, pp. 40, 55, issued May 1, 2015, effective May 3, 2015.

²⁰ *Art Larson v. PECO Energy Company*; Docket No. C-2014-2451754 (Opinion and Order entered June 11, 2015). See also, *Catherine J. Frompovitch v. PECO Energy Company*; Docket No. C-2015-2474602 (Opinion and Order entered May 3, 2018).

installation of a smart meter; (2) dismiss the Formal Complaint in its entirety with prejudice; and
(3) grant the Company such other relief as may be just and reasonable under the circumstances.

Respectfully submitted,

Dated: July 5, 2018

Handwritten signature of Lauren M. Lepkoski in black ink, with the initials 'TRK' written to the right of the signature.

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PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JEANNETTE AND CRAIG PAVLICK :
 :
 v. : **Docket No. C-2018-3002723**
 :
 WEST PENN POWER COMPANY :

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the Preliminary Objections of West Penn Power Company to the Formal Complaint of Jeannette and Craig Pavlick upon the individuals listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

Service by First Class Mail, postage prepaid, as follows:

Jeannette and Craig Pavlick
4200 Colonial Drive
Murrysville, PA 15668

Dated: July 5, 2018



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