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Sarah Gutherman
Junior Paralegal
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June 28, 2018

Via Federal Express

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Bldg., 2nd Floor
400 North Street
Harrisburg, PA 17120

RE: R. Schroeder c/o George McClay v. Residents Energy LLC, et al.;
Docket No. C-2018-3002221

Dear Secretary Chiavetta,

Enclosed for filing, in the above-referenced matter, please find Energy Services Providers Inc. d/b/a Pennsylvania Gas & Electric's Certificate of Satisfaction and Notice of Right to Object. Copies will be provided in accordance with the attached Certificate of Service.

If you have any questions regarding this filing, please do not hesitate to contact me at (203) 883-7615 or at Legal@criusenergy.com.

Respectfully,

Sarah Gutherman

Enclosures

cc: Certificate of Service

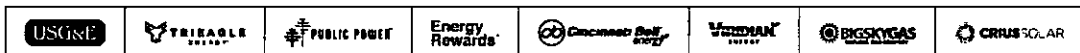
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JUN 29 2018

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



THE CRIUS ENERGY FAMILY OF BRANDS



COMMONWEALTH OF PENNSYLVANIA
BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Robert Schroeder c/o George McClay :

Complainant :

v. :

Docket No. C-2018-3002221

Residents Energy LLC, :

Energy Services Providers, Inc. t/a :

Pennsylvania Gas & Electric, Star Energy :

North American Power & Gas, LLC :

And Visa Energy Marketing :

Respondents :

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

ANSWER

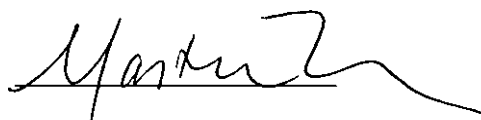
Comes now Energy Services Providers, Inc. d/b/a Pennsylvania Gas & Electric (the "Company" or "PAG&E") and hereby submits its answer to Complainant, Robert Schroeder ("Customer") Complaint.

1. Customer most recently enrolled his electricity account with Company on November 16, 2017 in a 24-month fixed rate at \$0.09947 per kWh that contained a \$150 early termination fee if cancelled prior to the end of the 24-month term.
2. Customer ended his electricity supply service with Company on December 29, 2017.
3. On January 5, 2018, Company sent Customer a notice advising him of the \$150 early termination fee.

4. After speaking with George McClay on January 16, 2018, Company waived Customer's \$150 early termination fee.
5. Company placed Customer on its Do Not Call and Do Not Knock lists.
6. In an effort to resolve Customer's concerns, Company made multiple attempts to contact Customer, however, Company has been unable to reach him. Company has left 4 voicemails for Customer, but Customer has not returned Company's calls.
7. Company is not aware of any specific complaint that Customer could have against Company given all of the above actions, and Company has been unable to speak with Customer to clarify whether Customer continues to have a complaint against Company.

For the foregoing reasons, Respondent, Energy Services Providers Inc. d/b/a Pennsylvania Gas & Electric requests that Commission dismiss the Complaint with prejudice, and deny the any relief requested.

Respectfully submitted,



Martine L. Trink
Counsel
Energy Services Providers Inc. d/b/a
Pennsylvania Gas & Electric
535 Connecticut Avenue, 6th Floor
Norwalk, CT 06854
mtrinka@criusenergy.com

Certificate of Service

On this 28th day of June 2018, Energy Services Providers Inc. d/b/a Pennsylvania Gas & Electric's answer was served via Federal Express upon:

Secretary
Pennsylvania Public Utility Commission
400 North Street
Commonwealth Keystone Building, 2nd Floor
Harrisburg, Pennsylvania 17120

On this 28th day of June 2018, Energy Services Providers Inc. d/b/a Pennsylvania Gas & Electric's answer was served via U.S. Mail upon:

Robert Schroeder
c/o George McClay
1224 Grant Avenue
Philadelphia, PA 19915

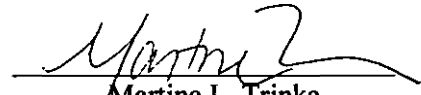
Emily Cipes
Star Energy Partners LLC
3340 West Market Street
Akron, OH 44333

Keenia Joseph, Paralegal
North American Power and Gas, LLC
Twenty Glover Ave., 3rd Fl.
Norwalk, CT 06851

David Ranslem
Vista Energy Marketing, LP
4306 Yoakum Blvd., Suite 600
Houston, TX 77006

Office of Administrative Law Judge
Harrisburg Office
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
2nd Floor, L-M West
400 North Street
Harrisburg, PA 17120

Michael A Gruin, Esquire
17 North 2nd Street, 16th Floor
Harrisburg, PA 17101


Martine L. Trink

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JUN 29 2018

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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NORWALK, CT 06854
UNITED STATES US

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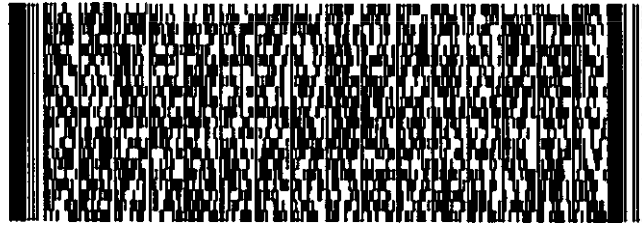
BILL SENDER

TO ROSEMARY CHIAVETTA, SECRETARY
PA PUBLIC UTILITY COMMISSION
400 NORTH STREET
2ND FLOOR
HARRISBURG PA 17120

552.0263DF.DCA*6

(717) 772-7777
INV:
PO:

REF: LEGAL - M. TRINKA
DEPT:

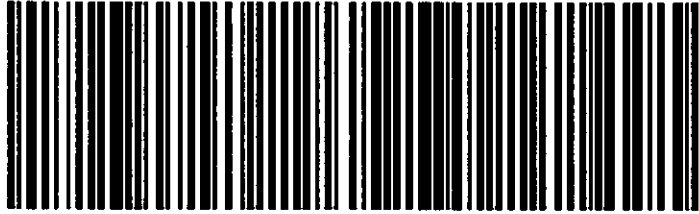


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