

Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission

Christy McGriff

v.

F-2017-2613135

Duquene Light

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AUG - 6 2018

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Exception

On July 11, 2018 Judge Katrina L Dunderdale dismiss complaints Christy McGriff claims against Duquene Light for lack of evidence. Although complainant had no evidence. Due to the fact she had a stroke and also Duquene Light would not give my copies of what the complainant requested. As stated to Judge by complainant that there evidence clearly shows Duquene Light put money on from previous balance. Also it clearly show complainant percentage for Cap was calculated wrong.

The Judge took none of these matters into consideration in making her decision. Complainant disagree with following

1. It was stated line 12, page. On Nov 16, 2015 Complainant Cap percentage was 85%. It dropped from 85% to 60% remained at 60% until May 2018 when Duquene Light dropped Cap percentage to 40%.

Comment: Duquene Light had complainants at 85% for 2 people and income was 1414. Then had Complainant at 60% percentage for 3 people income 1563. Then it went down to 40% with 2 people. Why was it 85% for 2 and income was 1414. For 3 people it was 60% income was 1563. Then after take to PUC, they lower it to 40%. After I had Complain Mother's in nursing home. It clear shows in Exhibit A

2. It was stated line 14 page: As of Feb 19, 2018 account balance totaled 2,528.14 and Cap arrears balance totaled \$ 2,485.14

Comment Not true overdue amount as July, 5, 2018 was 1,950.11.

The Security Deposit is \$ 206. and reconnet is \$ 205.00. plus while case been going on they have been adding the bill that come due while this case been going on to the 2,485.14. Wich there only entitled to arrear. Complainant feels they are not due that cause light are not off. See this in Exhibit B

3. It was stated in line 21 page 5: From June 2013 to 2018. Complainant account balance increased to \$ 955.00 + \$ 2,578.79

Comment In June 2013 you will see 955.08 is shown. It was told to Complainant that 2013 could not be discuss. Due to fact Duquene Light could only go back so far. Clearly they could use as evidence. What that said you will clearly see 955.00 forward to Complainant account in 2014. Complainant believes this is a balance from her previous address. That Complainant had to before she moved to this address and also was on Cap at that address. So, if it was paid off why did back up in my account. Duquene Light added it to this account. Which made account larger. Clearly you see in Exhibit

Conclusion

There's plenty of evidence to Duquene Light
Wrongfully calculate ~~in~~ Complainant's Cap
wrong as well as added on pass account
balance to this which made balance larger.

Sincerely

Christy McGriff

Christy McGriff

ATT Pro Se

Christy McGriff

1019 Rebecca Ave

Rh Po. 15221

4123 335-9104

Certificate of Service

I hereby certify, that I have this day served a true copy of the foregoing documents upon individuals, listed

Via Postal Service

Administrating Law Judge Katrina L. Dunderdale

Platt Place

Suite 220

301 5th Ave

Pittsburgh, Pa 15222

Via Postal Service

Tyker Arensberg

1500 One PPG Place

Pittsburgh, Pa 15222

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AUG - 6 2018

PA. PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Christy McGriff
Christy McGriff

Date August 1, 2018



July 5, 2017

Account Number: 8683-~~XXXXXXXXXX~~

CHRISTY L MCGRUFF
1019 REBECCA AVE FLR 2
PITTSBURGH, PA 15221-2967

Hours - Monday through Friday

6:00 a.m. to 5:00 p.m.

Telephone Number: 1-412-393-7100

Payment by Web: www.duquesnelight.com

Payment by Phone: 1-866-526-0815

(PAYMENT MUST THEN BE REPORTED TO DLC)

Payment by Mail:

Duquesne Light Company
Payment Processing Center
Pittsburgh, PA 15267-0001

Service Address:
1019 REBECCA AVE FLR 2
PITTSBURGH, PA 15221-2967

10 DAY SHUT-OFF NOTICE
AVISO DE SUSPENSION DE SERVICIO

Atencion! Este es un mensaje muy importante. Si usted no lo entiende, favor de llamar a 412-393-7200.
Your Electric Service May Be Shut Off!

Because your bill is past due, we will shut off the service to 1019 REBECCA AVE FLR 2 on or after 8:00 a.m. on 07/17/17. We may act on this notice for up to 60 days.

We will NOT Shut off your electric service if you do ONE of the following:

- Pay \$2,074.46 in full before 07/17/17.
- Pay the amount you owe on your payment plan. Call us at (412) 393-7200 for this amount.
- Call (412) 393-7200 and provide a valid Western Union confirmation number to verify your payment for the past due amount.
- Call (412) 393-7200 right away if you dispute this bill or to provide us with household income and occupant information. You may be eligible for a payment arrangement or special assistance programs.

If we shut off your electric service, you may have to pay all of the following before we can turn your service on:

Overdue Account Arrears	\$1,950.11
Estimated Security Deposit	\$206.00
Reconnect Charge Up-To	\$250.00
Estimated Total	\$2,406.11 Maximum turn-on charge. May be reduced.

*If your service is shut off, you may be required to pay any additional amounts that have become past due to restore your service.
To talk about your bill, please call our office at (412) 393-7200.

MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is SERIOUSLY ILL. WE WILL NOT SHUT OFF YOUR SERVICE provided you:

1. Have your licensed physician, physician's assistant, or nurse practitioner certify in writing that you or a member of your household has been diagnosed with a medical condition which requires the continuation of electric service. Written certification is needed within 7 days; AND
2. Make arrangements to pay bills. You must provide us with household income and occupant information to determine your payment terms while protected under the medical certification.

ARTERM10

Please return this portion with your payment. Please enclose check facing forward.
Make payment payable to Duquesne Light Company in US Currency.



Account Number: 8683-~~XXXXXXXXXX~~

Please pay
\$2,074.46

\$									
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USD Amount Enclosed

CHRISTY L MCGRUFF
1019 REBECCA AVE FLR 2
PITTSBURGH, PA 15221-2967

Exhibit B

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 10
PITTSBURGH, PA 15230-0010



CAP INFORMATION
CHRISTY McGRIFF

Date	No. of Occupants	Monthly Income	% of Federal Poverty Level	CAP Percentage
09/05/2012 (enrolled)	2	\$1414	Between 101 to 150%	85%
09/06/2013	2	\$1414	Between 101 to 150%	85%
09/08/2014	2	\$1414	Between 101 to 150%	85%
11/16/2015	3	\$1565	Between 51 to 100%	60%
10/18/2016	3	\$1565	Between 51 to 100%	60%
07/18/2017	2	\$938	Between 51 to 100%	60%
07/26/17	2	\$938	Between 51 to 100%	60%
09/03/2017	2	\$939	Between 51 to 100%	60%

Exhibit A

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AUG - 6 2018

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



Duquesne Light Company - Statement of Account

Prepared: Feb 27, 2018

REDACTED

Account #: 8683
 Name: MCGRIFF, CHRISTY L

Paid Deposit Amount:	
Disputed Amount:	

Premise ID:	Service Address:
8683	1019 REBECCA AVE FLR 2, PITTSBURGH, PA 15221

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill/Payment Adjustment Amount	Amount Due	Actual Amount	Account Balance
									\$97.00		\$955.08
6/18/13	Bill Actual		07/09/13	06/17/13	32	4929	861	\$91.00	\$188.00	\$112.09	\$1,067.17
7/18/13	Bill Actual		8/8/13	7/17/13	30	4996	804	\$82.00	\$270.00	\$98.74	\$1,165.91
7/29/13	Payment							-\$150.00	\$120.00	-\$150.00	\$1,015.91
7/30/13	CAP Write Off Frozen Arrearage							\$0.00	\$120.00	\$15.34	\$1,000.57
8/19/13	Bill Actual		9/9/13	8/16/13	30	5079	996	\$85.00	\$205.00	\$120.61	\$1,121.18
8/27/13	Payment							-\$135.00	\$70.00	-\$135.00	\$986.18
08/28/13	CAP Write Off Frozen Arrearage							\$0.00	\$70.00	-\$15.34	\$970.84
09/10/13	CAP Discount							\$440.71	\$70.00	\$440.71	\$530.13
9/18/13	Bill Actual		10/9/13	9/17/13	32	5172	1116	\$87.00	\$157.00	\$132.30	\$662.43
10/17/13	Bill Actual		11/7/13	10/16/13	29	5265	1116	\$88.00	\$245.00	\$130.38	\$792.81
11/18/13	Bill Actual		12/9/13	11/15/13	30	5356	1092	\$93.00	\$338.00	\$127.61	\$920.42
12/18/13	Bill Actual		1/8/14	12/17/13	32	5431	900	\$93.00	\$431.00	\$106.31	\$1,026.73
1/20/14	Bill Actual		2/10/14	1/17/14	31	5490	708	\$90.00	\$521.00	\$85.17	\$1,111.90
2/18/14	Bill Actual		3/10/14	2/17/14	31	5568	936	\$90.00	\$611.00	\$110.48	\$1,222.38
3/19/14	Bill Actual		4/9/14	3/18/14	29	5640	864	\$90.00	\$701.00	\$102.52	\$1,324.90
4/17/14	Bill Actual		5/12/14	4/16/14	29	5714	888	\$92.00	\$793.00	\$105.14	\$1,430.04
5/19/14	Bill Actual		6/9/14	5/16/14	30	5776	744	\$94.00	\$887.00	\$92.19	\$1,522.23
6/18/14	Bill Actual		7/9/14	6/17/14	32	5832	672	\$103.00	\$990.00	\$92.73	\$1,614.96
7/2/14	Payment							-\$419.00	\$571.00	-\$419.00	\$1,195.96
7/3/14	CAP Write Off Frozen Arrears							\$0.00	\$571.00	\$15.34	\$1,180.62
7/18/14	Bill Actual		8/11/14	7/17/14	30	5881	588	\$107	\$678.00	\$87.12	\$1,267.74
8/14/14	Payment							-\$214.00	\$464.00	-\$214.00	\$1,053.74
8/15/14	CAP Write Off Frozen Arrears							\$0.00	\$464.00	-\$15.34	\$1,038.40
8/19/14	Bill Actual		9/9/14	8/18/14	32	5931	600	\$104.00	\$568.00	\$88.74	\$1,127.11

Exhibit C



Duquesne Light Company - Statement of Account

Printed: May 11, 2017

Account #: 8683
 Name: MCGRIFF,CHRISTY L

Paid Deposit Amount:	\$0.00
Disputed Amount:	\$2,428.14

Premise ID:	Service Address:
8683	1019 REBECCA AVE FLR 2, PITTSBURGH, PA 15221

Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill Payment Adjustment Amount	Amount Due	Actual Amount	Account Balance
8/19/14	Balance Forward							\$0.00	\$0.00	\$997.45	\$997.45
9/18/14	Balance Forward							\$0.00	\$0.00	\$96.73	\$1,094.18
10/20/14	Balance Forward							\$0.00	\$0.00	\$104.02	\$1,198.20
11/18/14	Balance Forward							\$858.00	\$858.00	\$130.33	\$1,328.53
11/21/14	CAP Discount							\$0.00	\$858.00	-\$41.08	\$1,287.45
11/26/14	Dispute							\$858.00	\$0.00	\$0.00	\$1,287.45
12/4/14	Payment - Grant							-\$100.00	\$0.00	-\$100.00	\$1,187.45
12/18/14	Bill - Actual		1/8/15	12/17/14	30	6,196.65	919.92	\$95.00	\$0.00	\$132.25	\$1,319.70
12/18/14	CAP Discount							\$0.00	\$0.00	-\$17.00	\$1,302.70
12/18/14	CAP Write-Off: Frozen Arrearage							\$0.00	\$0.00	\$23.01	\$1,279.69
1/20/15	Bill - Actual		2/10/15	1/19/15	33	6,276.56	958.80	\$95.00	\$90.00	\$138.33	\$1,418.02
1/20/15	CAP Discount							\$0.00	\$90.00	-\$17.00	\$1,401.02
2/17/15	Dispute - Cancel Transaction							\$858.00	\$948.00	\$0.00	\$1,401.02
2/18/15	Bill - Actual		3/11/15	2/17/15	29	6,355.72	949.92	\$28.00	\$976.00	\$138.49	\$1,539.51
2/18/15	CAP Discount							\$0.00	\$976.00	-\$5.00	\$1,534.51
3/19/15	Bill - Actual		4/9/15	3/18/15	29	6,426.46	1,048.88	\$28.00	\$1,004.00	\$125.34	\$1,659.85
3/19/15	CAP Discount							\$0.00	\$1,004.00	-\$5.00	\$1,654.85
3/23/15	Dispute							\$1,248.41	\$0.00	\$0.00	\$1,654.85
3/23/15	Current w/payoff balance							\$244.41	\$0.00	\$0.00	\$1,654.85
4/20/15	Bill - Actual		5/11/15	4/19/15	32	6,500.72	891.12	\$28.00	\$28.00	\$130.08	\$1,784.93
4/20/15	CAP Discount							\$0.00	\$28.00	-\$5.00	\$1,779.93
5/19/15	Bill - Actual		6/9/15	5/18/15	29	6,569.40	824.16	\$28.00	\$56.00	\$120.84	\$1,900.77
5/19/15	CAP Discount							\$0.00	\$56.00	-\$5.00	\$1,895.77
6/18/15	Bill - Actual		7/9/15	6/17/15	30	6,636.98	7810.96	\$70.00	\$126.00	\$118.64	\$2,014.41
6/18/15	CAP Discount							\$0.00	\$126.00	-\$13.00	\$2,001.41
7/20/15	Bill - Actual		8/10/15	7/19/15	32	6,697.32	724.08	\$70.00	\$196.00	\$106.77	\$2,108.18

Christy McGriff
1019 Rebecca Av
Pgh Pa 15221

FROM: (412) 335-9010
Christy McGriff
1019 Rebecca Ave
Pittsburgh PA 15221
US

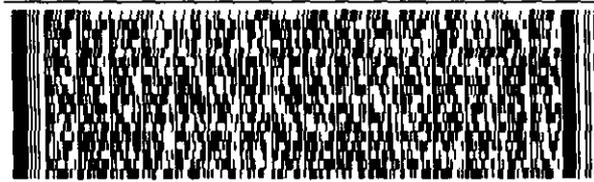
SHIP DATE: 06AUG18
ACT WGT: 0.20 LB
CAD: 6990530/SSFO1904
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PA/SK/TC/6/SSC/1/CS/HD8 EXP 12/18

TO Secretary PA PUBLIC UTILITY
COMMISSION
400 North Street
Commonwealth Keystone BLDG 2nd FL
Harrisburg PA 17120

(US)

(000) 000-0000 REF: INVT: DEPT:



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COMMISSION
400 NORTH ST
FL 2
HARRISBURG, PA
17120-0211-99
803-3064
ETP:1
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PD.MR:100:Y

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To: PUC
Agency: PUC
Floor:
External Carrier: FEDEX GROUND
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Harrisburg Pa 17120

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Door 0103
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