Integrity nergy The Right Choice

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission 400 North St Harrisburg PA 17120

Subject: Docket No. A-2018-3002875

To Whom it May Concern:

JUL 2018

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RECEIVED

AUG - 6 2018

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Attached are the actual licenses we have in additional states.

If you have any questions or concerns please do not hesitate to contact me directly at 216-502-4410 or pnero@integenergy.com

Sincerely,

Paul Nero C.E.O.



DEVAL L. PATRICK GOVERNOR

TIMOTHY P. MURRAY LIEUTENANT GOVERNOR

IAN A BOWLES
SECRETARY

THE COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF PUBLIC UTILITIES

ONE SOUTH STATION BOSTON, MA 02110 (617) 305-3500

RECEIVED

PAUL J. HIBBARD CHAIRMAN

W. ROBERT KEATING COMMISSIONER

TIM WOOLF
COMMISSIONER

AUG - 6 2018

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

October 27, 2010

Paul Nero, Vice President Integrity Energy, LTD 5711 Grant Avenue Cleveland, OH 44105

Re:

Electricity Broker Application

Dear Mr. Nero:



The Department of Public Utilities ("Department") has reviewed Integrity Energy, LTD's application for an Electricity Broker license in the Commonwealth of Massachusetts and is pleased to inform you that the Department has approved your application. Please find enclosed a copy of your approved application. Your license number is EB-164.

As a condition of maintaining this license, Integrity Energy, LTD must file updated information within 30 days of any material or organic change in the information required by 220 C.M.R. § 11.05(2), and must comply with all relevant requirements of G.L. c. 164 and the regulations promulgated thereunder, including 220 C.M.R. §§ 11.00, 12.00 et seq. If you decide to request renewal of your license next year, please submit your renewal application no later than November 1, 2011.

Sincerely,

Mark D. Marini, Secretary

Enclosure (approved application without exhibits)

STATE OF MARYLAND

DOUGLAS R. M. NAZARIAN CHAIRMAN

HAROLD D. WILLIAMS SUSANNE BROGAN LAWRENCE BRENNER THERESE M. GOLDSMITH



#25, 7/7/10 AM; ML# 123643 License Reference No.: IR-1985

July 7, 2010

Paul Nero, CEO Integrity Energy, LTD 5711 Grant Ave. Cleveland, OH 44105

Dear Mr. Nero:

On June 11, 2010, Integrity Energy, LTD filed an Application for a license to supply electricity or electric generation services in Maryland under COMAR 20.51. The Company proposes to provide electricity broker services in Maryland for residential, commercial and industrial customers without restrictions on the number and size of end use customers as described in the application.

After considering this matter at the July 7, 2010 Administrative Meeting, the Commission granted Integrity Energy, LTD a license to supply electricity or electric generation services in Maryland in accordance with its Application (License Reference Number IR-1985). The license granted by the Commission under this Letter Order is limited solely to electricity broker services to residential, commercial and industrial customers.

Finally, Integrity Energy, LTD is reminded that it is under a continuing obligation to notify the Commission of any substantial changes to the information upon which the Commission relied in granting this license. A copy of the supplemental or updated information is required to be filed concurrently with the Office of People's Counsel.

By Direction of the Commission,

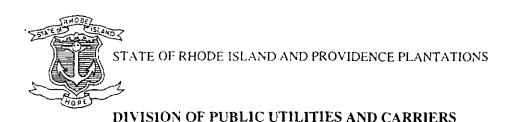
Terry J. Romine

Executive Secretary

TJR/gjd

c: Phil VanderHeyden, Electricity Division





Thomas F. Ahern ADMINISTRATOR 89 Jefferson Boulevard Warwick, R.I. 02888 OFFICE (401) 941-4500 x115 FAX (401) 941-9207 TDD (401) 941-4500

October 28, 2010

Mr. Paul Nero V.P. Integrity Energy, LTD 5711 Grant Ave Cleveland, OH 44105

Re: <u>Integrity Energy, LTD Application for Registration as a Non Regulated Power Producer pursuant to R.I.G.L. 39-1-27.1(c).</u> <u>Division Docket D-96-6 (M4)</u>

Dear Mr. Nero:

The Division of Public Utilities has reviewed Integrity Energy, LTD's application for registration as a nonregulated power producer, pursuant to R.I.G.L. 39-1-27.1(c) and the Division's Rules Applicable to Nonregulated Power Producers. The application is complete as to the statutory requirements of 39-1-27.1(c), itemized in statute at (i) through (ix) and the Division's rules.

The Division accepts the registration application of Integrity Energy, LTD as a nonregulated power producer. In conformance with the law, please note that the registration must be updated within ten days of any change to the information included in your application.

Sincerely,

This Taker

pe: Luly Massaro, Commission Clerk John Bell, Utility Analyst

PENNSYLVANIA PUBLIC UTILITY COMMISSION Harrisburg, PA 17105-3265

Public Meeting held July 15, 2010

Commissioners Present:

James H. Cawley, Chairman Tyrone J. Christy, Vice Chairman John F. Coleman, Jr. Wayne E. Gardner Robert F. Powelson

License Application of Integrity Communications of Ohio, LLC, d/b/a Integrity Energy, for Approval to Offer, Render, Furnish or Supply Electricity or Electric Generation Services as a Supplier of Retail Electric Power

Docket Number: A-2010-2175245

ORDER

BY THE COMMISSION:

On April 26, 2010, Integrity Communications of Ohio, LLC, d/b/a Integrity Energy (Integrity Energy), filed an application seeking to become a licensed electric generation supplier (EGS) in service territories throughout the Commonwealth of Pennsylvania. The application was filed pursuant to the Commission's regulations at 52 Pa. Code §§54.31-54.43, which became effective on August 8, 1998, and which were established under Section 2809 of the Public Utility Code, 66 Pa. C.S. §2809.

Section 2809 provides in pertinent part that:

License Requirement.--No person or corporation, including municipal corporations which choose to provide service outside their municipal limits except to the extent provided prior to the effective date of this chapter, brokers and

Secretary by letter immediately and be required to comply with, and be governed by, applicable Chapter 56 residential service regulations as set forth in the Commission Order Guidelines for Maintaining Customer Service at the Same Level of Quality Pursuant to 66 Pa. C.S. § 2807(d), and Assuring Conformance with 52 Pa. Code Chapter 56 Pursuant to 66 Pa. C.S. § 2809(e) and (f) at Docket No. M-00960890F0011, Order entered July 11, 1997. Thus, we deem it appropriate to reiterate certain items with respect to Chapter 56 of our regulations. Chapter 56 (52 Pa. Code Chapter 56) is applicable to residential accounts. An EGS cannot physically disconnect a residential customer from the electricity grid; therefore, the rules relating to residential service termination are not applicable to EGSs. An EGS may seek to terminate its generation service through an appropriate written notice to the customer and the distribution company. The residential customer can then attempt to repair their relationship with the supplier, seek a new supplier, or default to utility service at capped rates in accordance with the utility's obligations under section 2807(e), 66 Pa. C.S. § 2807(e). The customer would only be disconnected from the electricity grid pursuant to appropriate regulations if the customer failed to meet its obligations to the utility or the EGS that has been designated by the Commission as the provider of last resort.

Additionally, we specifically note that the licensee must comply with, and ensure that its employees, agents, representatives and independent contractors comply with the standards of conduct and disclosure for licensees set out in Commission regulations at 52 Pa. Code § 54.43 that were enacted to protect consumers of this Commonwealth. These standards include, *inter alia*, the provision of timely and accurate information about the services offered by the licensee, the practice of nondiscrimination in service in regard to race, color, religion, national origin, marital status, etc., the safeguarding of a consumer's personal information, and compliance with applicable state and federal consumer protection laws. Also, we take this opportunity to remind the licensee of its agreement to abide by, and to ensure that its employees, representatives, agents and independent contractors abide by all applicable federal and state laws, and Commission regulations, procedures and orders, including Emergency Orders, which

company explained that, as a consultant, it will provide its customers with an evaluation and selection process from which to select the best positioned licensed electricity supplier/generator and award business. In the case of Premier, the company explained that it requested an EGS license to become EDI certified with the utilities, in order to be able to efficiently and effectively obtain electricity usage information for the customers to whom it provides consulting services. Premier intended to utilize the information to help its customers reduce their overall spending for electricity. Premier also stated that it will not take title to power.

The Commission believes that Integrity Energy operates in a similar manner and therefore should be granted similar relief and be permitted to provide a bond or other approved security in the reduced amount of \$10,000. However, Integrity Energy's bonding level is contingent upon the company's business model as described in this Order. If Integrity Energy takes title to generation supply for its customers, and/or charges customers directly for that generation supply, a \$10,000 level of bonding may not be appropriate. Therefore, we will direct Integrity Energy to notify the Commission 45 days prior to a change in its business model, whereby Integrity Energy takes title to generation supply and/or bills its customers directly for that generation supply. This will provide the Commission with an opportunity to review and adjust Integrity Energy's approved bonding level prior to Integrity Energy implementing those changes.

Integrity Energy has provided the required Pennsylvania Emergency Management Agency (PEMA) contact information.

As of July 6, 2010, no protests have been filed.

- 2. That Integrity Communications of Ohio, LLC, d/b/a Integrity Energy's request for a reduction in the bond level from \$250,000 to \$10,000 is hereby granted.
- 3. That the security amount of \$10,000 shall remain in effect for Integrity Communications of Ohio, LLC, d/b/a Integrity Energy as long as Integrity Communications of Ohio, LLC, d/b/a Integrity Energy does not make a change to its business model in Pennsylvania, whereby it would take title to generation supply and/or bill its customers directly for generation supply.
- 4. That a license be issued authorizing Integrity Communications of Ohio, LLC, d/b/a Integrity Energy to begin to offer, render, furnish or supply electric generation supplier services to large commercial (over 25 kw demand), industrial, and governmental customers in the electric distribution company service territories throughout the Commonwealth of Pennsylvania, as specified in the Order.
- 5. That if Integrity Communications of Ohio, LLC, d/b/a Integrity Energy proposes to change its business model as described in Ordering Paragraph No. 3, it must notify the Commission at least 45 days prior to the changes. With the notice, the Company must provide an update to the nature and scope of business information that was required by Pa. Code § 54.40(c) to justify the modification granted in Ordering Paragraph No. 3. This will provide the Commission the opportunity to review Integrity Communications of Ohio, LLC, d/b/a Integrity Energy's bonding level and adjust as appropriate, prior to Integrity Communications of Ohio, LLC, d/b/a Integrity Energy implementing the proposed changes to its business model.
- 6. That if Integrity Communications of Ohio, LLC, d/b/a Integrity Energy changes its business model without providing to the Commission the notice and information required in Ordering Paragraph No. 5, then the reduced bonding level

STATE OF MAINE
PUBLIC UTILITIES COMMISSION

Docket No. 2010-315

September 29, 2010

INTEGRITY ENERGY, LTD
Application for License to Operate as a
Competitive Electricity Provider

ORDER GRANTING LICENSE

CASHMAN, Chairman; VAFIADES and LITTELL, Commissioners

I. SUMMARY

In this Order, we license Integrity Energy, LTD to operate as a competitive electricity provider furnishing aggregator/broker services to medium and large non-residential customers in Maine pursuant to Chapter 305 of the Commission's Rules.

II. APPLICATION AND DECISION

On September 27, 2010, Integrity Energy, LTD (Integrity) applied to the Commission to operate in Maine as a competitive electricity provider pursuant to Chapter 305. Integrity proposes to provide aggregator/broker services to medium and large non-residential customers in the service territories of Central Maine Power Company, Bangor Hydro Electric and Maine Public Service Company. Integrity met all the Chapter 305 filing requirements. As a licensed competitive electricity provider, Integrity is required to comply with all applicable requirements and regulations, including all conditions of licensing, customer protection rules, and the filing of annual reports.

Pursuant to a Delegation Order dated April 23, 2008 in Docket No. 2008-185, PUBLIC UTILITIES COMMISSION, Delegation of Authority to License Competitive Electricity Providers, the Commission delegated to the Director of Technical Analysis the authority under 35-A M.R.S.A., § 3203 (1)(2) and Chapter 305, §2 to license competitive electricity providers. On September 12, 2009, in Docket No. 2009-260, statutory changes took effect that change the title of this position. P.L. 2009, ch. 122. The Director of Technical Analysis will be the Director of Electric and Gas Utility Industries. All existing delegation orders that delegate Commission authority to the Director of Electric and Gas Utility Industries.

Accordingly, it is

ORDERED

- 1. That Integrity is hereby issued a license to operate as a competitive electricity provider pursuant to Chapter 305 of the Commission's Rules, to provide aggregator/broker services to medium and large non-residential customers throughout Maine; and
- 2. That this license is effective on the date of this Order and valid until revoked or suspended by the Commission pursuant to section 3(A)(4) of Chapter 305, or abandoned by the licensee pursuant to sections 2(D)(10) and 2(D)(11) of Chapter 305 of the Commission's Rules.

Dated at Hallowell, Maine, this 29th day of September, 2010.

BY ORDER OF THE DIRECTOR OF ELECTRIC AND GAS UTILITY INDUSTRIES

Faith Huntington



Commissioners Lynn Slaby M. Beth Trombold Thomas W. Johnson Lawrence K. Friedeman

PUBLIC UTILITIES COMMISSION OF OHIO

Certified as a Competitive Retail Electric Service Provider

RENEWAL Certificate Number: 11-339E (4)

Issued Pursuant to Case Number(s):

11-0486-EL-AGG

A certificate as a Competitive Retail Electric Service Provider is hereby granted to Integrity Energy, LTD. whose office or principal place of business is located at 5711 Grant Avenue, Cleveland, Ohio 44105 to provide <u>aggregation and power broker</u> services within the State of Ohio effective March 11, 2017

The certification of competitive retail electric suppliers is governed by Section 4901:1-24-(01-13) of the Ohio Administrative Code, Section 4901:1-21-(01-15) of the Ohio Administrative Code, and Section 4928.08 of the Ohio Revised Code.

This Certificate is revocable if all of the conditions set forth in the aforementioned case(s) are not met.

Subject to all rules and regulations of the Commission, now existing or hereafter promulgated.

Witness the seal of the Commission affixed at Columbus, Ohio.

Dated: March 15, 2017

By Order of

PUBLIC UTILITIES COMMISSION OF OHIO

Barcy F. McNeal, Secretary

Tanowa M. Troupe, Acting Secretary Felecia D. Burdett, Acting Secretary

Certificate Expires: March 11, 2019

§1.36 Verification.

Verification

I, NERU, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief), and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

8/1/18

Date

Signature

Visit us at usps.com

For Domestic and International Use

zardous materials may strictions apply for cash ICTIONS:

per right hand comer. or meter strip to area information in custome equired retum address

on label.

iress Area

роб

UNITED STATES POSTAL SERVICE . usps.com \$6.70 Flat Rate Env

.com/pickup.

Please recycle

for its material content, recyclability, and manufacturing characteristics the concept of waste. This USPS® packaging has been certified an innovative vision of ecologically-intelligent design that eliminates Cradle to Cradle Certification is awarded to products that pursue postage paid envelopes Post Office, or to sched Rate Priority Mail

Click-N-Ship®

US POSTAGE

9405 5036 9930 0270 5346 24 0067 0000 0031 7120

sustoms declaration Pt

062S0000001308

07/27/2018

Mailed from 44105

Expected Delivery Date: 07/30/18

al Mail Manual (IMM)

prohibitions/restrictions

ONALLY 4 POUND

PRIORITY MAIL 2-DAY™

PAUL NERO INTEGRITY ENERGY 5711 GRANT AVE **CLEVELAND OH 44105-5605**

0004

Carrier -- Leave if No Response

C000

SHIP

ROSEMARY CHIAVETTA PENNSYLVANIA PUBLIC UTILITY COMMISSION 400 NORTH ST **HARRISBURG PA 17120-0211**

USPS TRACKING #



9405 5036 9930 0270 5346 24

Electronic Rate Approved #038555749



