



PHILADELPHIA GAS WORKS

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August 27, 2018

Mr. Keith Lambert
7222 N. 20th Street
Philadelphia, PA 19138

RE: Keith Lambert v. Philadelphia Gas Works, Docket No. C-2018-3002563

Dear Mr. Lambert:

Pursuant to your settlement conference, held on August 23, 2018 with Patti Bernard, Senior Customer Review Officer – PGW, this letter confirms the terms of the settlement of the above captioned matter.

In complete settlement of all issues in this matter, you have discussed your concerns with your account with PGW. The parties acknowledge and agree to the following:

1. This matter involves a request for a payment agreement on your account for gas service to 7222 N. 20th Street, Philadelphia, PA, PGW Acct. No. 0003 7420 1337 (Service Address). The outstanding balance of your PGW account is \$6,177.31 as of this date.
2. You will make an initial payment of \$1,230 on your outstanding account balance on or before September 28, 2018. Thereafter, you will enter into a new payment arrangement consisting of the PGW EZ-Way budget (currently \$141) plus \$83 per month toward the outstanding balance. This is a total of \$224 per month for 60 months. Please note that the EZ-Way budget amount is subject to review and adjustment 3 times each year depending upon your usage patterns.
3. You have indicated that you are satisfied with this resolution of your complaint and you no longer wish to pursue the above captioned matter against PGW.

If you need any additional information, please contact me at the direct dial number above. Thank you.

Sincerely,



Laureto Farinas

cc: Patti Bernard (PGW Mail)
Wendy Vacca
Linda Pereira