

Suzan DeBusk Paiva
Associate General Counsel



900 Race Street, 6th Floor
Philadelphia, PA 19107

September 5, 2018

Via E-Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Formal C-2018-3004072, Michael Steven Sherman, P.C. v. Verizon Pennsylvania LLC

Dear Ms. Chiavetta:

We are requesting an extension of time in which to file an answer in the above referenced formal complaint. We are currently working with the customer to resolve this matter and need additional time to settle this complaint. Our answer is due Thursday, September 6, 2018 and we would like to extend that deadline until Thursday, September 20, 2018.

Thank you for your consideration in this matter.

Very truly yours,

A handwritten signature in blue ink that reads "Suzan D. Paiva".

Suzan D. Paiva
Associate General Counsel

cc: Michael Steven Sherman, P.C.