

WINDSTREAM SERVICES, LLC

Mailstop B1F03-71A
4001 Rodney Parham Road
Little Rock, Arkansas 72212

James Lloyd
Counsel

501.748.4804
Email: james.lloyd@windstream.com



September 6, 2018

Via Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Robert Brinker v. Windstream Communications, LLC
Docket No. C-2018-3004105

Dear Secretary Chiavetta:

We are writing to respectfully request an extension of thirty (30) days, or until October 10, 2018, in which to file an Answer and/or any other responsive pleading to the Complaint of Robert Brinker ("Complainant"). The Answer is currently due to be filed on September 10, 2018.

Windstream needs additional time to investigate the allegations of the Complaint and to hire local counsel in Pennsylvania. Windstream also intends to use the additional time to resolve the customers Complaint.

The undersigned's paralegal tried to reach the Complainant and left voice mail messages regarding the extension but has not been able to speak to the Complainant.

Thank you for your consideration of this request. If you have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in cursive script that reads "James C. Lloyd".

James Lloyd
Counsel

cc: Robert Brinker