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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

September 5, 2018

To: Pennsylvania Public Utility Commission  
Attn: Rosemary Chiavetta, Secretary  
400 North Street  
Harrisburg, PA 17120

RE: Complaint #s: C-2018-3004179      C-2018-3004165  
                         C-2018-3004346      C-2018-3004201  
                         C-2018-3004342      C-2018-3004354  
                         C-2018-3004411

Dear Madam,

Knox Energy Cooperative ("Knox") is a non-profit natural gas cooperative serving several thousand residences and business in Pennsylvania and not subject to regulation by the Pennsylvania Public Utility Commission. Knox complies with all safety regulations and is subject to the Pipeline Safety Division under Act 127.

The consumers listed on the above complaints have had interruptible service for many years from local production gas wells exclusively. In July of this year, we were notified by the production company that the natural gas wells producing the gas supply is no longer sufficient to provide service through the upcoming winter heating season. We were also informed at that time that the productions lines which transports gas in this area will be abandoned before the end of this year. After being unable to locate additional supply sources in the area to maintain reliable service for these consumers, we notified them via mail and attempted to personally discuss this by going door-to-door. It has been explained that the natural gas service will be interrupted and discontinued and they should prepare to use their alternative energy sources after October 31.

Please feel free to call me to discuss this matter further.

Sincerely

A handwritten signature in dark ink, appearing to read "Andy Duckworth", written in a cursive style.

Andy Duckworth, Knox Energy Cooperative