

9/24/18

Exceptions

C-2018-300/033

Jaime Leggett V. West Penn Power Company

To whom it may concern,

I am writing to ask for reconsideration of the Initial decision in the case, C-2018-300/033.

Here is a little back ground, I tried to resolve the issue before, filing a formal complaint. I called West Penn numerous times, each time I was told different information on how to handle the issue. I tried them. Even tried to go the in formal first, but they would not take the complaint. The gentleman there even hung up on me.

I am asking for reconsideration because of the following. We had to our septic pump replaced and rewired by Zargar's. Due to a accident by our home that took out the electric pole and caused a surge or something that blew our septic pump, 2 air conditioners and phones in own home. I did not realize that I should have mentioned this until I read the Initial decision stating that we did not have any major events that caused us significant cost. I did try to get a hold of Zargar's to get something to send to you, however they went out of business a few months ago I was told by someone when I was calling around trying to get a hold of them. * The price for the pump and wiring was around \$1500 plus ^{Just for the installation and wiring.} it got ~~it~~ straighten out, then they had to come out multi times until

Maintaining our services is also important due to the fact that I have Colitis. Our whole home is electric. We have electric heat, a well (water) and septic system (for our sewer).

As mentioned in the Initial Decision, we did have a small increase not a decrease income. However this just happened right before the hearing. However we are now making regular payments, and will continue to keep doing so until account is paid off.

In Conclusion,

I am asking the Commission to consider reinstatement and extending our Commission based payment arrangement or to setup a second payment plan, due to the issues I have listed above. And we will be able to maintain the plan.

Thank you

Jayne Leggett

11415 Gehr rd
Waynesboro Pa 17268

* I also wanted to note that as for the agreement dated 5/5/14 it is listed as broken, I called in and explained a that time the payment was high and they extended it and made the payment lower which created agreement 8/18/2014. I did not realize I was breaking the other agreement by getting it lowered.

CERTIFICATE OF SERVICE

I certify that on the 26th day of Sept, 2018, I served true and accurate copies of the foregoing document on the following persons, either by deposit in the U.S. Mail, addressed as follows and with the correct first-class postage affixed thereto, or by deposit in the designated courthouse mailbox, or by hand-delivery, as indicated below:

Name: Secretary

Served by:

- Hand-delivery
- Deposit in the designated courthouse mailbox
- By deposit in the U.S. Mail addressed as follows:

also e filing

Name: John L Munsch Esquire

Served by:

- Hand-delivery
- Deposit in the designated courthouse mailbox
- By deposit in the U.S. Mail addressed as follows:

First Energy Corp.
800 Cabin Hill Drive
Greensburg Pa 15601

Name:

Served by:

- Hand-delivery
- Deposit in the designated courthouse mailbox
- By deposit in the U.S. Mail addressed as follows:

Name:

Served by:

- Hand-delivery
- Deposit in the designated courthouse mailbox
- By deposit in the U.S. Mail addressed as follows:

Janne Legett