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| PUC logo | COMMONWEALTH OF PENNSYLVANIAPENNSYLVANIA PUBLIC UTILITY COMMISSIONOFFICE OF ADMINISTRATIVE LAW JUDGE400 NORTH STREET, HARRISBURG, PA 17120 | **IN REPLY PLEASE REFER TO OUR FILE** |

October 4, 2018

 In Re: C-2018-3004346

(SEE ATTACHED LIST)

**Nancy Nail v. Knox Energy Cooperative Association Incorporated**

 Service/Reliability Issues

**Call-In Telephone Pre-Hearing Conference Notice**

 This is to inform you that a Call-In Telephonic Prehearing Conference on the above-captioned case will be held as follows:

Date: **Wednesday, October 17, 2018**

Time: **10:00 AM**

Presiding: **Administrative Law Judge Mary D, Long**

Piatt Place

Suite 220

301 5th Avenue

Pittsburgh, PA 15222

Telephone: 412.565.3550

Fax: 412.565.5692

**At the above date and time, you must call into the hearing. If you fail to do so, your case will be dismissed. You will not be called by the Administrative Law Judge.**

**To participate in the hearing,**

* **You must dial the toll-free number listed below**
* **You must enter a PIN number when instructed to do so, also listed below**
* **You must speak your name when prompted**
* **The telephone system will connect you to the hearing**

Toll-free Bridge Number: 1-855-750-1027

PIN Number: 341525

 If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. If appropriate, we may be able to provide you with a telephonic hearing instead of an in-person hearing. Please call the scheduling office at the Public Utility Commission at least five (5) business days prior to your hearing to submit your request.

 If you require an interpreter to participate in the hearings, we will make every reasonable effort to have an interpreter present. Please call the scheduling office at the Public Utility Commission at least ten (10) business days prior to your hearing to submit your request.

1. Scheduling Office: 717.787.1399
2. AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

The Public Utility Commission offers a free eFiling Subscription Service, which allows users to automatically receive an email notification whenever a document is added, removed, or changed on the PUC website regarding a specific case. Instructions for subscribing to this service are on the PUC’s website at <http://www.puc.pa.gov/Documentation/eFiling_Subscriptions.pdf>.

c: ALJ Long

 Eva Maki

 Calendar File

 File Room

**C-2018-3004346 - NANCY NAIL v. KNOX ENERGY COOPERATIVE ASSOCIATION INCORPORATED** NANCY NAIL137 NORTH ASPEN COURT APT 1WARREN OH 44484**321.422.0472**

KNOX ENERGY COOPERATIVE ASSOCIATION INC4100 HOLIDAY STREETSUITE 201CANTON OH 44718 TODD S STEWART ESQUIREHAWKE MCKEON AND SNISCAK LLP100 North Tenth StreetHARRISBURG PA 17101**717.236.1300*ACCEPTS E-SERVICE***