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September 26, 2018

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265

RECEIVED

SEP 26 2018

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: Veronica Journick vs. LifeEnergy, LLC
Complaint Docket No.: C-2018-3003740 - INTERIM SHORT REPORT

Dear Secretary Chiavetta,

On August 28, 2018, the Pennsylvania Public Utility Commission issued an Interim Order Setting Resolution Procedure directing the parties to attempt to resolve this matter themselves. LifeEnergy was encouraged to continue to work with the Complainant to resolve this case, and the Complainant was instructed to cooperate in this effort. LifeEnergy was instructed to file a short report with Mediator Cynthia Lehman by September 27, 2018 accordingly.

Since the date of this report, LifeEnergy has made numerous attempts to reach the customer to discuss her Complaint and LifeEnergy's Response to the Complaint. LifeEnergy notified Mediator Cynthia Lehman of our inability to reach the customer, and through this process it has become evidently clear that Ms. Journick does not desire to cooperate in this effort.

A statement of full resolution, including withdrawal of Complaint, was not achieved; however, LifeEnergy desires and consents to have this case set for mediation by the mediation staff of the Commission in lieu of a hearing for a non-responsive Complainant. If mediation is not an option, LifeEnergy consents to the hearing process to have this matter resolved.

As previously mentioned, LifeEnergy apologizes for any inconvenience that the customer may have experienced but denies the allegations of enrollment without consent. LifeEnergy made several attempts to speak with Ms. Journick but we've been unsuccessful. Please let me know if you have any further questions or concerns.

LifeEnergy

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Respectfully submitted,



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UNITED STATES US

SHIP DATE: 26SEP18
ACTWGT: 1.00 LB
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TO **ROSEMARY CHIAVETTA, SECRETARY**
PA PUBLIC UTILITY COMMISSION
400 NORTH STREET

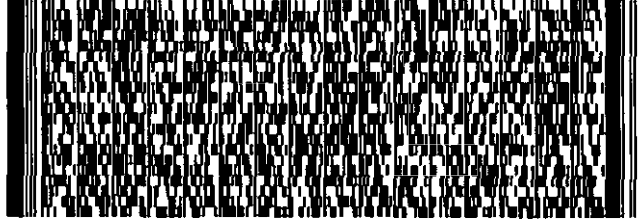
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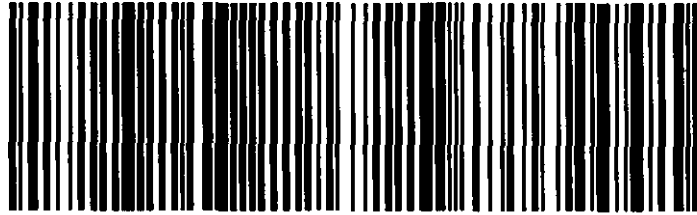
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