



September 26th, 2018

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg PA 17105-3265

Re: Althea Hankins
PUC Docket no. C-2018-3004003.

RECEIVED

SEP 27 2018

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dear Secretary Chiavetta,

Please, be advised that the above captioned complaint has been resolved pursuant to an agreement reached between the Complainant and American Power & Gas.

This letter shall serve as certification pursuant to 52 Pa. Code 5.24(b) that there is a satisfaction with the manner in which we have resolved this complaint. By copy of this letter the Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

Sincerely,

A handwritten signature in black ink, appearing to read "Christina Hrvatin".

Christina Hrvatin
Director of Quality Control
American Power & Gas
1-727-479-0602

CC: Althea Hankins
5801 Germantown Ave
2nd Floor
Philadelphia PA 19144

1 From
 Date **9/17/18**
 Sender's Name **Tiffany Marshall** Phone **727 733-8700**
 Company **AMERICAN POWER AND GAS LLC**
 Address **10601 BELCHER RD S**
 City **SEMINOLE** State **FL** ZIP **33777-1407**

2 Your Internal Billing Reference

3 To
 Recipient's Name **Secretary** Phone **717 717 7129**
 Company **Pennsylvania Public Utility Commission**
 Address **400 North Street**
 Address **KeyStone Building Second Floor**
 City **Harrisburg** State **PA** ZIP **17120**

4 Express Package Service * To most locations. Packages up to 150 lbs. For packages over 150 lbs., see the FedEx Express Freight US Airbill.

Next Business Day
 FedEx First Overnight
 FedEx Priority Overnight
 FedEx Standard Overnight

2 or 3 Business Days
 FedEx 2Day A.M.
 FedEx 2Day
 FedEx Express Saver

5 Packaging * Declared value limit \$500.

FedEx Envelope* FedEx Pak* FedEx Box FedEx Tube Other

6 Special Handling and Delivery Signature Options Fees may apply. See the FedEx Service Guide.

Saturday Delivery
 No Signature Required
 Direct Signature
 Indirect Signature

Does this shipment contain dangerous goods?
 No Yes Yes
 Dry Ice Cargo Aircraft Only

7 Payment Bill to:

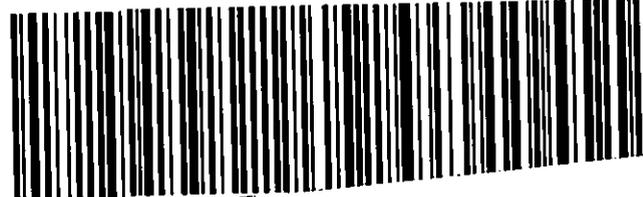
Sender Recipient Third Party Credit Card Cash/Check

Total Packages **1** Total Weight **0** lbs. Credit Card Auth.



FedEx carbon-neutral envelope shipping

FedEx TRK# **8134 7346 5680** **FRI - 28 SEP AA**
STANDARD OVERNIGHT
XH MDTA **17120**
PA-US
MDT



FD 5167186 27SEP **CMPC**

SSA

To: **CHIAVETA, R. PUC**
 Agency: **PUC**
 Floor:
 External Carrier: **FEDEX**

RT 205
FZ 229
6 16:00
B 5680 09.28

9/28/2018 10:13:55 AM

