



**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

**Graciela Christlieb, Senior Attorney  
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October 5, 2018

Ms. Diane Burkett  
1406 North Redfield Street  
Philadelphia, PA 19151

**Re: Diane Burkett v. PGW, Docket No. C – 2018 – 3003756**

Dear Ms. Burkett:

Pursuant to our settlement discussion today, this letter confirms the terms of the settlement in the above captioned matter. In complete settlement of all issues in this matter, the parties acknowledge and agree to the following:

1. This matter involves termination and restoration of the gas service at 1406 North Redfield Street, Philadelphia, PA.
2. In the interest of settlement, PGW has agreed to issue a refund check for costs incurred by you in the amount of \$102.60. You have indicated that you understand that the check could take up to 4 to 6 weeks to arrive.
3. You have indicated that you are satisfied with this resolution of your complaint.

If you need any additional information, please contact me at the direct dial number above. Thank you.

Sincerely,

  
Graciela Christlieb, Esq.



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October 5, 2018

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Diane Burkett v. PGW, Docket No. C – 2018 – 3003756**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works certifies that the above referenced Complaint has been satisfied. PGW and the Complainant, Diane Burkett, have discussed the issues raised in the Complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

**Therefore, no further Commission action is necessary.**

By copy of this letter, I am notifying the Complainant of her right to object to this settlement, in writing, to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



**Graciela Christlieb**

cc: Diane Burkett