

Re: [EXTERNAL] Re: usage <<#277611-2543682-2677358#>>

C-2018-3005195

Tom Conner <tom.conner2006@hotmail.com>

Fri 8/31/2018 10:14 AM

Sent Items

to: fecustomerservice@firstenergycorp.com <fecustomerservice@firstenergycorp.com>;

RECEIVED

OCT - 3 2018

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

The house is a duplex with two meters

one 100074885649

two 100108095694

I am looking for both

Thanks

**From:** fecustomerservice@firstenergycorp.com <fecustomerservice@firstenergycorp.com>

**Sent:** Wednesday, August 29, 2018 1:22 PM

**To:** tom.conner2006@hotmail.com

**Subject:** RE: [EXTERNAL] Re: usage <<#277611-2543682-2677358#>>

Tom Conner:

Thank you for requesting your reply. The attached reflects your usage, payment and billing history over the past 24 months.. We had to add copies of the bills for the previous 4 years. Adobe Acrobat Reader version 5.0 or above is required to view the file.

If you would like to view your bills online, consider enrolling in our free, paperless, secure and convenient eBill program. You will receive monthly email notifications when your bill is ready. For more information, go to [www.firstenergycorp.com/ebill](http://www.firstenergycorp.com/ebill). If you are not satisfied with this response or have additional comments or questions, please reply to this email within five business days or call us at 1-800-545-7741, Monday through Friday, between 8 a.m. and 6 p.m. If we do not hear from you within five business days, we will consider this course of action acceptable.

For information regarding our customer communication tools including interactive text messaging and alerts, mobile site and app, visit <http://www.firstenergycorp.com/connect>. To enroll in eBill (Electronic Billing) to view your bill statements online, go to [www.firstenergycorp.com/ebill](http://www.firstenergycorp.com/ebill).

Sincerely,  
  
Robert  
Customer Service

Please refer to request number 2543682 in any future correspondence.

--- Original Message ---  
From: "Tom Conner" <tom.conner2006@hotmail.com>

Received: 8/27/18 5:44:51 PM EDT  
To: "fecustomerservice@firstenergycorp.com" <fecustomerservice@firstenergycorp.com>  
Subject: [EXTERNAL] Re: usage

Can I get what you have for the six year period. That will give 1/2 the time I am looking for,

---

**From:** fecustomerservice@firstenergycorp.com <fecustomerservice@firstenergycorp.com>  
**Sent:** Monday, August 27, 2018 1:44 PM  
**To:** tom.conner2006@hotmail.com  
**Subject:** RE: usage <<#277611-2543682-2673286#>>

Thomas P Conner:

Thank you for your bill inquiry. Unfortunately, we cannot process a request for data that is older than 6 years due to record retention policies.  
If you are not satisfied with this response or have additional comments or questions, please reply to this email within five business days or call us at 1-800-545-7741, Monday through Friday, between 8 a.m. and 6 p.m. If we do not hear from you within five business days, we will consider this course of action acceptable.

For information regarding our customer communication tools including interactive text messaging and alerts, mobile site and app, visit <http://www.firstenergycorp.com/connect>. To enroll in eBill (Electronic Billing) to view your bill statements online, go to [www.firstenergycorp.com/ebill](http://www.firstenergycorp.com/ebill).

Sincerely,  
Cassandra  
Customer Service

Please refer to request number 2543682 in any future correspondence.

--- Original Message ---  
From: "Thomas P Conner" <tom.conner2006@hotmail.com>  
Received: 8/25/18 10:40:53 AM EDT  
To: "webinfo@firstenergycorp.com" <webinfo@firstenergycorp.com>  
Subject: usage

< pre>  
Form Name: Contact Us  
Submit Date: 08/25/2018 10:40:10  
Operating Company: PN01  
Topic: Customer Service  
Name: Thomas P Conner  
Email: tom.conner2006@hotmail.com  
Address Line 1: 13018 Rt 87  
Address Line 2: null  
City: Dushore  
State: PA  
Province: null  
Zip: 18614  
Country: null  
Phone: (585)261-1073  
Best Time: null  
Account Number: 100074885649  
Request Type: Billing & Rates  
Subject: usage  
Text: 13378 Route 87

Dushore, PA 18614  
August 24, 2018

Penelec

RE: Account 100108095694 (at above address)

Dear Sirs:

I am requesting historical usage on this above account. Historically, this account was a rental account in which I am the owner/landlord. Specifically, I am looking for usage rates going back to 2009 under the tenant's name of Ron and Dawn Young. The usage historical information on line is the only detail that is required (date, billed amount, usage KWH, meter read type. Thank you for your assistance.

Regards,

Thomas P. Conner  
tom.conner2006@hotmail.com  
5708672331

< /pre>  
----- Please do not remove your unique tracking number! -----  
<< #277611-2543682-2677358#>>

---

**The information contained in this message is intended only for the personal and confidential use of the recipient(s) named above. If the reader of this message is not the intended recipient or an agent responsible for delivering it to the intended recipient, you are hereby notified that you have received this document in error and that any review, dissemination, distribution, or copying of this message is strictly prohibited. If you have received this communication in error, please notify us immediately, and delete the original message.**

---

**The information contained in this message is intended only for the personal and confidential use of the recipient(s) named above. If the reader of this message is not the intended recipient or an agent responsible for delivering it to the intended recipient, you are hereby notified that you have received this document in error and that any review, dissemination, distribution, or copying of this message is strictly prohibited. If you have received this communication in error, please notify us immediately, and delete the original message.**

Exhibit #2

Re: OH CR THOMAS P CONNER 100108095694 9/23/18

Tom Conner <tom.conner2006@hotmail.com>

Tue 9/25/2018 1:12 PM

Sent Items

To: FECC Outbound Fax/Email <feccoutbound@firstenergycorp.com>; jnjohnson@firstenergycorp.com <jnjohnson@firstenergycorp.com>;

Could you send me the authorization form? Second, I was told b4 that you could go back 6 years. Third, would a request from law enforcement, district attorney or court order over ride the authorization rights? Looking forward four answer.

---

From: FECC Outbound Fax/Email <feccoutbound@firstenergycorp.com>

Sent: Sunday, September 23, 2018 10:21:38 PM

To: 'tom.conner2006@hotmail.com'

Subject: FW: OH CR THOMAS P CONNER 100108095694 9/23/18

Mr Conner,

We are unable to go back on usage history over 2 years and then only in your name unless you have a letter of authorization signed by the other account holder.

We apologize for any inconvenience.

Thank you,  
Penelec

---

From: jnjohnson@firstenergycorp.com <jnjohnson@firstenergycorp.com>

Sent: Tuesday, September 18, 2018 10:35 PM

To: FirstEnergy Customer Service Fax <fecustomerservicewest@firstenergycorp.com>

Subject: OH CR THOMAS P CONNER 100108095694 9/23/18

---

The information contained in this message is intended only for the personal and confidential use of the recipient(s) named above. If the reader of this message is not the intended recipient or an agent responsible for delivering it to the intended recipient, you are hereby notified that you have received this document in error and that any review, dissemination, distribution, or copying of this message is strictly prohibited. If you have received this communication in error, please notify us immediately, and delete the original message.

# Billing & Payment History

100108572023, 13018 RT 87

## 100108572023

THOMAS P CONNER  
13018 RT 87  
DUSHORE PA 18614

### Billing History

Below is a summary of your bill. If you want to view your entire bill statement online, you must enroll in our [eBill Program](#). Once enrolled, you will receive an email when your statement is available online for the next billing cycle. A "View Bill" link will be present in the last column to download a PDF of your bill; however, you will not be able to view previous bills online prior to your enrollment. For more information, review our [eBill Frequently Asked Questions](#).

**ENROLL IN EBILL**

### Billing History

Date	Billing Period	Bill Amount	View eBill
09/21/2018	08/20 - 09/18, 2018	\$286.25	
08/22/2018	07/19 - 08/19, 2018	\$217.95	
07/23/2018	06/19 - 07/18, 2018	\$535.60	
06/21/2018	05/18 - 06/18, 2018	\$626.98	
05/22/2018	04/18 - 05/17, 2018	\$656.57	
05/01/2018	03/20 - 04/17, 2018	\$429.75	
04/20/2018	03/20 - 04/17, 2018	\$391.31	
03/22/2018	02/20 - 03/19, 2018	\$714.46	
02/22/2018	01/18 - 02/19, 2018	\$485.24	
01/19/2018	12/21, 2017 - 01/17, 2018	\$818.95	

<b>Date</b>	<b>Billing Period</b>	<b>Bill Amount</b>	<b>View eBill</b>
12/27/2017	11/20 - 12/20, 2017	\$558.74	
11/22/2017	10/21 - 11/19, 2017	\$710.31	
10/25/2017	09/20 - 10/20, 2017	\$451.54	

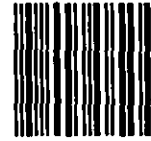
**Payment History****+****Itemized Statement****+**

Last Modified: August 14, 2018

T. Copper  
13018 Route 87  
Dushore, PA 18614



1028



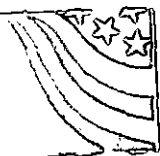
17120

U.S. POSTAGE PAID  
PM 2-DAY  
DUSHORE, PA  
18614  
OCT 03, 18  
AMOUNT  
**\$6.70**  
R2305K140810-04

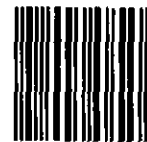


SECRETARY  
PA. Public Utility Commission  
400 NORTH STREET  
HARRISBURG, PA 17120

Thomas Conner  
1766 Elmira St # 297  
Sayre, PA 18840-9250



1026



17120

U.S. POSTAGE PAID  
PM 2-08  
DUSHORE, PA  
18814  
OCT 01, 18  
AMOUNT

**\$6.70**

R2305K140810-04

EXPECTED DELIVERY DAY: 10/03/2018

USPS TRACKING NUMBER



9505 5119 1547 8274 0629 08

Secretary  
PA PUC  
400 North Street  
Harrisburg, PA 17120