

D. Anne Wilson
111 Washington Street
Parkesburg, PA 19365

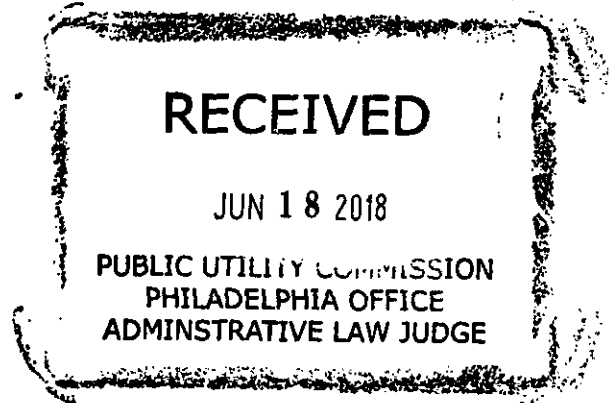
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PA PUC
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June 15th, 2018

Administrative Law Judge Eranda Vero
PUBLIC UTILITY COMMISSION
801 Market Street, Suite 4063
Philadelphia, PA 19107



RE: In re: F-2017-2633420

Appeal of BCS Decision – Billing Dispute

Enclosed are copies of statements that reflect PECO's prior 'Excessive Billing' (high billing) for this account. (Exhibit A) A dispute/complaint was filed in 2014 and resulted in a 0 balance and account was given "Excessive Credit" in the amount of \$2,179.66 in the month of October 2015. Excessive Credit was to be applied toward the monthly statements that accrued. However, the calculated difference of \$2,083.29 from the November 2015, did not equal to the correct amount when the \$96.37 was deducted. Instead of a balance of \$2,083.29 the Excessive Credit amount shown on the statement as \$689.24. The Excessive Credit balance ended in May 2016, deducting from the \$689.24 instead of \$2,083.29. Payments were then paid monthly in full, by the customer each month leaving a 0 balance. (Exhibit B) However, if the "Excessive Credit" had continued from May 2016 it would have been applied toward a current status. The incorrect Excessive Credit balance of \$689 given the consideration that the monthly billings are still in excessive billing (high billing) status; the customer is disputing.

Please also note and take into account that Mr. Thomas Lerro, Sr. High Billing foreman for PECO; stated and testified that "We (PECO) have no way of knowing how much a person is using or uses their appliances at a time nor how often an appliance is used nor how high or low a setting on any given appliance. "We have to Assume" These pricings/charges are not actually reflecting the actual usage. As Mr. Thomas Lerro stated they (PECO) only assume the highest potential wattage not knowing the actual duration of usage only an assumption for the highest price.

Enclosed are PECO's notices (Exhibit C) re: Rate Change from 6 cents to 6.5 cents and 7 cents per kwatt hours. The notice states of a "typical residential" customer using 700 kwatt hours on an average, calculated per month for 700 kWh for \$105.06. This notice is for a normal household for Residential Customer's. Customer has stated and testified that she is not in the highest potential status but a below the normal household of usage.

Page 2

June 15th, 2018

PECO's notice **Understanding Your 2017 Electric Rates And How to Calculate Your Bill.** (Exhibit D)

List itemized calculations for Residential Service Rates for 700kw to 1,000 kWh – winter rates.

The 700 kwh Winter rates are itemized at \$104.55, this service is for a single, private homes and up to five dwelling units in a building. The Residential home for 1,000 kWh winter is priced at \$145.73. The Residential Heating Service rate is for single private homes, and five dwelling units of a building using "one meter". The notice states that: "the home must be heated by a qualified electric space heating system; which is priced at 127.61 for 1,000 kWh winter. Compared to these prices given on the notice and the prices of the customer high billing status, the customer's billings are way in excess of even the itemized notice that is distributed by PECO. (to inform customer of their itemized pricing rates). RE: The highest potential prices that are assumed -compared to this notice – they still exceed the residential prices for heating as stated in the notice.

In closing, please take into consideration the unfair amounts in question that while comparing the amounts listed in the PECO's rate notices; fewer appliances are used as a normal household of one, and (not a family of 5 or 6) reside for the household, and the usage is not based on the highest potential as of an assumption (nor customer uses even the minimum usage of a 'typical household').

Customer is seeking a 0 balance; plus the remaining "Excessive Credit" balance of \$1,393.60 that was of a previous incorrect Excessive Credit Balance.

Thank you for your consideration.

Sincerely,



D. Anne Wilson