



**Zsuzsanna E. Benedek**  
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October 22, 2018

**VIA ELECTRONIC FILING**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

Re: Dorothy Mallow vs. The United Telephone Company of Pennsylvania  
d/b/a CenturyLink - Docket No. C-2018-3004632

Dear Secretary Chiavetta:

On behalf of The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink ("CenturyLink"), enclosed please find a Certificate of Satisfaction in connection with the above-referenced case. This Certificate indicates that CenturyLink has satisfied the issues raised in the Formal Complaint filed by Dorothy Mallow at Docket No. C-2018-3004632.

The attached Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Dorothy Mallow files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2018-3004632 shall be withdrawn and the Commission's file closed.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in blue ink, appearing to read "Sue Benedek", written over the word "Sincerely,".

Sue Benedek

ZEB/jh  
enclosures

cc: Certificate of Service (*via first-class and overnight mail*)  
Cynthia Lehman, Chief Mediator (*via electronic and overnight mail*)

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**DOROTHY MALLOW**  
**Complainant**

v.

**THE UNITED TELEPHONE COMPANY OF  
PENNSYLVANIA LLC D/B/A  
CENTURYLINK**  
**Respondent**

**Docket No. C-2018-3004632**

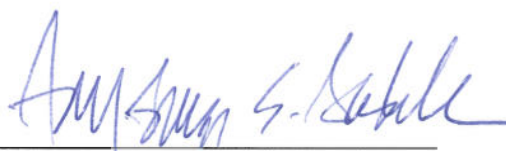
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**CERTIFICATE OF SATISFACTION**

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I, Zsuzsanna E. Benedek, an attorney representing The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink in this matter, hereby certify that the issues raised in the Formal Complaint filed by Dorothy Mallow with the Pennsylvania Public Utility Commission ("Commission") and assigned Docket No. C-2018-3004632 have been satisfied.

This Certificate of Satisfaction is filed pursuant to 52 Pa. Code §5.24(b). Unless Ms. Mallow files an objection to this Certificate within ten (10) calendar days of its filing, the Formal Complaint filed at Docket No. C-2018-3004632 should be withdrawn and the Commission's file and docket in this matter be marked closed.



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Attorney for Respondent  
The United Telephone Company of  
Pennsylvania LLC d/b/a CenturyLink  
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**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**DOROTHY MALLOW**  
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**THE UNITED TELEPHONE COMPANY OF  
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**Respondent**

**Docket No. C-2018-3004632**


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**CERTIFICATE OF SERVICE**

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I hereby certify that I have this 22<sup>nd</sup> day of October 2018, served, a true copy of the forgoing Certificate of Satisfaction, via first-class and overnight mail, upon parties of record in this proceeding in accordance with the requirements of 52 Pa. Code §1.54:

Dorothy Mallow  
135 Street Road  
Clearville, PA 15535

  
Zsuzsanna E. Benedek, Esquire  
Attorney ID No. 60451  
Attorney for Respondent  
The United Telephone Company of  
Pennsylvania LLC d/b/a CenturyLink  
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