

REPLY TO ANSWER AND NEW MATTER

John P. and Pamela A. Harris
106 Susquehanna Rd.
Monongahela, PA 15063

October 14, 2018

RECEIVED

OCT 15 2018

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: John P. and Pamela A. Harris v. West Penn Power Company, Docket No. C-2018-3004520

Dear Secretary Chiavetta:

Below, please find our Response to West Penn Power Company's Answer and New Matter:

- Please see enclosed, a 10-Day Shut-off notice dated September 7, 2018, from West Penn Power (WPP).
- We have NOT denied access to any representative of WPP, a First Energy Company. WPP provided no documentation to prove that we had denied access to equipment.
- There is no opt-out option because none is needed. Act 129/HB220 Section 2807(f)7(2) clearly states that it is an opt-in statute, (2)(i) **"Upon request from a customer that agrees to pay the cost of the smart meter at the time of the request."**
- We respectfully refer you to: Pro Se Respondent's Brief Frompovich v. PECO Energy Company / PA PUC filed Feb. 10, 2017. PA State Senator Fumo is on record in PA Senate Journal October 8, 2008 (pp. 2626-2631) stating, **"In addition we did not mandate smart meters, but we made them optional."** Therefore, the PA PUC, PECO and all public utilities in Pennsylvania by law must adhere to and abide by the **optional smart meter mandate enacted by the Pennsylvania State Legislature, as only the Pennsylvania State Legislature can make law, not the Pennsylvania Public Utility Commission, a state administrative agency.**
- Transmission of customer's information is a violation of the 4th Amendment.
- Unlike us, none of our immediate neighbors have been contacted regarding smart meter installation, nor have they received shut-off notices, nor have they been advised by West Penn Power customer service representatives that they are required to request smart meter installation, or their electric power will be terminated. For these reasons, we state that we have been singled out for harassment by our electric utility service company.

Sincerely,


John P. Harris and Pamela A. Harris

Enclosure: 10-day shut-off notice
Copy to: First Energy Service Company

September 7, 2018

PAMELA A HARRIS
106 SUSQUEHANNA RD
MONONGAHELA PA 15063

10 DAY SHUT-OFF NOTICE
AVISO DE SUSPENSION DE SERVICIO

RE: Service Address: 106 SUSQUEHANNA RD Acct# 100122330440
Dear Pamela A Harris:

Your Electric Service May Be Shut Off!

Because you have failed to make arrangements for the meter at your premises to be replaced with a smart meter, service to 106 Susquehanna Rd will be shut off on or after September 17, 2018. The company may have up to 60 days to act on this notice.

Your electric service will not be shut off if you contact us immediately to make arrangements for the meter at your premises to be replaced with a smart meter. If your electric service is shut off, service will only be restored after a smart meter has been installed on the premises. There will be no reconnection charge.

Please call us at 1-855-344-3400 (Monday through Friday, 8:00 a.m. to 6:00 p.m.). We would like to answer questions that you have regarding our smart meter program and make arrangements to install the new meter.

IMPORTANT TO KNOW BEFORE YOUR ELECTRIC SERVICE IS SHUT OFF

- If you have questions or need more information, please call us at 1-855-344-3400. After you talk with us, if you are not satisfied, you may file a complaint with the Public Utility Commission (PUC). The PUC may delay the shut-off if you file the complaint before the shut-off date. To contact them, call 1-800-692-7380 or write to: Pennsylvania Public Utility Commission, Box 3265, Harrisburg, PA 17105-3265.
- If you have trouble understanding or speaking English or have a disability, please call us at 1-855-344-3400 for free interpretation.
- If your service is shut off, you must contact us to make arrangements to have the smart meter installed on your premises to have the service turned back on.
- After all conditions have been met to have the service turned back on, it may take up to three days to have your service restored. Please contact us to discuss the details.

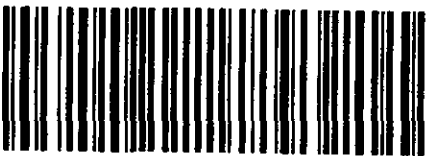
Atencion! Este es en mensaje muy importante. Si usted no lo entiende, favor de llama a 1-855-344-3400.



John P. Harris
106 Susquehanna Rd.
Monongahela, PA 15063-961

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS. FOLD AT DOTTED LINE

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