



November 16, 2018

**VIA E-FILE**

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Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor – Filing Room  
Harrisburg, PA 17120

**Re: TANYA J. MCCLOSKEY, ACTING CONSUMER ADVOCATE V. HIDDEN VALLEY UTILITY SERVICES, L.P. – WATER, DOCKET NO. C-2014-2447138**

**TANYA J. MCCLOSKEY, ACTING CONSUMER ADVOCATE V. HIDDEN VALLEY UTILITY SERVICES, L.P. – WASTEWATER, DOCKET NO. C-2014-2447169**

**HIDDEN VALLEY UTILITY SERVICES, L.P. – STATUS REPORT ON COMPLIANCE WITH ORDER ENTERED JANUARY 18, 2018 AND RECONSIDERED MAY 3, 2018**

Dear Secretary Chiavetta:

Enclosed for filing with the Pennsylvania Public Utility Commission is the 60-day status report required by Ordering Paragraph No. 17 of the Commission's Order in the above-referenced matters.

All parties to this proceeding are being served as shown on the attached Certificate of Service.

Please contact me if you have any questions regarding this filing. Thank you.

Sincerely,

COZEN O'CONNOR

By: Jonathan P. Nase

Counsel for *Hidden Valley Utility Services, L.P.*

JPN:kmg

Enclosures

cc: Per Certificate of Service  
Allison Kaster, Esq.  
James Kettler

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Tanya J. McCloskey, Acting Consumer Advocate	:	
	:	
	:	Docket No. C-2014-2447138
v.	:	
	:	
Hidden Valley Utility Services, L.P. – Water	:	
	:	
and	:	
	:	
Tanya J. McCloskey, Acting Consumer Advocate	:	
	:	
	:	Docket No. C-2014-2447169
v.	:	
	:	
Hidden Valley Utility Services, L.P. – Wastewater	:	

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the foregoing **November 2018 Status Report** upon the parties, listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

**VIA FIRST CLASS MAIL:**

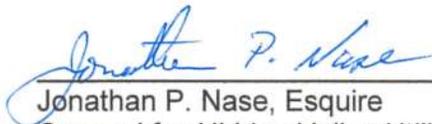
Christine Maloni Hoover, Esq.  
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Pennsylvania Public Utility Commission  
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Pittsburgh, PA 15222

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Obermayer Rebmann Maxwell & Hippel  
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Harrisburg, PA 17101-1508  
Counsel for *Hidden Valley Foundation, Inc.*

DATED: November 16, 2018

  
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Jonathan P. Nase, Esquire  
Counsel for *Hidden Valley Utility Services, L.P.*

Hidden Valley Utility Services (“HVUS”) Compliance Timeline per May 3, 2018 PUC Order on Reconsideration in Docket Nos. C-2014-2447138 and C-2014-2447169

Last updated: November 16, 2018

Task to be completed on or before:	Task	Source – Ordering Paragraph	Status
1-19-18	HVUS will pay all electric and telephone bills timely and execute forms authorizing Penelec to provide monthly billing and payment information for HVUS accounts to the OCA	15.	HVUS is paying all electric and telephone bills timely. On May 9, 2018, HVUS authorized Penelec to provide monthly billing and payment information for HVUS account to the OCA
1-19-18	HVUS will have a spare pump and motor available for Well No. 1 within 72 hours of the primary pump and motor becoming inoperable	22.	HVUS has confirmed with its supplier that pumps and motors necessary for well #1 can be available within 72 hours of notice.
1-19-18	HVUS will maintain an operable, installed second high lift pump	24.	The second high lift pump is installed and operational. The pump was installed in Dec. 2014, and a new electric check valve was installed in February 2015. Therefore, the second high lift pump has been operational since February 2015.
1-19-18	HVUS will provide annual update of telephone service numbers, including copies of bills, so that customers can reliably contact HVUS	15.	Customer bills include the following working telephone numbers for HVUS: (814) 443-0825 (877) 523-8181. In addition, in April, 2018, HVUS obtained the following toll-free number, which was listed in the customer notice of its rate increase in R-2018-3001306 and R-2018-3001307: (833) HVUS800 HVUS provided a copy of the phone bills from the last year to verify compliance

3-19-18	HVUS will consult with OCA re modifications to its consumer bills	12.	A new invoice format was sent to the OCA 3-15-18. The OCA made recommendations, which were adopted by HVUS.
3-19-18	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the January 18, 2018 order	17.	HVUS attempted to file on March 19, 2018, but used the wrong docket numbers. The status report was re-filed on April 11, 2018.
4-18-18	HVUS will file with the Commission a report from an engineer regarding its water system, including a schedule to replace/test customer meters to obtain compliance by April 30, 2019. Copies are to be provided to TUS and OCA within 14 days of receipt. If the means to address iron and manganese is treatment of water from Wells 1 and 2, HVUS will install instrumentation to control the on/off cycle of Well 2 <sup>1</sup> .	6, 7 and 23	The report was filed with the Commission on April 18, 2018. A copy was provided to TUS and OCA that same day. Meter testing and replacement is on-going. HVUS is working with the engineers on 2 options to address iron and manganese treatment. HVUS has also met with local officials and the Pennsylvania Department of Environmental Protection regarding the options to address iron and manganese in the water.
4-18-18	HVUS will file with the Commission a report from an engineer regarding its wastewater system. Copies are to be provided to TUS and OCA within 14 days.	9. and 10.	The report was filed with the Commission on April 18, 2018. A copy was provided to TUS and OCA that same day. HVUS is working on the items on the engineers report.
4-18-18	HVUS will modify its billing practices to ensure that all bills are compliant with Commission rules, regulations and orders. A copy of the revised bill form is to be submitted to the PUC for review by BCS and TUS.	12. and 13.	A revised bill was submitted to BCS and TUS on April 18, 2018. On April 24, 2018, BCS provided recommendations, which HVUS has agreed to implement. HVUS notified the OCA of BCS's recommendations and HVUS's agreement to implement them. HVUS will use the new billing format starting with the 3 <sup>rd</sup> Quarter billing cycle of this year.

<sup>1</sup> The Commission's Order is unclear when HVUS is required to install the instrumentation. At this time, HVUS is meeting with engineers regarding options to address the iron and manganese in the water.

4-18-18	HVUS will modify practices to comply with its tariff, the Code, the Commission's regulations and orders	16.	To the knowledge and belief of HVUS, HVUS is in compliance with the Code, the Commission's regulations and orders. Nevertheless, HVUS is constantly reviewing its practices to ensure compliance with the Code, the Commission's regulations and orders.
5-18-18	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the January 18, 2018 order	17.	The Status Report was filed with the Commission on May 18, 2018
6-30-18	HVUS will replace 1,500 feet of 3-inch line to the Heights and 1,000 feet of 2-inch line to Valley View	5.a.	The line to the Heights was completed approximately June 8, 2016. A 6" diameter pipe to Valley View was installed by October 20, 2016. In addition, a loop was constructed at Lake Road, which was completed by November 14, 2016.
6-30-18	HVUS will begin conducting semi-annual customer meetings	5.b.	A customer meeting was held on May 19, 2018 with approximately 125 customers in attendance. Representatives from the OCA were present at the meeting.
7-17-18	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the January 18, 2018 order	17.	HVUS filed this Status Report on July 17, 2018
7-17-18	HVUS will amend any prior reports to the PUC containing incorrect information and ensure that it is filing reports with correct information	14.	HVUS submitted revised annual PUC reports to the Commission on July 17, 2018.
9-17-18	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the January 18, 2018 order	17.	This document is the September 17, 2018 Status Report.
11-16-18	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the January 18, 2018 order	17.	This document is the November 16, 2018 Status Report.
12-31-18	HVUS will conduct another semi-annual customer meeting	5.b.	

12-31-18	HVUS will conduct a pressure survey in compliance with 52 Pa. Code § 65.6(d). HVUS shall install booster pumping stations if pressure is inadequate	22.	
1-15-19	HVUS will file a status report with the PUC, the OCA and TUS, on compliance with the January 18, 2018 order	5.b.	
1-31-19	HVUS will comply with all recommendations in the engineer's wastewater report	11.	
1-31-19 (or when all repairs required by the order have been made)	HVUS will file a final status report with copies to the OCA and TUS	19.	
March 31, 2019 or 60 days after the final status report	TUS will investigate the water quality and the water and wastewater services being provided by HVUS. If the repairs have not been made or the water quality is inadequate, OALJ will hold an evidentiary hearing in which the burden of proof will be on HVUS	20.	
4-16-19	Within 1 year of the date of the engineer's report, HVUS will comply with all recommendations in the engineer's water report	8.	
When HVUS complies with all ordering paragraphs	Secretary's Bureau will close the complaint proceedings.	27	
6-30-19	HVUS will conduct another customer meeting	5.b.	
12-31-19	HVUS will conduct another customer meeting	5.b.	

12-31-19	HVUS will conduct a pressure survey in compliance with 52 Pa. Code § 65.6(d). HVUS shall install booster pumping stations if pressure is inadequate	22.	
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