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**COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA UTILITY COMMISSION**

**C-2018-3003485**

**JENNIFER POTORA**

**v.**

**UGI PENN NATURAL GAS, INC.**

**COMPLAINANT'S EXCEPTIONS TO THE SECRETARIAL**

JENNIFER POTORA, Complainant, hereby files the following exceptions:

Complainant has asked to have her meter tested due to them moving it out from inside the house to outside but required it at time she could be present either evenings or Saturdays.

Complainant also requested an extension of time to Reply to the Exceptions as it took 4 days off of my ten day deadline to file receive the exceptions via e-mail which deadline given to me is November 19, 2018. With proof of how I could not view the documents online and e-mails from Melissa Reside and Kimberly Hafner docketing the back and forth conversations.

Complainant was also under the impression that there should be a mediation before getting to this point but Mr. Crayne nor UGI Penn Natural Gas has tried to make any effort to return my calls on this matter.

Mr. Crayne has been nothing but ignorant and in times disrespectful.

<sup>n</sup> Complainant had also sent an e-mail out to Mr. Crayne stating that she no longer wishes to receive e-mails due to the problem she was having with them and requesting everything on via U.S. mail.

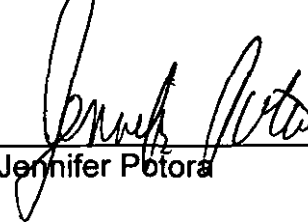
Complainant has lost child support which now does not have her income as much as she was getting prior to the filing of this Complaint.

UGI or Mr. Crayne did not take that into consideration.

Complainant now has serious health issues and is only requesting to have a payment plan readjusted that is all she ever wants. Mr. Crayne is too ignorant to deal with and he severely increases my health issues with his lack of cooperation,

WHEREFORE, Complainant respectfully requests that she has be reissued a payment plan according to the loss of child support and have the meter tested. As Complainant's health is not in good condition.

Respectfully submitted:

  
\_\_\_\_\_  
Jennifer Patora

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**CERTIFICATE OF SERVICE**

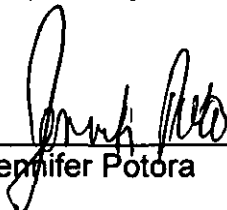
I, Jennifer Potora, hereby certify that I mailed a true and correct copy of the pleading to the following people at the following addresses:

Secretary  
Pa Public Utility Commission  
P O Box 3265  
Harrisburg Pa 17105

Larry R Crayne Esquire  
238 Johnston Road  
Pittsburg Pa 15241

By United States First Class Mail this 16<sup>th</sup> day of November, 2018.

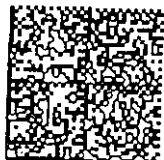
Respectfully submitted

  
\_\_\_\_\_  
Jennifer Potora

53 Academy Street  
Plymouth Pa 18651

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