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November 20, 2018

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Kessley Refail v. PPL Electric Utilities Corporation
Docket No: F-2018-3004678

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL Electric respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



KIMBERLY G. KRUPKA

KGK/ejm
Enclosure

cc: Administrative Law Judge Elizabeth H. Barnes (w/ enc.); *via email only*
Kressley Refail (w/enc.)
Kimberly R. Hanson (w/enc.); *via email only*
Holly M. Groth (w/enc.); *via email only*
Shelbie Frederick Bayda (w/enc.); *via email only*
Tami L. Roland (w enc.); *via email only*

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

KESSLEY REFAIL,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2018-3004678

CERTIFICATE OF SATISFACTION

AND NOW, comes Respondent PPL Electric Utilities Corporation, by and through its counsel, Gross McGinley, LLP, and submits the instant Certificate of Satisfaction as follows:

1. Complainant is Kessley Refail.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as “PPL Electric”).
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant Kessley Refail, (“Complainant”) and Respondent PPL Electric Utilities Corporation (“Respondent”) agree that Respondent will place a One Hundred Dollar (\$100.00) credit on Complainant’s account, number 05760-31046.
 - (b) Complainant agrees to make monthly payments plus \$45.00 per month towards arrearages until all arrearages are paid in full.
 - (c) PPL Electric has advised Complainant of the ability to apply for a LIHEAP funds by calling number 1-866-857-7095 or 1-800-822-0359. In addition, PPL Electric has issued a referral to Complainant to the OnTrack Program and has recommended that Complainant complete the OnTrack application.
 - (d) Complainant agrees to withdraw her Complaint.

5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Dated: November 20, 2018

Respectfully submitted,

GROSS MCGINLEY, LLP



BY: _____
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Attorney for Respondent
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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

KESLEY REFAIL,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2018-3004678

CERTIFICATE OF SERVICE

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondents by First Class United States mail, postage on this the 20th day of November, 2018.

KESLEY REFAIL
2000 E BROAD ST
BEAVER MEADOWS PA 18216

GROSS MCGINLEY, LLP



BY: _____

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