

John Philip Siegrist, 331 Nevin Street, Lancaster, PA 17603

Ms Rosemary Chiavetta  
Secretary Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Docket number: L-2018-3002672

Dear Pennsylvania Public Utility Commission,

I am writing in support of MAW Communications Inc.. According to our experience MAW Communications pole attachments have served the public interest. Please consider the experience of customers as you make your ruling on this case.

In the "Cost of Connectivity 2013", the New America Foundation found that American cities had fallen behind similar sized cities around the world in terms of the affordability of high speed internet. At our address, Comcast had a monopoly on high speed internet. The New American Foundation recommended, "Rather than allowing American cities to fall behind, policymakers should reassess current policy approaches and implement strategies to increase competition, in turn fostering faster speeds and more affordable access." When MAW Communications fiber optic service became available the level of competition increased in Lancaster and our family signed up for MAW Communication's affordable rates.

We have been very happy with the fiber optic internet service we are receiving from MAW Communications. We have never heard any neighbors complain about MAW's pole attachments but the litigation against MAW Communications creates anxiety. Both my wife and I depend on the Internet to complete our employment duties. As MAW's comments state, "*It is MAW's experience that lengthy disputes regarding rates not only are financially burdensome for the attacher and the pole owner but the burden is also felt by subscribers waiting for high speed broadband service.*" We worry that an important international teleconference or online discussion will abruptly be interrupted by pole work of that, from our point of view, is of less significance than our employment responsibilities. **Any type of interruption to our internet service during our working hours will negatively impact our ability to complete our employment responsibilities in a satisfactory way.**

Please rule in a way that will create the least interruption to MAW Comm. Inc. internet users.

Sincerely,

John Philip Siegrist  
331 Nevin Street  
Lancaster, PA