

TEMPORARY ADDRESS:

311 Case Avenue

Sharon, Pennsylvania, 16146
October 17, 2018

Case No. C-2017-2601038

Zucker Arensburg
Attorneys
1500 One PPC Place
Pittsburgh, PA, 15222
Attn: Paul Miller, Esquire

RE: CONSIDERATION OF
PUC Response, Sept. 20, 2018

Dear Mr. Miller:

Here is a copy of a letter sent to the PUC:

There is so much to react to your opinion and order dated 8-20-18, that I am dumbfounded, confused and misunderstanding in my complaint filed with PUC mid-June 2017.

Because of the nature in which the complaint of mine has run its course over 1 year, please consider my "Reconsideration" in the PUC decision. I'm not at home where most of my mail communications are kept for me, so much of this is fresh in my mind for recall. Even at 89! Thank God!

In your capacity, the idea of protocol is within the framework of procedure as listed is the same as mine. My life style is like a "Roman Catholic" - roaming here and there. This year I've been home 1-2 months; mail is held at the Post office and for my neighbor picks it up. I can never keep up with your timelines.

This reconsidered approach was offered to me which I had required from one of your workers of my problem.

I regret not being in step with your directions. I would be working on my recall for specific criticisms.

Sincerely,
A Raymond Kocher

Copy Sent EARLIER

RECEIVED

NOV 1 2018

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RECEIVED

NOV 1 2018

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Temporary address
311 Case Avenue

Sharon, Pennsylvania, 16146

October 17, 2018

Public Utilities Commission
Secretary, Rosemary Chiavetta
Harrisburg, Pa., 17105-3265

Case No. C-2017-2601038

Dear Madam Secretary:

There is so much to react to your opinion and order, dated September 20, 2018 that I am dumbfounded, confused, and misunderstanding in my complaint filed with the PUC back in mid-year (c) 2017.

Because of the nature in which this complaint of mine has run its course over 1 year please consider my "RECONSIDERATIONS" on the PUC decision. I'm not at home residence where most communications are kept for me; so much of this is fresh in my mind for recall. Even at age 89. Thank God!

Reconsiderations to letter September

- 20, 2018

In recall order at random are appropriate and very appropriate reasons for your reconsideration of the judgment made in behalf of the PUC.

1. Having spoken with a PUC representative in your office, I was told I could consider this approach of reconsideration within reasonable time from the date of your letter. Pursuing other recourse as well, I learned that I could contact the Commonwealth Court of Pennsylvania to appeal your decision, and, they sent me a packet of paperwork to proceed — all in-depth protocol. Packet received October 14, 2018. There is a \$90²⁵ filing fee within the time limit of 30 days. This, I cannot afford. My communications with the PUC have a copy of my social security reflecting a \$166 monthly check all because I could.

R1717

not sign up for SS when they made teachers eligible to become active members in 1958 - starting school year 1958-'59. All became I taught 1956-57, 1957-1958, and 1958 onward 'til retirement. In 1956 I was separated from the US Air Force to Reserve status. But because I learned in their enrollment mandated that I would have to pay back SS taxes for the previous 2 years I worked before the law pertained to teachers. A classic case of "Ex Post Facto" (Latin for After the fact). I remember this law from my Junior high school Civics teacher in 1944. Knowing this I computed that with an average salary for \$2200-\$2400 (2 years) I would have to pay about \$250 back taxes plus the 3rd year of \$2600 - total. Quite like you having to pay back 1 month's salary with today's standard. My family lost our home to the local bank for failure to pay mortgage costs from 1937 on, causing us to live in Grandpa's cellar for 6 years '37-'43, 4 boys and Mom; and to walk through my aunt's bedroom on the 2nd floor to an unheated attic with winter outdoor sleepers... the memories of the Great Depression

(a) not being able to pay SS taxes to join, I earned 29 quarters for part-teaching, 4 years working in U.S. Steel and 8 quarters for 2 years USAF and 8 quarters at Continental Can Co, and 9 from other jobs and 5 years after retirement to earn 40 quarters - basis to earn 40 quarters at age 65. I have \$166 + \$100 Medicare cost is all I get from SS. And earned tuition for 6 years of college.

b. The Depression and World War II, plus my 2 older brothers serving overseas in Italy and one in the US Marines in the Pacific - all until the war ended.

p 2 of 11

2. Ref. P 1, in recall, from the hearing held in Pittsburgh early October 2017, the judge commented to DCC and me that a decision would be reached within 90 days on the way out of the meeting, the judge, D'Amador, issued the Initial Decision, dated January 30, 2018, about 100 or so days after the pronouncement of 90 days for a decision. Is this not untimely? Why is there no date of "no exceptions filed" to verify this as "no file?" The judge sentenced deny's my Petition because I did not file my exceptions on time.

When I submitted my exceptions to the PUC with a copy to Attorney Picelli who sent me and PUC recognizing these exceptions with no challenge she accepted the exemptions, I had just come out of the hospital in Greenville, Pa. after a bout with pneumonia with effects that I'm still trying to overcome. I am not fully recovered. The PUC apparently accepted these exceptions. (One of my reasons for my winter and seasonal stays at my daughter, Colleen's house is that she is a Nurse Practitioner of many years, she provides and nurses my health needs for restriction and medications.)

b. History of the Proceedings:

(1) Ref. P 1. During my visits to my daughter, Marybeth, in Dripping Springs Texas (near Austin) my daughter was paying my electrical bills for several months during my stay by granting DCC to make bank ^{with deposits} (deposits). There being that she showed me a couple bills she paid for months I was not at home residence. Immediately, I told her to stop this

types of 1st day bank payments. It was then that I tried to resolve the issue with D.L.C. During the months of 2-3 or 4 years, I was in a bind. This was the beginning of filing my complaint procedures. I used no electricity because I was absent from my home.

(2) Before the hearing, I received a letter from Mrs. Riulli, informing me that another attorney is substituting for her by name of Farrell (a) because she was going on maternity leave. It was he who notified P.V.C. that he was "quashing" my exceptions. Surely he may have been briefed about her letter and other communications. Apparently, he may have forgotten or wasn't aware of it, or ignored it. After Mrs. Riulli accepted the exceptions by notifying me and the P.V.C., here the sub-attorney sets a change in the law practice, which is reflected in the last sentence of basic letter TP 1. For those reasons stated below we will deny the Complainant's Petition.

(2a) Who's the loss? Mrs. Riulli or Mr. Farrell, or P.V.C.? who? or the Commission?

(2b) This statement on top of page 2 is indeed a 1-sided decision by a new attorney dictating a decision upon the ground work was acknowledged by both his predecessor and P.V.C. — wherein P.V.C. acknowledges a new "quashing" letter by violating Mrs. Riulli's acceptance and P.V.C.'s acknowledgement. How unfair this is! The closure lines of TP 1 are unfounded, biased to the D.L.C., presumed to be legal because the D.L.C. "quashed" my early exceptions as if "quashing" is an absolute authority or basis.

I am truly hurt, shocked, and disappointed what
PVC acknowledges. All my research for proofs
of my complaints are overruled by a Company attorney.
(2 c.) during the hearing Mr. Farrell (c)
represented D.L.C. He commented vehemently that
I had no proof of being in Texas three months
and years as well as at my daughter Colleen's
house in Sharon, Pa. On this unbelievable accusation
I had to contact my bank for copies of my rec
of my credit card for payments and use in Texas,
and Sharon - Hermitage (branch of bank). Each of these
bank statements are verifiable proofs of my being ^{away} which
he can't accept in verbal response. This accusation
is still hurting me to the core. And I'm disappointed
in this challenging disbelief of being elsewhere, of being
there are many bank copies in the exceptions & made.
I was paid to never lie, cheat or steal. This way I
don't have to worry what I said or did. (Mother's advice)

Continuing on 1st paragraph of the History:

3. Mid-1st IP re: "alleged that D.L.C's installation
-- caused my furnace to run etc --" That is a
lie! That is not true! I'm shocked at this accusation
In fact, in my exceptions you will read that I
invited the D.L.C to send an "electrical engineer" or
anyone else to come to my house to verify what's the
cause of the continuing running of my furnace.
NO ONE CALLED OR SHOWED UP! NOBODY! & Re: the
2nd half of the last sentence in TP 1 - NOT TRUE!!
I always identify my house number, street name
community, and ZIP CODE! Furthermore I always, always

provided my account number, and Bill ID number. Always! In the course -- until he provided identifying information. The only ID I may not have provided is giving my name. Why? Everyone knows my name, (in repeating) neighbor, neighborhood, roads, merchandise, police, ladies, church people, community, 2,500 students taught. And especially the mailman. I do provide my phone ID password name. I've had 4 credit cards colluded, 1 bank debit card, robbed twice, broken in to twice, car window broken in to steal, etc. 1

(a) DCC never, never, sent me any communication outlining the protocol for identification in writing.

(b) In fact all several of my call ins to report street outage or other options, which the automated tele-prompter provides, it asks 1 question: "Please punch operational number only that -- nothing else, and then proceed reviewing my inquiry."

(c) re: last sentence P1 -- "how many" representative ask my name? 1, 2, 3 ?? Again everyone knows my name as stated. Customer service training should avoid the blunt question of "name," customer service training should say, "Hello! Mr Kohia, may I have your I.D. number? or account number or bill ID number, or house address, etc." I have my privacy as well as DCC does and examine the Wall Street Journal (June 17, 2019, Advertising section) to see 4 companies comparative greeting styles. (1) Facebook, (2) Google (3) Yahoo and (4) Twitter. The first 3 list 1-5 with #1 being name, but TWITTER uses "no name" except they have a 1. Pseudo NYM (FALSE NAME = Pseudo, Greek for "false" and nym = Latin for "name") This shows with proof it's not absolute that

"name" IS NOT mandatory. Use of it is a statistical technique to show which way the wind blows, nothing else. This is no different than establishing baseball batting averages, pitcher performances or primary elections to show degree of people's choices. This is syllogistic, ethical reasoning with premises to be proven. It's pragmatic, not absolute.

(d) Lastly TP 2 "History --" "numerous" is subjective and "never" NEVER, NEVER! refused my account password or other identifying information. I unequivocally deny providing very selective information as refusal! Absolutely! This is an extremely "make up" accusation.

(d) Page 2, "History --" TP 3 If this paragraph required assumed action, it's a false assumption. All my communications were responses to D/C's Preliminary or universal objections. "request for relief as impertinent" is even more insulting because all my complaints were in bounds and appropriate. I don't recall a need to respond to his preliminary objections because it was not requested. I assumed their attitude would be pronounced at the hearing. I reject and object to the use of impertinent or "out-of-bounds" that is cause for personal "me" to quash as an answer. This is a most inappropriate judgment, subjective with false interpretation of "Strike 3." After all, Mrs. Rulli accepted my request for the extension and PUC agreed to grant it for the reasons listed in my request much before the "quash" request was made. None! PUC is resigning on their word.

(e) Also it is most inappropriate to extract footnote number 2 out of the content of paragraph 1, top of page 2. It's designed, I think to confuse me out of the context.

Page 3 TP 4 I wish the interim order listed what D/C's Preliminary Objections were granted in part, and denied in part and what allegations were dismissed under Federal statutes

and for regulations. Why is "and/or" used as basis for my awareness?

TP 5 From Oct. 4, 2017 to Sept. 20, 2018 a full year elapsed (C) for POC complete response. 90 days went much beyond what judge Dumbdale stated. I challenge the 7" --- fourteen exhibits which were admitted into evidence, "This is indeed weakness of proof. It's indeed a classic indication of 'poor computation'". Each exhibit, identified in the number is nothing more than a monthly statement on top of a monthly statement that proved nothing except they were monthly statements... leaving me to believe there were 14 exhibits with 14 different proofs to support his cause. One single sheet is all he needed in showing monthly charges for continuity. Midway or so in his time to announce his exhibit number, commented by interrupting him on this procedure which proved nothing overall. The attorney's referencing each page was empty in content. This approach is a classic error of computation: "Like 'or' as" ^{e.g.} 7 cats are more than 2 cats & 2 cats are more than 1 cat, ^{but more than 0 cat} but no cat is more than 3 cats. This is professional logic of study. "Logic" by the way is one of about 7 philosophies: (1) Logic (2) Ethics (3) Ontology, (4) Epistemology, (5) Cosmology, (6) Theology or Theodicy, (7) (you name it)

TP 7 = 18 days for extension. Mail time Jan. 30, 2018 I was representing to my daughter 6 of these days are Saturday and Sunday. About 10 days allowed for response. I just could not do it. 2nd extension Again not home to receive mail from P.O. Post service e.g. Card mailed Dec 21, 2017 arrived April 2, 2018. Noelle received at P.O.: contacts with Postal customer service with no immediate relief, etc., etc.

Page 4 Discussion. Believe me, I am and was grateful in granting these extensions. Just as athletic outdoor games have time delays and even postponements to a later date. Nevertheless I submitted these exceptions. I can't offer excuses per se but reasonable causes based on my health variables and mental frame of mind. The possible I did immediately; the impossible a little longer. However, I do think and was hoping for more intermittent communication from PUC because time is relevant and the cause was justice, right over wrong

DIC practices.

Page 5 - TP 1 - "grants me the right to seek relief following the issuance of our final decisions -" what follows after this acknowledgement, I am lost to know the rest of the paragraph which is highly technical and for legal minds. This paragraph (p 5) presents more confusion and illogic because the last paragraph on page 4 seems to me to be a floating air balloon for whatever purpose it serves. Under Legal Standards p. 4, why do I have to be kept in a cloud as to what "shall be deemed to have been duly considered and decided without further discussion" Some things, I'd like to see comment that makes no sense to me. What were or was these issues? Should I not be aware of them? What is PUC hiding? The whole paragraph, page 4, bottom seems to be a change of a horse-ride in the middle of a stream. Furthermore, I had made earlier the meaningless of the #3 footnote cited in top of page 4, TP (last TP) 8. Footnote #3, p. 8 explain the last sentence, please! Page 5 (cont'd) TP 2, first sentence is meaningless and subjective giving your opinion without due justice Sentence #2, TP 2 "City of Pittsburgh v. Pa DOT (1980) Wow! 38 years ago. Today is 2018! And 1982, "Pa Gas and Water Company" then "company at that time?"

and Pa RR v. PUC 1935 - 83 years ago. It must have taken all these days to search and find these references to make a presumably "clause for justice". Hoax!

Page 6 "Accused by PUC of failing to prove that DCC overcharged him --" Review closely the encl #2 proving me being in Texas, Hermitage and Sharon Pa.. How can I eat ~~my~~ dinner if it's not in front of me? or drive my car on an empty tank. Are law charts bars are in recording readings? How can any bills be as high as normal paragraphs show or billing statements?

b. SEE AND STUDY Encl 3 sent in April 2017 as well as Encl #1. Almost every bill on its 2nd page has "your account is past due and pay the amount shown to avoid possible termination --" Threats of shutting off my electricity. (my personal log notes.) c. Page 6 - middle. Under TP, how can PUC cite items 1 and 2. I proved not being at home address, no one used my house, no lights were left on. Both "1" and "2" comments are unfounded, untrue, faked, unjust on what was their source of these decisions. These accusations are the "worst of the worst". I'm shocked! No supporting statements would be interpreted in the slightest. Again I WAS NOT HOME!

d. Last paragraph, p. 6. Finish the figures of comparison were supported by actual statements. The last sentence insinuates the \$2.12 is a minuscule amount, "--- does not qualify as 'unreasonably high'". Another very subjective comparison. I can't accept this to support PUC taxes. \$2.16 would still buy me a couple cups of coffee at McDonalds. Please show me how \$2.16 is "unreasonable" for qualifications.

Page 7 (a) 1st paragraph: Again -- read p 5 of this letter, item 3: what does it take for DLC to see the "light"? It's all explained in item 3 of my letter. Alas, I recall DLC ignored my invitation for their inspection, & their facts are not in order or correct. This change of meter and reconnection caused the furnace to run. I informed DLC orally and verbally. Norrd answered my invitation to understand why it ran! My invitation still stands because the "proof is in the pudding." Lastly, and, oh, my gosh! Lastly! How under the canopy of heaven can PUC allow make that last sentence? The DLC personnel entered my property because meters were being replaced on my street; they removed my old meter, they replaced it with another meter! I made no contention that DLC failed to provide adequate, efficient, safe and reasonable service and facilities (was I) were not supported by substantial evidence. This quoted sentence makes me wonder who prepared the whole report in responding to my exceptions Systemic & mean that too many entries have too many errors and judgments for true justice to prevail. I don't want you or anyone who participated in their preparation to take above comment in any inappropriate way.

P. 7 (a) 3 (b.) "For all the above reasons, the ALT dismissed the complaint 1 line!"

PAGE 7. The Complainant's Petition and DLC's answer ---

The first beginning line implies and supports my efforts to verify my not being at my home address in West Mifflin, Pa. However, the attorney for DLC said I showed no proof I was out of state. That's why in my exceptions I had entered Encl #2 in my letter to exceptions. 21 pages of copies of my bank statements from 2014 to 2018, are

12. 11. 7. 17

submitted in the exceptions. Line 4, "He also avers - -"
is not taken lightly, it's a derivation of "ad (towards) ^{VERYS} ~~veritas~~
(true)" - pleading a cause to be true. The last sentence
revises my invitation for an electrician to my house to con-
firm the issue of running up my electrical bill. A girl,
no one called, no one showed up, no one sent any communi-
cations to answer my invitation. How much more
inviting can this be as additional proof of costs and
charges. Maybe DC knew this to be true and why
add proof for me; ergo, forget about it, let well
enough alone.

Pages 2 truthfully I did not understand the legal
use of "quash". I did not know that I could not know
the exceptions, then, were a response. His letter of notification
simply stated what he wanted the PUC to know on his
behalf, line 5 " - - - 'complaint filed @ 72 page letter
that generally disagreed with the Initial Decision,"
Clarification - - Encl # 1 had 6 pages; Encl 2 had
21 pages, Encl 3 had 20 pages = 47 pages supplementing
the basic letter. 72 pages represents an error of com-
putation as a letter with 40 pages being cumulative data
as supporting data, not literary composition. In the
sentence above, the word "generally" is too liberal of a word
because the contents of the exceptions and enclosures
are fundamentally pertinent to the total complaint. I cannot
accept as justification that "no party filed Exceptions
and two or more commissioners did not request to review
the initial decision - - -" implies a dereliction of responsibility
and duty. The judgment by DC that my letter of
May 13, 2017 is "an attempt to file Exceptions to the
Initial Decision, it should be quashed because it is
untimely." Forfeiture # 3 has a 4 day difference,

A. 12 of 17

May 13, Sunday, receipt May 17, 2018. 4 days of delivery timing. The last line and sentence, page 8, PP1, why would this official letter base everything on the conditional word "If" implying possibility. That to me is as close as you can get for a denial. E.g. "If the rain keeps up, it won't come down." This is not fair to justice for either

of me.

Page 8 Disposition --- Complainant has failed to allege any new or novel arguments --- such as would persuade me to reverse, modify or amend. Or final order." What a judgement! How much more could be added to what my previous letters have said? I have said it all but their quote implies a protection for the PUC to know something more than what I have articulated vehemently and protect. How much longer can I contradict the DCC's petition or arguments? How much more can be provable that has been articulated? And my last, Ciceroians! How much more can true justice be beneath with all the proofs I have supplied!

II As an epilogue to this treatise of why I filed a complaint with the PUC initially is concrete, unequivocal, truthful, and articulately defined. The content of all my communications center on truth and procedures that the DCC is overcharging my monthly bills. Nowhere, in the Opinion and Order is any reference conclusively made to justify DCC charges — especially the 5-6-7 month periods I was not at my home address. No analyses of the bills showed as low usage for early periods were reflected in bar graphs shown on the related bills, not until I notified DCC of my absence in 2014-2015-2016-2017. Just for those months, my daughter was paying through automatic monthly deduction from the bank and paid the bills accordingly. Nothing is defined

about the DCC bills for early years which the Attorney did not even research as could have been explained.

The encl #1 only contained 6 pages of bills for after being alerted to my complaint. Not being home, I recommend PUC contact DCC for the periods of lay claim to or let me know so as to collect them on my return home, (which I plan on doing regardless).

But, for information these 6 bills were not sent as billing complaints because these were ^{received} after the fact & called to their attention another important request PUC wanted. Each of these monthly statements were sent to satisfy PUC. Not knowing I was threatened to have shut off my service of power. Each of the enclosures has underlined the threat of termination. PUC makes no comment or statement of all the times I informed them of this threat which in prior communication they knew nothing about.

AND: For your information, the DCC did shut off my power earlier this year without mail or telephone call info. Because, when I found out of this disservice I called DCC to alert them of my medical problem. They advised me to have my doctor provide proof of ^{my} medical need. This, I did, a letter from my primary care physician sent such letter to DCC and within 24 or so hours, power was restored. Think back!

I might add that in my last billing information I received a 10 day shut-off notice dated October 3, 2018. No one had probably been aware of the reinstatement of power because I left home on Thursday October 11, 2018 and am still absent from West Mifflin to learn if power is still on. (See Encl #1)

Pages - how am I to know of my right following the issuance of their final decision to seek relief? ?? at this latter date.

Page 6 middle - (1) + (2) pertinent to 2014, 2015, 2016 and 2017 high costs - never addressed in this PVC letter. In the last paragraph, pg 6, "increased consumption amounted to £2.16 difference - ~~does not~~ qualify as unreasonably high". Quater's what was the total charge to which £2.16 was added as increased consumption to what prior number ???

I quit! I can't play tennis anywhere any more to qualify interpretations, intent, allegations, inferences and other circumlocutions. The gist of my prior evaluations are "crystal clear" for the PVC to fulfill its duty to grant a rehearing with the new attorney.

As I earlier made reference to Mrs Rullis's letter of accepting exceptions beyond the due date with PVC acceptance and approval of my exceptions, for adhering to our agreements and "quest" new replacement attorney's "quest" as illegal tactic denying my right as agreed to.

Furthermore, the theme of the PVC's final letter deals minimally to my primary complaint. All other letter details are spent on continually submission of exceptions. I had submitted just cause and explanations of my exceptions for agreement which PVC accepted. Now the new attorney over rules my exceptions and denies me justice as I expected with PVC reviewing its original approval.

I still have my medical concerns with 2 doctors whom I see periodically as they schedule me accordingly. This medical problem has denied me and constitutes reasons for misjudging the time I need for "timely"

AP 15 9 17

Submission, Analogies: An expectant mother is alerted by her physician her birth baby is due on or about a certain day; only to find out she will be about 10-15 days late.

Or, consider baseball games - rain delay, teams wait and wait, then there is postponement to a new scheduled date.

Consider the epigram: "Oh cursed spite, 'Tis ever thus that I am out of joint that I was born to set it right." Hamlet

In closure, I have restless, sleepless, and uncomfortable nights of sleep over this complaint. 2 simple problems: overcharges for 4-5 years and time delays or exceptions to attorney's pursuit. And! above all, reactions to statements formulated on assumptions and interpretation and inexact usage of words and over - all evaluation on "Content and form" grading style, academically.

Untimely? my exceptions? maybe so! but, again: 90 days becomes 100+ after the initial hearing of October 7, 2017 and closed January 30, 2018. Then, A US Bankruptcy in charge.

While the attorney for D'LC, pages 2, "Deny" denied my allegations of electricity charge and deny any threat by D'LC to terminate electric service; deny - see end of light bills underlined of threats (b) to shut off service, the telephone ^{call} I received on my cell phone, Pittsburgh number, a D'LC representative threatened me that D'LC is going to shut off my electricity. Of course I'm sure he was not on board when Mrs Rullis passed the baton to him or "deny" as a lawyer's best defense. Then, because of not giving my name to prove I am who I am (see write up prior) My contacts with D'LC have been very minimal over the years until I discovered the exaggerated over charge of costs during my absence from home

To avoid any more" I said it before" in this letter
I know "Repetitis mater studiorum" Latin for
an alma mater college "Repetition is the mother
of learning!"

During the interim of PUC letter, dated, September
20, 2018 I have spent 12 days - 15 days reading and
re-reading the PUC's epistle, and re-writing another
5-7 days or so and today for closure 5-6 hours.

I'm exhausted! I have more! Justice will
have to prevail! Entries are right and wrong by PUC
and must be absolutely clarified. Writing can't do it. I'm
strongly urging the PUC representatives to convene
another hearing on the merits of my proofs of allegations
and disproofs of information and allegations, as
well as 1/2 proofs by the PUC and Attorney of the DC,
authority of ^{the} PUC, there is too much that stands
in the way of truth and justice. 2 or 3 right proofs
by the Commission do not merit closure; and the
reference of 2 commissioners not reading and putting in
unfair to me. Personally, I welcome an invitation
of a personal meeting with the Commission and
Secretary over this most important issue.

Thank you for your time in reading my
request for reconsideration of PUC closure against
my complaint.

Sincerely,

A. Raymond Kechis

P.S. I did not send a copy to the attorney since it's
not in his area of preparing the closure.



October 3, 2018

Account Number: 2558-800-000

RAYMOND KOCHIS
311 CASE AVE
SHARON, PA 16146-3429

Hours - Monday through Friday
8:00 a.m. to 5:00 p.m.

Telephone Number: 1-412-393-7100

Payment by Web: www.duquesnelight.com

Payment by Phone: 1-866-526-0815

(PAYMENT MUST THEN BE REPORTED TO DLC)

Payment by Mail:

Duquesne Light Company
Payment Processing Center
Pittsburgh, PA 15267-0001

Service Address:
416 COMMONWEALTH AVE
WEST MIFFLIN, PA 15122-1932

10 DAY SHUT-OFF NOTICE

AVISO DE SUSPENSION DE SERVICIO

Atencion! Este es un mensaje muy importante. Si usted no lo entiende, favor de llamar a 412-393-7200.
Your Electric Service May Be Shut Off!

Because your bill is past due, we will shut off the service to 416 COMMONWEALTH AVE on or after 8:00 a.m. on 10/15/18. We may act on this notice for up to 60 days.

We will NOT Shut off your electric service if you do ONE of the following:

- Pay \$398.94 in full before 10/15/18.
- Pay the amount you owe on your payment plan. Call us at (412) 393-7200 for this amount.
- Call (412) 393-7200 and provide a valid Western Union confirmation number to verify your payment for the past due amount.
- Call (412) 393-7200 right away if you dispute this bill or to provide us with household income and occupant information. You may be eligible for a payment arrangement or special assistance programs.

If we shut off your electric service, you may have to pay all of the following before we can turn your service on:

Overdue Account Arrears	\$398.94
Estimated Security Deposit	\$41.00
Reconnect Charge Up-To	\$250.00

Estimated Total \$689.94 Maximum turn-on charge. May be reduced.

*If your service is shut off, you may be required to pay any additional amounts that have become past due to restore your service.

To talk about your bill, please call our office at (412) 393-7200.

MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is SERIOUSLY ILL. WE WILL NOT SHUT OFF YOUR SERVICE provided you:

1. Have your licensed physician, physician's assistant, or nurse practitioner certify in writing that you or a member of your household has been diagnosed with a medical condition which requires the continuation of electric service. A Medical Certificate form can be obtained by calling (412) 393-7200 or visiting www.duquesnelight.com; AND
2. Make some equitable arrangement to pay the company your current bills for service.

Send p 10 of 1



October 3, 2018

Account Number: 2558-800-000

IMPORTANT TO KNOW

Before we shut off your utility service please read the notice below. You may be eligible for certain protections from shut off.

Atencion! Este es un mensaje muy importante. Si usted no lo entiende, favor de llamar a (412) 393-7200.

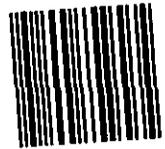
- If you have questions or need more information, contact Duquesne Light as soon as possible at 412-393-7200. After you talk to us, if you are not satisfied, you may file a complaint with the Public Utility Commission by calling 1-800-692-7380 or writing to the Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, Pennsylvania 17105-3265. The Public Utility Commission may delay the shut off if you file the complaint before the shut off date.
- **If we shut off your service during the winter months (between December 1 - March 31) we will restore your service within 24 hours of your meeting all requirements/conditions to have service reconnected.**
- If you or someone in your household has a Protection from Abuse Order or a Court Order issued by a Commonwealth of Pennsylvania court which provides clear evidence of domestic violence, there are some additional protections available to you. **Call us immediately at (412) 393-7200.** You will be required to provide us with a copy of the order.
- You may be eligible for a payment arrangement or special assistance programs. **Call (412) 393-7200** to provide us with household income and occupant information. Documentation of your income may be required.
- You can avoid forgetting to pay your bills by signing up for Duquesne Light's automatic bill payment service. Your monthly payment will be automatically deducted from your specified bank account each month on the due date. Call 412-393-7200 for an application or download at www.duquesnelight.com.
- If your landlord pays your utility bill: You have certain legal protections. Please call us at 412-393-7200.
- If you have trouble understanding or speaking English or have a disability, please call us at 412-393-7200.
- All adult occupants of the premise whose names are on the mortgage, deed, or lease are considered the 'customer' and are responsible for payment of this bill.
- If service is shut off, ANY adult occupant who has been living at the premise may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service. When service is off, you must contact us after your payment has been made to be sure you've met all conditions to have the service turned back on and to arrange access to your premises.

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