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December 5, 2018

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Gloria Tyndall v PPL Electric Utilities Corporation
Docket No: C-2018-3004130

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL Electric respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



KIMBERLY G. KRUPKA

KGK/ejm
Enclosure

cc: Special Agent Gail Chiodo (w/ enc.); via telefax only
Gloria Tyndall (w/enc.)
Kimberly R. Hanson (w/enc.); *via email only*
Holly M. Groth (w/enc.); *via email only*
Shelbie Frederick Bayda (w/enc.); *via email only*
Holly L. Hankerson (w enc.); *via email only*

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

GLORIA TYNDALL,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2018-3004130

CERTIFICATE OF SATISFACTION

AND NOW, comes Respondent PPL Electric Utilities Corporation, by and through its counsel, Gross McGinley, LLP, and submits the instant Certificate of Satisfaction as follows:

1. Complainant is Gloria Tyndall.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as “PPL Electric”).
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant Gloria Tyndall, (“Complainant”) and Respondent PPL Electric Utilities Corporation (“Respondent”) agree that PPL Electric will apply a credit in the amount of \$50 to Complainant’s account, number 36260-26081, thus reducing the overdue balance to \$2426.89. Beginning with the bill due December 2018, Complainant will pay her monthly bill plus \$101.12 towards the arrearages until all arrearages are paid in full (which will be within 24 months if full timely payments are made in accordance with this agreement.).
 - (b) Complainant has requested to be removed from the budget bill and to pay her actual charges each month, and PPL Electric has agreed to such request.
 - (c) The Parties agree that if Complainant obtains receipts of any payments not otherwise credited to her by PPL Electric, she shall provide such receipts or proof of payment to Counsel to PPL Electric (Kimberly Krupka).

(d) Complainant agrees to withdraw her Complaint.

5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Dated: December 5, 2018

Respectfully submitted,

GROSS MCGINLEY, LLP



BY: _____
KIMBERLY G. KRUPKA, ESQUIRE
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Attorney for Respondent
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BEFORE THE
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Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

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CERTIFICATE OF SERVICE

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondents by First Class United States mail, postage on this the 5th day of December, 2018.

GLORIA TYNDALL
567 HAZLE ST
WILKES BARRE PA 18702

GROSS MCGINLEY, LLP



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