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December 13, 2018

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Susan Marie Dunkle v PPL Electric Utilities Corporation**  
**Docket No: F-2018-3005098**

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL Electric respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



GRAIG M. SCHULTZ

GMS/ejm  
Enclosure

cc: Special Agent Alhonso Arnold, III (w/ enc.); *via email only*  
Susan Marie Dunkle (w/ enc.)  
Kimberly R. Hanson (w/ enc.); *via email only*  
Michelle L. Bartolomei (w/ enc.); *via email only*  
Holly M. Groth (w/ enc.); *via email only*  
Shelbie Frederick Bayda (w/ enc.); *via email only*  
Sherry A. Shaffer (w enc.); *via email only*

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SUSAN MARIE DUNKLE,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2018-3005098

**CERTIFICATE OF SATISFACTION**

**AND NOW**, comes Respondent PPL Electric Utilities Corporation, by and through its counsel, Gross McGinley, LLP, and submits the instant Certificate of Satisfaction as follows:

1. Complainant is Susan Marie Dunkle.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as “PPL Electric”).
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant, Susan Marie Dunkle, (“Complainant”) and Respondent PPL Electric Utilities Corporation (“Respondent”) agree that Complainant has been referred to the Ontrack customer assistance program. Complainant and Respondent further agree that Complainant has received funds through LIHEAP.
  - (b) Complainant agrees to withdraw her Complaint.
5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Dated: December 13, 2018

Respectfully submitted,

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_  
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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SUSAN MARIE DUNKLE,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

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**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondents by First Class United States mail, postage on this the 13<sup>th</sup> day of December, 2018.

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MIDDLEBURG PA 17842

GROSS MCGINLEY, LLP



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