

1-7-2019

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
400 NORTH STREET, HARRISBURG, PA 17120

ROSEMARY CHIAVETTA
SECRETARY

RECEIVED

JAN 07 2019

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: C-2018-300487L
DUFFY CLAIM V. PENN POWER

SECRETARY,

THIS LETTER IS TO INFORM OUR KNOWLEDGE AND STATUS OF OUR REFERENCE CLAIM.

WE RECEIVED NOTICE OF A TELEPHONIC HEARING OF JANUARY 3, 2019. WE RECEIVED DOCUMENTS FROM THE PENN POWER ATTORNEY MARGRET MORRIS. THE P.P. DOCUMENTS WERE EXHIBITS LARGELY FROM THE HEARING OF OUR PRIOR CLAIM.

WE NOTIFIED BOTH THE PUC HEARING OFFICER AND MARGRET MORRIS OF MY MOST RECENT OPEN HEART SURGERY, QUADRUPLE BY PASS AND VALVE REPAIRMENT WHICH WAS IMPACTING MY ABILITY TO PREPARE FOR JANUARY 3, 2019 HEARING

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FURTHER IT WAS DIFFICULT TO REACH POTENTIAL WITNESSES FOR THE HEARING DUE TO HOLIDAYS, ETC. WE DID NOT REALIZE OUR RESPONSE TO MARGARET MORRIS E MAIL ALSO RESPONDED TO THE HEARING OFFICERS E MAIL. I WAS IMMEDIATELY CHASTISED BY THE HEARING OFFICER FOR DOING SO.

I HAVE BEEN MADE AWARE OF COMMUNICATION BETWEEN THE PENN POWER LAWYER AND THE HEARING OFFICER NEGOTIATING A REVISED HEARING DATE FIRST FEBRUARY 23, THEN JANUARY 24, 2019 WITHOUT INVOLVING THE DUFFY'S IN THE SELECT DATE.

WE HAVE REVIEWED THE EXHIBITS PROVIDED TO US BY THE PENN POWER ATTORNEY WHICH WAS A REMINDER OF WHAT WE FELT WAS OUR UNFAIR TREATMENT BY HEARING OFFICER DUNDERDALE. IN THE OFFICERS COMMENTS THROUGHOUT THE PRIOR HEARING THE ATTACK OF BEING UNTRUTHFUL EVEN THOUGH WE PROVIDED DOCUMENTATION VIA TWO PROFESSIONALS OF NO FAULT IN OUR HOME.

OUR PROFESSIONALS WERE DISCOURAGED AND OUR TESTIMONY WAS DEEMED "NOT CREDIBLE" WHICH TO US MEANT SHE CALLED US "LIARS". LIARS SPECIFICALLY ABOUT OUR USE OF OUR HOME AND STORAGE BARN. AT NO TIME DID LAWYERS FOR PENN POWER OR OFFICER JUNDERDALE EVER VISIT OUR HOME TO VERIFY THEIR CHARGES OF BEING "NOT CREDIBLE". IN THE PENN POWER RELENT EXHIBITS WE SAW PENN POWER PROVIDED A CALCULATION WHERE BY THE ESTIMATED OUR MONTHLY WINTER KWH USAGE AT OVER 15,000. REVIEWING PENN POWER BILLING SINCE THE EARLY 2000'S ONLY ONE TIME DID OUR USAGE GO ABOVE THAT VALUE AT 24,000 KWH. EVEN THE HEARING OFFICER CLAIMED THAT WAS NOT POSSIBLE. YET THE HEARING OFFICER ACCEPTED THE PENN POWER CALCULATION AS CREDIBLE. FURTHER THE HEARING OFFICER NOTED THE DUFFY FURNACES WE OUTDATED. WE TOOK HER ADVICE AND CHANGED OUR ELECT HEAT PUMPS AND AIR CONDITIONING UNITS AT A COST OF OVER \$30,000 ONLY TO SEE OUR ELECT COST NEARLY DOUBLE AGAIN

WHAT PROMPTED OUR MOST RECENT CLAIM IS THE FACT WE SAW \$1900+, \$1300+ AND \$800+ ELECT BILLS WHEN WE WERE ABSENT FROM OUR HOME FROM NOV 2017 THRU MAY/JUNE 2018, WITH ALL ELECTRICAL ITEMS TURNED OFF EXCEPT OUR (1) REFRIGERATOR AND THE NEW HIGHEST SEER RATED TRANE UNITS IN THE INDUSTRY SET AT 57-58 °F.

WE FURTHER READ AND HEAR FROM THE PENN POWER ATTORNEY AND EXHIBITS THE DUFFYS HAVE TO PROVIDE A PREPONDERANCE OF EVIDENCE TO DIFFUSE THESE HIGH BILLS. WE AGAIN CONTACTED OUR ELECTRICIAN AND OUR FURNACE ENGINEERS WHOM BOTH CAME INTO OUR HOME DURING THE TIME WE RECEIVED THESE HIGH BILLS AGAIN. BOTH FOUND NO FAULT, AGAIN, IN OUR HOME. WE THEN CONTACTED A PROFESSIONAL, STATE LICENSED ENGINEER, WHO ADVISED WE WILL LOOSE AGAIN UNLESS WE PROVIDE DEFINITE PROOF OF OUR BILLING, THAT OUR STUDIES WILL NOT BE CONSIDERED BY DUNHAM.

HOWEVER, THE PROFESSIONAL STATE LICENSED ELECT. ENGINEER SUGGESTED INTERNAL METERS TO COMPARE TO PENN POWER EXTERNAL METERS. WE HAVE CONTACTED EKIM THE INTERNAL METER COMPANY, COSTS WILL BE 300-500 FOR EQUIPMENT AND THE COST OF OUR ELECTRICIAN TO INSTALL. BUT DELIVERY TIME AND INSTALLATION TIME IS NOT YET KNOWN AND IT IS ESTIMATED ONE TO TWO MONTHS TO GET COMPARISON INTERNAL READINGS. IN ORDER TO GET A "PROPONDERENCE" OF PROOF TO DISPUTE PENN POWERS USAGE/BILLING.

WE ARE KINDLY ASKING THE FOLLOWING:

1. WE BE GIVEN ADEQUATE TIME TO PURCHASE, INSTALL AND METER TEST INTERNALLY. THEREFORE A HEARING DATE TO BE POSTPONED UNTIL THIS IS ACCOMPLISHED.
2. WE REQUEST, AFTER READING ALL THE EXHIBITS PROVIDED BY PENN POWER COUNSEL, THAT HEARING OFFICER DUNDALE BE REUSED FROM HEARING OUR CASE. WE BELIEVE THE OFFICERS PORTRAYAL OF THE DUFFY'S CAN NOT NOW PROVIDE A FAIR HEARING

3. AND LASTLY, WE HAVE PROVIDED INFORMATION TO THE PENN POWER ATTORNEY IN WHICH WE CAN POSSIBLY NEGOTIATE OUR CLAIM. WE AGREE TO CONTINUE TO FAIRLY NEGOTIATE UNTIL THE TIME TO COMPLETE THE EKM/OR EQUAL METERED COMPARISON TESTS.

THANK YOU SO MUCH FOR YOUR TIME AND CONSIDERATION INTO OUR REQUEST. I AGAIN APOLOGIZE FOR THE HAND WRITTEN REQUEST AS I AM YET TO MANIPULATE A COMPUTER DUE TO RESIDUAL SURGERY NERVE ISSUES.

THANK YOU

CHET & MICHELE DUFFO
Chet Duffo Michele Duffo

CC: REGER RIZZO DARNALL LLP
ATT: MARGARET MORRIS
CIRA CENTRE, 13 TH FLOOR
2929 ARLEN ST.
PHILDELPHIA, PA 19104

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JAN 07 2019

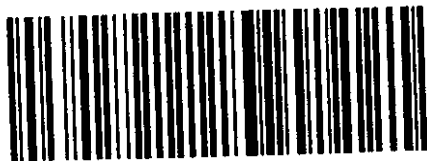
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CERTIFIED MAIL TO ALL

DUFFY
P.O. BOX 295
HARMONY, PA 16057

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS. FOLD AT DOTTED LINE

CERTIFIED MAIL®



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