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An Exelon Company

PECO 2301 Market Street S15 Philadelphia, PA 19103

January 31, 2019

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street Harrisburg, PA 17105-3265

Re: PECO Energy Company – Annual Instant Connect Confirmation Letter Waiver Report in Accordance with Docket Nos. I-2011-2237952 and L-2014-2409383

Dear Secretary Chiavetta:

Pursuant to the Final Order of PECO Energy Company's ("PECO") Plan for Seamless Moves and Instant Connects at Docket Nos I-2011-2237952 and L-2014-2409383, entered on July 21, 2016, PECO is filing the third and final report mandated by the Instant Connect Three-Year Waiver. An e-mail copy will also be sent to the Office of Competitive Market Oversight (OCMO), to the following e-mail address: RA-OCMO@pa.gov. This information will be filed yearly (by January 31, 2017, 2018 and 2019).

If you have any questions regarding this matter, please call Rich Schlesinger at 215-841-5771.

Sincerely,

Enclosure

cc: K. Monaghan, Director, Bureau of Investigation & Enforcement
Office of Consumer Advocate
Office of Small Business Advocate

PECO Energy Company

Annual Instant Connect Confirmation Letter Waiver Report

Investigation of Pennsylvania's Retail Electric Market – Dockets I-2011-2237952 and L-2014-2409383

PUC Report Filing Date

Reporting requirements:

- Report the number of confirmation letters sent and the number of confirmation letters returned in the calendar year.
- EDC shall indicate in the annual report if the confirmation letters were sent by the end of the next business day or when the new service commences.

January 31, 2019

Report Data for June 10, 2016 to December 31, 2018

	Number of Instant Connect Confirmation Letters Sent	Number of Instant Connect Confirmation Letters Returned
2016¹	2,859	232
2017	2,501	214
2018²	761	63

PECO sends its confirmation letters by the end of the next business day.

Note 1: The number of instant-connect confirmation letters returned for 2016 has been estimated, because PECO deployed its instant-connect solution in June 2016 and time was required during 2016 to establish a process for tracking the returned confirmation letters. The process was put in place on December 9, 2016. Subsequent data reflects the actual number of returned letters.

Note 2: In April of 2017, PECO implemented a script change within it Standard Offer program in compliance with Commission Opinion & Order at Docket No. P-2016-2534980 which significantly impacted the number of Instant Connects. The percentage of confirmation letters returned however remains consistent.