

A PARTNERSHIP

C-2019-300770

# Rieders, Travis, Humphrey, Waters & Dohrmann

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February 5, 2019

**Via Certified Mail**  
**Return Receipt Requested**

Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, PA 17120

Re: Clifford & Kimberly Rieders  
1600 N. Campbell Street  
Williamsport, PA 17701

**RECEIVED**  
~~FEB 5 2019~~  
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Dear Secretary:

This correspondence is a follow-up to the Complaint filed in the above matter. It is attached hereto for your reference.

Mr. Raymond, for the first time, indicated to me that, "You are in a low pressure zone." He said that the 16 or more homes would be upgraded in fiscal 2020, approximately October of 2020. He then said at the end of the conversation that the upgrade was "tentative." He acknowledged that UGI was under an "order" from the PUC. It was clear talking with this gentleman from UGI that none of the residents had been informed of this problem when they converted to gas, nor have they been informed during periods of low pressure, and that it was not even certain that UGI would be complying with the PUC order.

Therefore, it is imperative that the homeowners all be notified of the issues with low pressure and that the PUC immediately require an expedited upgrade schedule, given the misrepresentations that have been made to homeowners in order to get them to convert to gas.

Very truly yours,

RIEDERS, TRAVIS, HUMPHREY,  
WATERS & DOHRMANN

*Cliff Rieders*

Clifford A. Rieders, Esquire

**RECEIVED**

FEB 11 2019

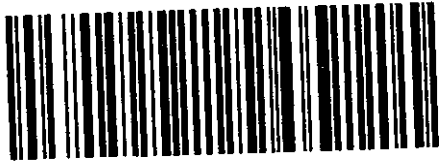
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

*Cliff Rieders*  
2/11/19  
CAR/jss  
Enclosure

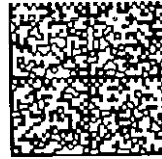
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SECRETARY  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
400 NORTH STREET  
HARRISBURG, PA 17120

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