

C-2018-3002462

RECEIVED

FEB 11 2019

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

EXHIBIT "7"

Name: MISS IRENE BRIDGES
Account Number: 53384-00504
Phone Number: 215-729-7134
Service Address: 1946 S ALDEN ST, PHILADELPHIA

Billing Summary

Bill Date	06/16/2016
Deferred payment agreement	\$26.51
Deferred payment agreement	\$26.51
Charges from previous bill	\$143.47
Total Other Charges	\$196.49

Current Period Charges

Electric	\$128.77
Total New Charges	\$128.77
Total Amount Due on 07/08/2016	\$325.26

General Information

Next scheduled meter reading: July 19, 2016
 PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

Customer Self Service - Manage Your Account 24/7

- www.peco.com/ebill - Go paperless: receive and pay your bill
- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Contact Your Electric Supplier:

SFE Energy Pennsylvania, 651 Holiday Drive, Foster Plaza 5, Suite 300, Pittsburgh, PA 15220, 877-316-6344

Message Center
From PECO:

New charges contain estimated total state taxes of \$4.61, including \$7.56 for State Gross Receipts Tax.

Your estimated electric price to compare is \$0.0748 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Your **Total Account Balance of \$881.91** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Deferred Payment Agreement

Current Payment Plan Amount	\$26.51
Payment Plan Balance	\$556.65
Number of Remaining Payments	21

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.
 A convenience fee will apply.

0007313 01 AV 0 373 **AUTO T2 0 8817 19143-551546 -C02-B1-P07320-11 34 6



MISS IRENE BRIDGES
 1946 S ALDEN ST
 PHILADELPHIA, PA 19143-5515



Account Number
53384-00504

Payment Receipt Stamp

Payment Amount

Please pay this amount by 07/08/2016

\$325.26

PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0629



533840050400003252661900325260

PECO
 Exhibit # 7

Name: **MISS IRENE BRIDGES**
Account Number: **53384-00504**

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
06/15	127886576	General Service	Tot kWh	14875 Actual	15641 Actual	766	1	766

Total kWh Used 766

Electric Residential Service - Current Period Detail

Service 05/19/2016 to 06/15/2016 - 27 days

Customer charge								\$8.43
Distribution Charges		766 kWh	X	\$0.06820				52.24



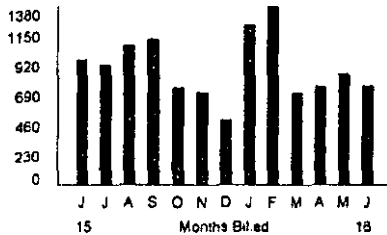
SFE Energy Pennsylvania Charges / 877-316-6344
GENERATION AND TRANSMISSION CHARGES 766 KWH @ \$0.0889
Sales Tax

68.10
0.00

Total Current Charges

\$128.77

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	766	28.4	27	71
Last Month	860	25.3	34	58
Last Year	955	30.2	32	72
Avg kWh per Month				902
Total Annual kWh Usage				10,831

8817-02-0007313-0001-0019811

Shopping Information Box

When shopping for a competitive electric/natural gas supplier, please provide the following: **Account number: 53384-00504**
Electric Rate: Electric Residential Service **Gas Rate:**
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: MISS IRENE BRIDGES
 Account Number: 53384-00504
 Phone Number: 267-978-2657
 Service Address: 1946 S ALDEN ST, PHILADELPHIA

Billing Summary

Bill Date	06/21/2017
Charges from previous bill	\$2,159.19
Reconnect charge	\$20.00
Late payment charge	\$150.76
Total Other Charges	\$2,329.95

Current Period Charges

Electric	\$94.64
Total New Charges	\$94.64
<hr/>	
Total Amount Due on 07/13/2017	\$2,424.59

General Information

Next scheduled meter reading: July 19, 2017
 PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

Customer Self Service - Manage Your Account 24/7
 - www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Contact Your Electric Supplier:
 SFE Energy Pennsylvania, 651 Holiday Drive, Foster Plaza 5, Suite 300, Pittsburgh, PA 15220, 877-316-6344

Message Center

From PECO:
 New charges contain estimated total state taxes of \$3.48, including \$5.59 for State Gross Receipts Tax.
 Your estimated electric price to compare is \$0.0711 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

8820-02-0001915-0001-0020696

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.
 A convenience fee will apply.

0001915 01 AV 0 370 **AUTO TO 0 8820 19143-551548 -C02-B1-P01916-11 34 78



MISS IRENE BRIDGES
 1946 S ALDEN ST
 PHILADELPHIA, PA 19143-5515



Account Number
53384-00504

Payment Receipt Stamp

Payment Amount

Please pay this
 amount by 07/13/2017

\$2,424.59

PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0629



533840050400024245971942424591

Name: **MISS IRENE BRIDGES**
Account Number: **53384-00504**

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
06/20	127886576	General Service	Tot kWh	33017 Actual	33576 Actual	559	1	559

Total kWh Used 559

Electric Residential Service - Current Period Detail

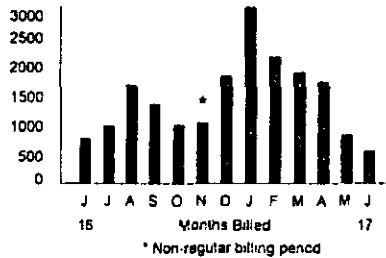
Service 05/16/2017 to 06/20/2017 - 35 days

Customer charge								\$8.45
Distribution Charges			559 kWh	X	\$0.06629			37.08
State Tax Adjustment								-0.01
SFE ENERGY								
SFE Energy Pennsylvania Charges / 877-316-6344								
GENERATION AND TRANSMISSION CHARGES 559 KWH @ \$0.0879								49.14
Sales Tax								0.00

Total Current Charges

\$94.64

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	559	16.0	35	70
Last Month	822	28.3	29	60
Last Year	766	28.4	27	71
Avg kWh per Month				1,494
Total Annual kWh Usage				17,935

Shopping Information Box

When shopping for a competitive electric/natural gas supplier, please provide the following: **Account number: 53384-00504**
Electric Rate: Electric Residential Service **Gas Rate:**
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



Name: MISS IRENE BRIDGES
Account Number: 53384-00504
Phone Number: 267-978-2657
Service Address: 1946 S Alden St, Philadelphia

Emergency and Repair

800-841-4141

This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.

PECO ELECTRIC DELIVERY



ELECTRIC
\$263.05

TAXES & FEES

PECO
2301 Market Street
Philadelphia, PA 19103
800-494-4000

Billing Summary

Bill Date	04/16/2018
Charges from previous bill	\$3,542.04
Transfer service 2527 MASSEY ST PHILADELPHIA	\$1,262.65
InPA: In Program Arrearage	\$1.00
InPA: In Program Arrearage	\$1.00
InPA: In Program Arrearage	\$1.00
Late payment charge	\$286.12
Total Other Charges	\$5,093.81

Current Period Charges

Electric	\$263.05
Total New Charges	\$263.05

Total Amount Due on 05/08/2018 \$5,356.86

General Information

Next scheduled meter reading: 05/17/2018

1-800-774-7040

If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

peco.com/service

Customer Self Service - Manage Your Account 24/7
Start, stop and move your service

Online: peco.com

In Person: 2301 Market St., Philadelphia, PA 19103

By Phone: 1-800-774-7040

Return only this portion with your check made payable to PECO. Please write your account number on your check.



2301 Market Street
Philadelphia, PA 19103-1380

Pay Today!

peco.com/ebill

Go paperless: receive and pay your bill online.

- Enroll in Automatic Payment. Complete form on reverse side.
- Pledge a donation to MEAF. Complete form on reverse side.

Account # 53384-00504 877-432-9384

Pay by phone, a convenience fee will apply (\$2.35 fee)

Please pay this amount by 05/08/2018 \$5,356.86

Payment Amount \$

0001921 01 AV 0 375 **AUTO T8 0 8774 19143-551546 -C03-B1-P01922-1123



MISS IRENE BRIDGES
1946 S ALDEN ST
PHILADELPHIA, PA 19143-5515



PECO - Payment Processing
PO Box 37629
Philadelphia, PA 19101-0629

533840050401053568681285356865

877-4-03-0001921-0001-0007155

Account Number: 53384-00504

Meter Information

Read Dates	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Total Usage
				Previous	Present			
03/16-04/16	127886576	General Service	Tot kWh	45589 Actual	47822 Actual	2,233	1	2,233

Total kWh Used: 2,233



Electric Residential Service CAP

Service Period 03/16/2018 to 04/16/2018 - 31 days

PECO ELECTRIC DELIVERY		\$151.25
Customer Charge		8.45
Distribution Charges	2,233 kWh X 0.06359	142.00
Distribution System Improvement Charge		0.80
ELECTRIC SUPPLY		\$158.52
Generation Charges	2,233 kWh X 0.06401	142.93
Transmission Charges	2,233 kWh X 0.00698	15.59
TAXES & FEES		-\$0.02
State Tax Adjustment		-0.02
CAP Credit		-46.70
Total Current Charges		\$263.05

In-Program Arrearage

Installment Plan Balance	\$14.07
Current Installment	\$1.00
Additional Forgiveness	\$2.00
Number of Remaining Payments	2

Message Center

From PECO:

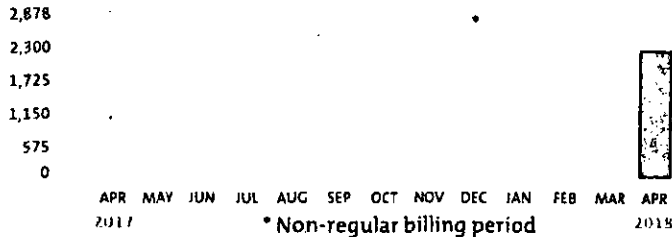
You are enrolled in PECO's Customer Assistance Program (CAP). A credit may be applied to your monthly bills to provide you affordable service.

New charges contain estimated total state taxes of \$19.57, including \$15.52 for State Gross Receipts Tax.

Your Total Account Balance of \$5,370.93 includes your Total Amount Due and all other Arrearage/Agreement/Deferred balances that are on this account.

Your Usage Profile
ANNUAL ELECTRIC USAGE

peco.com/smartideas
Save energy and money



Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	2,233	72.0	31	45
Last Month	2,322	80.1	29	42
Last Year	1,723	55.6	31	51

Avg kWh per Month: 1,302
Total Annual kWh Usage: 15,627

8774-03-0001921-0001-0007155



EXHIBIT "8"

Name: MISS IRENE BRIDGES
Account Number: 56508-73014
Phone Number: 215-729-7134
Service Address: 2527 MASSEY ST, PHILADELPHIA

Billing Summary

Bill Date	09/15/2015
Charges from previous bill	\$191.29
Late payment charge	\$5.36
Total Other Charges	\$196.65

Current Period Charges

Electric	\$71.84
Total New Charges	\$71.84
Total Amount Due on 10/07/2015	\$268.49

General Information

Next scheduled meter reading: **October 16, 2015**
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

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 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

From PECO:
New charges contain estimated total state taxes of \$4.99, including \$4.24 for State Gross Receipts Tax.
Your electric price to compare is \$0.0849 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

When paying in person, please bring the entire bill.

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Return only this portion with your check made payable to PECO. Please write your account number on your check



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.
A convenience fee will apply.

56508 7301 40000 0000

18325 1 AV 0,388 18325018325 037372 069 01, GXHEIH 134 09162015
MISS IRENE BRIDGES
1946 S ALDEN ST
PHILA PA 19143-5515



Account Number **56508-73014** Payment Receipt Stamp

Payment Amount

Please pay this amount by 10/07/2015 **\$268.49**

00000071840000019129

PECO - PAYMENT PROCESSING
PO BOX 37629
PHILADELPHIA PA 19101-0629



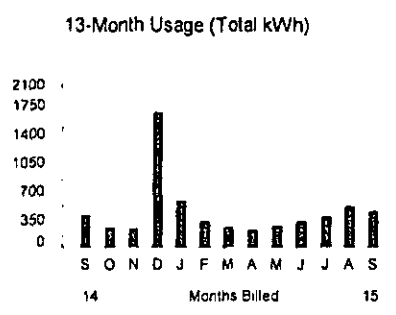
565087301400002684952800268499

PECO
Exhibit # 8

Name: MISS IRENE BRIDGES
 Account Number: 56508-73014

Meter Information									
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage	
				Previous	Present				
09/15	123612382	General Service	Tot kWh	7078 Actual	7517 Actual	439	1	439	
Total kWh Used		439							

Electric Residential Service - Current Period Detail				Service 08/17/2015 to 09/15/2015 - 29 days	
Customer charge					\$7.12
Generation Charges		439 kWh	X	50.07990	35.08
Transmission Charges		439 kWh	X	0.00500	2.20
Distribution Charges		439 kWh	X	0.06270	27.53
State Tax Adjustment					-0.09
Total Current Charges					\$71.84



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	439	18.1	29	78
Last Month	491	15.3	32	80
Last Year	387	12.0	32	74
Avg kWh per Month				442
Total Annual kWh Usage				5307

Shopping Information Box	
When shopping for a competitive electric/natural gas supplier, please provide the following:	Account number: 56508-73014
Electric Rate: Electric Residential Service	Gas Rate:
If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.	

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT





Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: MISS IRENE BRIDGES
Account Number: 56508-73014
Phone Number: 215-729-7134
Service Address: 2527 MASSEY ST, PHILADELPHIA

Billing Summary

Bill Date	09/14/2016
Thank you for your payment of \$50.00	
Budget bill charges from previous bill	\$24.11
Late payment charge	\$0.96
Total Other Charges	\$25.07

Current Period Charges

Electric	\$75.03	
Budget billing amount		\$34.00
Total New Charges	\$75.03	
Total Amount Due on 10/06/2016		\$59.07

General Information

Next scheduled meter reading: **October 17, 2016**
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call **1-800-774-7040** before the due date. Si tiene alguna pregunta, favor de llamar al numero **1-800-774-7040** antes de la fecha de vencimiento.

Customer Self Service - Manage Your Account 24/7
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- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at **1-877-432-9384** (\$2.35 fee)

Message Center

From PECO:
You are on the Customer Assistance Program (CAP) Rate. You are saving money by paying a CAP rate.
New charges contain estimated total state taxes of \$5.70, including \$4.43 for State Gross Receipts Tax.
Your **Total Account Balance of \$119.19** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.
Your budget billing amount was reviewed this month and it will change to \$46.00 effective with your next bill.

Budget Billing Deferred Balance

Last Month's Deferred Balance	\$19.09
+Total Current Charges	\$75.03
- Current Budget Billing Amount Due	\$34.00
This Month's Deferred Balance	\$60.12

8879-02-0008252-0001-0021071

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call **1-877-432-9384**.
A convenience fee will apply.

0C08252 01 AV 0 373 **AUTO T6 0 8879 19143-551546 -C02-B1-P08260-11 3 5 78



MISS IRENE BRIDGES
1946 S ALDEN ST
PHILA, PA 19143-5515



Account Number
56508-73014

Payment Receipt Stamp

Payment Amount

Please pay this amount by 10/06/2016

\$59.07

PECO - PAYMENT PROCESSING
PO BOX 37629
PHILADELPHIA PA 19101-0629



565087301400000590762800059070



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

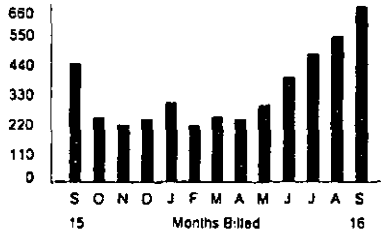
Name: MISS IRENE BRIDGES
 Account Number: 56508-73014

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
09/14	123812382	General Service	Tot kWh	10885 Actual	11512 Actual	647	1	647
Total kWh Used		647						

Electric Residential Service CAP Opt E1 - Current Period Detail **Service 08/15/2016 to 09/14/2016 - 30 days**

Customer charge								\$8.43
Generation Charges			647 kWh	X	\$0.07108			45.99
Transmission Charges			647 kWh	X	0.00648			4.19
Distribution Charges			647 kWh	X	0.06827			44.17
CAP Adjustment								\$-27.75
Total Current Charges								\$75.03

13-Month Usage (Total kWh)



Your Usage Profile

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	647	21.6	30	79
Last Month	537	20.7	26	82
Last Year	439	15.1	29	78
Avg kWh per Month				332
Total Annual kWh Usage				3,995

8878-02-0008252-0001-002 1072



DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

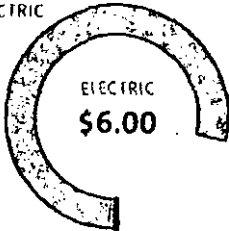
Name: **MISS IRENE BRIDGES**
 Account Number: **56508-73014**
 Phone Number: **267-978-2657**
 Service Address: **2527 Massey St, Philadelphia**

Emergency and Repair

800-841-4141

This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.

PECO ELECTRIC DELIVERY



TAXES & FEES

PECO
 2301 Market Street
 Philadelphia, PA 19103
 800-494-4000

Billing Summary

Bill Date	08/30/2017
Budget bill charges from previous bill	\$253.00
Budget bill charges from previous bill	\$253.00
Budget bill charges from previous bill	\$253.00
Budget bill charges from previous bill	\$253.00
InPA: In Program Arrearage	\$37.07
InPA: In Program Arrearage	\$1.00
InPA: In Program Arrearage	\$1.00
InPA: In Program Arrearage	\$1.00
InPA: In Program Arrearage	\$1.00
Late payment charge	\$25.23
Total Other Charges	\$1,078.30

Current Period Charges

Electric	\$6.00	
Budget billing amount		\$402.65
Total New Charges	\$6.00	
Total Amount Due on 09/21/2017		\$1,480.95

8714-02-0000171-0001-0018619

Online: peco.com

In Person: 2301 Market St., Philadelphia, PA 19103

By Phone: 1-800-774-7040

Return only this portion with your check made payable to PECO. Please write your account number on your check.



2301 Market Street
 Philadelphia, PA 19103-1380

Pay Today!

peco.com/ebill

Go paperless: receive and pay your bill online.

- Enroll in Automatic Payment. Complete form on reverse side.
- Pledge a donation to MEAF. Complete form on reverse side.

Account # **56508-73014** **877-432-9384**

Pay by phone, a convenience fee will apply (\$2.35 fee)

Please pay this amount by 09/21/2017 \$1,480.95

Payment Amount \$

0000171 01 AV 0 370 **AUTO T1 0 8714 19143-551546 -C02-B1-P00171-112 4 67



MISS IRENE BRIDGES
 1946 S ALDEN ST
 PHILA, PA 19143-5515



PECO - Payment Processing
 PO Box 37629
 Philadelphia, PA 19101-0629

565087301401014809572641480956



Account Number: 56508-73014

General Information

Next scheduled meter reading: 09/15/2017

1-800-774-7040

If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

peco.com/service

Customer Self Service - Manage Your Account 24/7
Start, stop and move your service

Meter Information

Read Dates	Meter Number	Load Type	Reading Type	Meter Reading Previous	Meter Reading Present	Difference	Multiplier X	Total Usage
08/15-08/30	123612382	General Service	Tot kWh	24245 Actual	24266 Actual	21	1	21

Total kWh Used: 21



Electric Residential Service CAP

Service Period 08/15/2017 to 08/30/2017 - 15 days

PECO ELECTRIC DELIVERY	\$5.62
Customer Charge	4.23
Distribution Charges	21 kWh X 0.06598 = 1.39
ELECTRIC SUPPLY	\$1.49
Generation Charges	21 kWh X 0.06443 = 1.35
Transmission Charges	21 kWh X 0.00688 = 0.14
CAP Credit	-1.11
Total Current Charges	\$6.00

Your Usage Profile
ANNUAL ELECTRIC USAGE

2,581
2,064
1,548
1,032
516
0

SEP 2016 OCT NOV DEC JAN FEB MAR APR MAY JUN JUL AUG SEP 2017
* Non-regular billing period

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	21	1.4	15	75
Last Month	105	3.6	29	77
Last Year	647	21.6	30	79

Avg kWh per Month: 1.062
Total Annual kWh Usage: 12,754

peco.com/smartideas
Save energy and money

Budget Billing Deferred Balance

Last Month's Deferred Balance	\$396.65
+ Total Current Charges	\$6.00
- Current Budget Billing Amount Due	\$402.65
This Month's Deferred Balance	\$0.00

In-Program Arrearage

Installation Plan Balance	\$0.00
Current Installation	\$0.00
Additional Forgiveness	\$0.00
Number of Remaining Payments	0

Message Center

From PECO:

You are enrolled in PECO's Customer Assistance Program (CAP). A credit may be applied to your monthly bills to provide you affordable service.

New charges contain estimated total state taxes of \$0.46, including \$0.35 for State Gross Receipts Tax.

Your InPA: In-Program Arrearage agreement was discontinued and you may no longer be eligible for InPA forgiveness. Your remaining InPA balance of \$37.07 is now due in addition to any unpaid installments currently on your account.

*** Final Bill ***

Late payment charges will continue until bill is paid.



EXHIBIT "9"

2013-2014 contact history for 2527 Massey St (56508-73014)

Date	Type	Description	Amount	Date Shown on Bill	Notes
12/9/2013	Contact	Connect Completed			ACCT-5650873014:
12/13/2013	Contact	WELCOME HOME PKT			
12/17/2013	Debit	Electric Service	\$ 15.20	2013-12-17	Date Shown on Bill: 2013-12-17
12/17/2013	Debit	Service Charge	\$ 6.00	2013-12-17	Date Shown on Bill: 2013-12-17
12/19/2013	Contact	Change Meter Only Issued			KWH; FORM:2S; SIZE:047; AMR-AMI METER EXCHANGE CX
12/20/2013	Contact	AMI Proactive Notification			Corix Elec-Proactive Letter Sent: 1st Written Notification
1/13/2014	Contact	AMI Proactive Notification			Corix Elec-Proactive Second Letter Sent: 2nd Written notification
1/14/2014	Debit	Late Payment Charge	\$ 0.23	2014-01-21	Date Shown on Bill: 2014-01-21
1/21/2014	Debit	Electric Service	\$ 52.91	2014-01-21	Date Shown on Bill: 2014-01-21
2/8/2014	Contact	AMI Appointment Process			Corix Elec-Proactive Autodial File Sent: IVR Call
2/18/2014	Debit	Late Payment Charge	\$ 1.02	2014-02-19	Date Shown on Bill: 2014-02-19
2/19/2014	Debit	Electric Service	\$ 48.04	2014-02-19	Date Shown on Bill: 2014-02-19
2/24/2014	Credit	Payment	\$ 123.40		
3/6/2014	Contact	AMI Installed Meter			Corix Elec-Field Work:
3/18/2014	Debit	Electric Service	\$ 40.00	2014-03-18	Date Shown on Bill: 2014-03-18
3/26/2014	Credit	Payment	\$ 40.00		
4/16/2014	Debit	Electric Service	\$ 44.25	2014-04-16	Date Shown on Bill: 2014-04-16
4/30/2014	Credit	Payment	\$ 40.00		
5/15/2014	Debit	Electric Service	\$ 46.63	2014-05-15	Date Shown on Bill: 2014-05-15
5/30/2014	Credit	Payment	\$ 50.88		
6/16/2014	Debit	Electric Service	\$ 60.29	2014-06-16	Date Shown on Bill: 2014-06-16
6/30/2014	Credit	Payment	\$ 60.29		
7/16/2014	Debit	Electric Service	\$ 79.86	2014-07-16	Date Shown on Bill: 2014-07-16
8/1/2014	Credit	Payment	\$ 79.86		
8/14/2014	Debit	Electric Service	\$ 57.51	2014-08-14	Date Shown on Bill: 2014-08-14
9/5/2014	Credit	Payment	\$ 79.86		
9/15/2014	Debit	Electric Service	\$ 62.37	2014-09-15	Date Shown on Bill: 2014-09-15
10/14/2014	Debit	Electric Service	\$ 41.24	2014-10-14	Date Shown on Bill: 2014-10-14
10/14/2014	Debit	Late Payment Charge	\$ 0.60	2014-10-14	Date Shown on Bill: 2014-10-14
10/28/2014	Credit	Payment	\$ 79.86		
11/11/2014	Debit	Late Payment Charge	\$ 0.02	2014-11-12	Date Shown on Bill: 2014-11-12
11/12/2014	Debit	Electric Service	\$ 38.67	2014-11-12	Date Shown on Bill: 2014-11-12
12/9/2014	Credit	Payment	\$ 79.86		
12/15/2014	Debit	Electric Service	\$ 254.42	2014-12-15	Date Shown on Bill: 2014-12-15
12/15/2014	Contact	Returned Item			Returned E-Check DUE TO NSF FOR 179.

EXHIBIT "10"

CONTACT HISTORY FOR ACCOUNT

NAME: Irene Bridges

ACCOUNT: 53384-00504

**ADDRESS: 1946 S Alden St
Philadelphia, PA 19143**

DOCKET: C-2018-3002462

12/6/2013	Contact	Miscellaneous		cust added add'l serv at 2527 MASSEY ST PHILADELPHIA PA 1914 2
9/30/2015	Collection	Cut Out Non Pay	\$ 477.60	Action performed by: COMEDRT
9/30/2015	Collection	Removed From Collections	\$ 477.60	Action performed by: COMEDRT
9/30/2015	Collection	Setup Deferred Payment Agmt	\$ 662.27	Action performed by: BROOTJ
9/30/2015	Contact	Credit - Amount Needed to Rest		MISS IRENE BRIDGES cio re comp/ver id & acct info. adv ttl bal l 662.27, prev bal \$477.60, curr bal \$184.67 dd 10/8/15. nxt mt r read 10/16/15. no prior defaults-adv eligible for RR/ver poi -2015 ss awrd ltr-adv lvl 2-adv ttl amnt for RR=59.83 (serv arrears 39.83+reco fee 20.00) cust paid 300.00 via bill matri x on 9/30/15 ref#1595932549 . no med- issued cut in/ cont' cont' adv breaker-access policy/restor w/in 4-72 hrs. adv t erms on bal 382.27 for 11 installmnts of 34.75+curr bal each mnth/ adv must pay ttl bal each mnth by dd to avoid defaul t in agreemnt . aysy
9/30/2015	Contact	Credit - Amount Needed to Rest		
9/30/2015	Contact	Create Special Agreement		PAYMENT TYPE: DEFERRED PAYMENT AGREEMENT AGREEMEN AMOUNT: 662.27 DOWN PAYMENT AMOUNT: 280.00 NUMBER OF INSTALLMENTS: 011 INSTALLMENT AMOUNT: 34. 75 FINAL INSTALLMENT: 34.77
4/28/2016	Collection	Cut Out Non Pay	\$ 592.60	Action performed by: COMEDRT
4/28/2016	Collection	Removed From Collections	\$ 592.60	Action performed by: COMEDRT
4/28/2016	Collection	Removed From Collections	\$	Action performed by: CUBCL001
4/28/2016	Collection	Setup Deferred Payment Agmt	\$ 749.67	Action performed by: LAWYAN
4/28/2016	Contact	Credit - Amount Needed to Rest		MISS IRENE BRIDGES ver acct cio inre to CONP adv cb \$137.07 dd 5/10/16 pd \$592.60 tb \$729.67 adv nrd 5/18/16 ver fsmt cu st provided 2016 ss award ltr...1 prior default..elig for rr & lvl 1 terms..qtd rr service arrears \$49.42+\$20.00 reconne ct fee ttl \$69.42 cust paid 140.00 at mob ref#52088500089669 95...issd cutin cnofp cnorp adv 4-72 (CONTD) cont'd - hr restoral timeframe adv to call fcc if not restor ed in 4 hrs...setup lvl 1 terms for agreement amt \$749.67 dp \$140.00 23 installments of \$26.51 + curr bill aysy
4/28/2016	Contact	Credit - Amount Needed to Rest		
4/28/2016	Contact	Create Special Agreement		PAYMENT TYPE: DEFERRED PAYMENT AGREEMENT AGREEMENT AMOUNT: 749.67 DOWN PAYMENT AMOUNT: 140.00 NUMBER OF INSTALLMENTS: 023 INSTALLMENT AMOUNT: 26. 51 FINAL INSTALLMENT: 26.45

8/11/2016	Collection	Halt Collections	\$ 775.17	Action performed by: U993RS6 Stop Credit Action Effective Date : 2016-08-11 Ms Bridges called in abt report a paymnt for amnt of 6.11 Ref# 60187-500005264, CNO CB \$0.00, CNO DD, CNO TAL BAL \$781.28, CNO PD \$781.28, Cust called re: DPA reinstatement; Balance of \$245.03; Advsd balance subject to change call back before making a payment, Offered to take FSMT. Declined. Read UR Script for a Income Not Provided (CONT.) (CONT.) (ORUR) for \$781.28 by Sun Aug 21 2016, Adv today's svc not guaranteed, Cust can rein paymnt agreemnt for amnt of 245.03 sub to chng, cust hung up sent WRUR Income Not Provided to protect acct from term, Verf Pending paymnt of 6.11 already on acct
8/11/2016	Contact	Utility Report Income Not Pr		
8/11/2016	Contact	Credit Issues		
8/11/2016	Contact	Credit Issues		
8/24/2016	Collection	Cut Out Non Pay	\$ 775.17	Action performed by: COMEDRT
8/24/2016	Collection	Removed From Collections	\$ 775.17	Action performed by: U995JQS
8/24/2016	Collection	Halt Collections	\$ 775.17	Action performed by: U995JQS
8/24/2016	Contact	Credit - Amount Needed to Rest		MISS IRENE BRIDGES cio comp. qtd bal: cb \$281.45 due 9/7/16 pda 775.17 total 1056.62 - qtd full rest amt 775.17+20.00 re conn fee = 795.17 - reviewed acct - 2 defaulted agrmts in la st 5 yrs, inelig for reduced rest. elidg for med cert - cus t stated medical condition existit at the property for grand son - CONTIN>>
8/24/2016	Contact	Credit - Amount Needed to Rest		cont>>gave med cert advsd fax and follow up w/ FCC for approval/denial. if approved, could be restored w/ in 24 hrs. rem ote disconnect
8/24/2016	Contact	Medical Condition		Stop Credit Action Effective Date : 2016-08-24
8/24/2016	Contact	Credit Issues		CUT LIST REVIEW-NO ACTION NEEDED
8/24/2016	Contact	Credit Issues		MED VIA FX APPRVED FOR LLOYD GRANSON DATED 8/24/16 NO ANSWER
10/12/2016	Contact	Credit Issues		CCI make a payment , CNO Restoration Amount of \$1,076.62, CNO NXT READ DATE, CNO DD, CNO TOTAL BAL \$1,311.21, CNO PD \$1,311.21, Cust called to report a payment made on 10/12/2016 for \$ 1076.62 Conf# 144954 - Verified, Adv restoration amt of Term Amnt: \$1056.62 Rest Fee: \$20.00 Dep: \$0.00 Tamp Fee: \$0.00 Total: \$1076.62 Quoted Full Rest (CONT.) (CONT.) requirements, CNORP, , Arrears Amount: \$1,056.62 Rest Fee: \$20.00 Dep: \$0.00 Tamp Fee: \$0.00 Total: \$1,076.62, restoration requirements were met by 1076.62 10/12/2016, , CNORP, CNORP, ODM, CNORP, CNORP, ODM made a payment of 1076.62 Payment Processed - Confirmation Code: 144954
10/12/2016	Contact	Credit Issues		

06/07/17 CONP \$1,787.92

6/20/2017	Collection	Halt Collections	\$2,277.58	Action performed by: U999EE9 IRENE BRIDGES cio about comp adv pd \$2,111.74 cb \$165.84 due on 6-8-17 tb \$2309.95 adv due to prior defaults full rest i s needed to restore power adv serv arrs \$2277.58+\$20=\$2297.58 adv last pymt rec'd 11-18-16 gave med adv will be contacte d if appr'denied nxt rd 6-19-17
6/20/2017	Contact	Credit - Amount Needed to Rest		
6/20/2017	Contact	Medical Condition		Stop Credit Action Effective Date : 2017-06-20
6/20/2017	Contact	Customer Maintained		Telephone number was change from 215-729-7134 to 267 978-2657 ; Alternate number was change from 215-427-5896 to 215 729-7134 ;

9/25/2017	Contact	CAP - PECO	IRENE BRIDGES cio to apply for Cap & rpt pymnt -verf SS#- c no pd\$2,584.89 cb\$37.56 dd10/5 ttl\$2,643.03 Prov rein amt \$6 2.33 sbj to change- cust rept ref# 5001165100 for \$62.33 Cu st prov 2017 SS award lttr for Self- prev remvd from Cap 8/2 017 from 56508-73014 -off Cap for less than 1 yr not elig fo r new terms-
9/25/2017	Contact	CAP - PECO	cont: completed enroll & forwd app & poi to Univ S vc- issd wfm/hold to rein terms- issd bill as req- advsd to pay cb\$37.56 dd10/5 ontime/infull to avoid dflt aysy

11/30/17 CONP \$4,036.39

3 11/30/2017	Contact	Medical Condition Non-Renewabl	Stop Credit Action Effective Date : 2017-11-30. The total a mount due in the MCNR letter is \$ 4,037.09 Irene ci about the cut out of servc cust said tht she was i nformed that she would be contacted....cust would like to ha ve the med cert issued for irene Bridges self d.o.b. 07/24/1 941 sent to Dr. Ruby at fax: 610-534-6267////Adv cust med pl cy//adv cust med agent will contact after approval or denial //..
4 11/30/2017	Contact	Credit Issues	
5 11/30/2017	Contact	Credit Issues	

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11/30/17	Credit Issues	
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Comments:

Irene ci about the cut out of servc cust said tht she was informed that she would be contacted....cust would like to have the med cert issued for irene Bridges self d.o.b. 07/24/1941 sent to Dr. Ruby at fax: 610-534-6267////Adv cust med plcy//adv cust med agent will contact after approval or denial//..

11/30/17	Medical Condition Non-Renewable	
11/30/17	Credit Issues	
11/30/17	Cut In Completed	

Comments:

MED VIA FAX APPRVD FOR IRENE SELF DATED 11-30-17.. NO ANSWER

Cut in 11/30/17

03/16/18	Supervisor Comments	
03/01/18	Winter Termination Protection	

Comments:

OHBT Tried to reach the customer to discuss the DOA account. Left a message requesting a call back. DOA decision is 50% Of the account balance is required for terms on the account. AMT is subject to change.\$2411.19

06/13/18	Credit - Amount Needed to Restore	
06/13/18	Supervisor Comments	
06/11/18	Supervisor Comments	

Comments:

DOAR, *****PLEASE process Customer came into DO. One time courtesy payment total of \$1019.00 will be accepted to restore the service. *****Please process terms after restoral *****

Select Customer Contact for MISS IRENE BRIDGES

Contact Edit Actions Help

Contacted	Type	
07/16/18	Regulatory-COMMISSION	
07/09/18	CAP - PECO	
07/06/18	Credit Issues	
07/06/18	Create Special Agreement	
06/25/18	Net Transfer	
06/25/18	COMM FORMAL	
06/22/18	OSC Incident Request	
06/22/18	Miscellaneous System Credit Adjustment	
06/15/18	WELCOME HOME PKT	
06/15/18	Supervisor Comments	
06/13/18	CAP ACCOUNT	
06/13/18	Connect Completed	
06/13/18	Add TCPA Consent	
06/13/18	Add TCPA Consent	
06/13/18	Connect Issued	

Comments:

PAYMENT TYPE: DEFERRED PAYMENT AGREEMENT AGREEMENT AMOUNT: 4,357.46
 DOWN PAYMENT AMOUNT: 0.00 NUMBER OF INSTALLMENTS: 024
 INSTALLMENT AMOUNT: 181.56 FINAL INSTALLMENT: 181.58