

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

GLORIA ORSINI

v.

WEST PENN POWER COMPANY

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:
:
:
:

Docket No. C-2018-3005230

EXHIBITS OF WEST PENN POWER COMPANY

1. Detailed Statement of Account 100090175389
2. Detailed Statement of Account 100124361906
3. Payment Arrangement History
4. BCS Opening and Closing Reports, Case No. 3632485

PA PUC
SECRETARY'S BUREAU
FRONT DESK

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DETAILED STATEMENT OF ACCOUNT

Customer Name: GLORIA ORSINI

Account Number: 100090175389

Service Address:

93 MCKINSTRY HILL RD
APOLLO PA 15613

Entry Date	Read Date	Cons Type	Meter Reading	Cons Usage	Nbr Days	Daily Average	Read Type	FE Billing Amt	Supplier Billing Amt	Total Billing Amt	Budget Billing Amt	Due Date	Payment Amt	Adj Amt	Adj Type	Account Balance
02/08/17	02/08/17	KWH	18,445	10,436	30	348	Act	1,138.42		1,138.42	441.00	03/02/17				15,194.66
03/11/17	03/09/17	KWH	25,799	7,354	29	254	Est	818.81		818.81	623.00	04/03/17				16,013.47
04/10/17	04/10/17	KWH	33,267	7,468	32	233		800.54		800.54	623.00	05/02/17				16,814.01
Bill reversed on 04/25/2017.																
04/25/17														-800.54	REV	16,013.47
Reversal of 04/10/2017 bill.																
04/25/17	03/31/17	KWH	31,003	5,204	22	237	Pro	558.12		558.12		05/19/17				16,571.59
04/25/17														-16,571.59	WO	0.00
Write-Off - Bankruptcy.																
Meter W85358482 removed on 10/23/2018.																
Meter 5001986594 installed on 10/24/2018.																

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SECRETARY'S BUREAU
DETAILED STATEMENT OF ACCOUNT

Customer Name: GLORIA ORSINI Account Number: 100124361906
Service Address: 93 MCKINSTRY HILL RD
APOLLO PA 15613

Entry Date	Read Date	Cons Type	Meter Reading	Cons Usage	Nbr Days	Daily Average	Read Type	FE Billing Amt	Supplier Billing Amt	Total Billing Amt	Budget Billing Amt	Due Date	Payment Amt	Adj Amt	Adj Type	Account Balance
04/25/17	04/10/17	KWH	33,267	2,264	10	226	Act	242.92		242.92		05/17/17				242.92
05/10/17	05/09/17	KWH	37,782	4,515	29	156		486.94		486.94		06/01/17				729.86
Bill reversed on 06/12/2017.																
Installment plan started on 06/02/2017 for current + 489.00.																
06/09/17													-242.92			486.94
06/12/17														-486.94	REV	0.00
Reversal of 05/09/2017 bill.																
06/12/17	05/09/17	KWH	35,393	2,126	29	73	Est	233.22		233.22		07/03/17				233.22
06/12/17	06/08/17	KWH	37,593	2,200	30	73	Act	243.37		243.37		07/03/17				476.59
06/15/17														10.00	RCC	486.59
06/15/17													242.92			729.51
Payment Returned -Non Sufficient Funds																
07/11/17	07/10/17	KWH	39,902	2,309	32	72	Est	261.65		261.65		08/02/17				991.16
Installment plan deactivated on 07/13/2017 - Processing Error.																
08/09/17	08/09/17	KWH	41,206	1,304	30	43	Act	151.01		151.01		08/31/17				1,142.17
Installment plan started on 08/10/2017 for current + 17.00.																
09/09/17	09/07/17	KWH	42,870	1,664	29	57	Est	189.38		189.38		10/02/17				1,331.55
10/09/17	10/09/17	KWH	44,238	1,368	32	43	Act	153.77		153.77		10/31/17		3.10	LPC	1,488.42
11/08/17	11/07/17	KWH	45,135	897	29	31	Est	103.40		103.40		11/30/17		5.66	LPC	1,597.48
11/17/17													-390.25			1,207.23
12/09/17	12/08/17	KWH	52,884	7,749	31	250	Act	833.55		833.55		01/02/18		1.81	LPC	2,042.59
01/11/18	01/10/18	KWH	57,568	4,684	33	142	Est	502.55		502.55		02/05/18		14.56	LPC	2,559.70
02/08/18	02/08/18	KWH	71,698	14,130	29	487	Act	1,505.21		1,505.21		03/05/18		22.36	LPC	4,087.27
02/19/18													-200.00			3,887.27
03/12/18	03/09/18	KWH	76,910	5,212	29	180	Est	558.89		558.89		04/03/18				4,446.16
04/02/18													-500.00			3,946.16
04/09/18	04/09/18	KWH	85,591	8,681	31	280	Act	922.27		922.27		05/01/18				4,868.43
05/09/18	05/08/18	KWH	89,343	3,752	29	129	Est	402.85		402.85		05/31/18				5,271.28
06/11/18	06/11/18	KWH	91,107	1,764	34	52	Act	196.14		196.14		07/03/18				5,467.42

Entry Date	Read Date	Cons Type	Meter Reading	Cons Usage	Nbr Days	Daily Average	Read Type	FE Billing Amt	Supplier Billing Amt	Total Billing Amt	Budget Billing Amt	Due Date	Payment Amt	Adj Amt	Adj Type	Account Balance
07/11/18	07/10/18	KWH	92,962	1,855	29	64	Est	206.78		206.78		08/02/18				5,674.20
Installment plan deactivated on 08/06/2018 - Installment Plan In Arrears. Installment plan started on 08/06/2018 for current + 95.00.																
08/08/18	08/08/18	KWH	95,413	2,451	29	85	Act	271.03		271.03	486.00	08/30/18				5,945.23
09/10/18	09/07/18	KWH	97,125	1,712	30	57	Est	187.52		187.52	486.00	10/02/18				6,132.75
10/06/18	10/05/18	KWH	99,394	2,269	28	81	Act	229.59		229.59	486.00	10/29/18				6,362.34
Meter W85358482 removed on 10/23/2018. Meter 5001986594 installed on 10/24/2018.																
11/07/18	11/06/18	KWH	433	433	14	31	Est	259.34		259.34	496.00	11/29/18				6,621.68
	10/23/18	KWH	1,533	2,139	18	119	Act									
12/05/18	12/05/18	KWH	8,037	7,604	29	262	Act	763.15		763.15	496.00	12/27/18				7,384.83
Supplier Switch West Penn Power Company to Reliant Energy Northeast on 12/18/2018.																
01/12/19	01/08/19	KWH	16,167	8,130	34	239	Est	547.60	266.17	813.77	496.00	02/04/19				8,198.60
Supplier Switch Reliant Energy Northeast to Reliant Energy Northeast on 02/06/2019.																
02/07/19	02/06/19	KWH	24,579	8,412	29	290	Act	351.36	445.83	797.19	123.00	03/04/19				8,995.79

**FIRST ENERGY
HIERARCHY OF PAYMENT ARRANGEMENTS**

Name: GLORIA ORSINI

Account Number: 100124361906

Address: 93 MCKINSTRY RD
APOLLO PA 15613

Type of Arrangement	Date	Account Number	Arrangement Amount	Income	Arrangement Terms/Remarks
PUC # 3632485	8/6/18	100124361906	\$5,674.20	\$800.00	Budget Bill + \$95 monthly beg 8/30/18
PUC # 3541043	8/10/17	100124361906	\$1,132.17	\$1,020.00	Budget Bill + \$17 monthly beg 10/2/17
PCAP	12/8/15	100090178389	\$9,929.94	N/A	Current Bill minus \$200 PCAP credit monthly beg 2/1/16
LIPURP	3/11/15	100090175389	\$6,306.88	\$2,800	\$357.43 + \$5 co-pay monthly beg 4/30/15
CO PA	3/5/14	100090175389	\$4,890.19	\$500	BB + \$135 monthly beg 4/2/14
PUC # 3156206	10/10/13	100090175389	\$3,958.82	\$800	Budget Bill + \$62 monthly beg 12/2/13
CO PA	4/29/13	100090175389	\$3,184.49	\$2,379	Current Bill + \$53 + EGS charges monthly beg 6/3/13
LIPURP	4/10/12	100090175389	\$2,167.93		\$134 + \$5 co-pay monthly beg 5/31/12

CO PA – Company Payment Arrangement
LIPURP – Low Income Payment and Usage Reduction Program
PCAP – Pennsylvania Customer Assistance Program
PUC – PUC Payment Arrangement

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SECRETARY'S BUREAU

Assigned To FEB 21 2019

Assigned Specialist PA PUBLIC UTILITY COMMISSION
Owens, Andre P SECRETARY'S BUREAU
Customer Information

Case Number 3632485
Account Number 100124361906
Service Address
Address1 93 MCKINSTRY HILL RD
Address2
Service City APOLLO Service State PA Service Zip 15613-0
Service Class Work Phone Home Phone

Mailing Address

Address1
Address2
City State Mail Zip

Family
Family Size 4 Children 2 Age
Adults 2
General

PUC Date Opened 7/12/2018 PUC Date Prepared 7/12/2018 Received Date 7/12/2018
PUC Date Closed 8/3/2018

Case Information
Prior Case Number 3593514 Term Date 7/16/2018 Arrearage 0
Case Origin TELEPHONE Universal Service No Income JOB - \$631
Source Business Name ADULT2 - \$0

Reason For Contact

CII

- CHANGE IN INCOME PAR (#71)

Case Problem

Company Position

07/12/2018 WEST PENN IS REQUESTING CUSTOMER TO
PAY 3800.00

Related Information

CII THE CUSTOMER INCOME HAS DECREASED SINCE HER
LAST PUC PAYMENT ARRANGEMENT.

Misc. Info.

Hot Issue

PUC Investigator / Intaker

Investigator First Name	Investigator Last Name	Investigator Phone
NAFEESAH	HOLLIDAY	(215)
Intaker First Name	Intaker Last Name	
NAFEESAH	HOLLIDAY	

Status

Status

Closed

History

Click To Expand

Is Archived

Customer Information

Case Number

3632485

Customer First Name

GLORIA

Customer Last Name

ORSINI

Account Number

100124361906

Service Address

Address 1

93 MCKINSTRY HILL RD

Address 2

City

APOLLO

Service State

PA

Zip

15613

Home Phone

Work Phone

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Mailing Address

Address 1

Address 2

City

State

Zip

Family

Adults

2

Family Size

4

Children

2

Age

General

PUC Date Opened

7/12/2018

PUC Sent Date

8/3/2018

PUC Date Closed

8/3/2018

Case Type

CII

Assigned To

Assigned Specialist

Owens, Andre P

Case Information

PUC Violation

NO

PUC Chapter

Section Rule

Baalance Date

7/23/2018

Head Date

8/7/2018

Bill Date	PUC Service Continue Date	
Total Balance	PUC Service Restored Pay	PUC Special Budget Amount
5674.20	0.00	581.00
Regular Budget Amount	PUC Service Continue Amount	Arrears Payment Plus
486.00	0.00	95.00
Final Monthly Payment	Current Monthly Payment	End Monthly Payment
0.00	0.00	0.00
Reconnect Amount	Pay Amount	
0.00	0.00	

PUC Terms

SEPTEMBER 2018 DUE DATE

Letter Description

EGW STRAIGHT PAR/NO LPCS/BUDGET + FOR LEVEL 1 HOUSEHOLDS

Resolution

DECISION

ISSUED - CII VALID. INCOME DECREASED FROM 1020.00 TO 776.00, -23.92%. LEVEL 1, BUDGET 486.00 + 95.00 = 581.00 BEGINNING SEP 2018 DUE DATE. WAIVE LPCS. CASE SUSTAINED.

Has Decision Issue

Response Time

Other Information

Investigator First Name	Investigator Last Name
NAFEESAH	HOLLIDAY
Investigator Area Code	Investigator Phone
215	
Investigator Fax Area Code	Investigator Fax
Intaker First Name	Intaker Last Name
NAFEESAH	HOLLIDAY
Status	

Is SAP Completed	SAP Completion Date
<input checked="" type="checkbox"/>	8/6/2018

History

Click To Expand

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