

Attn Secretary Rosemary Chianetta

February 15, 2019

Docket # C-2018-3004601

R.E. (Exception) - Disagree with Decision

I cannot afford to pay 3000.00 down
and 900.00 a month, I have responded
to some of the facts that you have
sent to me along with decision

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SECRETARY'S BUREAU

From

Gwendolyn C Mereer

1345 71st Ave

Phila PA 19124

215-424-0673

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

February 15, 2019

C-2018-3004601

Secretary Rosemary Chiavetta

RE (Exception) - Disagree with decision,
(Finding Facts)

(These facts # I wanted to respond to)

Fact # 4, 5, 6, 7, 8, 9

In October 2007 I had an accident,
and had a cast on my leg until January
2008. I did let the gas work know my condition. This
resulted in bills being behind and almost
losing our home in 2008.

Fact # 10 My husband became ill and was
out of work from July 2009 - Oct 2009.
He returned to work November 2009.

Fact # 11 My husband lost his job in 2010
I had to pay the mortgage & other bills
taking up most of my living home pay.
You stated I defaulted on payments.

on. February, March, August December did I
make any payments at all to catch up
with these payments. What kind agreements
did I make. I had a lot on me at this
with husband losing his job and
medical insurance. I had to pay for
his medicine.

NEXT page

#

C-2018-300460

Facts

12 # 13

- I was in a struggle at this time with my bills, mortgage payment went up again leaving me hardly with any funds to pay bills or pay for my husband's medicine.

Facts

15

On December 21, 2016 + November 20, 2017 I was not told that these were payment arrangements to keep gas service on. When I applied for Liheap + Crisis Grant, I went to the Welfare office. They told me to go get a credit denial letter from the Philadelphia Gas Works to get the gas turned on. I took the letter back to the Welfare office to apply for Liheap + Crisis Grant, at no time did the Customer service person

that processed my application explain to me that you are under a arrangement or told me what I need to do to keep gas on, I was under the impression that this was only for the winter and my gas would be turned back on in the spring because my bill is very high. I have applied for Greap + Crisis Grants before but my utilities were on. 2016 was the first time I have ever had a utility turned off. I just wish I knew what I was signing on to with these grants. In 2016 mortgage went up resulting in a loan modification being done in 2017.

Thank you for your
time

Guendolyn Meier

X Guendolyn Meier
2/26/19.

attn Joyce Puc

CERTIFICATE OF SERVICE

Docket Number: C-2018-3004601

I have already sent this letter of Exceptions to the Philadelphia Gas Works. Thank you
Suzanne

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of § 5.14 (relating to service by party).

The Certificate of Service is a notification to the parties to the case of the Exception or Brief, etc. that you are submitting for filing.

(List names and addresses of parties and the way each was served such as; USPS, Email, Fax, Mail Service.

Dated this 26 day of February, 2019.

Suzanne

(Signature)



Commonwealth of PA
P.O. Box 3265
Harrisburg, PA 17105-3265

C&A

Return Service Requested

JAV

PENNSYLVANIA PA

26 FEB 2019



SECRETARY
PA PUC
400 NORTH ST 2ND FL
HARRISBURG PA 17120

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17120-020202



Gwendolyn C. Mercer
1345 71st Ave
Phila. PA 19126

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USA
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Secretary
PA. Public Utility Commission
P.O. Box 3265
Harrisburg PA. 17105-3265

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