



341 Via De Pellegrini
Henderson, NV 89011

March 14, 2019

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Frontier Communications Commonwealth Telephone Company; Supplement No. 37 to introduce Frontier Digital Phone Unlimited (Challenger) and Frontier Digital Phone Unlimited Plus (Challenger) bundles in the Competitive Services Tariff Telephone - PA P.U.C. No. 500

Secretary Chiavetta:

Enclosed via electronic filing, please find Supplement No. 37 to Frontier Communications Commonwealth Telephone Company, Tariff Telephone - PA P.U.C. No. 500.

Supplement No. 37 introduces Frontier Digital Phone Unlimited (Challenger) and Frontier Digital Phone Unlimited Plus (Challenger) bundles in the Competitive Services Tariff.

Supplement No. 37 is filed with an issued date of March 14, 2019 and an effective date of March 17, 2019.

Please contact Linda Saldaña at (916) 686-3590 or linda.saldana@ftr.com with any questions or comments.

Sincerely,

/s/ Linda Saldaña

Linda Saldaña
Sr. Analyst, Pricing and Tariffs

Enclosures

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY

COMPETITIVE SERVICES TARIFF

RATES AND RULES

GOVERNING THE FURNISHING OF TELEPHONE SERVICE

IN

EXCHANGE AREAS OF ALL OF WYOMING COUNTY, AND PORTIONS
OF BERKS, BRADFORD, BUCKS, CARBON, CHESTER, COLUMBIA,
DAUPHIN, LACKAWANNA, LANCASTER, LEHIGH, LUZERNE,
LYCOMING, MONROE, NORTHAMPTON, SCHUYLKILL, SULLIVAN,
SUSQUEHANNA, TIOGA, AND YORK COUNTIES
IN THE STATE OF PENNSYLVANIA

ISSUED: March 14, 2019

EFFECTIVE: March 17, 2019

by

STATE MANAGER
GOVERNMENT AND EXTERNAL AFFAIRS
FRONTIER COMMUNICATIONS
COMMONWEALTH TELEPHONE COMPANY
DALLAS, PENNSYLVANIA

NOTICE

See Sheet 2

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 37
Telephone – PA P.U.C. No. 500
Thirty-Seventh Revised Sheet 2
Cancels Thirty-Sixth Revised Sheet 2

LIST OF MODIFICATIONS

This filing introduces Frontier Digital Phone Unlimited (Challenger) and Frontier Digital Phone Unlimited Plus (Challenger) bundles.

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List of Modifications

Thirty-Seventh Revised Sheet 2

Check Sheet

Thirty-Seventh Revised Sheet 3

Section 1

Original Sheet 37

Original Sheet 38

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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 37
Telephone – PA P.U.C. No. 500
Thirty-Seventh Revised Sheet 3
Cancels Thirty-Sixth Revised Sheet 3

CHECK SHEET

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Sheet 6	First Revised		Sheet 42	Original*	
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* Indicates page submitted with most recent filing

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 37

Telephone – PA P.U.C. No. 500

Section 1
Original Sheet 37

A. Product Bundles (continued)

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

Frontier Digital Phone Unlimited (Challenger)

General

The Frontier Digital Phone Unlimited (Challenger) Service is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Local Exchange Network Access Line
Unlimited Extended Area Service

Caller ID with Name
Call Waiting/Cancel Call Waiting

Feature Package

*66 Busy Number Redial
*69 Call Return
Anonymous Call Block/Rejection
Basic Call Forward
Selective Call Forward

Speed Call 30
Distinctive Ring
3 Way Calling
Call Forward Busy/No Answer
Priority Call

Regulations

- a. The bundle is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the bundle without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 37

Telephone – PA P.U.C. No. 500

Section 1
Original Sheet 38

A. Product Bundles (continued)

Product (continued)

Frontier Digital Phone Unlimited (Challenger) (continued)

Regulations (continued)

- h. The bundle is offered on a month-to-month basis.
- i. The bundle will appear as a single line item on the bill.
- j. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- k. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- l. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- m. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- n. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - 5. The cost of the service includes the Subscriber Line Charge.
 - 6. This service does not change any other terms and conditions of the product.
 - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 - 8. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
 - 9. All other applicable taxes and surcharges apply.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 37

Telephone – PA P.U.C. No. 500

Section 1
Original Sheet 39

A. Product Bundles (continued)

Product (continued)

Frontier Digital Phone Unlimited (Challenger) (continued)

Rates and Charges

- a. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- b. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the bundle.
- c. Frontier Digital Phone Unlimited (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited (Challenger)	\$21.99
Feature Package	\$4.99
Stay Connected Seasonal Offering	\$9.99

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 37

Telephone – PA P.U.C. No. 500

Section 1
Original Sheet 40

A. Product Bundles (continued)

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

Frontier Digital Phone Unlimited Plus (Challenger)

General

The Frontier Digital Phone Unlimited Plus (Challenger) Service is a bundle offering available to residential customers and includes two flat-rate residential one-party service access lines and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Unlimited Extended Area Service
Caller ID with Name
Call Waiting/Cancel Call Waiting

Feature Package

Call Waiting	Speed Call 30
*66 Busy Number Redial	Distinctive Ring
*69 Call Return	3 Way Calling
Anonymous Call Block/Rejection	Call Forward Busy/No Answer
Basic Call Forward	Priority Call
Selective Call Forward	

Regulations

- The Frontier Digital Phone Unlimited Plus (Challenger) Service is available where technically feasible.
- The features and services, except those listed as non-regulated or federally tariffed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
- Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- Customers may add or delete any features offered in the bundle without a service order charge.
- No discounts will be given to subscribers that do not use all the features or have some features turned off.
- The bundle is offered on a month-to-month basis.
- The bundle will appear as a single line item on the bill.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 37

Telephone – PA P.U.C. No. 500

Section 1
Original Sheet 41

A. Product Bundles (continued)

Product (continued)

Frontier Digital Phone Unlimited Plus (Challenger) (continued)

Regulations (continued)

- h. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- i. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- j. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- k. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- l. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- m. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
 - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
 - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - 3. Customer's line will be available for 911 calls only at the time of suspension.
 - 4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
 - 5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - 6. The cost of the service includes the Subscriber Line Charge.
 - 7. This service does not change any other terms and conditions of the product.
 - 8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 - 9. All other applicable taxes and surcharges apply.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 37

Telephone – PA P.U.C. No. 500

Section 1
Original Sheet 42

A. Product Bundles (continued)

Product (continued)

Frontier Digital Phone Unlimited Plus (Challenger) (continued)

Rates and Charges

- a. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- b. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the bundle.
- c. Frontier Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:

Monthly Rate

Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99
Feature Package	\$4.99
Stay Connected Seasonal Offering	\$9.99